



# HOW TO LISTEN VIA CLOUDSOCIAL



# LISTEN GUIDE

How to Listen with CloudSocial.

## For Social Listen

**Click on Listen Section from the Dashboard**

- From the menu's available in Listen, select 'Social Listen'.


The screenshot displays the CloudSocial dashboard interface. On the left, a vertical sidebar contains navigation icons for Home, Omnibox, Listen (highlighted with a red box), Publish, Analytics, AI Content, Account, and Help. The main content area is titled 'CloudSocial' and shows a 'Mentions' section. A dropdown menu is open under the 'Listen' icon, showing options: 'Social Listen', 'Advanced Listen', and 'Listen Insight'. The 'Mentions' section displays a table of recent posts, sorted by 'Newest'. The table has columns for user avatars, usernames, and email addresses. The footer of the dashboard includes the copyright notice 'Copyright © 2024 CloudSocial Technologies Pte Ltd' and a notification icon.

Avatar	Username	Email
	exotic_gabbar101	demo@cloudsocial.io
	Pro Gabbar	demo@cloudsocial.io
	EGabbar101	demo@cloudsocial.io
	Exotic Gabbar	demo@cloudsocial.io
	Exotic Gabbar	demo@cloudsocial.io
	Exoticgabbar	demo@cloudsocial.io
	Sati Neha	demo@cloudsocial.io
	NehaSati	demo@cloudsocial.io
	Nehacloudpoint	demo@cloudsocial.io



# LISTEN GUIDE

Enter the keyword you want to search in the Keyword Search Bar.

[Subscribe](#) Pranjal 

### Set Keywords

Keyword \*

CloudSocial

Submit


Search...

Select Channel

Select Date Range


Search

Posted by CloudSocial




**Keyword :-** CloudSocial  
4/6/2020 11:00:11 AM  
CloudSocial is a Social Media Management & Engagement Platform. Experience our 7 days Free Trial - [www.cloudsocial.io](http://www.cloudsocial.io) All ...

Posted by Cloud Social




**Keyword :-** CloudSocial  
5/6/2024 1:39:04 PM  
New Cloud Social platform, now available for android and ios #cloudsocial #cloudsocialapp #cloudsocialdelivery future updated ...

Posted by AppSumo



**Keyword :-** CloudSocial  
10/15/2020 1:59:02 PM  
CloudSocial lets you publish, respond, manage, and analyze content across all your social media channels from one platform.

