PLATINUM PACK

THE PLATINUM PACK IS BEST SUITED FOR SOCIAL MEDIA AND DIGITAL AGENCIES

ROLES FUNCTIONALITY SET UP

This document serves a guide to the different roles in the platinum Pack and the functionality available to each user.

ROLES

- SUPER ADMIN
- AGENT
- BACK OFFICE
- MARKETING
- BRAND MANAGER
- ANALYTIC
- AGENCY MANAGER

CLOUDSOCIAL

PLATINUM PACK

SUPER ADMIN

FUNCTIONALITY

- DASHBOARD
- OMNIBOX
- PUBLISH
- LISTEN
- ANALYTIC
- ACCOUNT
- SUPPORT

CLOUDSOCIAL

SUPER ADMIN

PLATINUM PACK

DASHBOARD

SUPER ADMIN

This is the default landing page in CloudSocial after you login.

Do note that by default you will always see the latest posts and latest five mentions.

You can add social channels & users from shortcut button.

CLOUDSOCIAL

PLATINUM PACK

OMNIBOX

Can directly respond to the mention in Omnibox.

Assign or Approve workflow:

- Approve mention assigned to Super Admin
- Comment on mention assigned to Super Admin

Assign FYI workflow or an email a specific mention to following roles:

- Agent
- Analytic
- Back Office
- Marketing
- Brand Manager
- Agency Manager

Can set the status of the mention

Can tag the mention basis customizable tags

CLOUDSOCIAL

SUPER ADMIN

PLATINUM PACK

OMNIBOX

Can set the sentiment of that mention

Can see chat history

Can see related post

Can see post traction

Can see the following details regarding the particular mention in Omnibox

- Date & time
- Unique mention ID
- Social profile name of the sender
- Status in life cycle with color coding
- Set priority

PLATINUM PACK

PUBLISH

Create

Publish

- Publish Now
- Publish Later

Recurrence

- Recurrence can be set on
  - Daily Basis
  - Weekly Basis (on the selected date of the week)
  - Monthly Basis (on the selected date of the Month)
  - Yearly Basis (on the selected date of the year)
  - At fixed time

Pause

- When recurrence is on
- Approved post when recurrence is on

Resume

SUPER ADMIN

PLATINUM PACK

PUBLISH

Delete

- Can delete post sent for approval
- Can delete post which he/she has rejected
- Can delete post which are waiting for approval
- Can delete failed post
- Can delete paused post
- Can delete resumed post
- Can delete save as draft post
- Can delete sent post when recurrence is true
- Can take no action on deleted posts

Save as Draft

- Post which he/she has created can be saved as drafts
- Can save as draft posts which have failed

CLOUDSOCIAL

PLATINUM PACK

PUBLISH

Reject

- Can reject posts which have been sent for approval

Recall

- Only the immediate one is recalled when recurrence is true, but future will continue
- Only the immediate one is recalled when no recurrence is set

Approve

- Sent for approval posts
- Waiting for approval
- Rejected posts
- Failed posts

Crello & Pixabay

Post

- Can Post
  - Select from available social media profiles

CLOUDSOCIAL

PLATINUM PACK

PUBLISH

- Can send post through email to following roles
  - Agent
  - Analytic
  - Back Office
  - Marketing
  - Brand Manager
  - Agency Manager

- Calendar - Unified view of the scheduled posts by day/ week/ month
- FB Ad Manager
- Instagram Ad Manager

CLOUDSOCIAL

SUPER ADMIN

PLATINUM PACK

LISTEN

- Can set your keyword for listening here
- Mention Count

PLATINUM PACK

ANALYTICS

Downloading the customizable reports for the various Social media channels

Access to the Analytics section organized by :

Brand (Aggregate across all Social media channels)

Facebook

Instagram

Twitter

Youtube

Pinterest

Linkedin

Email

GMB

Tiktok

Team

Sentiment

Google Analytic

CLOUDSOCIAL

SUPER ADMIN

PLATINUM PACK

ANALYTICS

- NPS : Net Promoter Score
- Mail Configuration

SUPER ADMIN

PLATINUM PACK

ACCOUNT

- Create User - Can create users and assign them to roles
- Create Brands- Can create brands. Also assign the users to brands
- Users List - List of all users created on the platform
- Plan info - Can see plan information, validity of pack and mentions available

PLATINUM PACK

SUPPORT

Access our Support 24x7x365

- Email
- Chat
- Live Calls
- Raising Tickets to support team

CLOUDSOCIAL

SUPER ADMIN

PLATINUM PACK

OF USER

Platinum - One

PLATINUM PACK

AGENT

FUNCTIONALITY

- DASHBOARD
- OMNIBOX
- SUPPORT

CLOUDSOCIAL

PLATINUM PACK

DASHBOARD

AGENT

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PLATINUM PACK

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- Analytic
- Back Office
- Marketing
- Brand Manager
- Agency Manager

Can set the status of the mention

Can tag the mention basis customizable tags

CLOUDSOCIAL

PLATINUM PACK

OMNIBOX

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PLATINUM PACK

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CLOUDSOCIAL

PLATINUM PACK

OF USER

Platinum - Twenty

- A specific agent can be mapped to one brand or a specific social media channel
- Multiple agents can be mapped to the same brand or profile

PLATINUM PACK

BACK OFFICE

FUNCTIONALITY

- DASHBOARD
- Listen
- ANALYTIC
- ACCOUNT
- SUPPORT

CLOUDSOCIAL

BACK OFFICE

PLATINUM PACK

DASHBOARD

BACK OFFICE

This is the default landing page in CloudSocial after you login.

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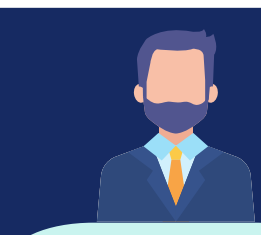
CLOUDSOCIAL

BACK OFFICE

PLATINUM PACK

LISTEN

- Can set your keyword for listening here
- Mention Count



BACK OFFICE

PLATINUM PACK

ANALYTICS

Downloading the customizable reports for the various Social media channels

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GMB

Tiktok

Team

Sentiment

Google Analytic

CLOUDSOCIAL

BACK OFFICE

PLATINUM PACK

ANALYTICS

- NPS : Net Promoter Score
- Mail Configuration

BACK OFFICE

PLATINUM PACK

ACCOUNT

- Create User - Can create users and assign them to roles
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BACK OFFICE

PLATINUM PACK

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- Raising Tickets to support team

CLOUDSOCIAL

BACK OFFICE

PLATINUM PACK

OF USER

Platinum - One

PLATINUM PACK

MARKETING

USER

FUNCTIONALITY

- DASHBOARD
- PUBLISH
- LISTEN
- ANALYTIC
- ACCOUNT
- SUPPORT

CLOUDSOCIAL

MARKETING USER

PLATINUM PACK

DASHBOARD

MARKETING

This is the default landing page in CloudSocial after you login.

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PLATINUM PACK

PUBLISH

- Create
- Publish
  - Publish Now
  - Publish Later
- Recurrence
  - Recurrence can be set on
    - Daily Basis
    - Weekly Basis (on the selected date of the week)
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    - At fixed time
- Pause
  - When recurrence is on
  - Approved post when recurrence is on
- Resume

CLOUDSOCIAL

MARKETING USER

GOLD PACK

PUBLISH

Delete

- Can delete post sent for approval
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CLOUDSOCIAL

GOLD PACK

PUBLISH

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Crello & Pixabay

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- Can Post
  - Select from available social media profiles

CLOUDSOCIAL

PLATINUM PACK

PUBLISH

- Can send post through email to following roles
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  - Back Office
  - Agent
  - Brand Manager
  - Agency Manager
- Calendar - Unified view of the scheduled posts by day/ week/ month
- FB Ad Manager
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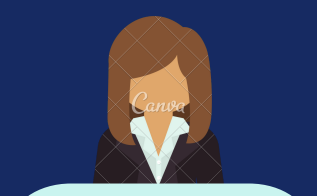
PLATINUM
PACK

LISTEN

Can set your keyword for listening here

Mention Count



PLATINUM PACK

ANALYTICS

Downloading the customizable reports for the various Social media channels

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CLOUDSOCIAL

PLATINUM
PACK

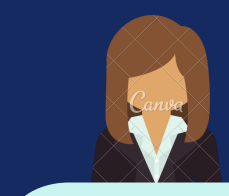
ANALYTICS

- NPS : Net Promoter Score
- Mail Configuration

PLATINUM
PACK

ACCOUNT

Create Brands- Can create brands. Also assign the users to brands.



MARKETING USER

PLATINUM PACK

SUPPORT

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- Chat
- Live Calls
- Raising Tickets to support team

CLOUDSOCIAL

PLATINUM
PACK

OF USER

Platinum - Seven

- A specific marketing role can be mapped to one brand or a specific social media channel.
- One marketing role can be mapped to multiple brands.

PLATINUM PACK

ANALYTIC USER

FUNCTIONALITY

- DASHBOARD
- ANALYTIC
- SUPPORT

ANALYTIC USER

PLATINUM PACK

DASHBOARD

ANALYTIC

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PLATINUM PACK

ANALYTICS

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CLOUDSOCIAL

ANALYTIC USER

PLATINUM PACK

ANALYTICS

- NPS : Net Promoter Score
- Mail Configuration

ANALYTIC USER

PLATINUM PACK

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CLOUDSOCIAL

ANALYTIC USER

PLATINUM PACK

OF USER

Platinum - Seven

- A specific analytic role can be mapped to one brand or a specific social media channel.
- One analytic role can be mapped to multiple brands.

CLOUDSOCIAL

PLATINUM PACK

BRAND MANAGER

FUNCTIONALITY

- DASHBOARD
- OMNIBOX
- ANALYTIC
- ACCOUNT
- SUPPORT

CLOUDSOCIAL

PLATINUM PACK

DASHBOARD

BRAND MANAGER

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BRAND MANAGER

PLATINUM PACK

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- Marketing
- Agent
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Can set the status of the mention

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CLOUDSOCIAL

PLATINUM PACK

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BRAND MANAGER

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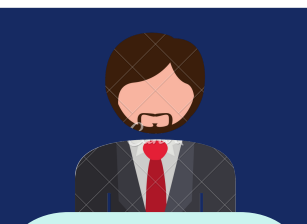

PLATINUM PACK

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BRAND MANAGER

PLATINUM PACK

ACCOUNT

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PLATINUM PACK

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PLATINUM
PACK

OF USER

Platinum - Seven

- A specific brand manager role can be mapped to one brand or a specific social media channel.
- In Platinum Pack, seven brand managers can be mapped to seven different brands

PLATINUM PACK

AGENCY MANAGER

FUNCTIONALITY

- DASHBOARD
- OMNIBOX
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CLOUDSOCIAL

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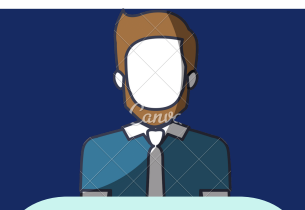

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CLOUDSOCIAL

GOLD PACK

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Crello & Pixabay

Post

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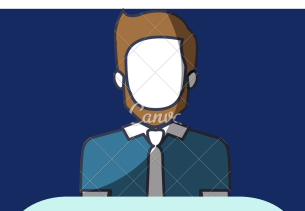
CLOUDSOCIAL



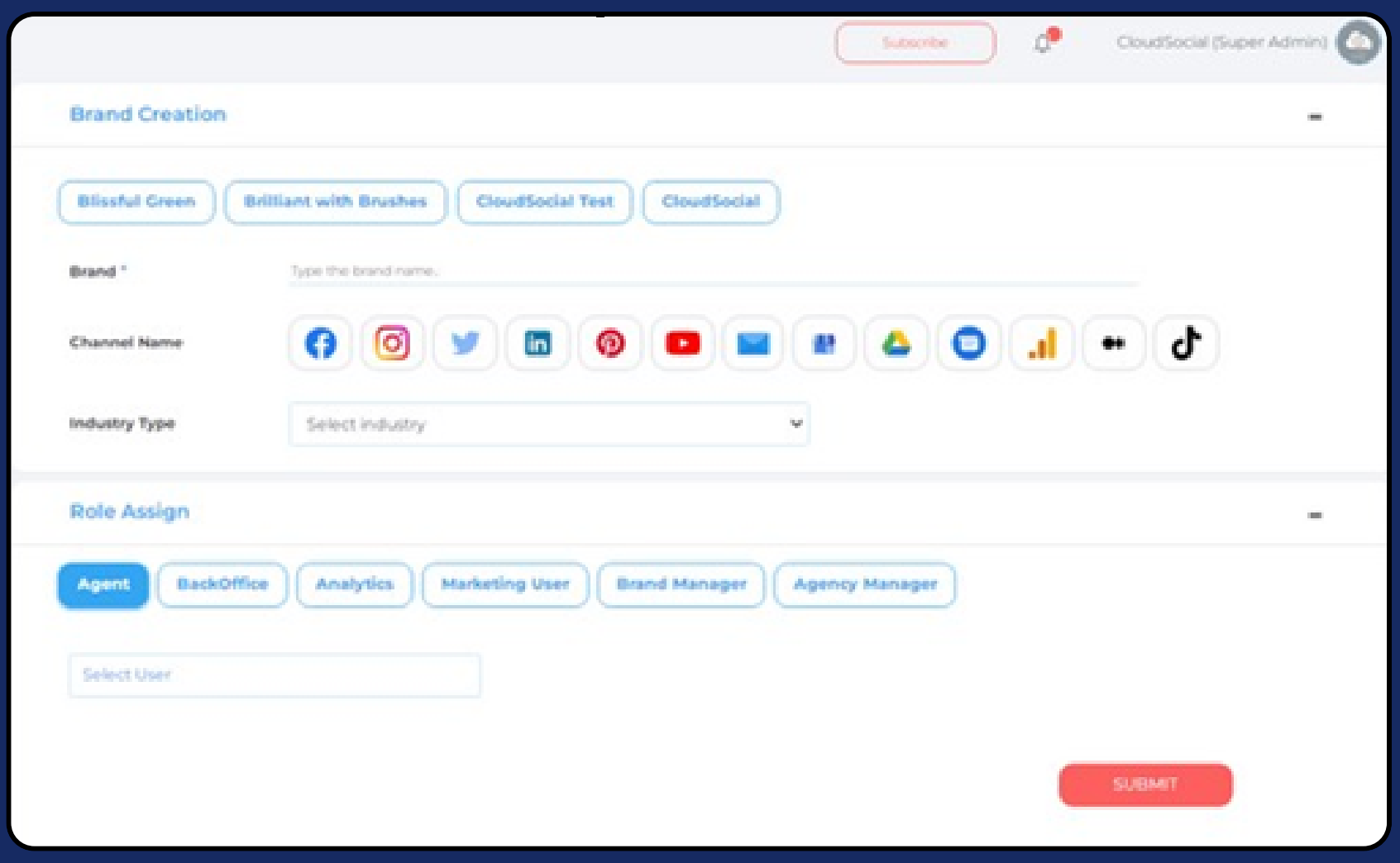
PLATINUM PACK

PUBLISH

- Can send post through email to following roles
  - Super Admin
  - Analytic
  - Back Office
  - Agent
  - Brand Manager
  - Marketing Manager

- FB Ad Manager
- Instagram Ad Manager

ROLE ASSIGN



Steps to Assign a Role in Brand

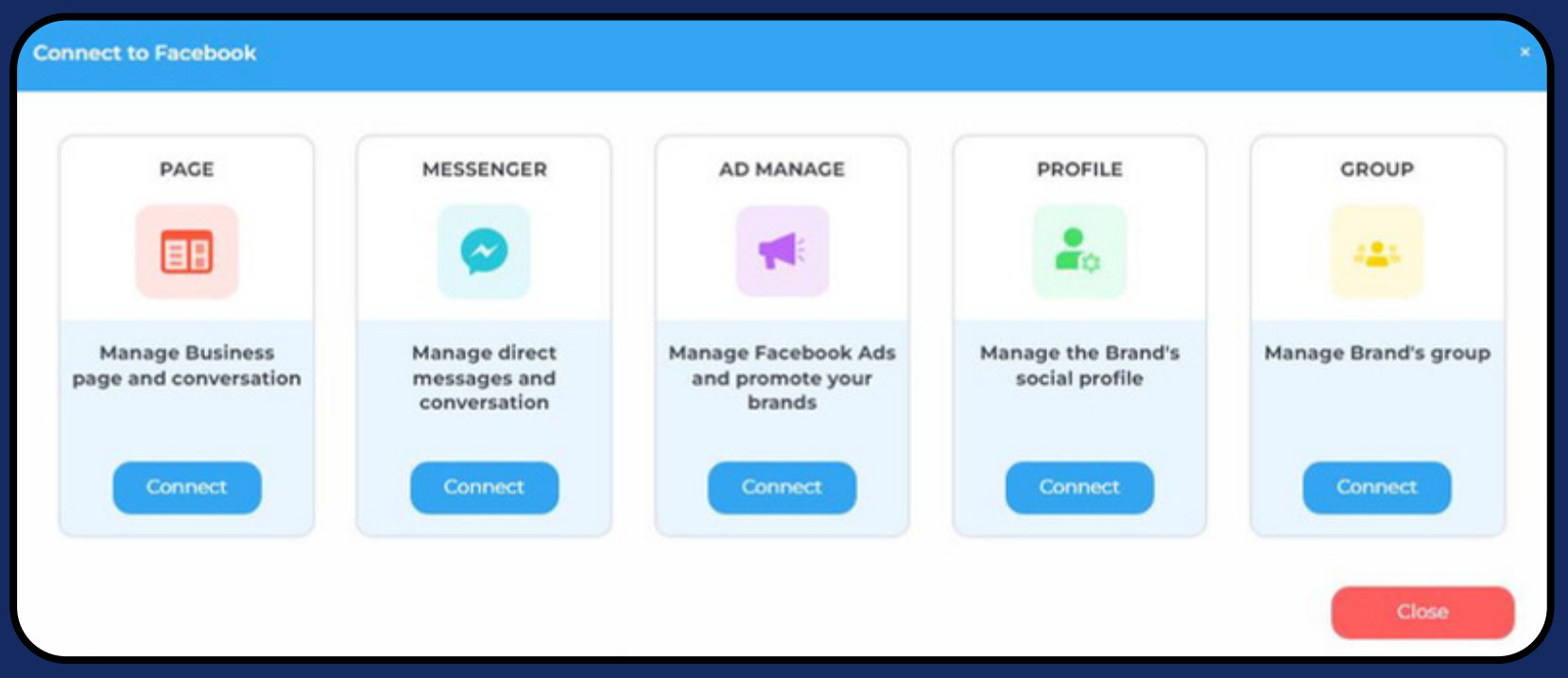
Once you created a user from the create user section. You have to go ahead towards the Brand Creation Page.

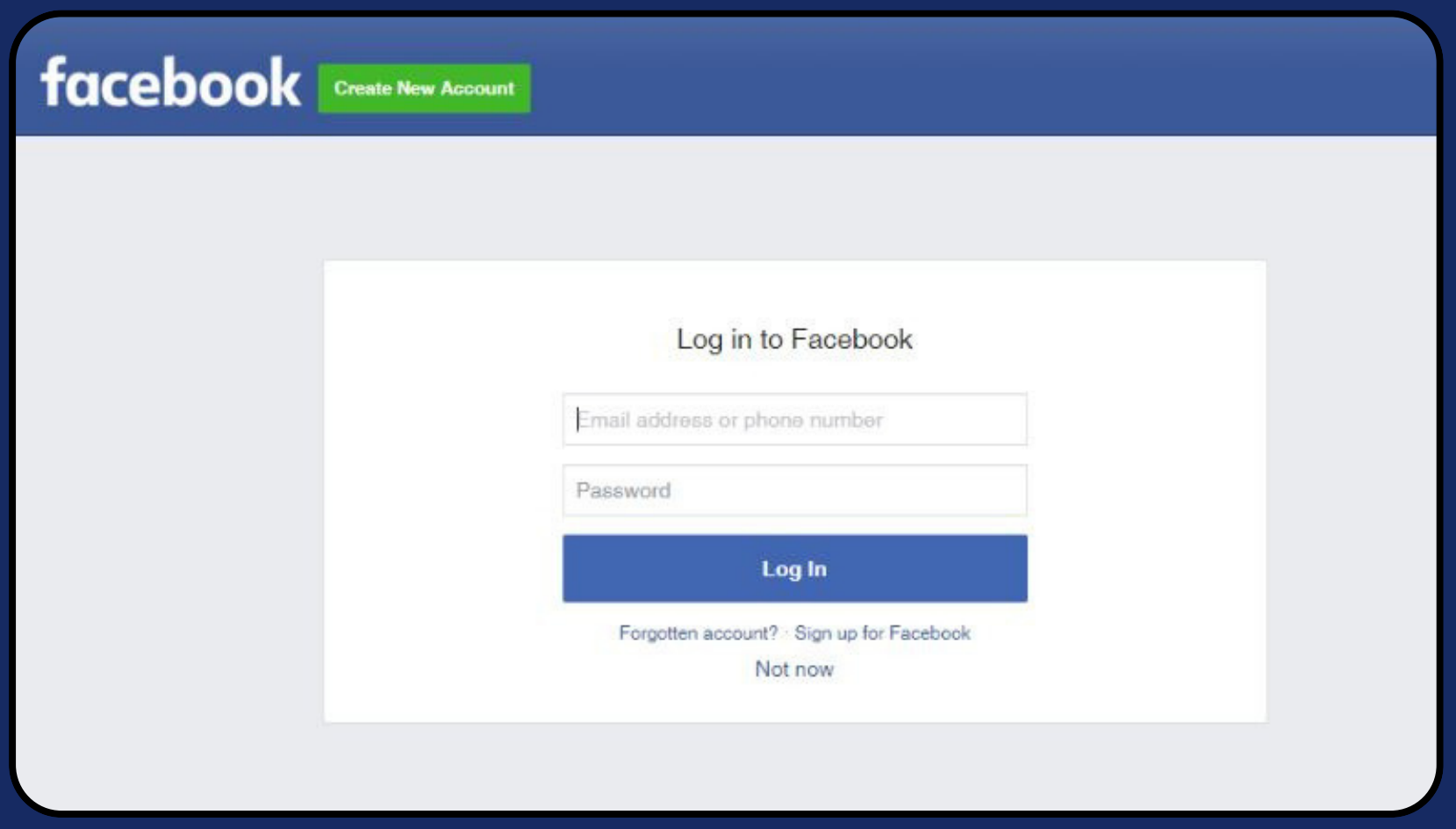
- Go to the Account
- Select the Brand on which you want to assign the user.
- Click the Role Assign option at the bottom and select the role you want to assign

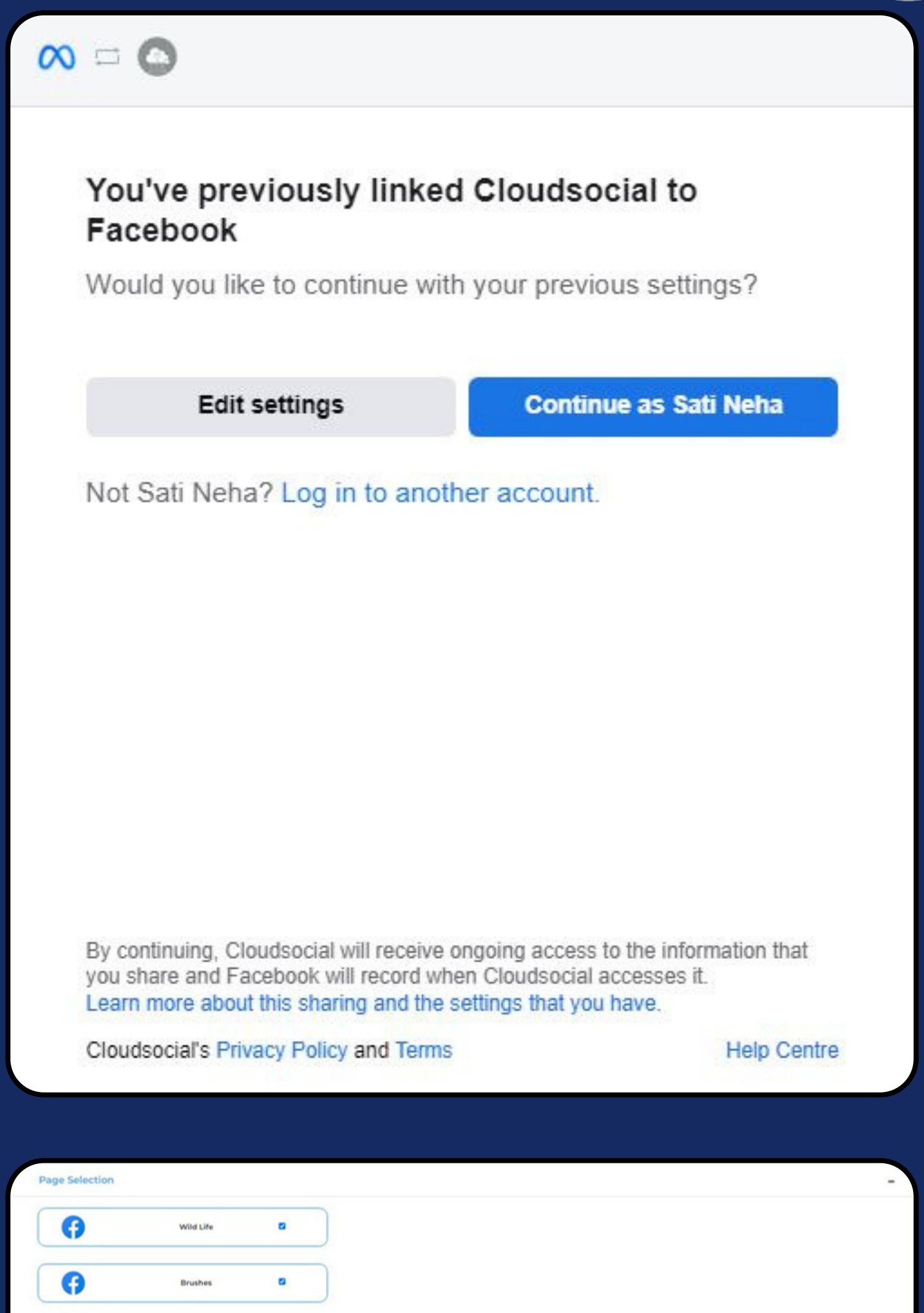
- Select the particular user from the drop-down menu and click on the submit button.

ADD SOCIAL MEDIA CHANNELS

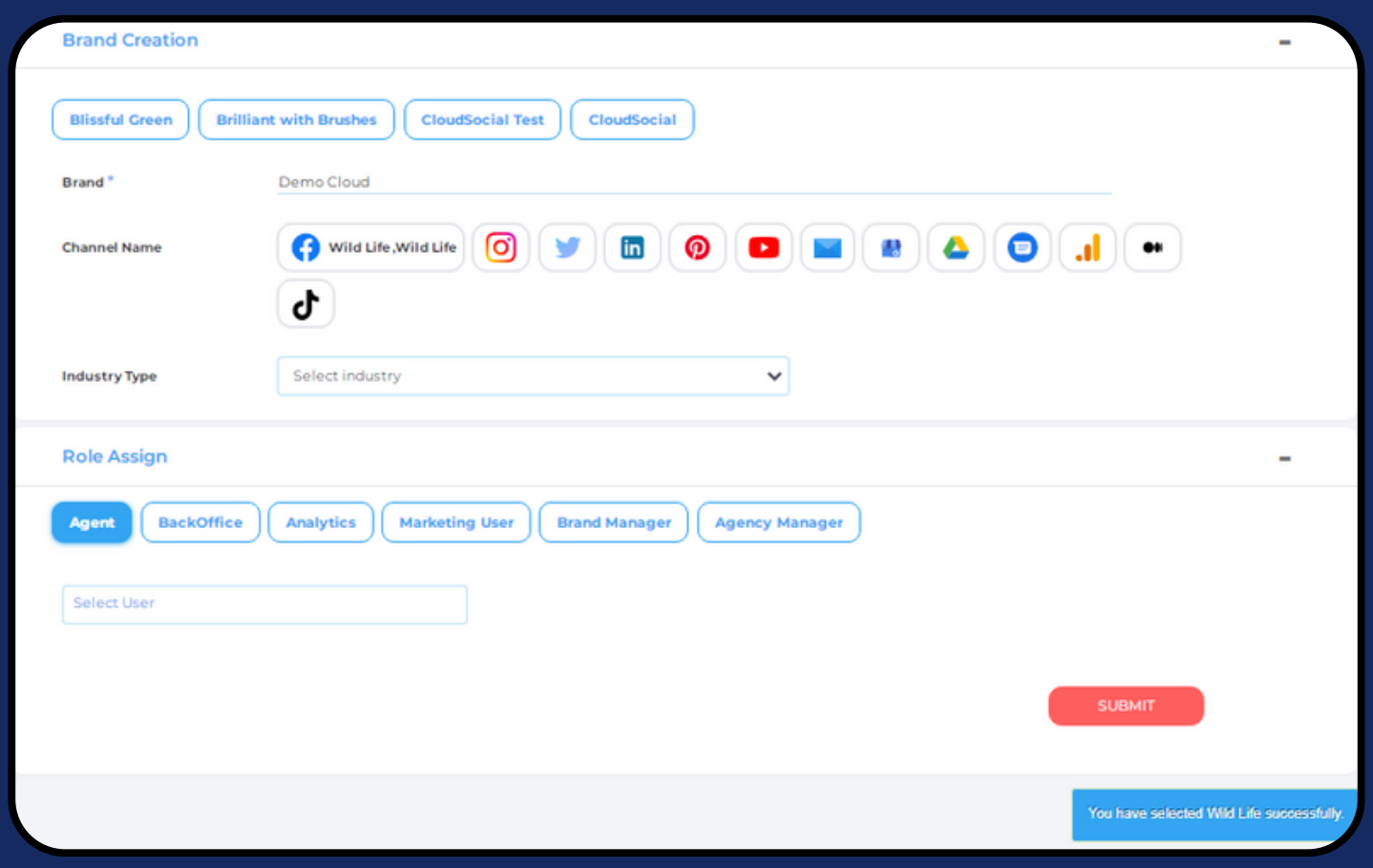
Facebook






You've previously linked Cloudsocial to Facebook
Would you like to continue with your previous settings?
Edit settings
Continue as Sati Neha
Not Sati Neha? Log in to another account.
By continuing, Cloudsocial will receive ongoing access to the information that you share and Facebook will record when Cloudsocial accesses it.
Learn more about this sharing and the settings that you have.
Cloudsocial's Privacy Policy and Terms
Help Centre

Page Selection
Wild Life
Brushes
Submit


Brand Creation
Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Brand *
Demo Cloud
Channel Name
Wild Life,Wild Life
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
SUBMIT
You have selected Wild Life successfully.

Steps for adding Facebook

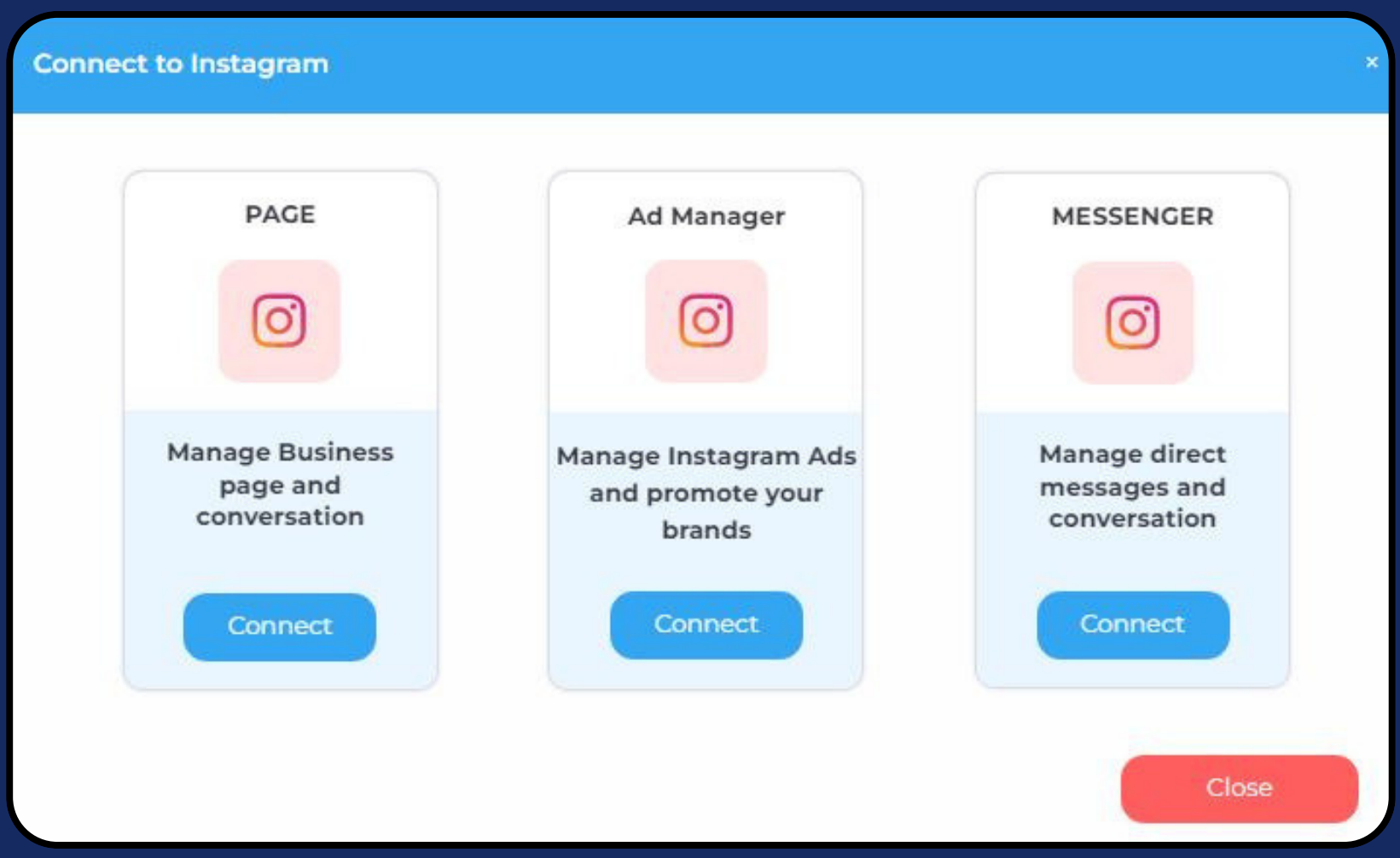
Once you click on Facebook, attached screen will open up.

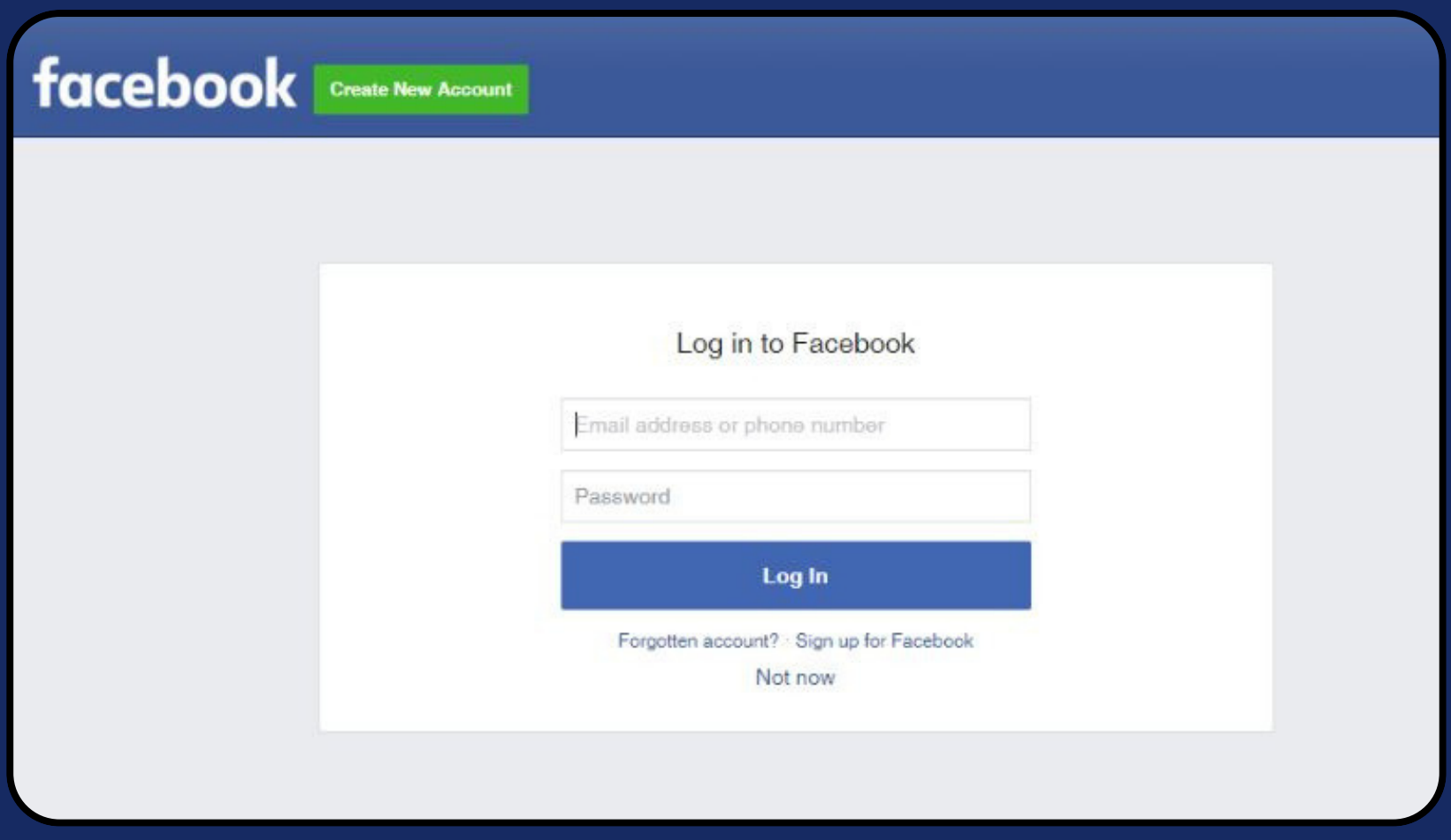
- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to Facebook.
- Facebook will seek your permission to give access to CloudSocial, Accept.
- Your selected Facebook channel will get added.
- Click on the check box and Submit.

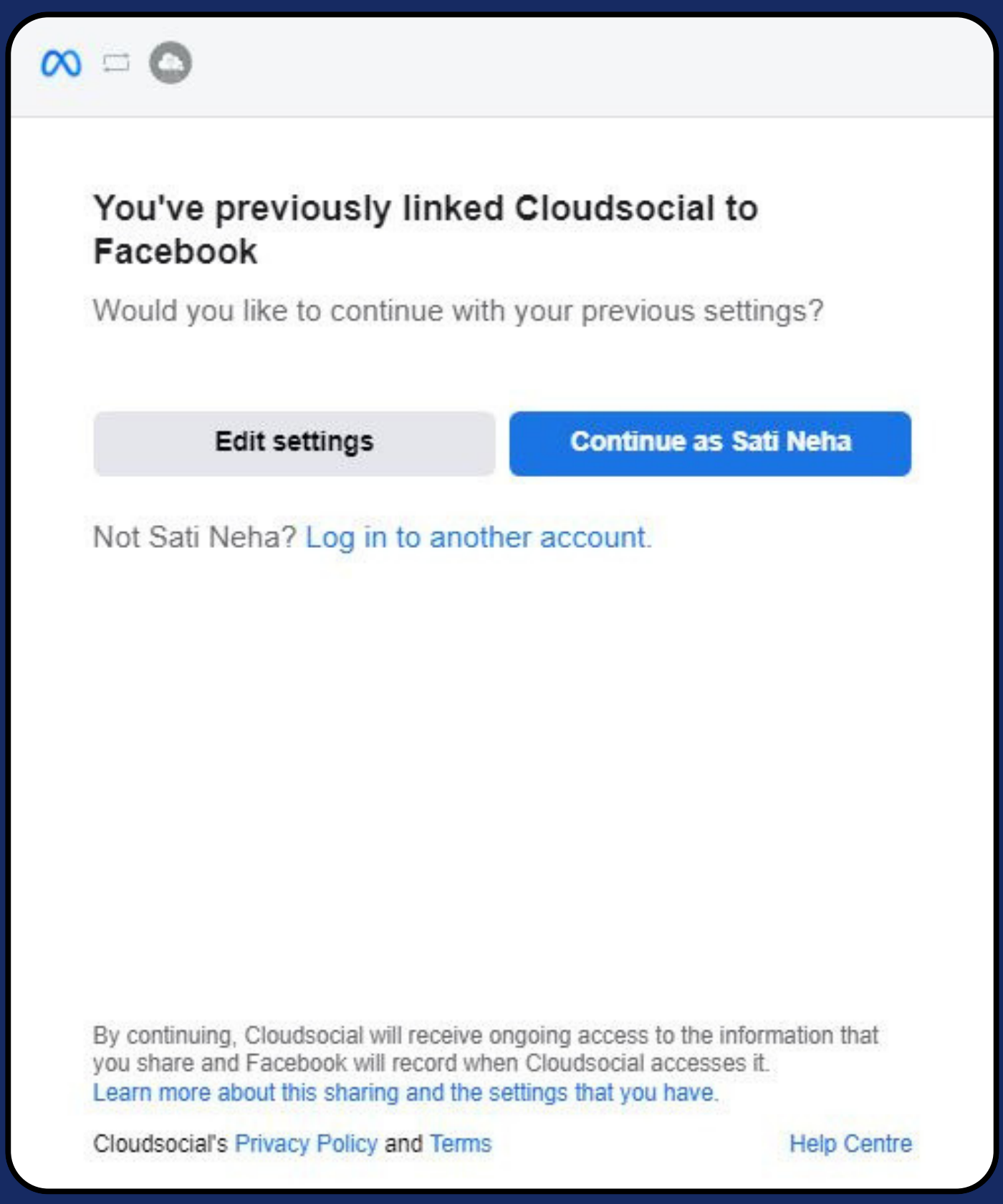
Note: The same procedure should be followed for other Facebook channels

Instagram

CLOUD SOCIAL



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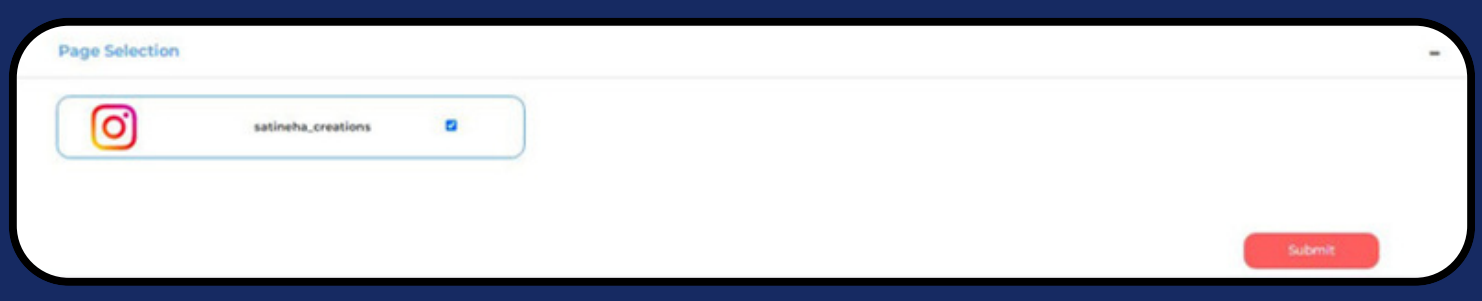
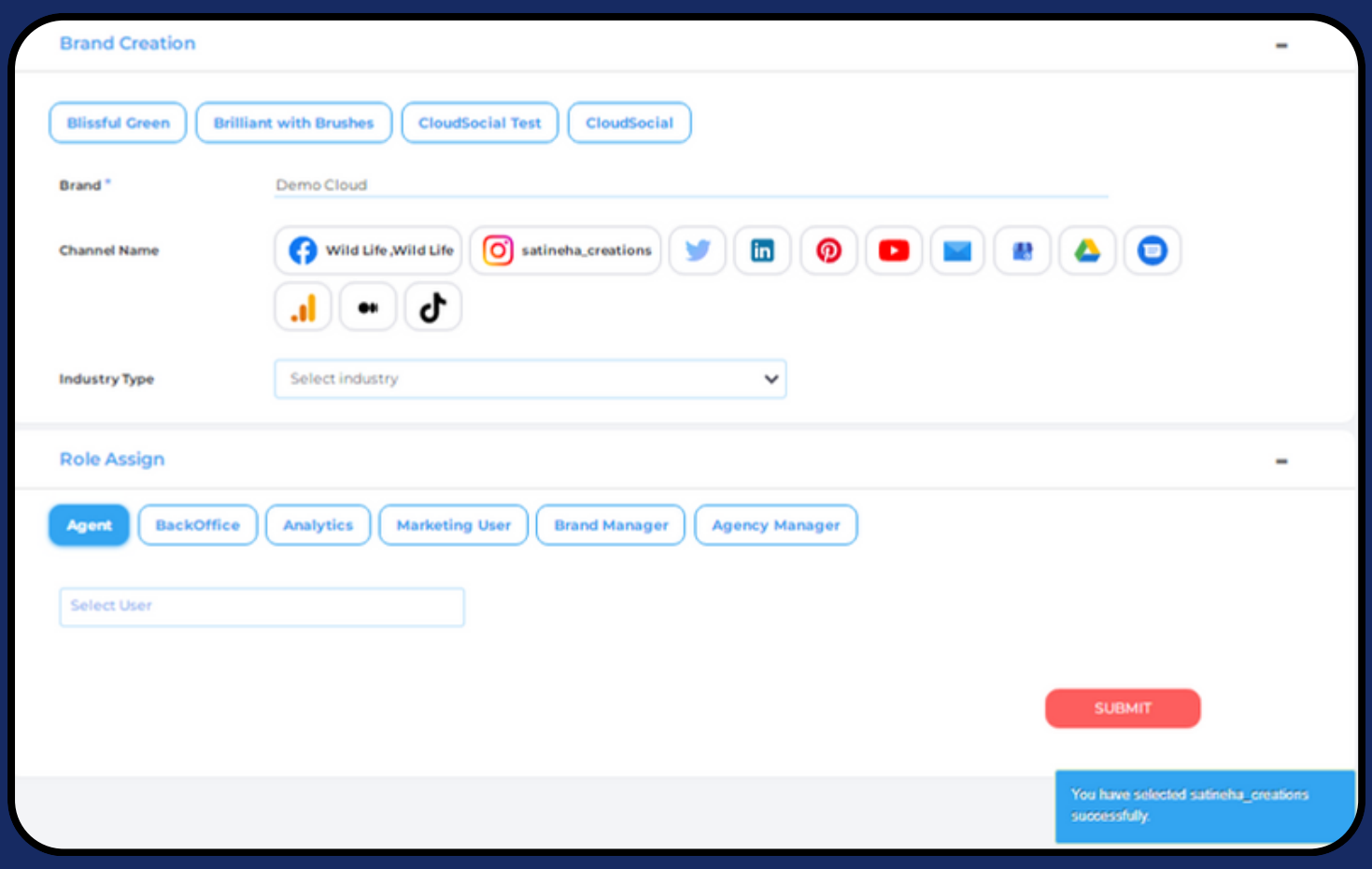

Page Selection
satineha_creations
Submit


Brand Creation
Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Brand *
Demo Cloud
Channel Name
Wild Life ,Wild Life
satineha_creations
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
SUBMIT
You have selected satineha_creations successfully.