Posted by CloudSocial

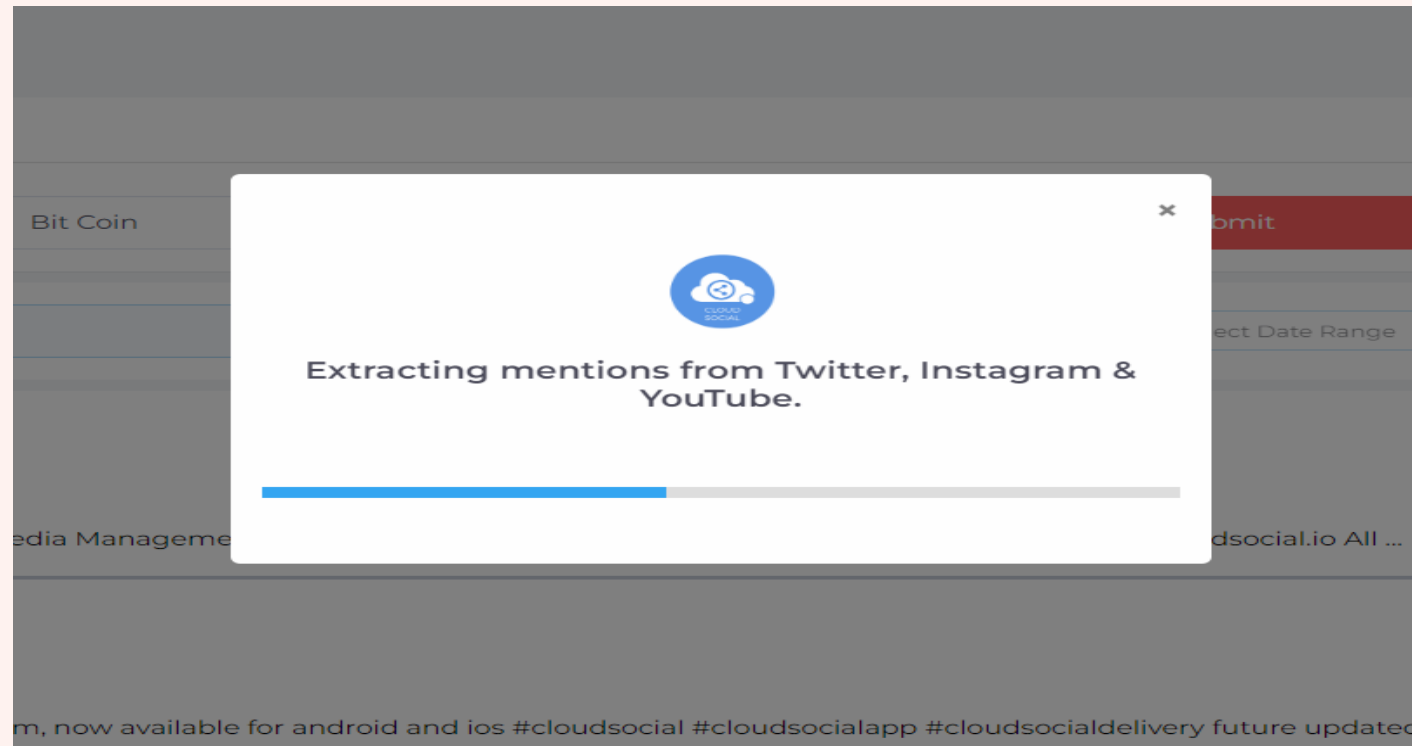


**Keyword :-** CloudSocial  
4/28/2021 6:59:09 AM  
CloudSocial is a cloud-based social media management platform which allows you to manage your social media accounts



# LISTEN GUIDE

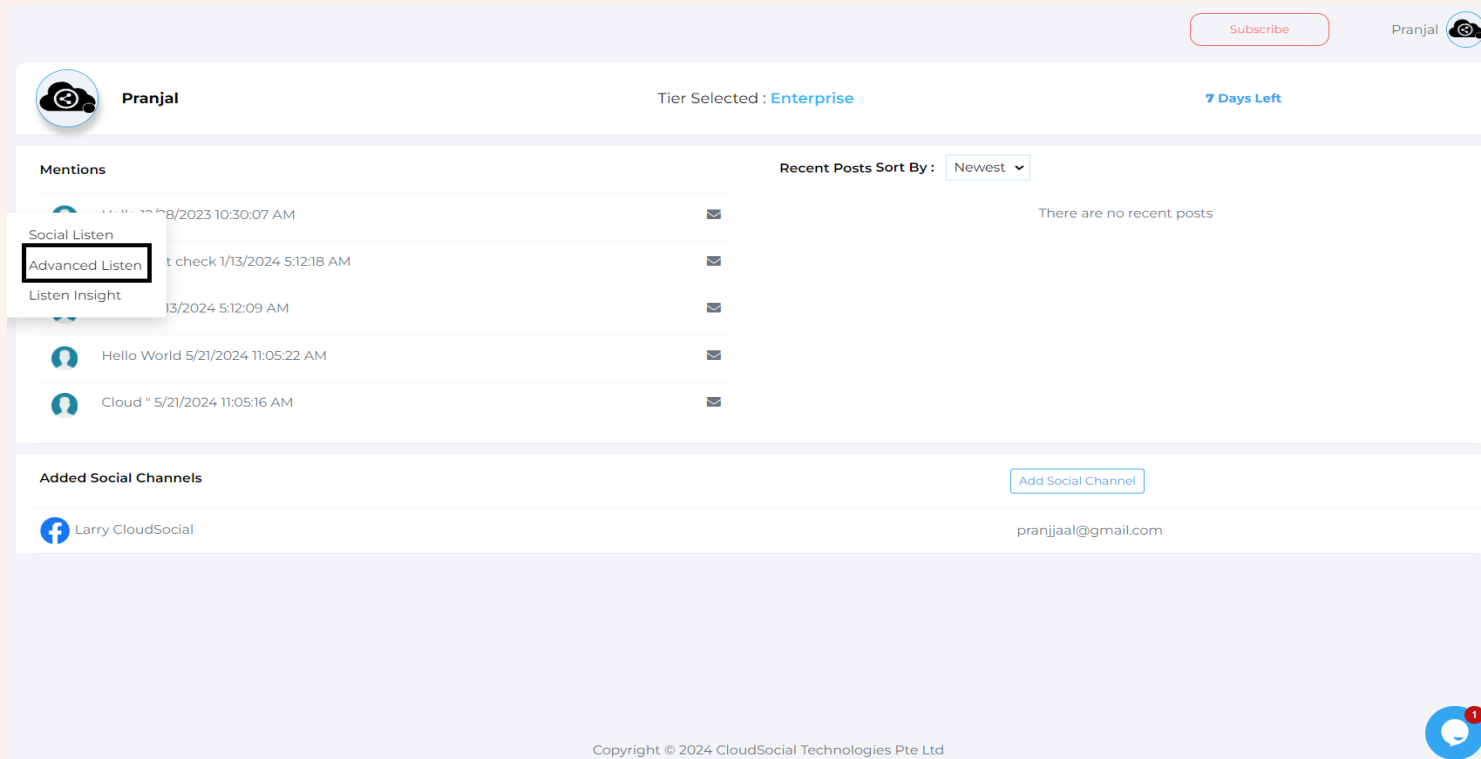
**Wait till the Mention's are Fetched from three Social channels i.e, Instagram, Twitter and YouTube.**