Steps for adding Instagram

Once you click on Instagram, this screen will open up

- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to Facebook.
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- Click on the check box and Submit.

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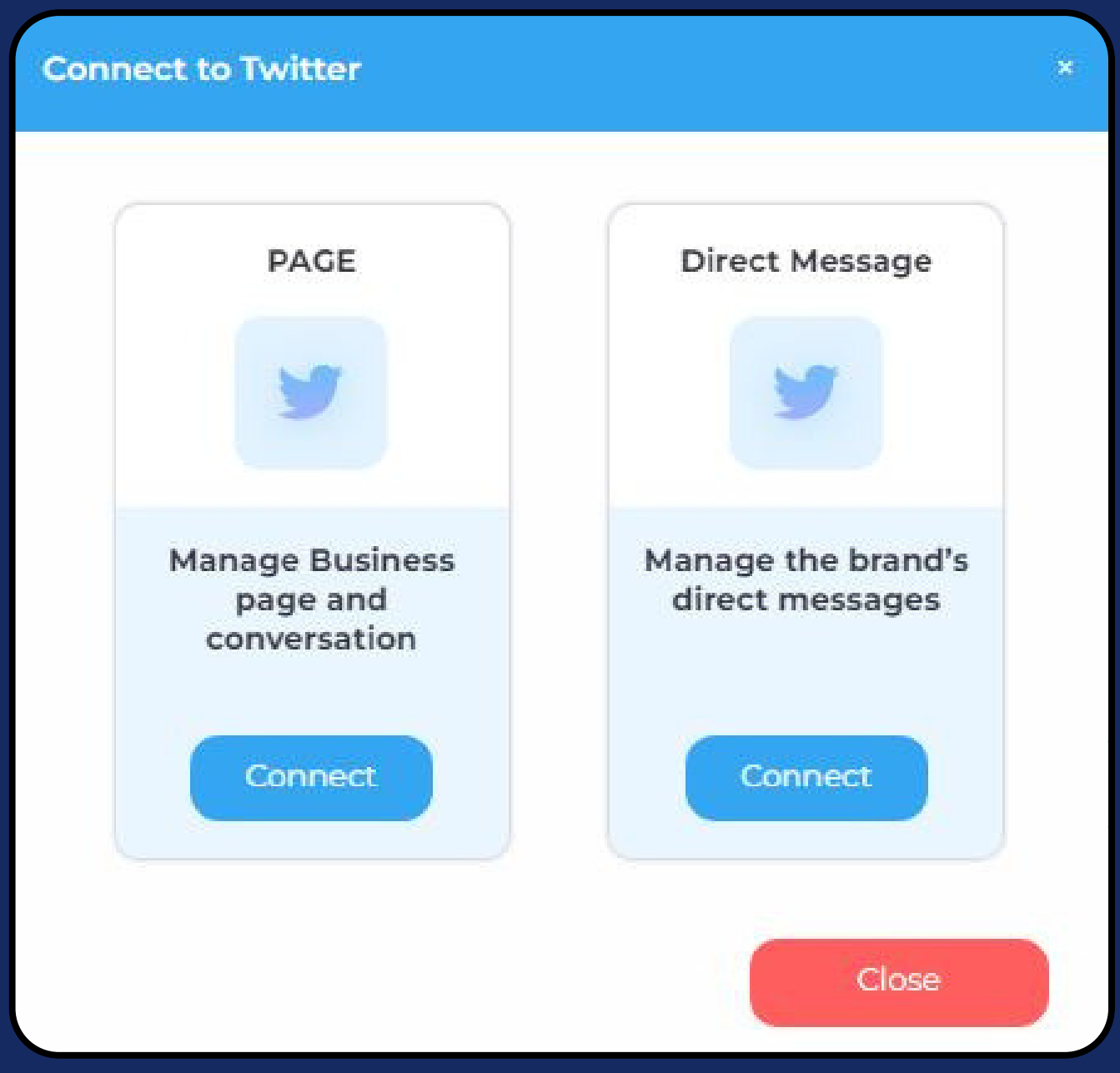
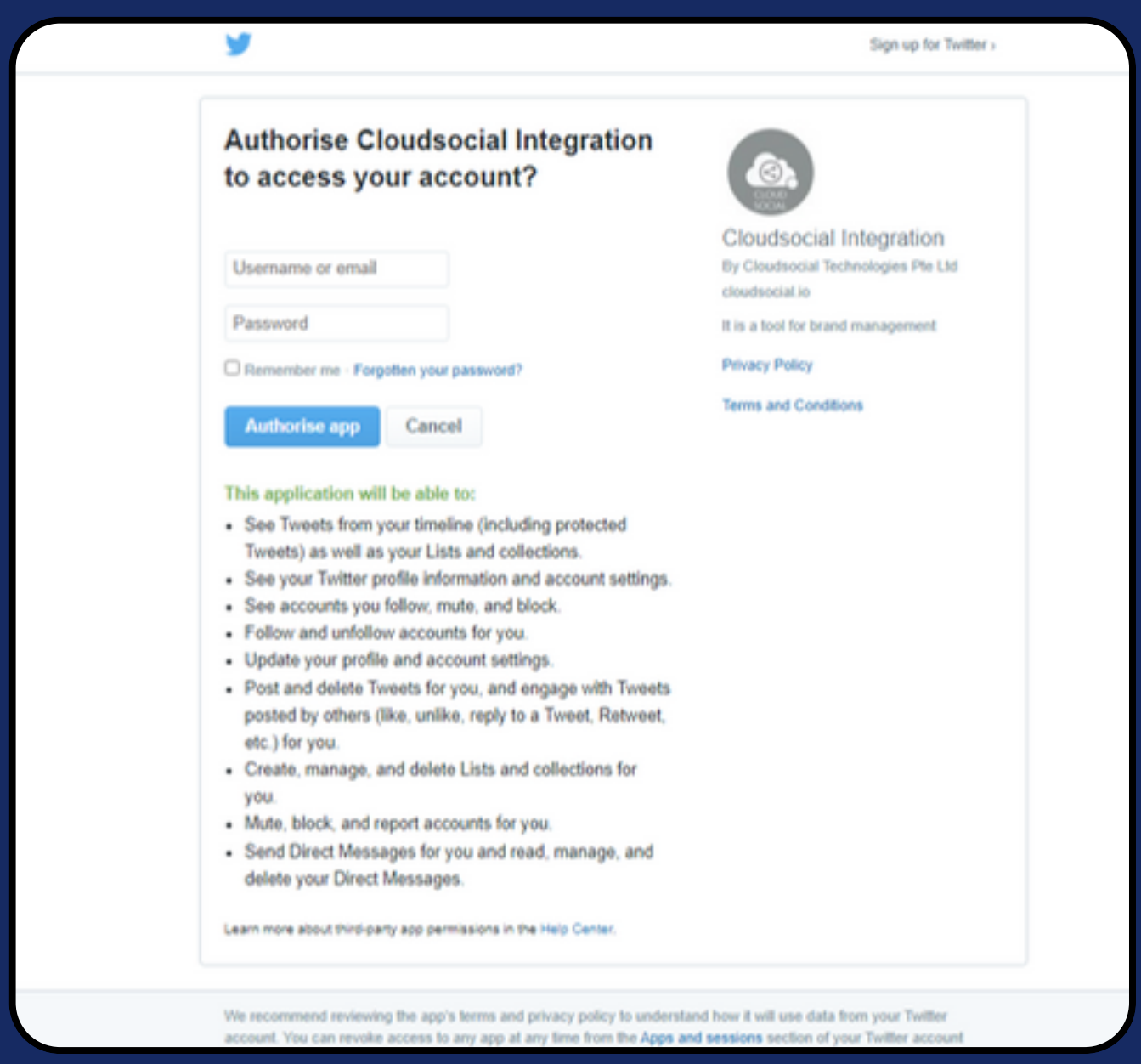
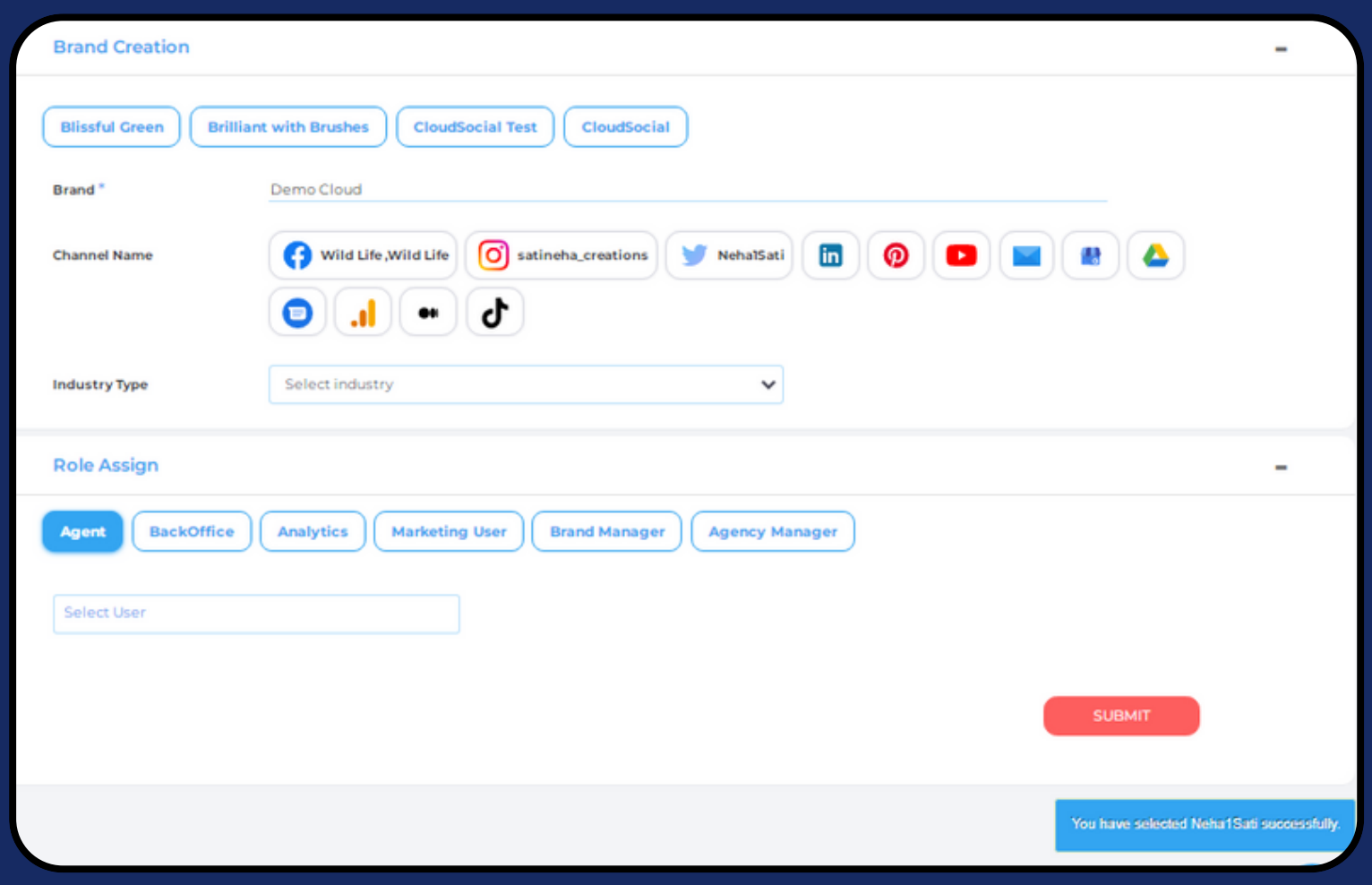
Twitter


Connect to Twitter
PAGE
Direct Message
Manage Business page and conversation
Manage the brand's direct messages
Connect
Connect
Close


Sign up for Twitter ›
Authorise Cloudsocial Integration to access your account?
Username or email
Password
Remember me · Forgotten your password?
Authorise app
Cancel
This application will be able to:
See Tweets from your timeline (including protected Tweets) as well as your Lists and collections.
See your Twitter profile information and account settings.
See accounts you follow, mute, and block.
Follow and unfollow accounts for you.
Update your profile and account settings.
Post and delete Tweets for you, and engage with Tweets posted by others (like, unlike, reply to a Tweet, Retweet, etc.) for you.
Create, manage, and delete Lists and collections for you.
Mute, block, and report accounts for you.
Send Direct Messages for you and read, manage, and delete your Direct Messages.
Learn more about third-party app permissions in the Help Center.
Cloudsocial Integration
By Cloudsocial Technologies Pte Ltd
cloudsocial.io
It is a tool for brand management
Privacy Policy
Terms and Conditions
We recommend reviewing the app's terms and privacy policy to understand how it will use data from your Twitter account. You can revoke access to any app at any time from the Apps and sessions section of your Twitter account.



Steps for adding Twitter

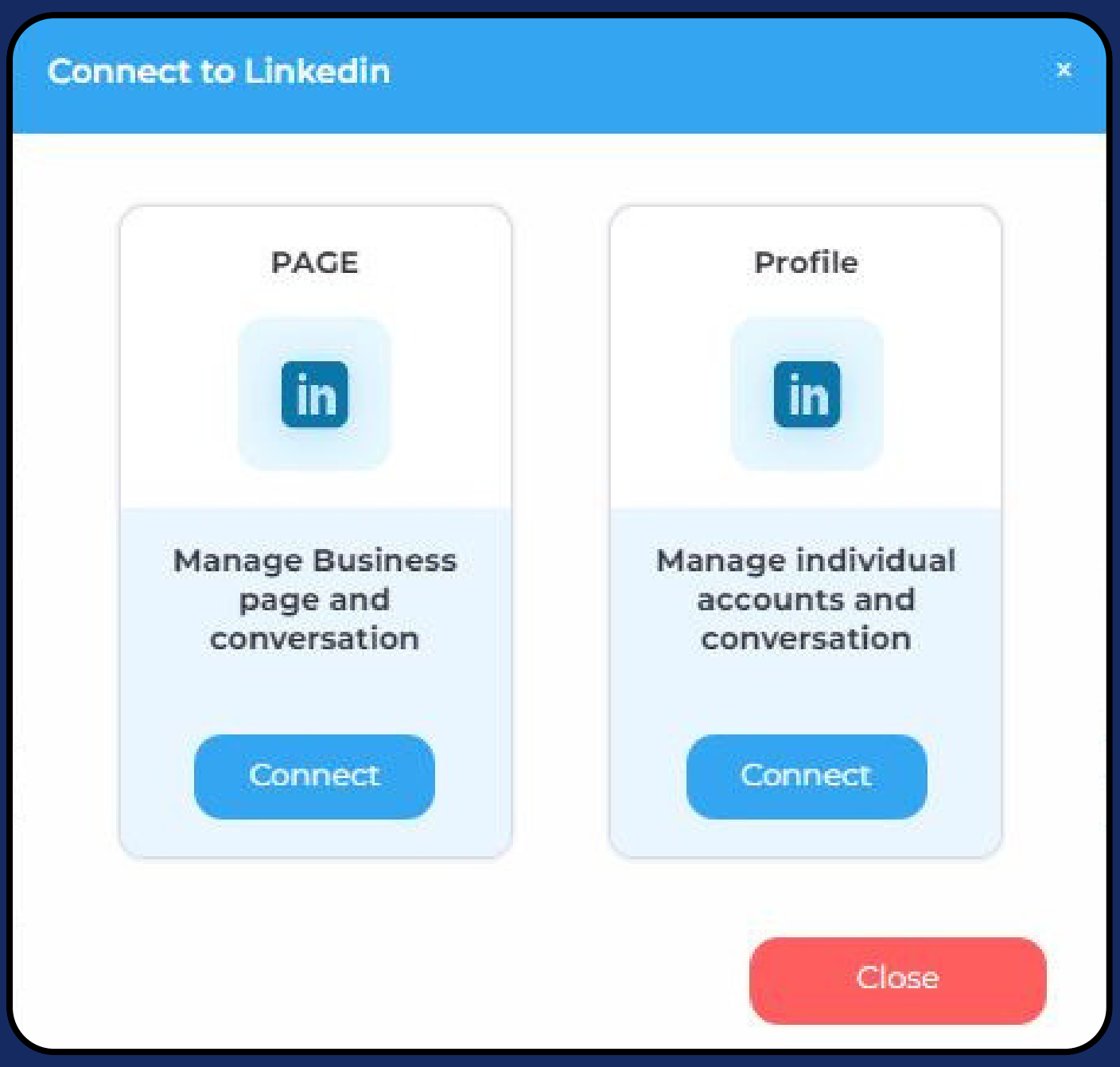
Once you click on Twitter, attached screen will open up.

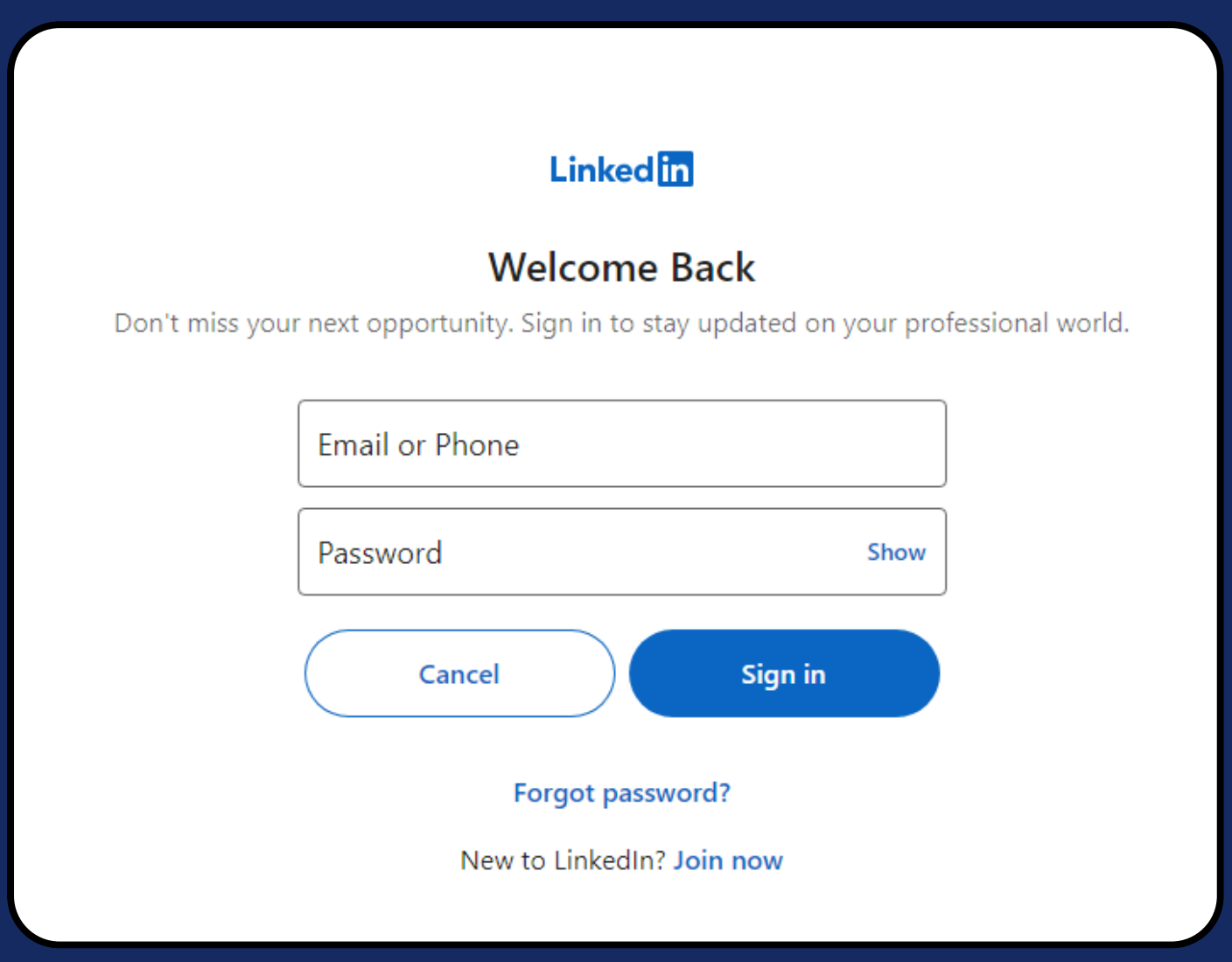
- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to Twitter.
- Twitter will seek your permission to give access to CloudSocial, Accept.
- Your Twitter Profile will get added.
- Click on the check box and Submit.

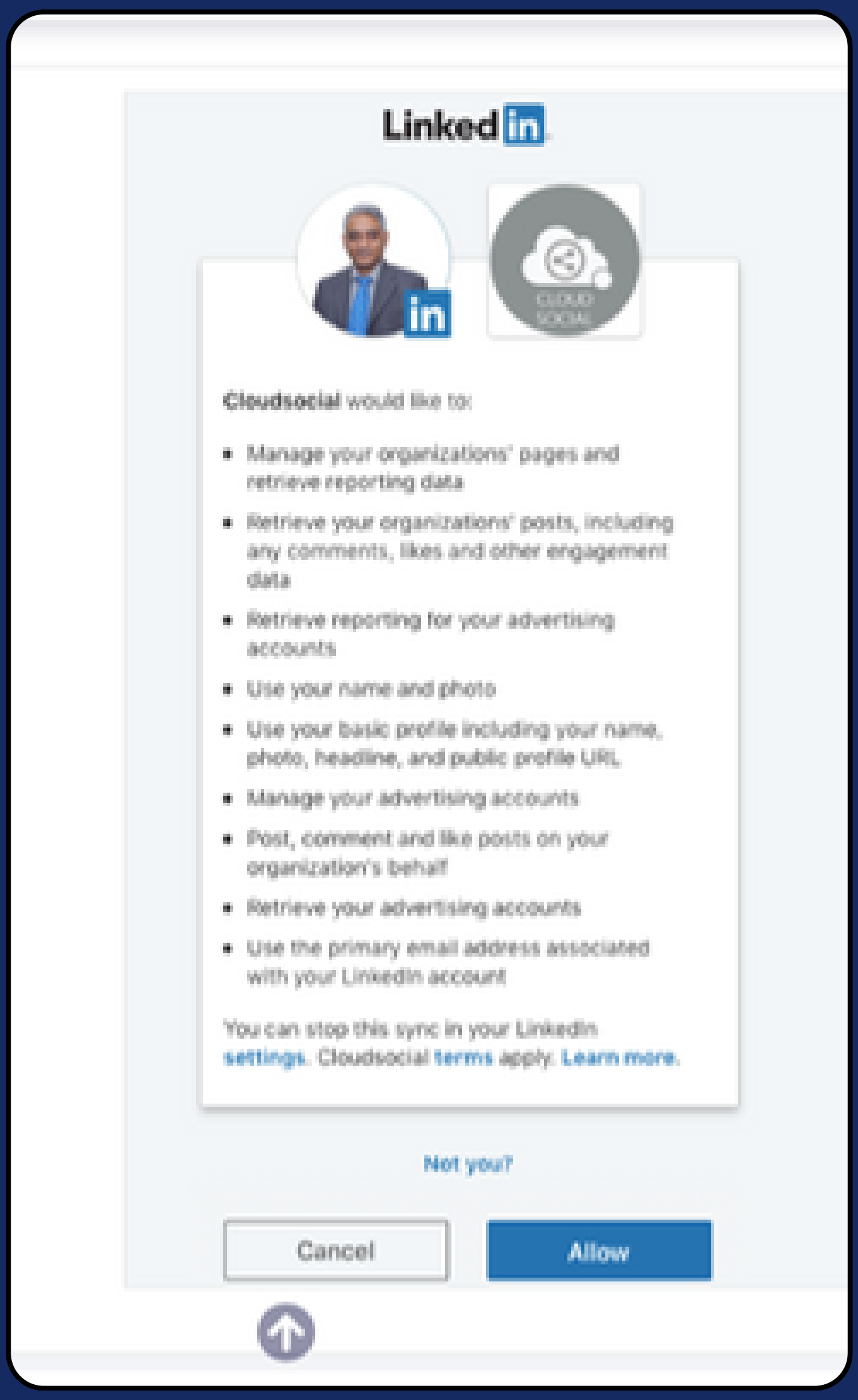
Note: The same procedure should be followed for other Twitter channels

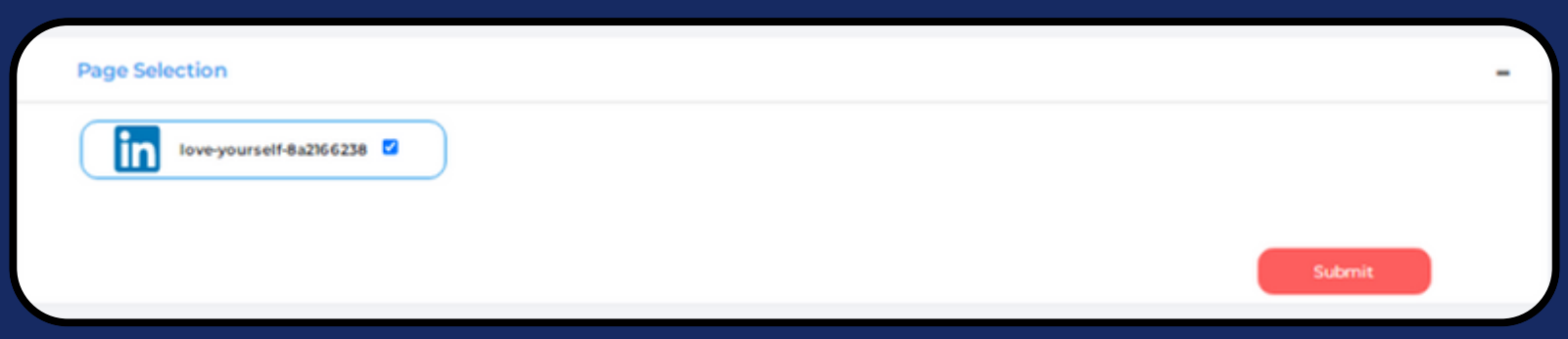
Linkedin

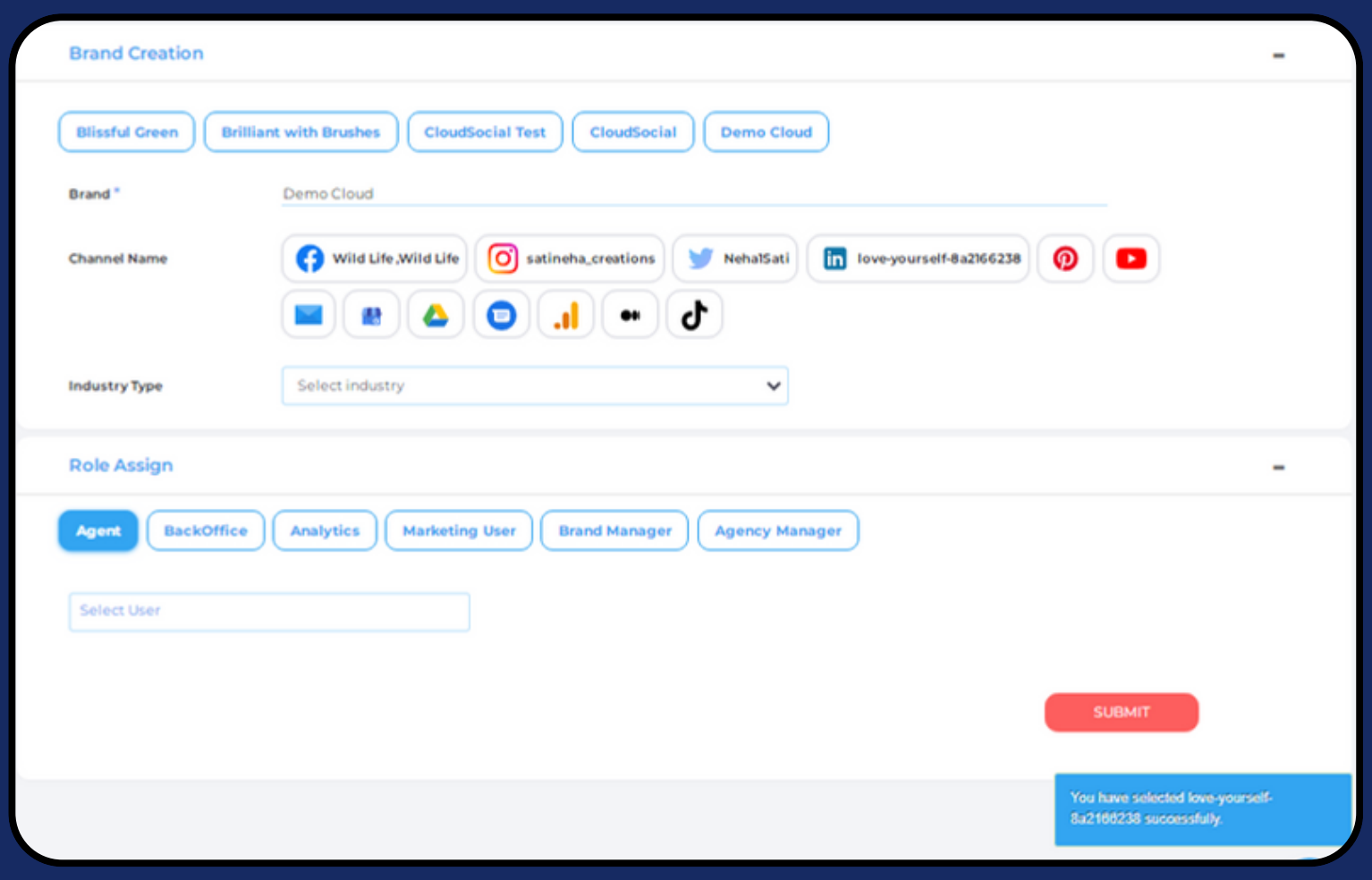
CLOUD SOCIAL






Linked in
Cloudsocial would like to:
Manage your organizations' pages and retrieve reporting data
Retrieve your organizations' posts, including any comments, likes and other engagement data
Retrieve reporting for your advertising accounts
Use your name and photo
Use your basic profile including your name, photo, headline, and public profile URL
Manage your advertising accounts
Post, comment and like posts on your organization's behalf
Retrieve your advertising accounts
Use the primary email address associated with your LinkedIn account
You can stop this sync in your LinkedIn settings. Cloudsocial terms apply. Learn more.
Not you?
Cancel
Allow


Page Selection
love-yourself-8a2166238
Submit



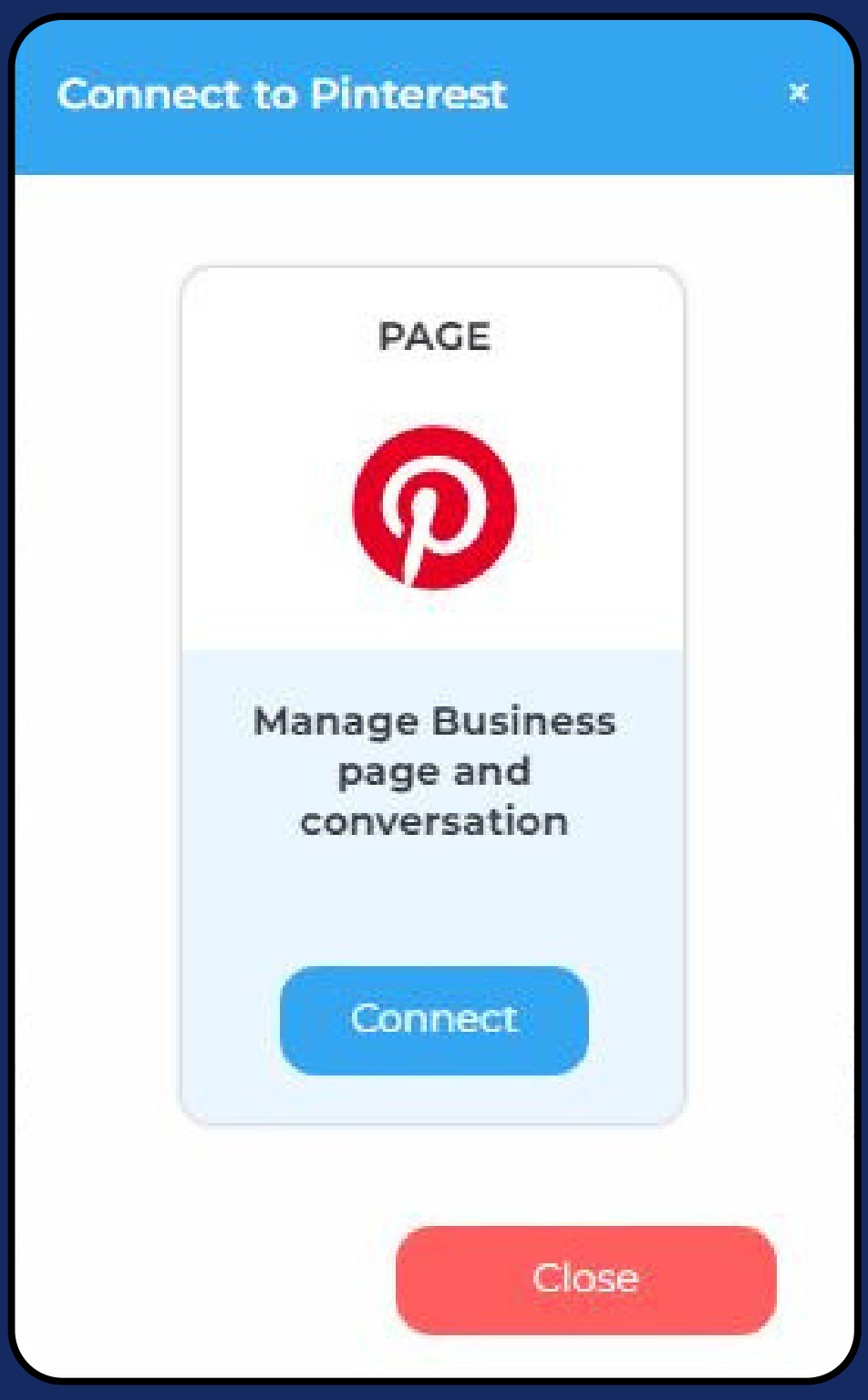
Steps for adding Linkedin

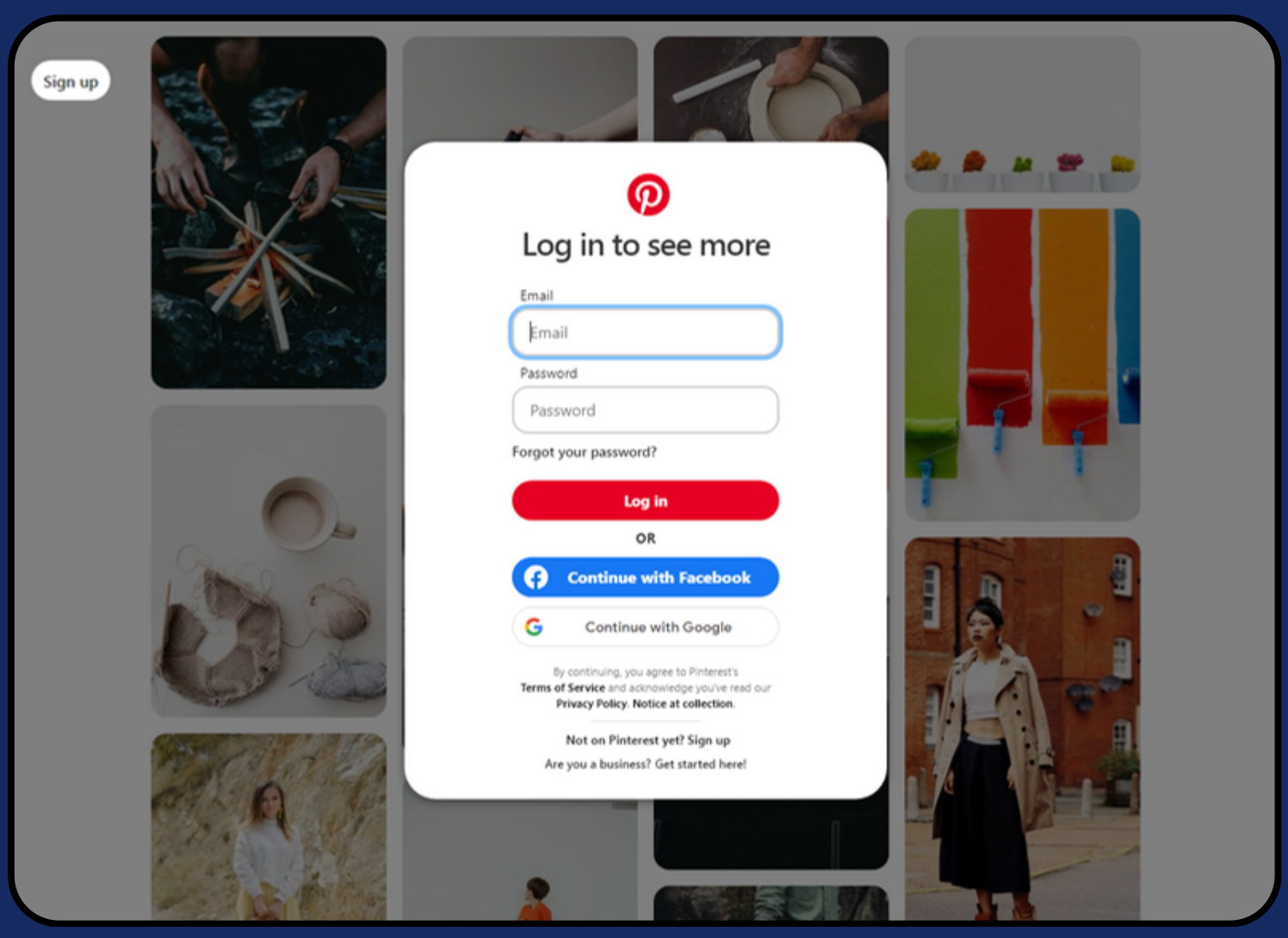
Once you click on Linkedin, attached screen will open up.

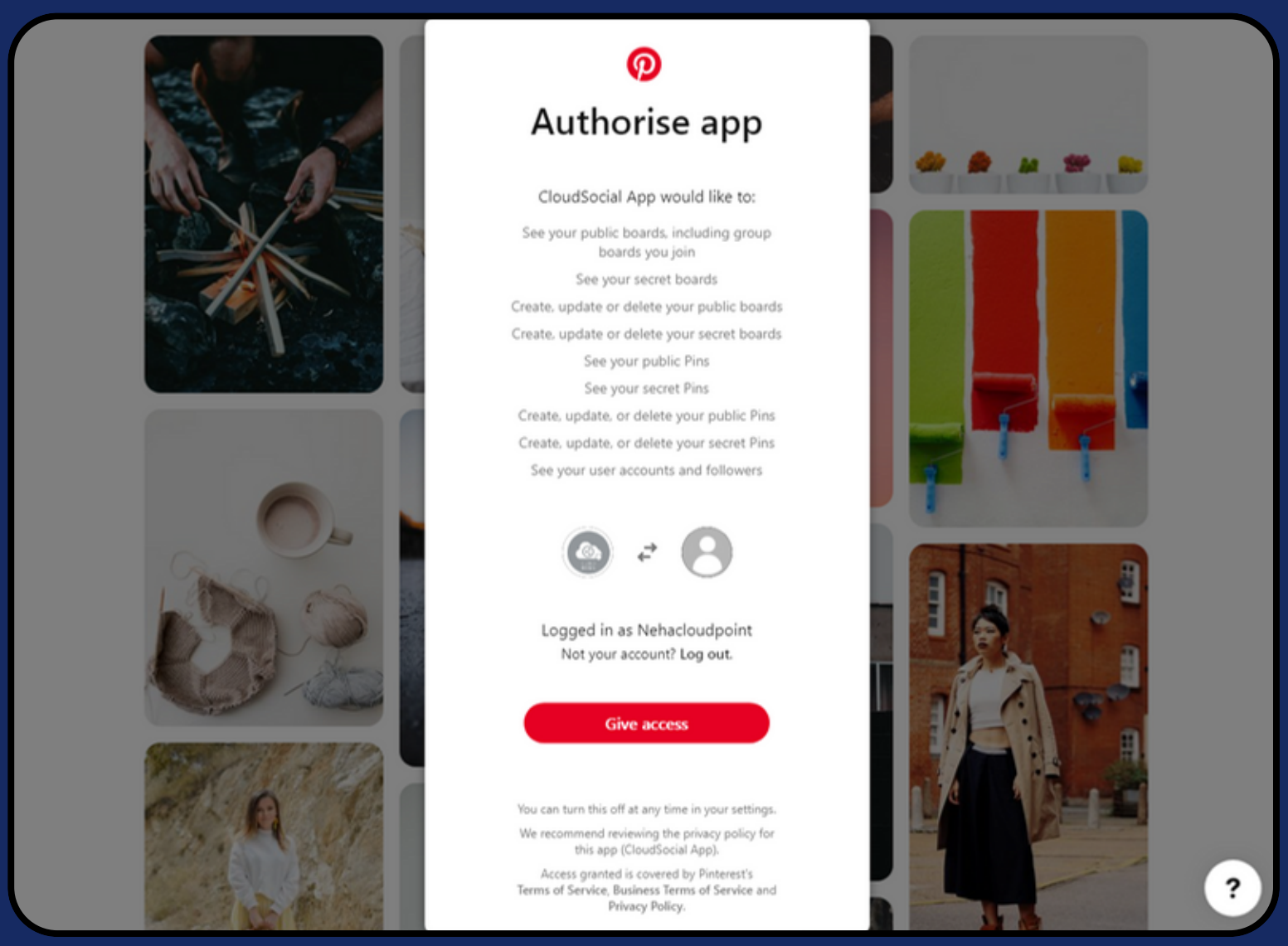
- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to Linkedin.
- Linkedin will seek your permission to give access to CloudSocial, Accept.
- Your Linkedin Business Page will get added.
- Click on the check box and Submit.

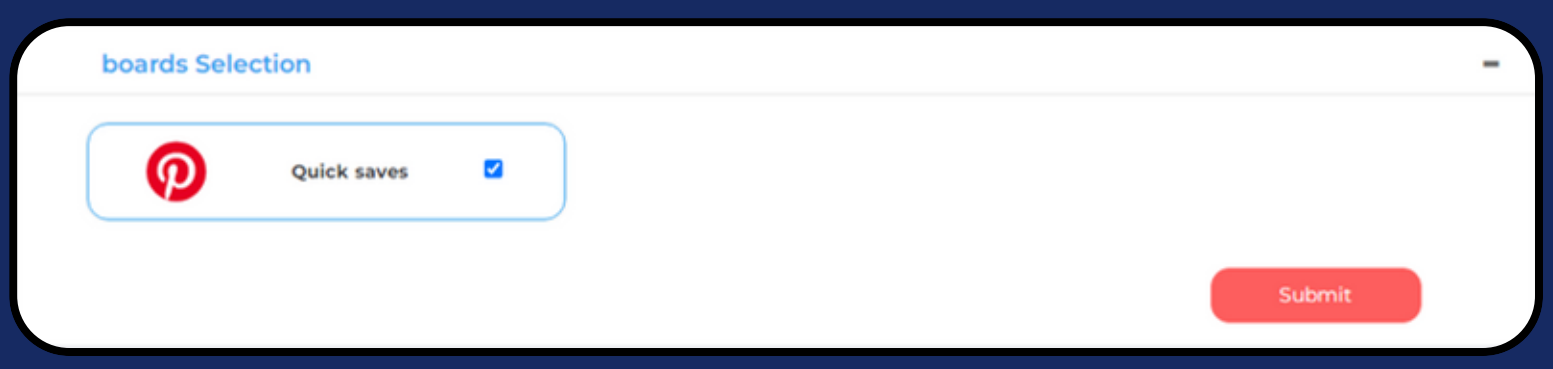
Note: The same procedure should be followed for other Linkedin channels

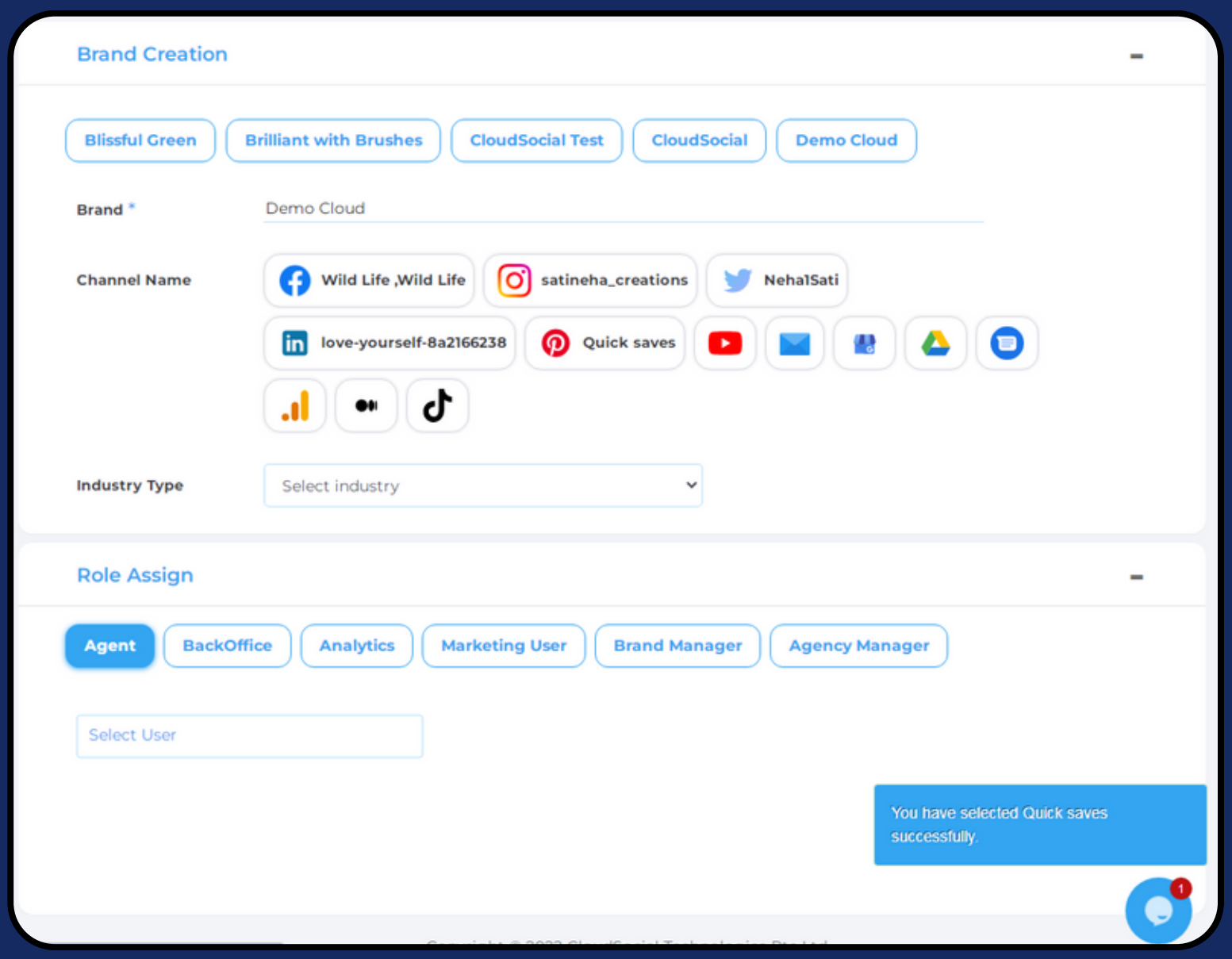
Pinterest


Connect to Pinterest
PAGE
Manage Business page and conversation
Connect
Close


Sign up
Log in to see more
Email
Email
Password
Password
Forgot your password?
Log in
OR
Continue with Facebook
Continue with Google
By continuing, you agree to Pinterest's Terms of Service and acknowledge you've read our Privacy Policy. Notice at collection.
Not on Pinterest yet? Sign up
Are you a business? Get started here!