# LISTEN GUIDE

For Advanced Listen

**Step 1A: Click On Advance Listen from the Listen section.**



The screenshot displays the CloudSocial Listen interface. At the top, there's a header with the user's name 'Pranjal', a 'Subscribe' button, and a '7 Days Left' indicator. Below the header, the 'Mentions' section is visible, showing a list of recent posts. A dropdown menu is open, highlighting the 'Advanced Listen' option. The 'Recent Posts Sort By' dropdown is set to 'Newest'. The 'Added Social Channels' section shows a list of channels, including 'Larry CloudSocial'.

**Header:** Pranjal, [Subscribe](#), 7 Days Left

**Mentions:** Recent Posts Sort By: Newest

**Dropdown Menu:** Social Listen, **Advanced Listen**, Listen Insight

**Added Social Channels:** [Add Social Channel](#)

**Footer:** Copyright © 2024 CloudSocial Technologies Pte Ltd



# LISTEN GUIDE

## For Advanced Listen

### Step 1B: Follow the below mentioned steps to customize your query.

- Search from News, Blogs and Discussions. In the Text box you can add your query.
- From the 'Add Filter' button you can assign various filter to enhance your search.
- From the 'Crawled Since' you can search data from previous 30 days.
- Through 'Sort By' button you can sort the results

The screenshot shows the 'Build the query' interface. At the top, there are two tabs: 'News, Blogs and Discussions' (highlighted in blue) and 'Reviews'. Below the tabs is a section titled 'Build the query'. Inside this section, there is a text input field labeled 'Type your text here' with a blue '+ Add Filters' button to its right. Below the text input field is a larger text input field labeled 'Type your query here'. At the bottom of the interface, there are two dropdown menus: 'Crawled Since' (showing '1 Day ago') and 'Sort By' (showing 'Crawl Date').

Numbered annotations on the screenshot:

- 1: Points to the 'News, Blogs and Discussions' tab.
- 2: Points to the '+ Add Filters' button.
- 3: Points to the 'Crawled Since' dropdown menu.
- 4: Points to the 'Sort By' dropdown menu.
- 5: Points to the 'Type your query here' text input field.



# LISTEN GUIDE

## For Advanced Listen

You can also view your past queries from the 'View Past Queries' button and you can also use the option of view 'Sample Queries' which will help in building the query for your search.

From the XLS button you can download the data fetched from Advanced Listen in XLS format.

The screenshot displays the 'Advanced Listen' interface. At the top, there are two tabs: 'News, Blogs and Discussions' (active) and 'Reviews'. Below the tabs is a section titled 'Build the query'. It includes a text input field with the placeholder 'Type your text here' and a '+ Add Filters' button. Below the input field is a large empty box for the query. At the bottom, there are two dropdown menus: 'Crawled Since' (set to '1 Day ago') and 'Sort By' (set to 'Crawl Date'). To the right of these are two buttons: 'View Past Queries' (with an upward arrow icon) and 'Sample Queries' (with a downward arrow icon). Further right is a red 'Run' button and an 'XLS' button (with a download icon).



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For Advanced Listen

**Step 1C: Once you have built your query, follow the steps mentioned below.**

- Tap on Run Button to Run the query.
- The page view consist of 100 results, if you want next 100 results available for your search, tap on 'Next 100 Mentions'.

CLOUDS SOCIAL

Subscribe

Pranjal

Home

Omnibox

Listen

Publish

Analytics

AI Content

Account

Help

News, Blogs and Discussions

Reviews

Build the query

Type your text here

+ Add Filters

IPL 2024

Crawled Since

1 Day ago

Sort By

Crawl Date

View Past Queries

Sample Queries

Run

XLS

Query results

Total Results : 2587

Results Available : 2487

100 Results visible

Next 100 Mentions

पहले मुस्कुराई और फिर... हार्दिक से तलाक की अफवाहों के बीच नताशा ने इस पोस्ट से किया इशारा? [🔗](#)

[www.republicbharat.com](#) | [📄](#) Rank : NA | [📅](#) Published : May 30, 2024 4:38 AM

Updated May 30th, 2024 at 09:38 IST पहले मुस्कुराई और फिर... हार्दिक से तलाक की अफवाहों के बीच नताशा ने इस पोस्ट से किया इशारा?