Authorise app
CloudSocial App would like to:
See your public boards, including group boards you join
See your secret boards
Create, update or delete your public boards
Create, update or delete your secret boards
See your public Pins
See your secret Pins
Create, update, or delete your public Pins
Create, update, or delete your secret Pins
See your user accounts and followers
Logged in as Nehacloudpoint
Not your account? Log out.
Give access
You can turn this off at any time in your settings.
We recommend reviewing the privacy policy for this app (CloudSocial App).
Access granted is covered by Pinterest's Terms of Service, Business Terms of Service and Privacy Policy.


boards Selection
Quick saves
Submit

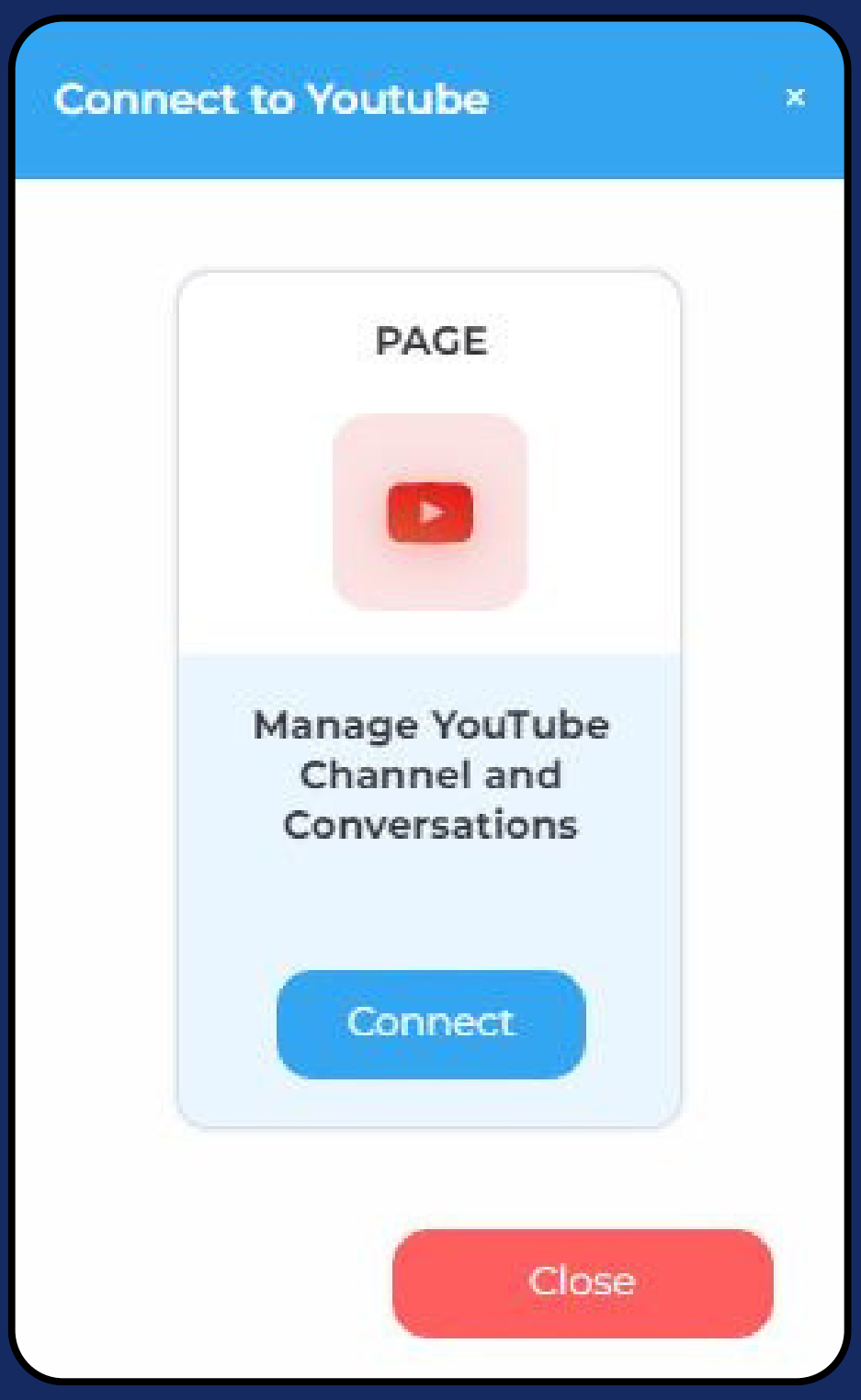

Brand Creation
Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Demo Cloud
Brand *
Demo Cloud
Channel Name
Wild Life ,Wild Life
satineha_creations
Neha1Sati
love-yourself-8a2166238
Quick saves
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
You have selected Quick saves successfully.

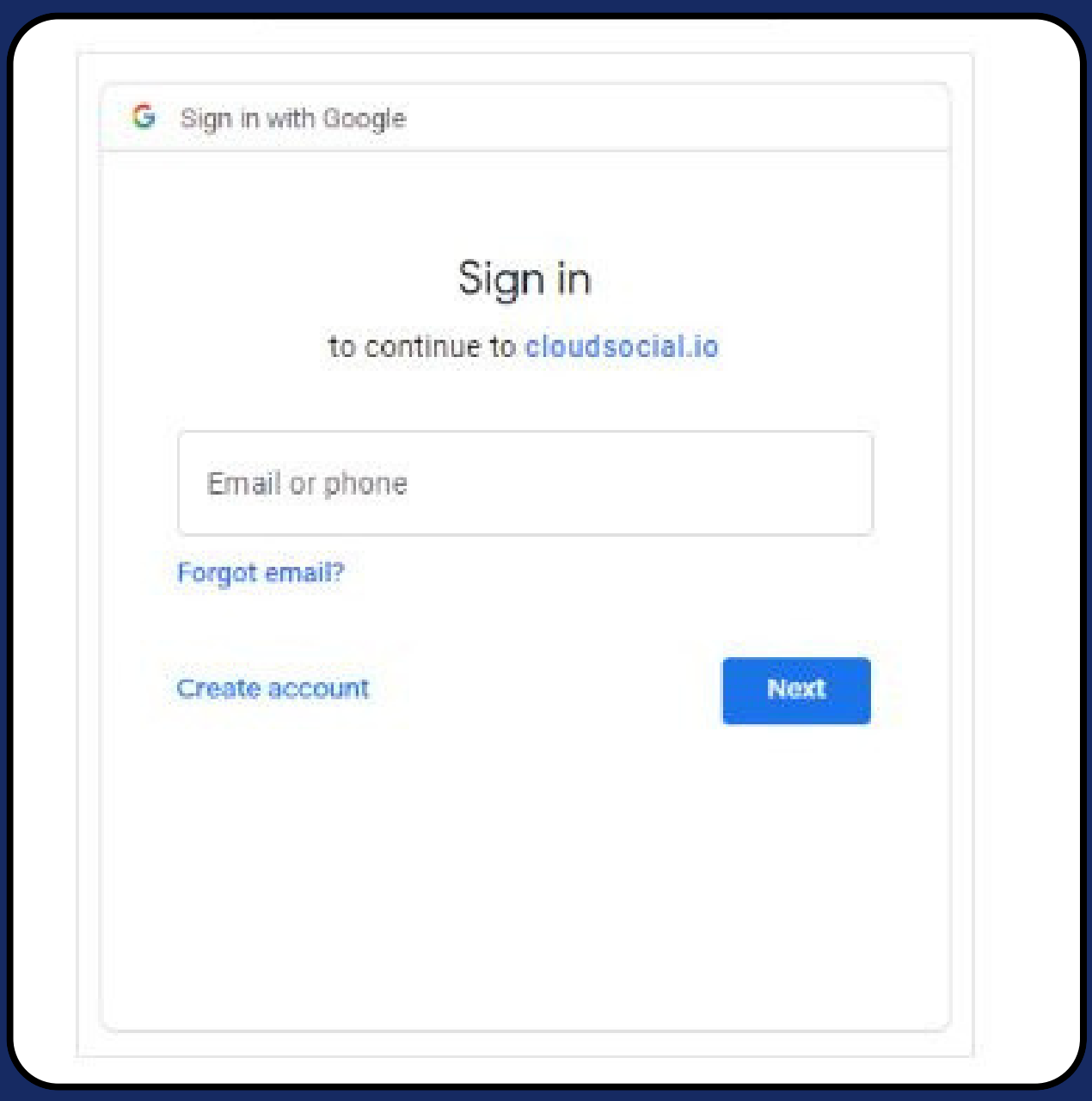
Steps for adding Pinterest

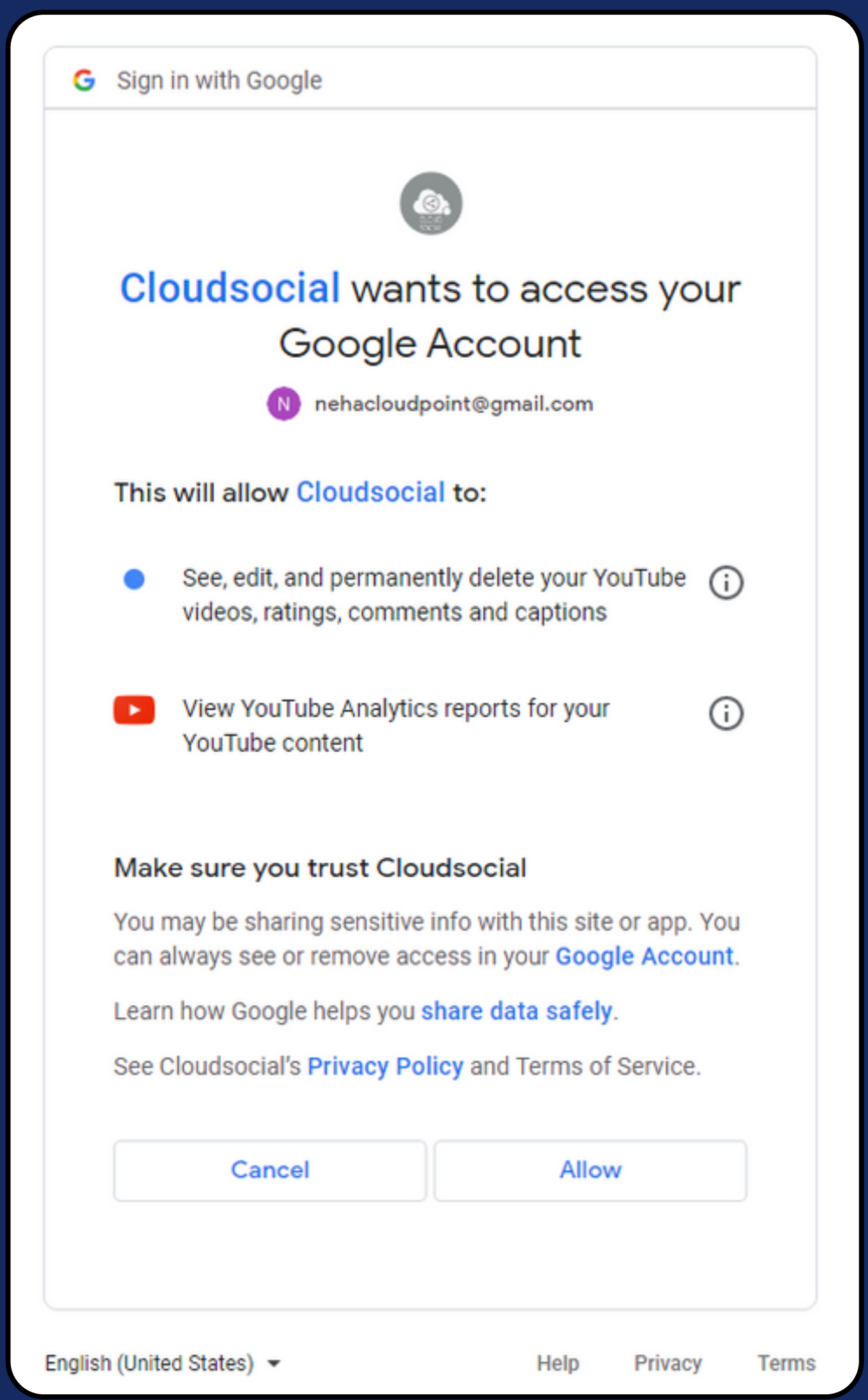
Once you click on Pinterest, this screen will open up

- Click on Connect
- You will be asked to login to Pinterest
- Pinterest will seek your permission to give access to CloudSocial, Accept.
- Your Pinterest will get added.
- Click on the check box and Submit.

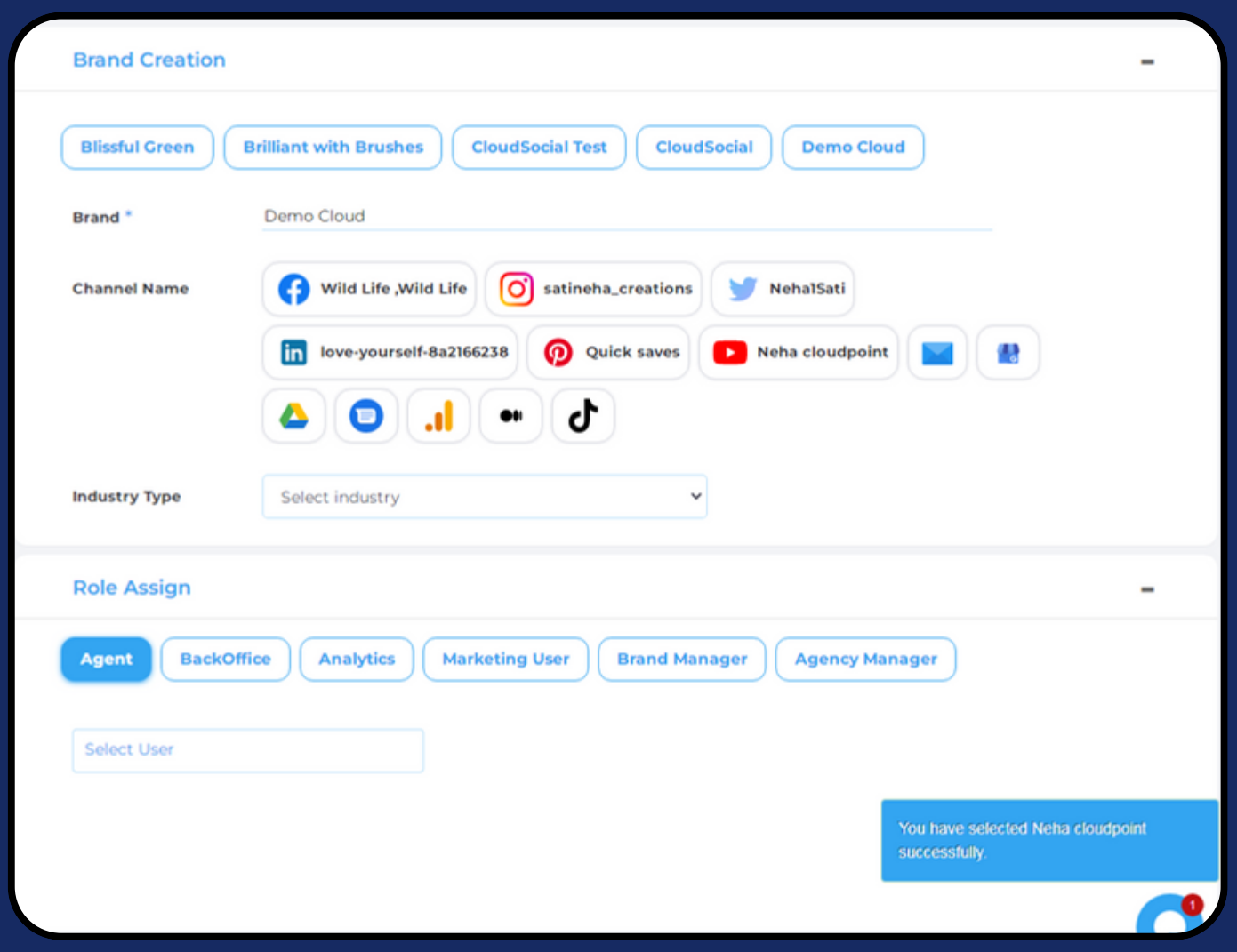
Youtube


Connect to Youtube
PAGE
Manage YouTube Channel and Conversations
Connect
Close


Sign in with Google
Sign in
to continue to cloudsocial.io
Email or phone
Forgot email?
Create account
Next


Sign in with Google
Cloudsocial wants to access your Google Account
nehacloudpoint@gmail.com
This will allow Cloudsocial to:
See, edit, and permanently delete your YouTube videos, ratings, comments and captions
View YouTube Analytics reports for your YouTube content
Make sure you trust Cloudsocial
You may be sharing sensitive info with this site or app. You can always see or remove access in your Google Account.
Learn how Google helps you share data safely.
See Cloudsocial's Privacy Policy and Terms of Service.
Cancel
Allow
English (United States)
Help
Privacy
Terms

Page Selection
Neha cloudpoint
Submit



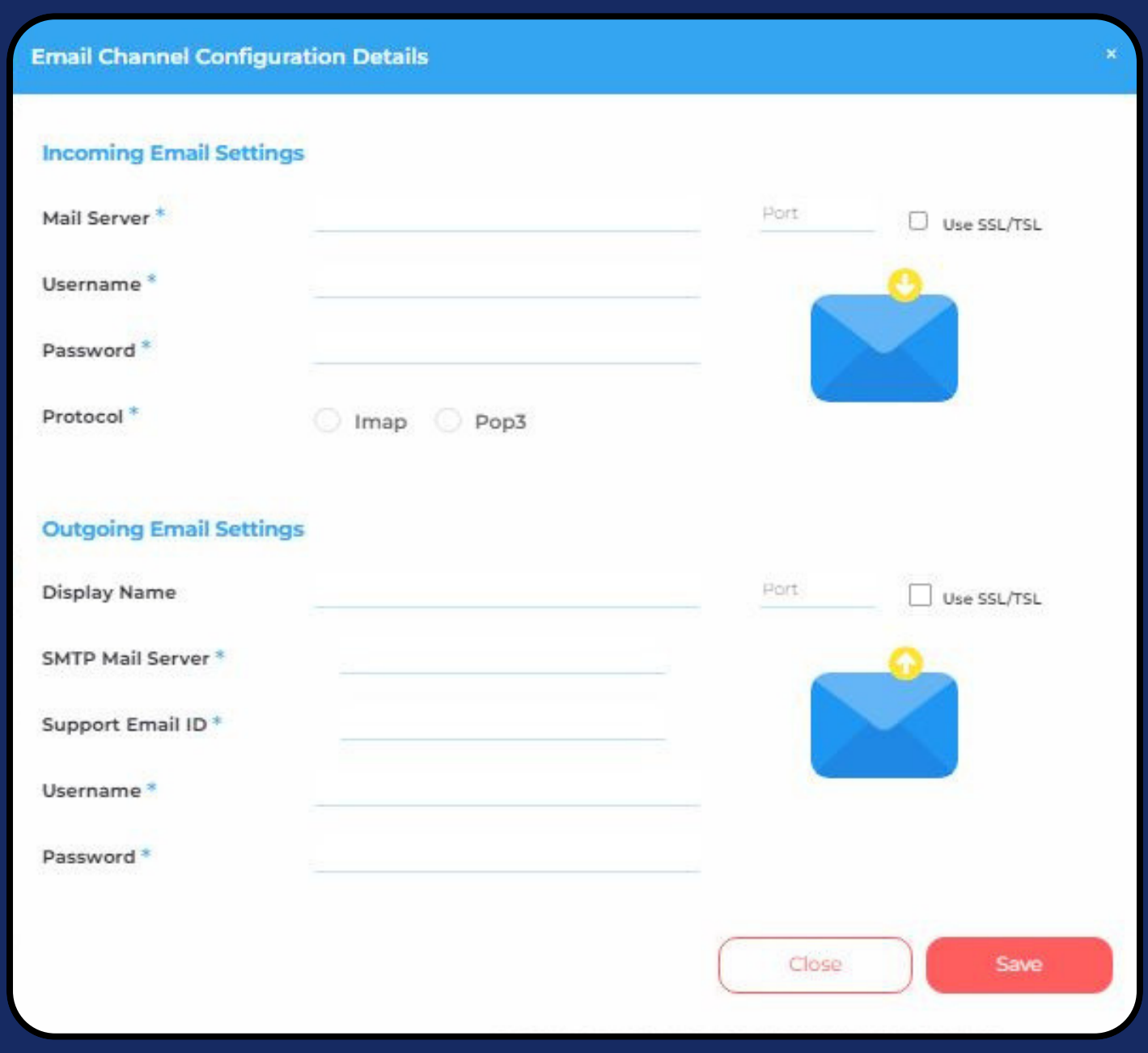
Steps for adding Youtube

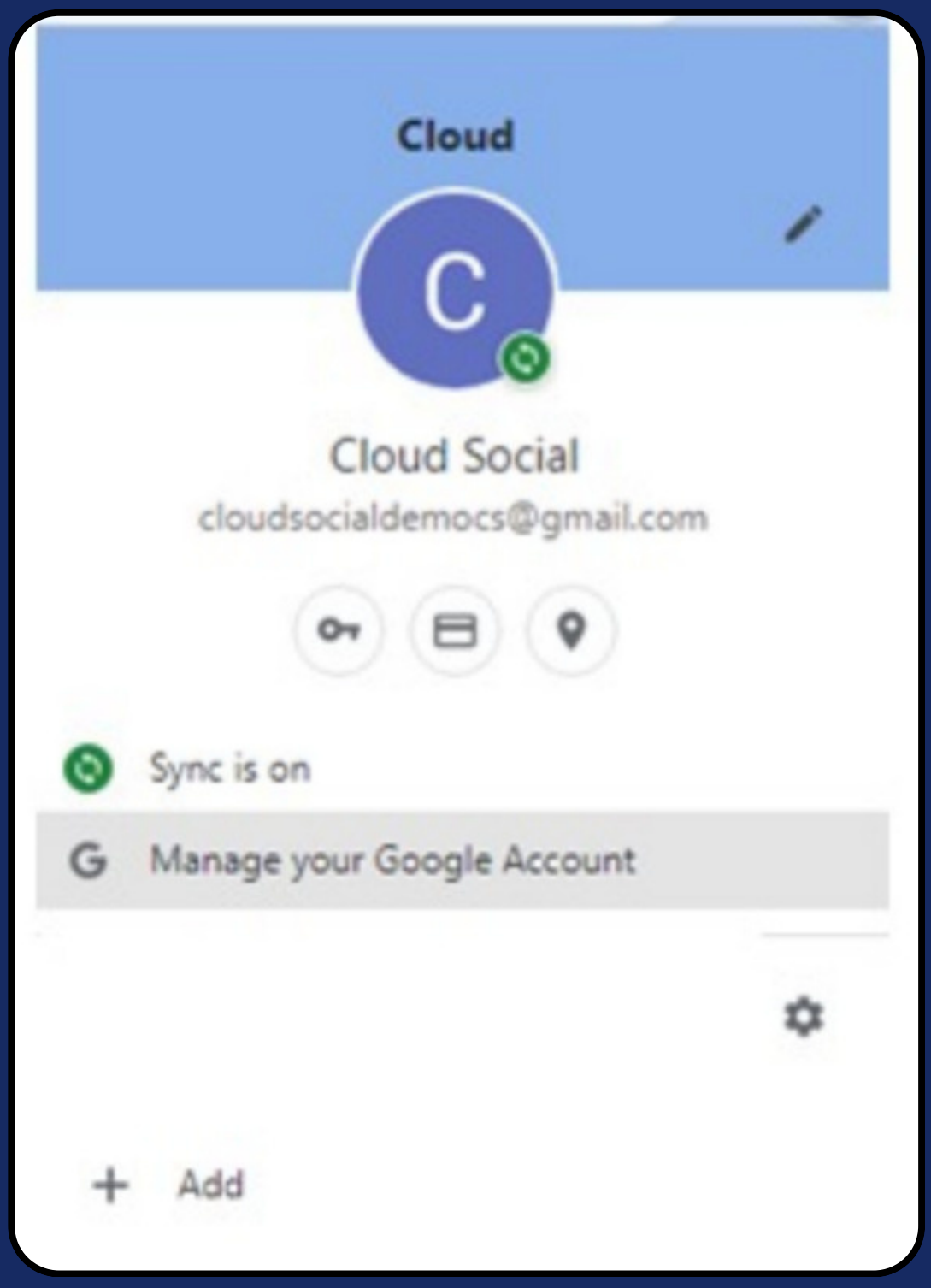
Once you click on Youtube, attached screen will open up.

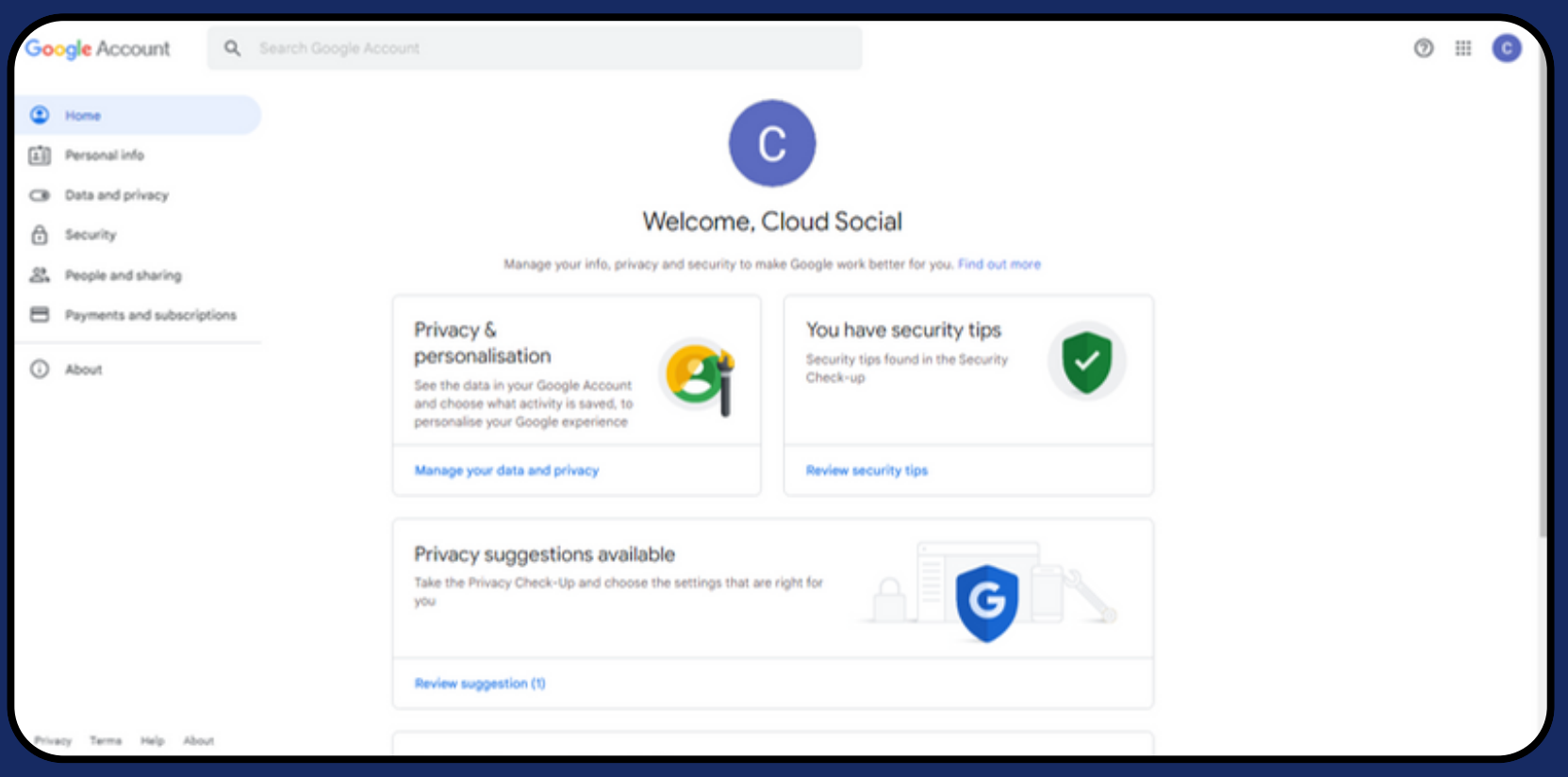
- Click on Connect.
- You will be asked to login to YouTube.
- YouTube will seek your permission to give access to Google account, Continue.
- Your YouTube will get added.
- Click on the check box and Submit.

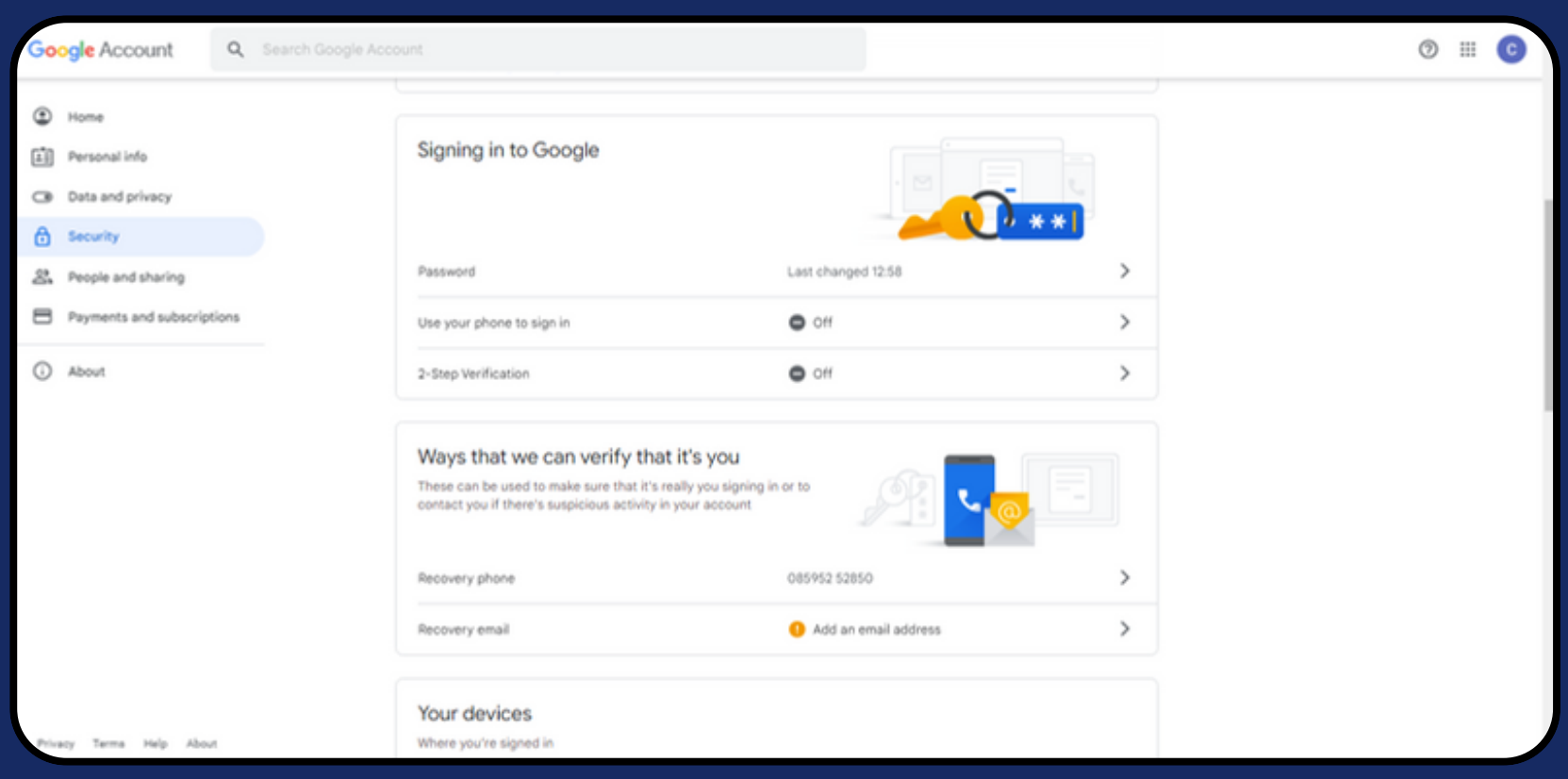
Email

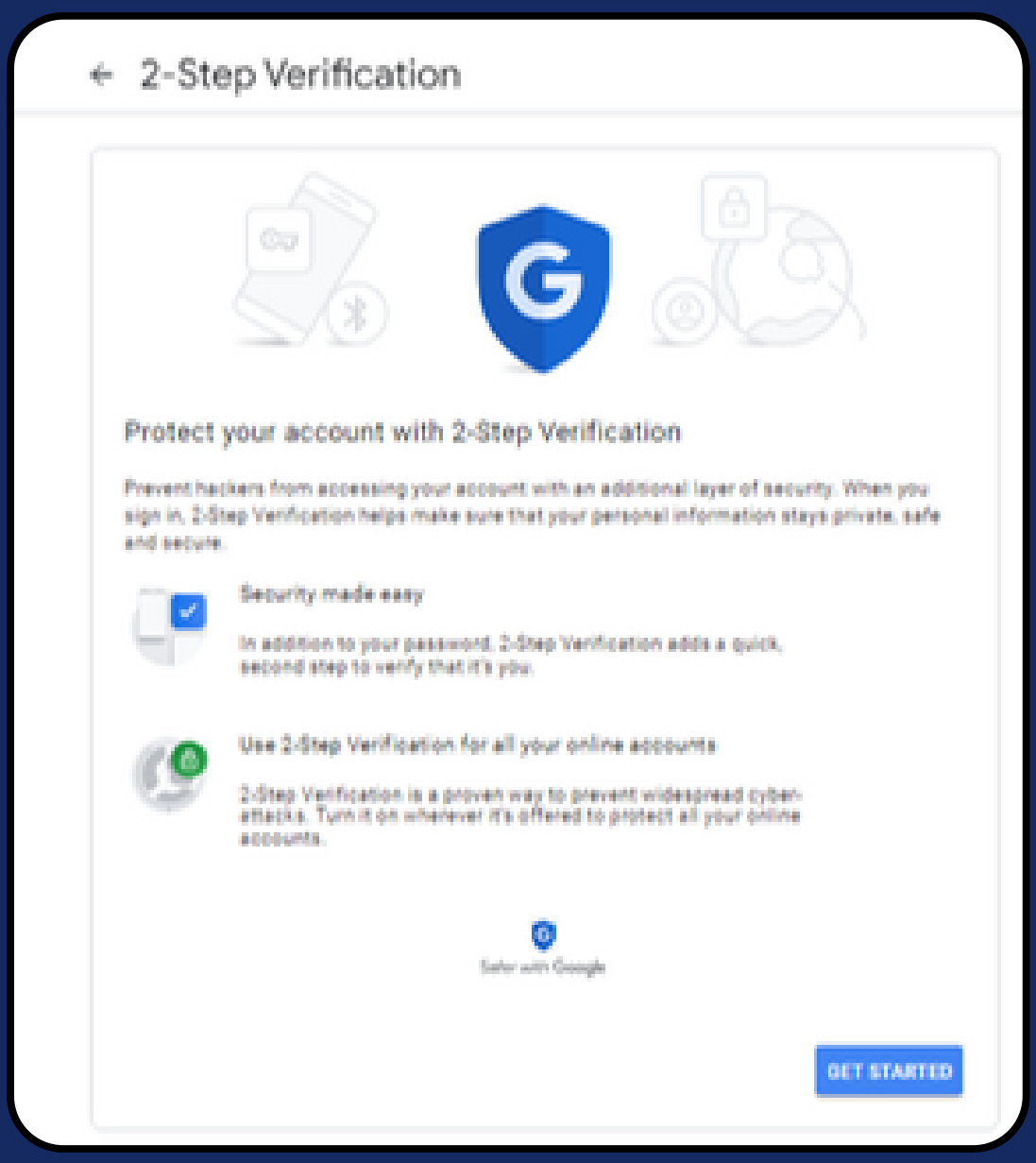
CLOUD SOCIAL

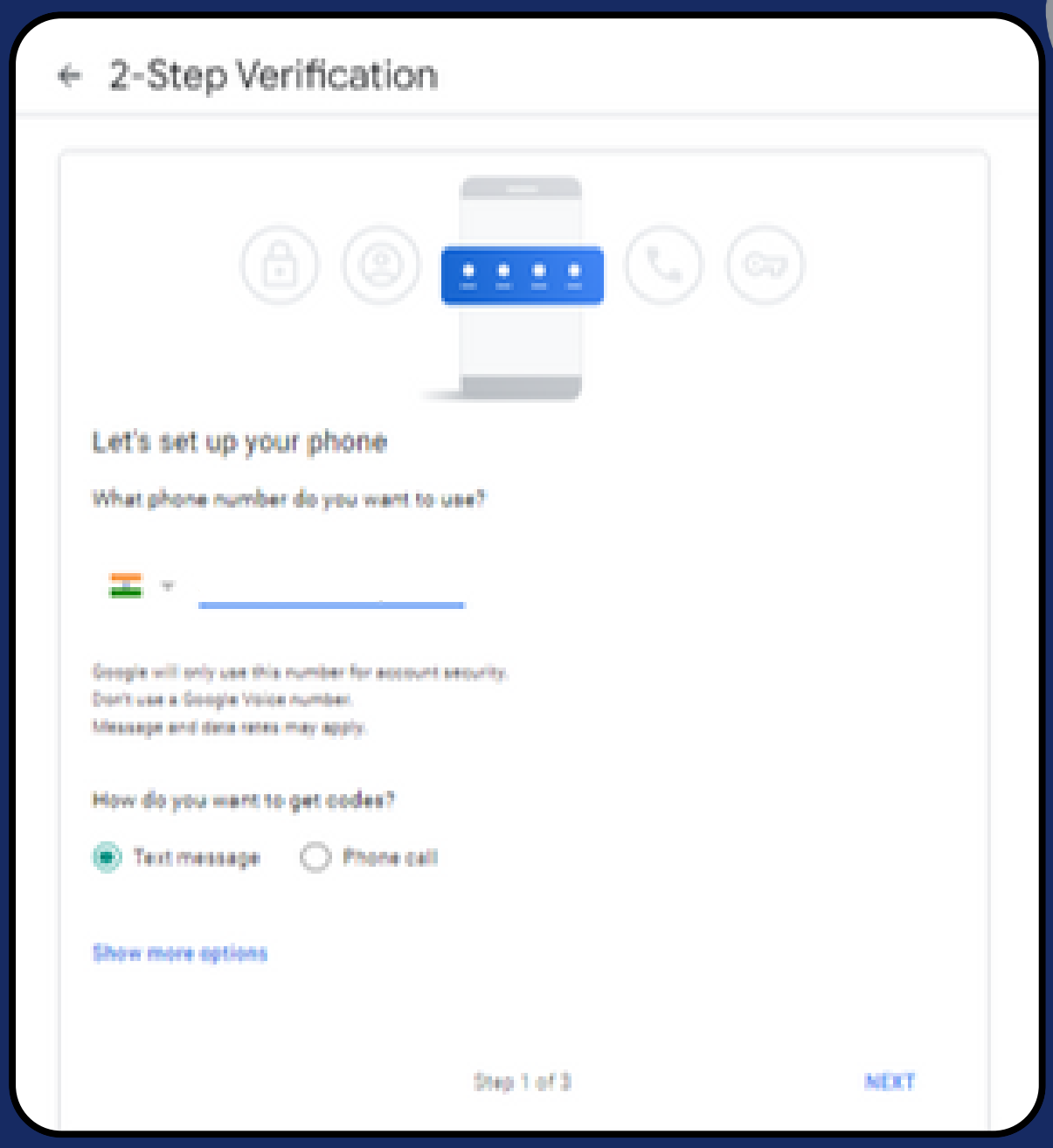


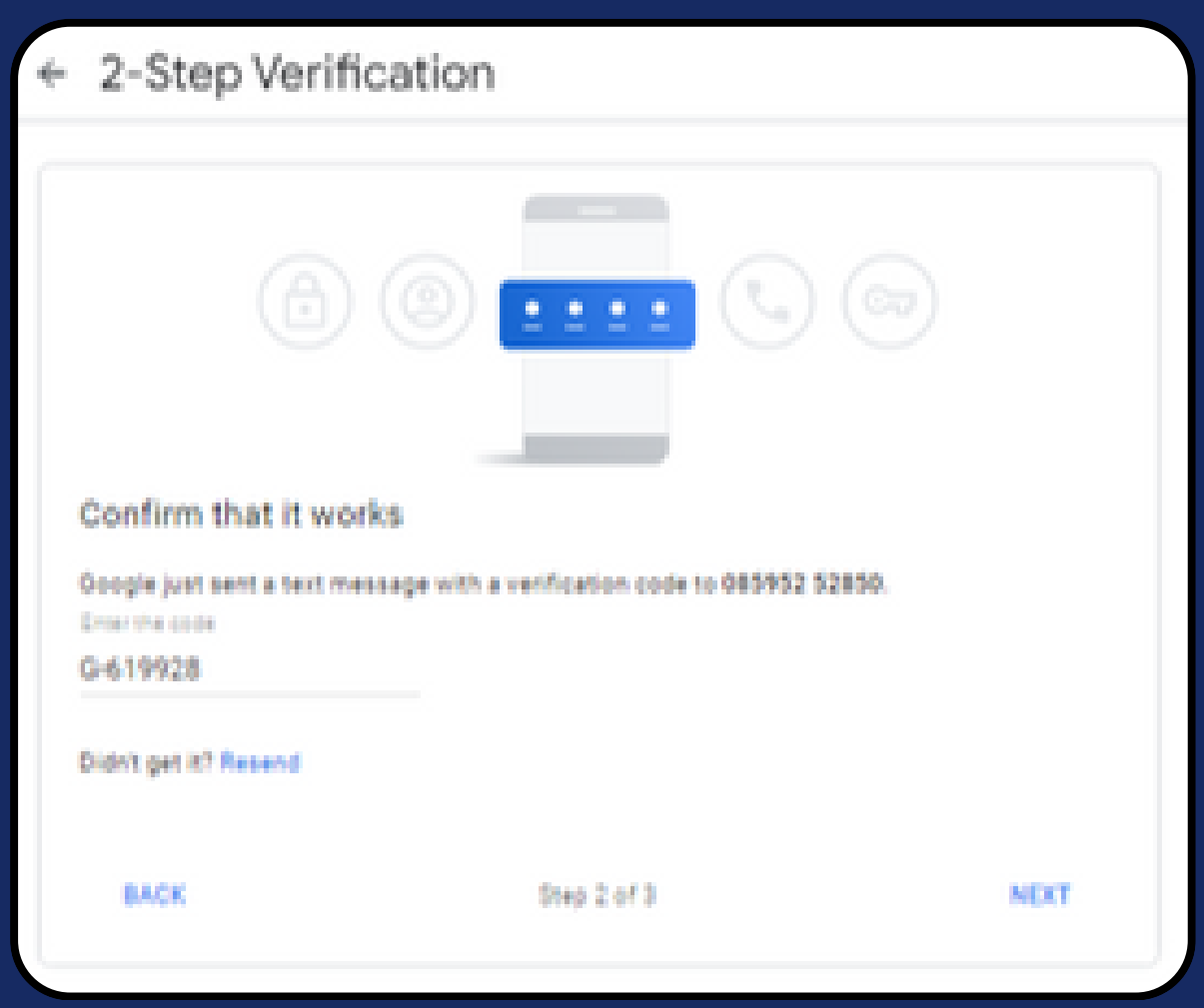


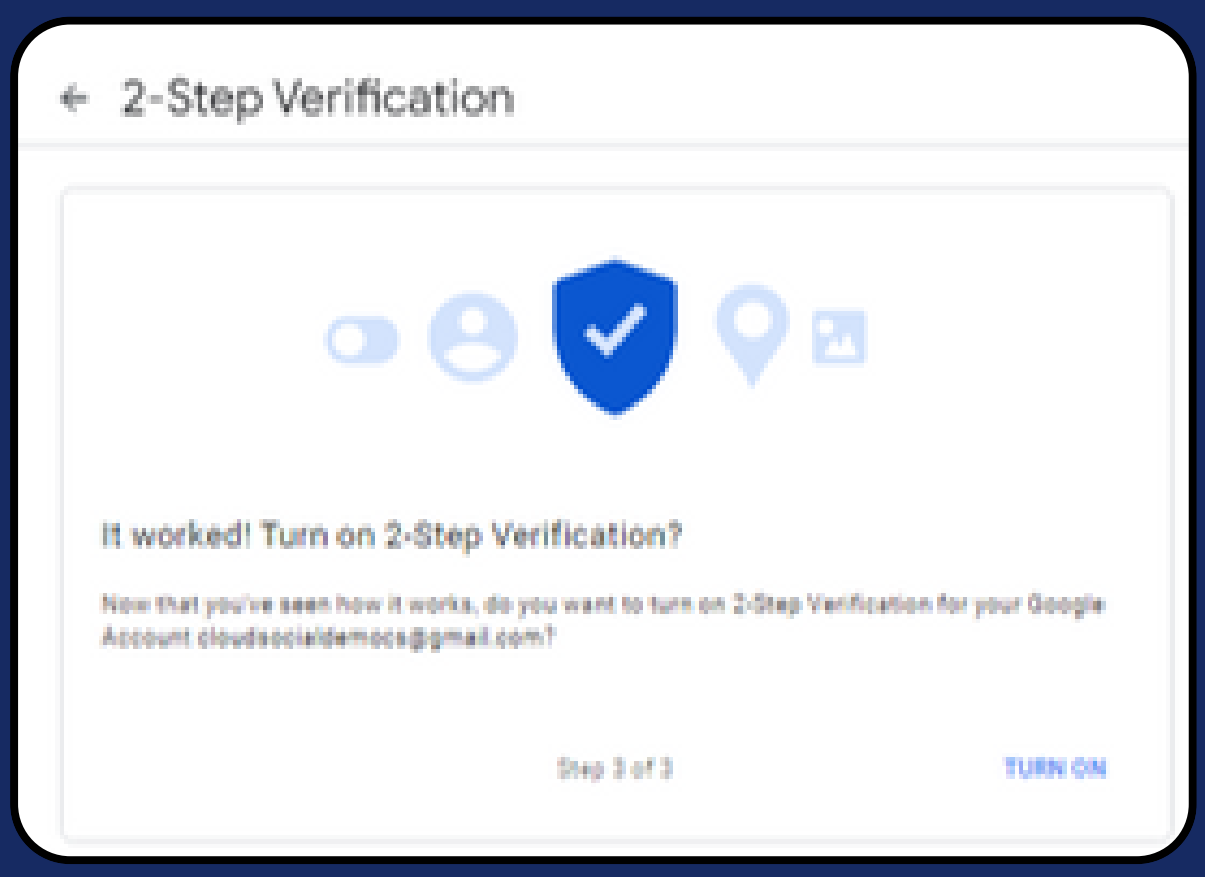

Google Account
Search Google Account
Home
Personal info
Data and privacy
Security
People and sharing
Payments and subscriptions
About
C
Welcome, Cloud Social
Manage your info, privacy and security to make Google work better for you. Find out more
Privacy & personalisation
See the data in your Google Account and choose what activity is saved, to personalise your Google experience
Manage your data and privacy
You have security tips
Security tips found in the Security Check-up
Review security tips
Privacy suggestions available
Take the Privacy Check-Up and choose the settings that are right for you
Review suggestion (1)
Privacy
Terms
Help
About