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-- editor@republicworld.com (Ritesh Kumar)

"...that is why I play the best": Riyan Parag [🔗](#)

[247todaynews.com](#) | [📄](#) Rank : NA | [📅](#) Published : May 30, 2024 4:48 AM

"I am going to play for India no matter what", stated Riyan Parag whereas believing in his skills and talent set. "At some point, you" ll have to take me, right? So that is my belief, I" m going to play for India.

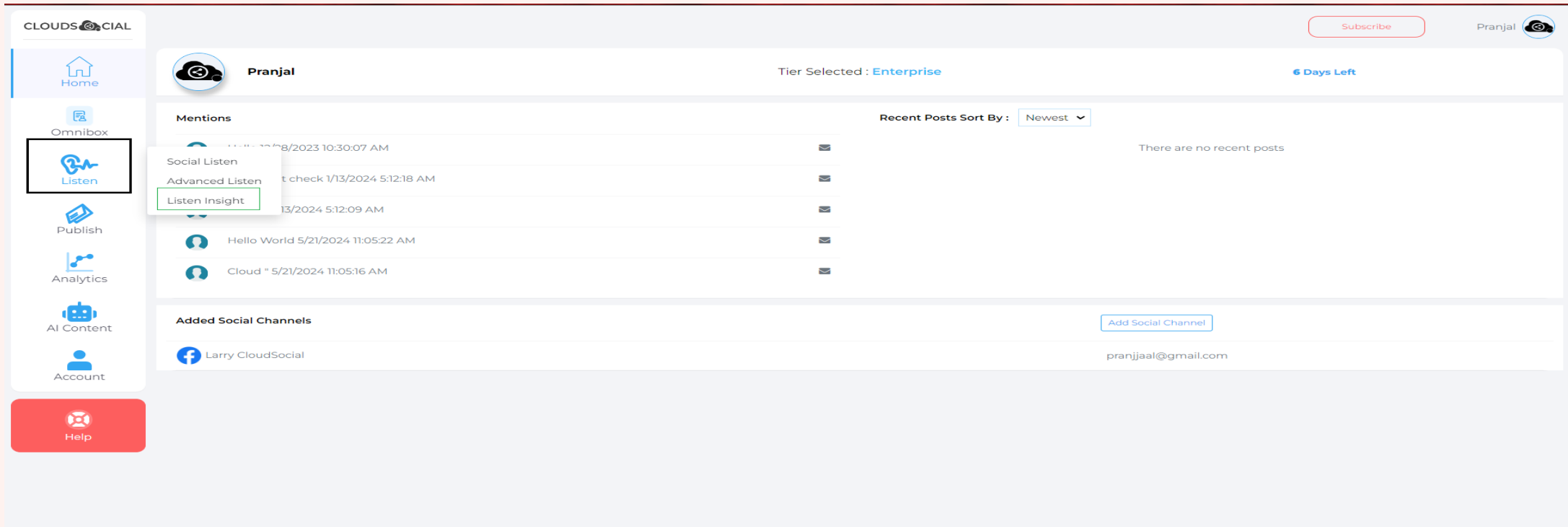
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# LISTEN GUIDE

## For Listen Insight

You can check the Insight of your Queries which you have searched on Advanced Listen by clicking on the Listen button on the Dashboard and then click on Listen Insight



The screenshot displays the CloudSocial dashboard interface. On the left sidebar, the 'Listen' button is highlighted with a red box. A dropdown menu is open from this button, showing three options: 'Social Listen', 'Advanced Listen', and 'Listen Insight', with 'Listen Insight' being the selected option. The main dashboard area shows the user's profile 'Pranjal' with a tier of 'Enterprise' and a '6 Days Left' notice. Below this, there is a 'Mentions' section with a 'Recent Posts Sort By' dropdown set to 'Newest'. The mentions list is currently empty, displaying 'There are no recent posts'. At the bottom, the 'Added Social Channels' section shows a Facebook profile 'Larry CloudSocial' with the email 'pranjjaal@gmail.com'.