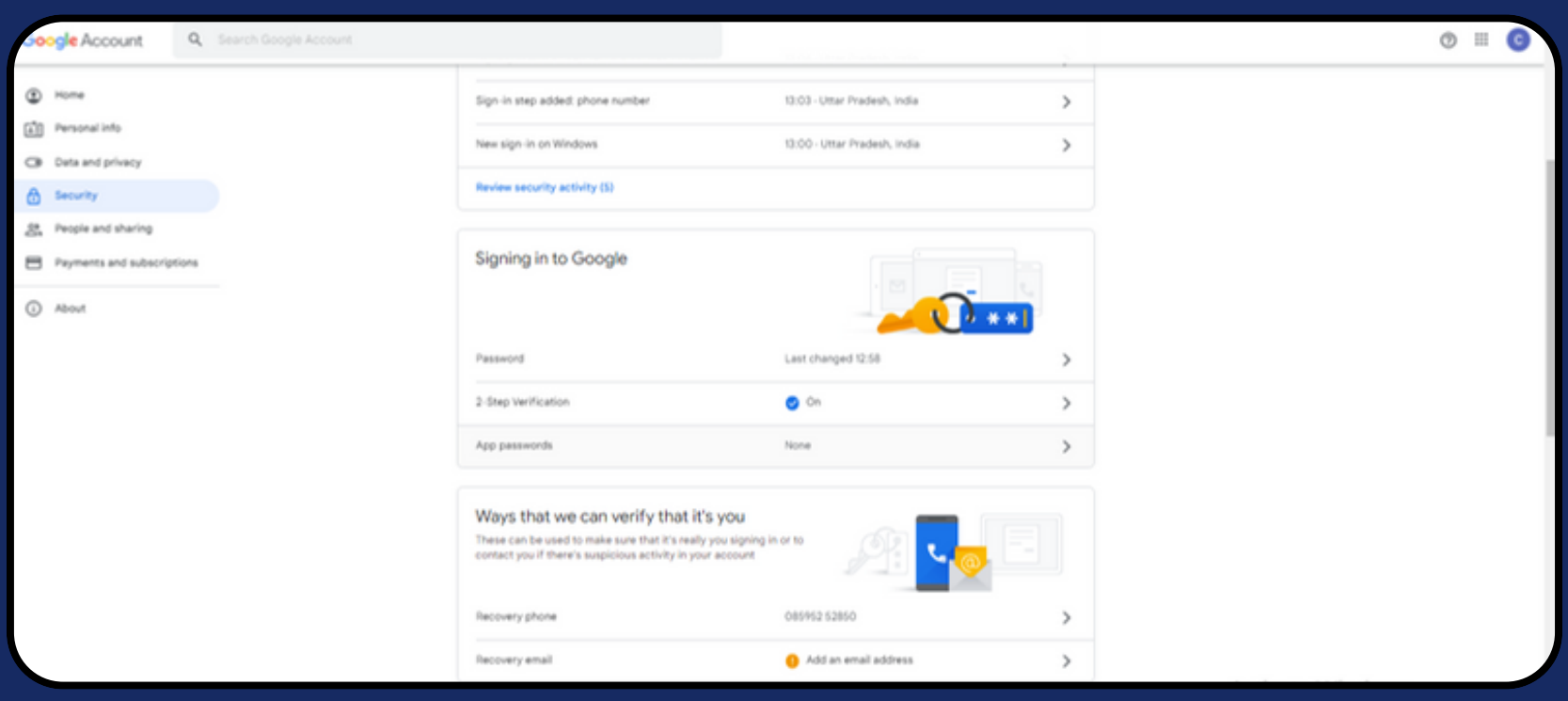

Google Account
Search Google Account
Home
Personal info
Data and privacy
Security
People and sharing
Payments and subscriptions
About
Signing in to Google
Password
Last changed 12:58
Use your phone to sign in
Off
2-Step Verification
Off
Ways that we can verify that it's you
These can be used to make sure that it's really you signing in or to contact you if there's suspicious activity in your account
Recovery phone
085952 52850
Recovery email
Add an email address
Your devices
Where you're signed in
Privacy
Terms
Help
About

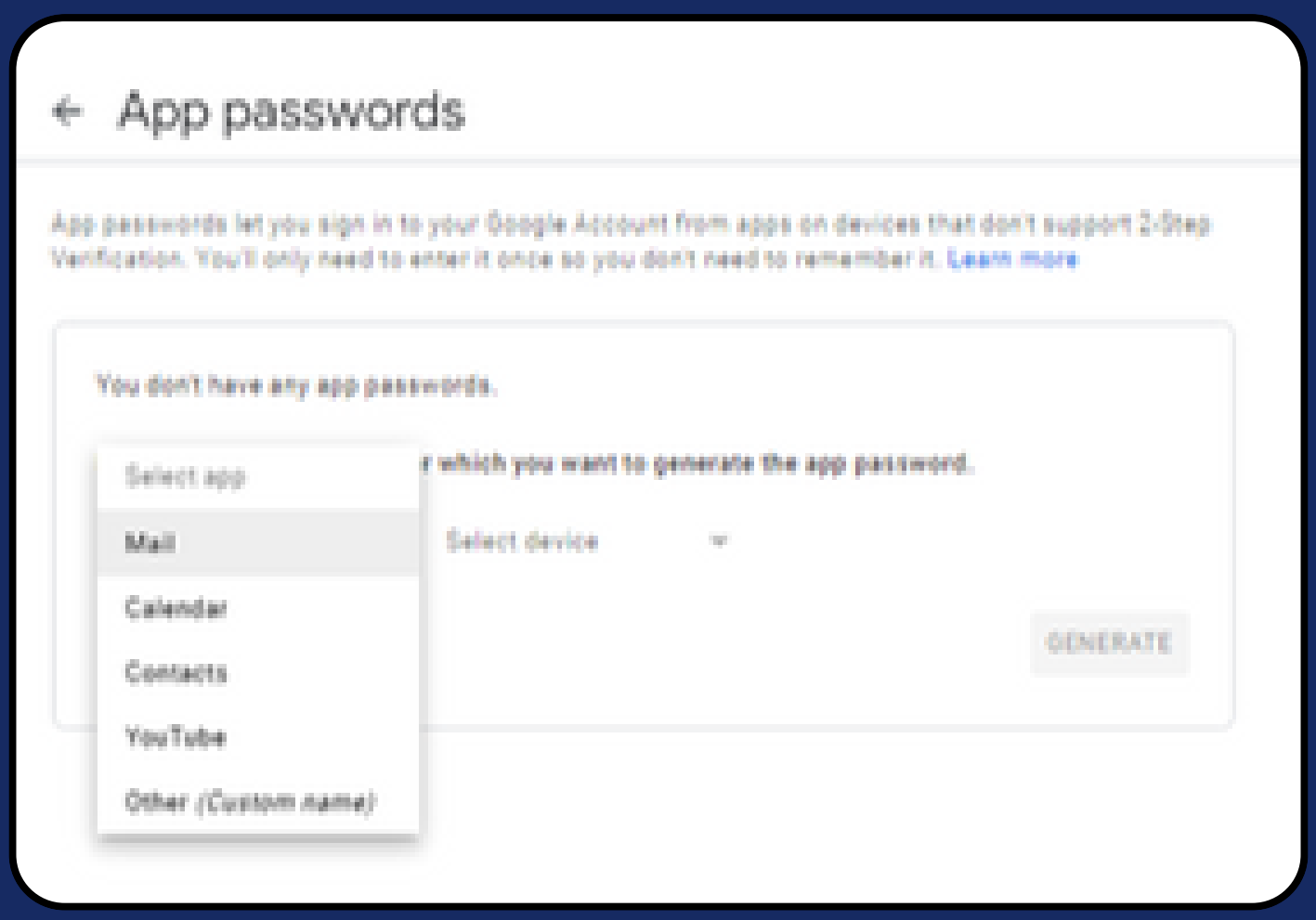

2-Step Verification
Protect your account with 2-Step Verification
Prevent hackers from accessing your account with an additional layer of security. When you sign in, 2-Step Verification helps make sure that your personal information stays private, safe and secure.
Security made easy
In addition to your password, 2-Step Verification adds a quick, second step to verify that it's you.
Use 2-Step Verification for all your online accounts
2-Step Verification is a proven way to prevent widespread cyber-attacks. Turn it on wherever it's offered to protect all your online accounts.
GET STARTED

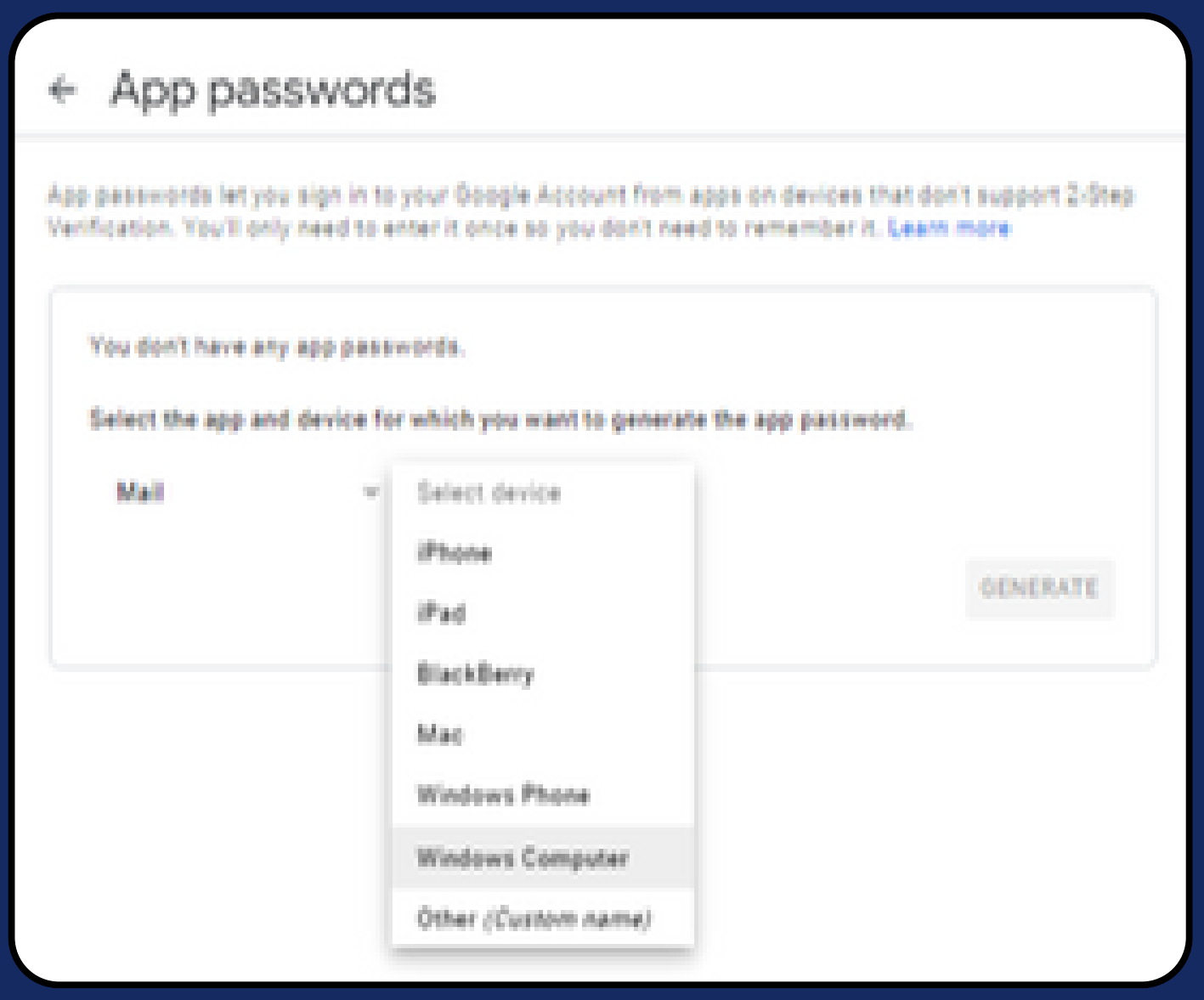

2-Step Verification
Let's set up your phone
What phone number do you want to use?
Google will only use this number for account security.
Don't use a Google Voice number.
Message and data rates may apply.
How do you want to get codes?
Text message
Phone call
Show more options
Step 1 of 3
NEXT

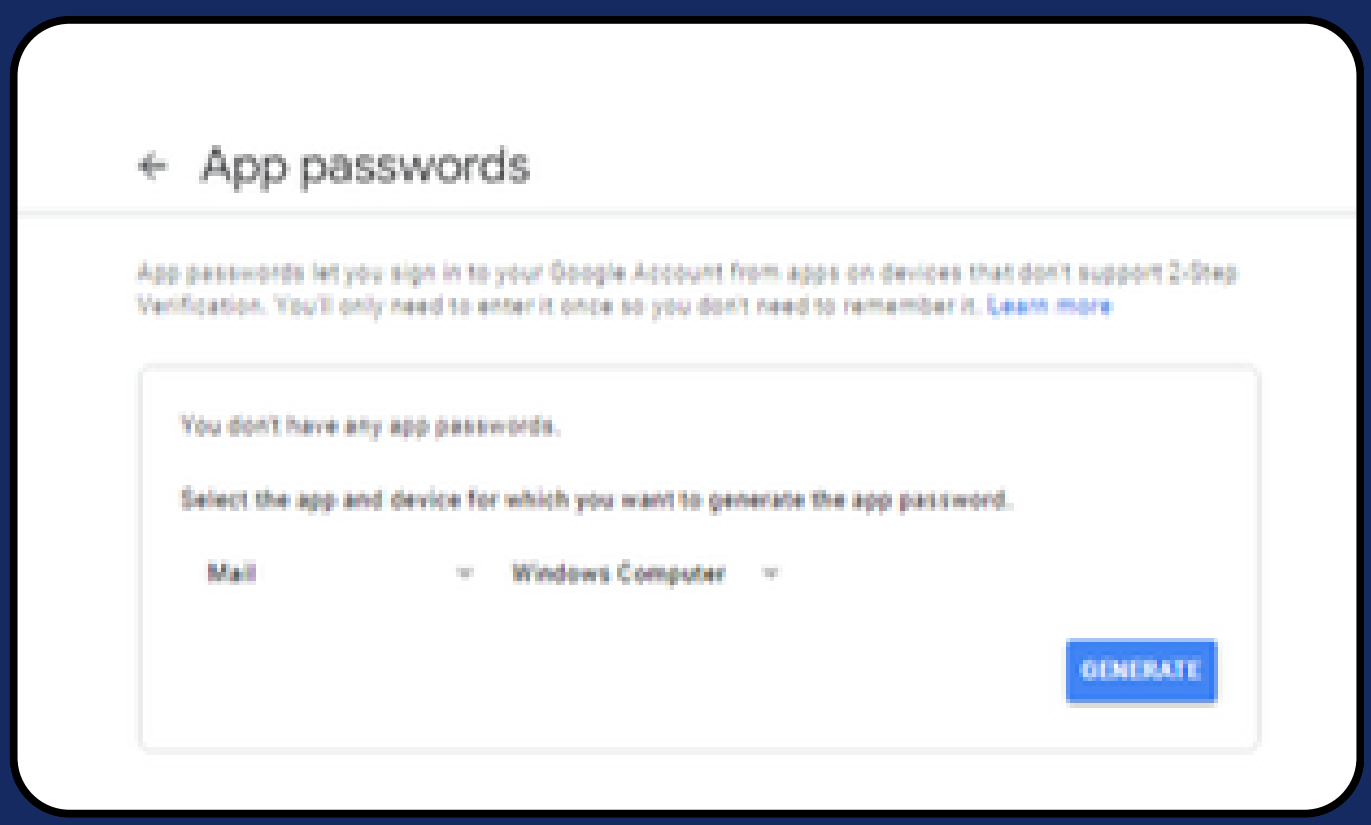

2-Step Verification
Confirm that it works
Google just sent a text message with a verification code to 085952 32830
G-619928
Didn't get it? Resend
BACK
Step 2 of 3
NEXT

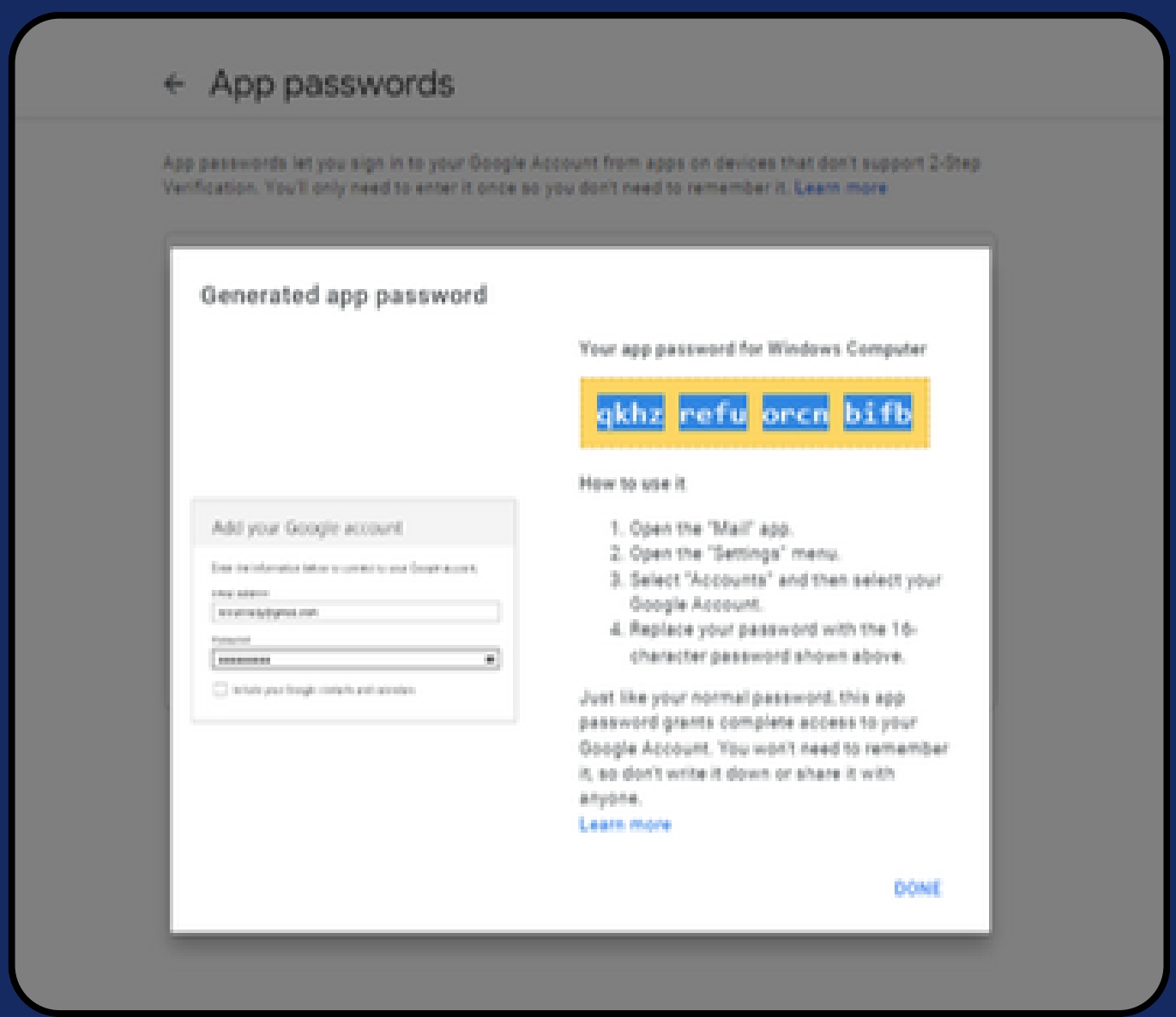

2-Step Verification
It worked! Turn on 2-Step Verification?
Now that you've seen how it works, do you want to turn on 2-Step Verification for your Google Account cloudsocialdemocs@gmail.com?
Step 3 of 3
TURN ON

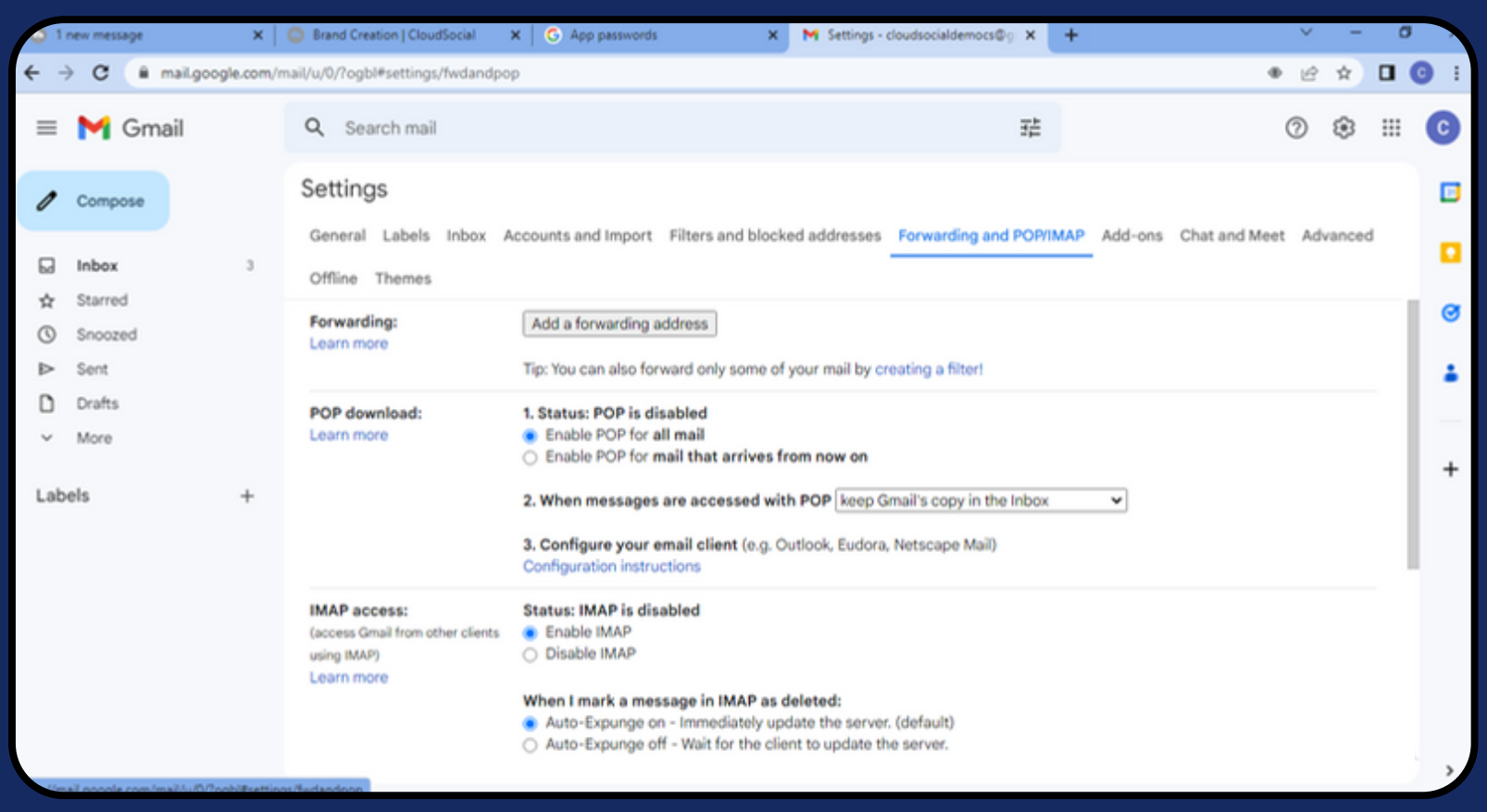

Google Account
Search Google Account
Home
Personal info
Data and privacy
Security
People and sharing
Payments and subscriptions
About
Sign-in step added: phone number
13:03 · Uttar Pradesh, India
New sign-in on Windows
13:00 · Uttar Pradesh, India
Review security activity (5)
Signing in to Google
Password
Last changed 12:58
2-Step Verification
On
App passwords
None
Ways that we can verify that it's you
These can be used to make sure that it's really you signing in or to contact you if there's suspicious activity in your account
Recovery phone
085952 52850
Recovery email
Add an email address