CLOUDSOCIAL

Subscribe

Pranjal

Home

Omnibox

Listen

Publish

Analytics

AI Content

Account

Help

Pranjal

Tier Selected : Enterprise

6 Days Left

Mentions

Recent Posts Sort By : Newest

There are no recent posts

Added Social Channels

Add Social Channel

Larry CloudSocial

pranjjaal@gmail.com

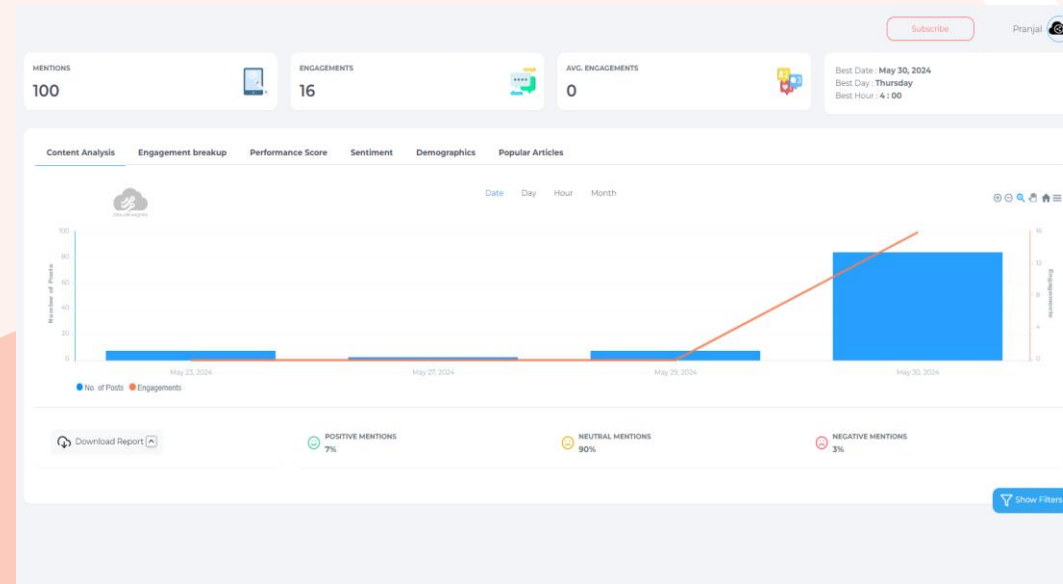
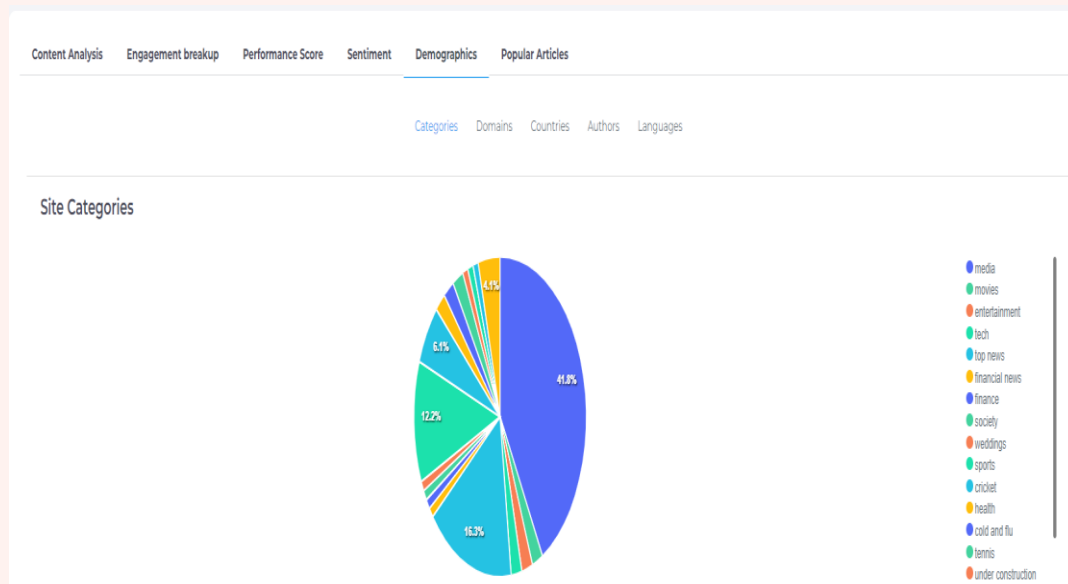


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## For Listen Insight

### You can view following from Listen Insight:

- Content Analysis
- Engagement Breakup
- Performance Score
- Sentiment
- Demographics
- Popular Articles.





**CloudSocial Support**  
[support@cloudsocial.io](mailto:support@cloudsocial.io)