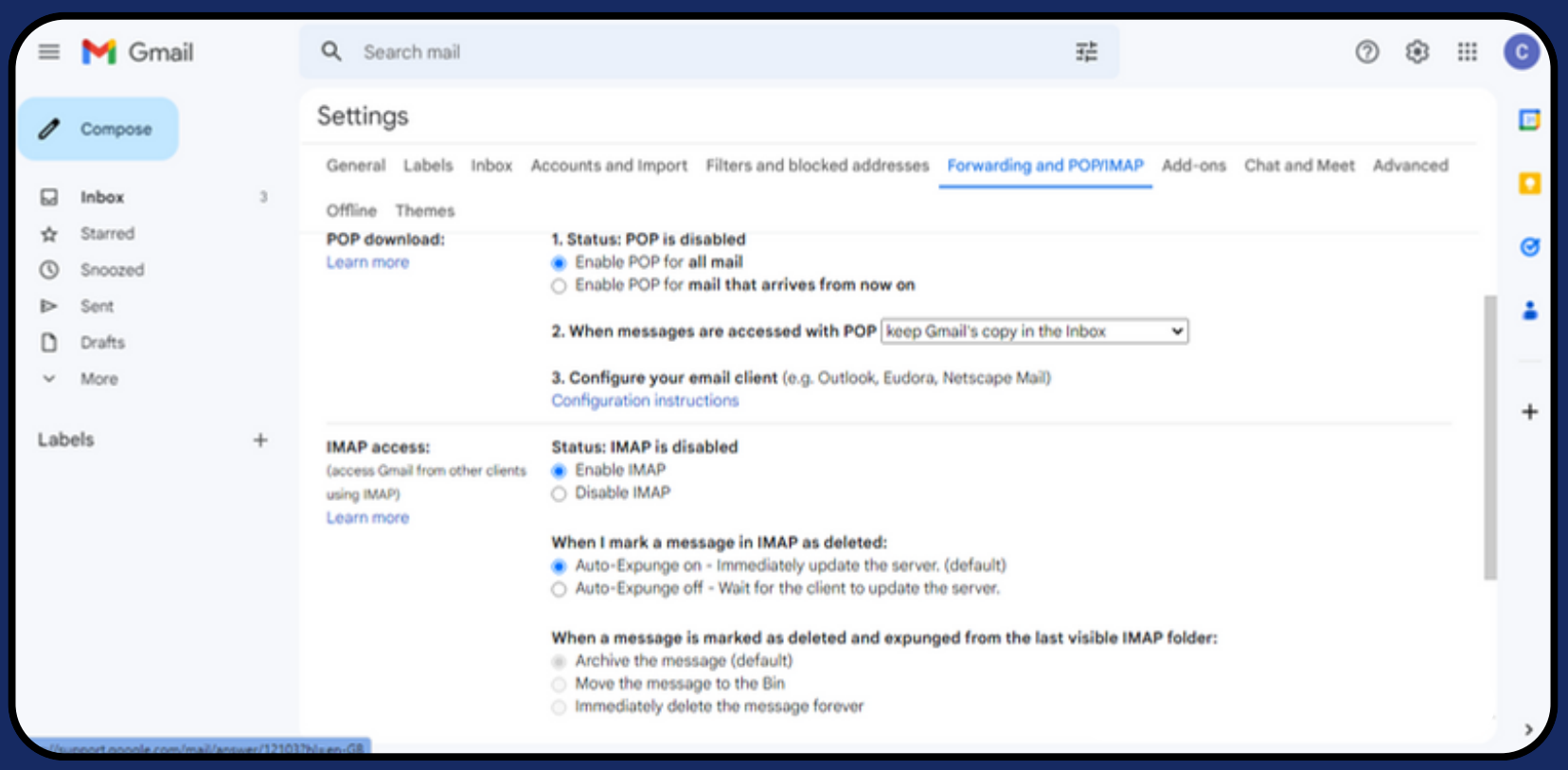

App passwords
App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more
You don't have any app passwords.
Select app
Mail
Calendar
Contacts
YouTube
Other (Custom name)
which you want to generate the app password.
Select device
GENERATE

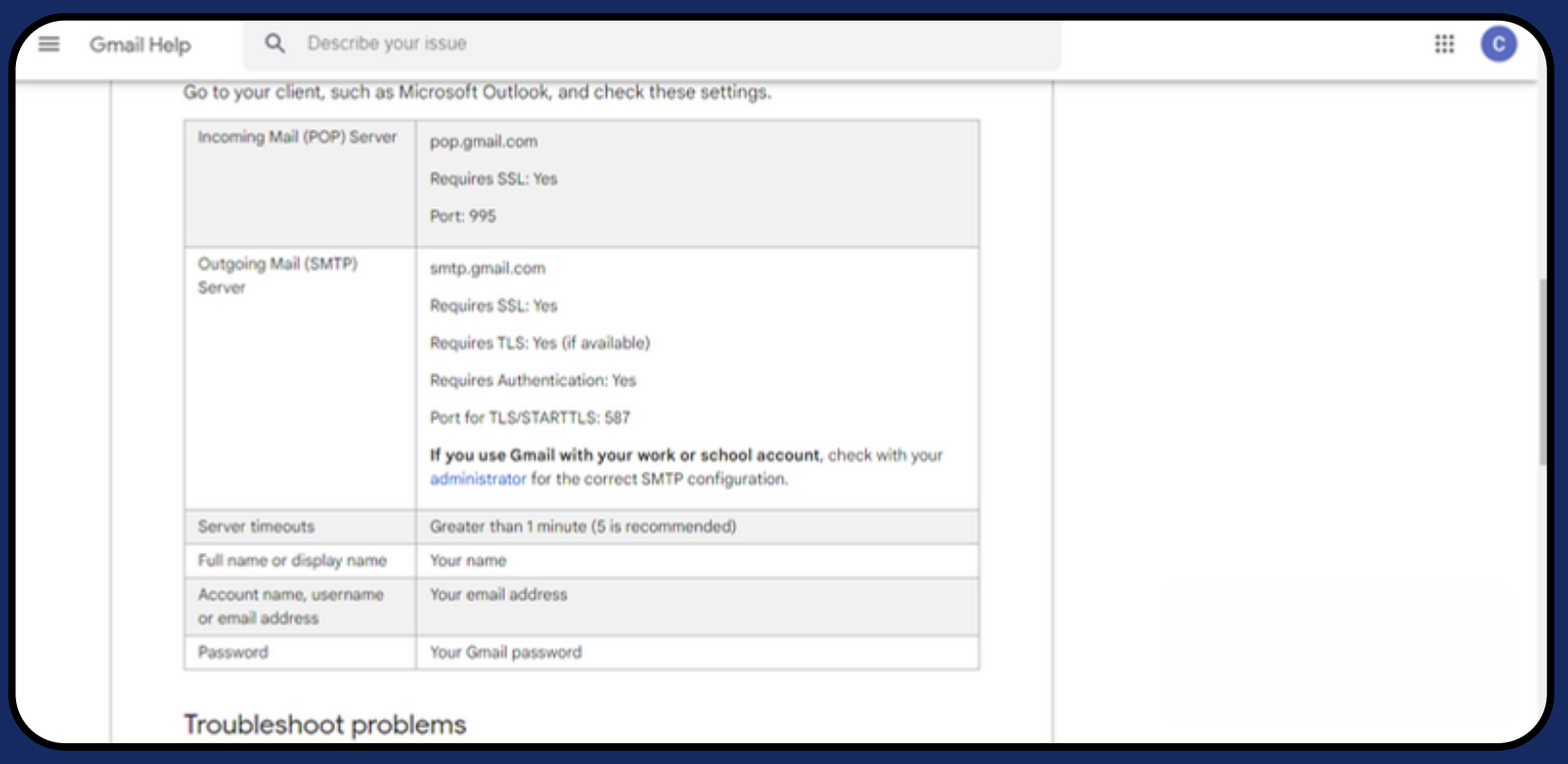

App passwords
App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more
You don't have any app passwords.
Select the app and device for which you want to generate the app password.
Mail
Select device
iPhone
iPad
BlackBerry
Mac
Windows Phone
Windows Computer
Other (Custom name)
GENERATE

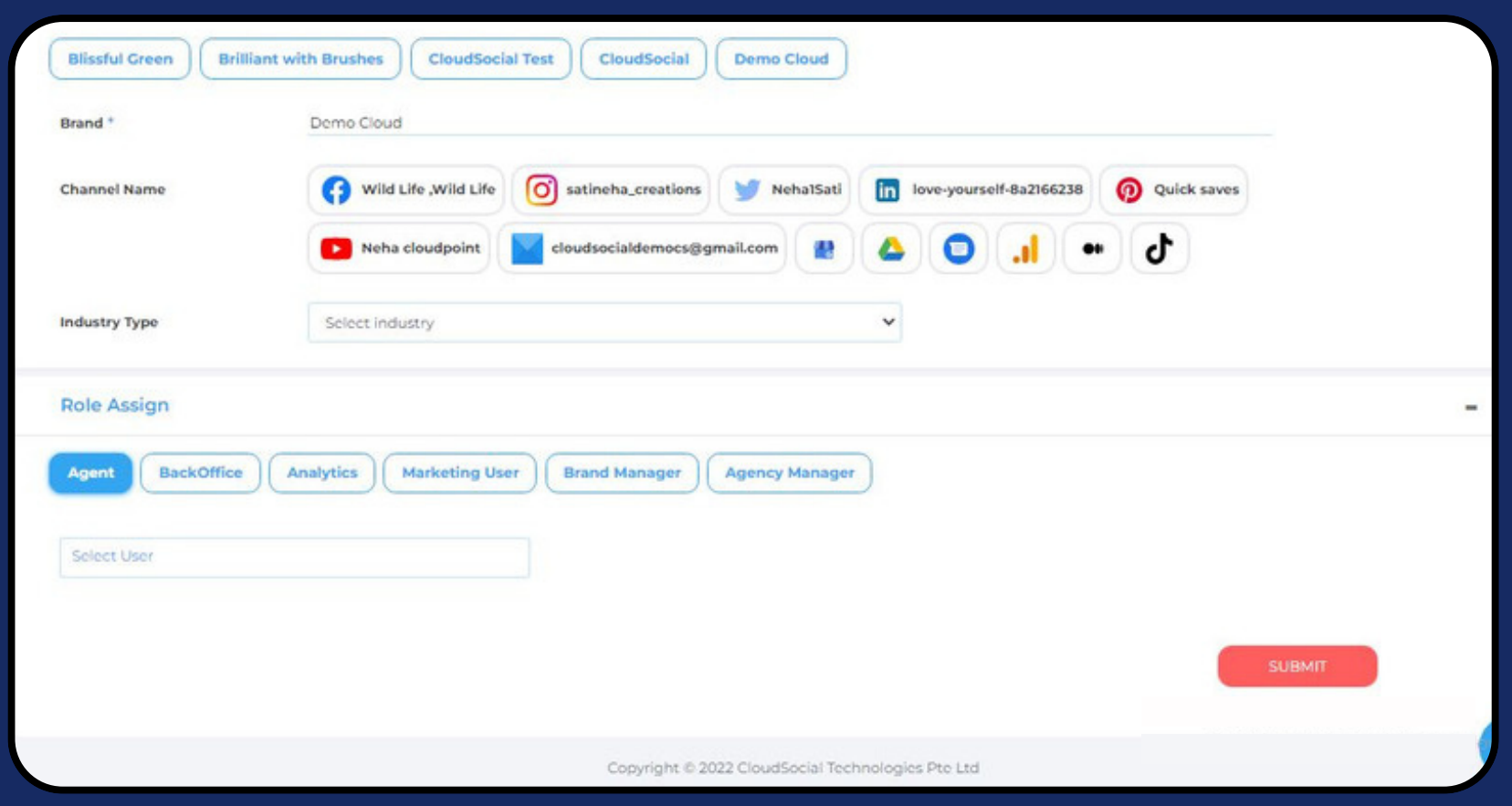

App passwords
App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more
You don't have any app passwords.
Select the app and device for which you want to generate the app password.
Mail
Windows Computer
GENERATE


App passwords
App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more
Generated app password
Your app password for Windows Computer
qkhz refu orcn bifb
How to use it
1. Open the "Mail" app.
2. Open the "Settings" menu.
3. Select "Accounts" and then select your Google Account.
4. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.
Learn more
DONE


Gmail
Search mail
Compose
Inbox
Starred
Snoozed
Sent
Drafts
More
Labels
Settings
General Labels Inbox Accounts and Import Filters and blocked addresses Forwarding and POP/IMAP Add-ons Chat and Meet Advanced
Offline Themes
Forwarding:
Learn more
Add a forwarding address
Tip: You can also forward only some of your mail by creating a filter!
POP download:
Learn more
1. Status: POP is disabled
Enable POP for all mail
Enable POP for mail that arrives from now on
2. When messages are accessed with POP keep Gmail's copy in the Inbox
3. Configure your email client (e.g. Outlook, Eudora, Netscape Mail)
Configuration instructions
IMAP access:
(access Gmail from other clients using IMAP)
Learn more
Status: IMAP is disabled
Enable IMAP
Disable IMAP
When I mark a message in IMAP as deleted:
Auto-Expunge on - Immediately update the server. (default)
Auto-Expunge off - Wait for the client to update the server.


Gmail
Search mail
Compose
Inbox 3
Starred
Snoozed
Sent
Drafts
More
Labels
Settings
General Labels Inbox Accounts and Import Filters and blocked addresses Forwarding and POP/IMAP Add-ons Chat and Meet Advanced
Offline Themes
POP download:
Learn more
1. Status: POP is disabled
Enable POP for all mail
Enable POP for mail that arrives from now on
2. When messages are accessed with POP keep Gmail's copy in the Inbox
3. Configure your email client (e.g. Outlook, Eudora, Netscape Mail)
Configuration instructions
IMAP access:
(access Gmail from other clients using IMAP)
Learn more
Status: IMAP is disabled
Enable IMAP
Disable IMAP
When I mark a message in IMAP as deleted:
Auto-Expunge on - Immediately update the server. (default)
Auto-Expunge off - Wait for the client to update the server.
When a message is marked as deleted and expunged from the last visible IMAP folder:
Archive the message (default)
Move the message to the Bin
Immediately delete the message forever


Gmail Help
Describe your issue
Go to your client, such as Microsoft Outlook, and check these settings.
Incoming Mail (POP) Server
pop.gmail.com
Requires SSL: Yes
Port: 995
Outgoing Mail (SMTP) Server
smtp.gmail.com
Requires SSL: Yes
Requires TLS: Yes (if available)
Requires Authentication: Yes
Port for TLS/STARTTLS: 587
If you use Gmail with your work or school account, check with your administrator for the correct SMTP configuration.
Server timeouts
Greater than 1 minute (5 is recommended)
Full name or display name
Your name
Account name, username or email address
Your email address
Password
Your Gmail password
Troubleshoot problems


Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Demo Cloud
Brand *
Demo Cloud
Channel Name
Wild Life ,Wild Life
satineha_creations
Neha1Sati
love-yourself-8a2166238
Quick saves
Neha cloudpoint
cloudsocialdemocs@gmail.com
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
SUBMIT
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Steps for adding Email

Once you click on Email, attached screen will open up.

In order to add Email in CloudSocial you have to complete 2 steps verification of your email.

- Go to your Email Profile
  (Which you wish to add in CloudSoical)
- Click on 'Manage Your Google Account'
- Complete the 2 Steps verification

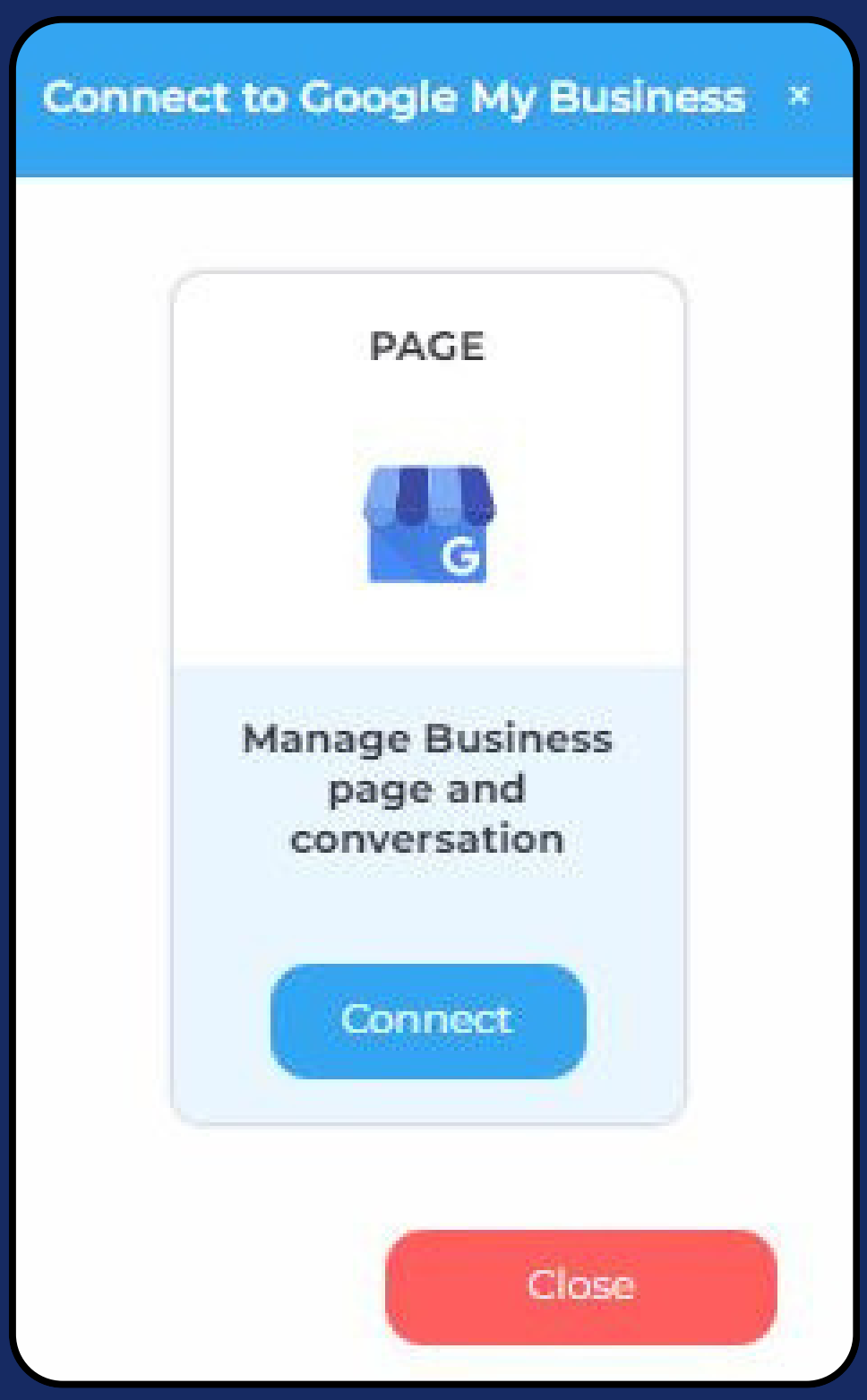
Once you complete the 2 steps verification, you will get the option to create the App Password.

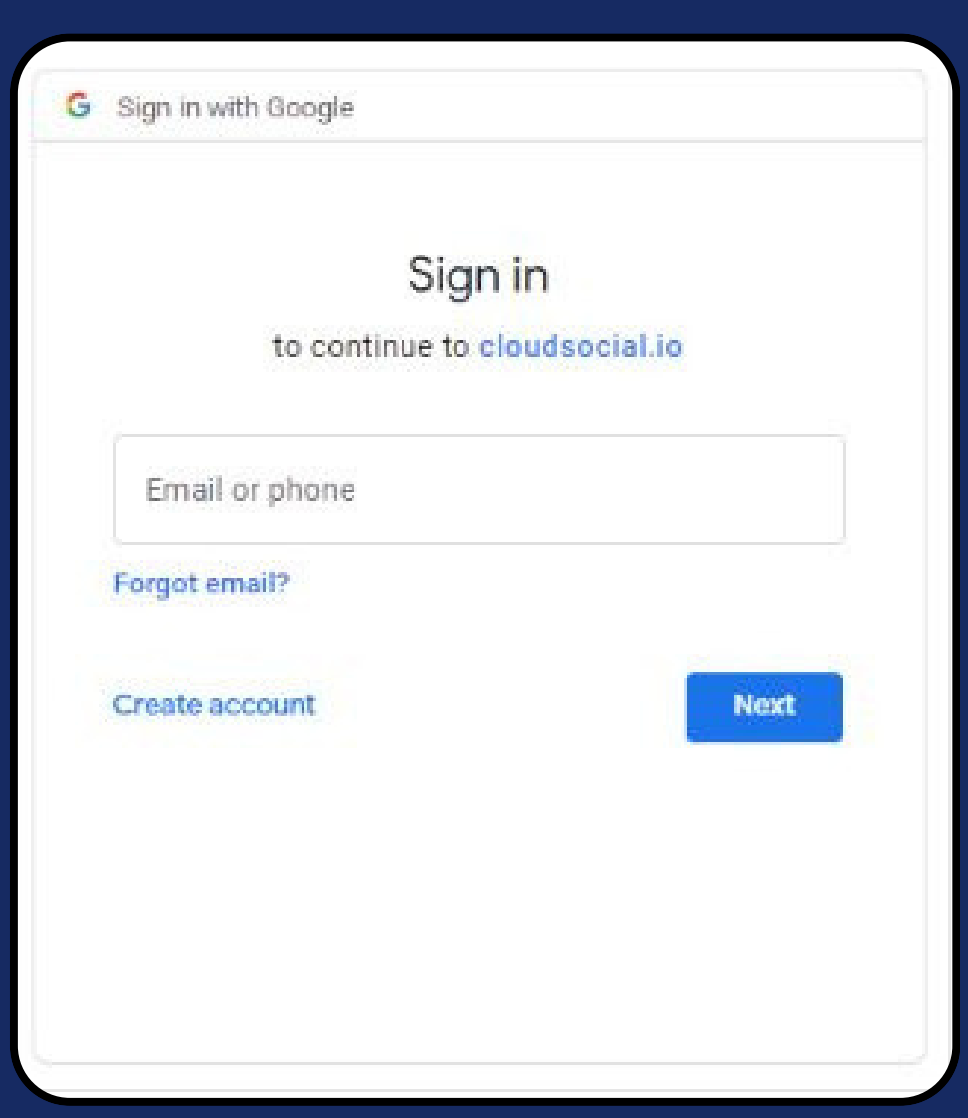
And, once you create the App Password you have to go to your Email Settings

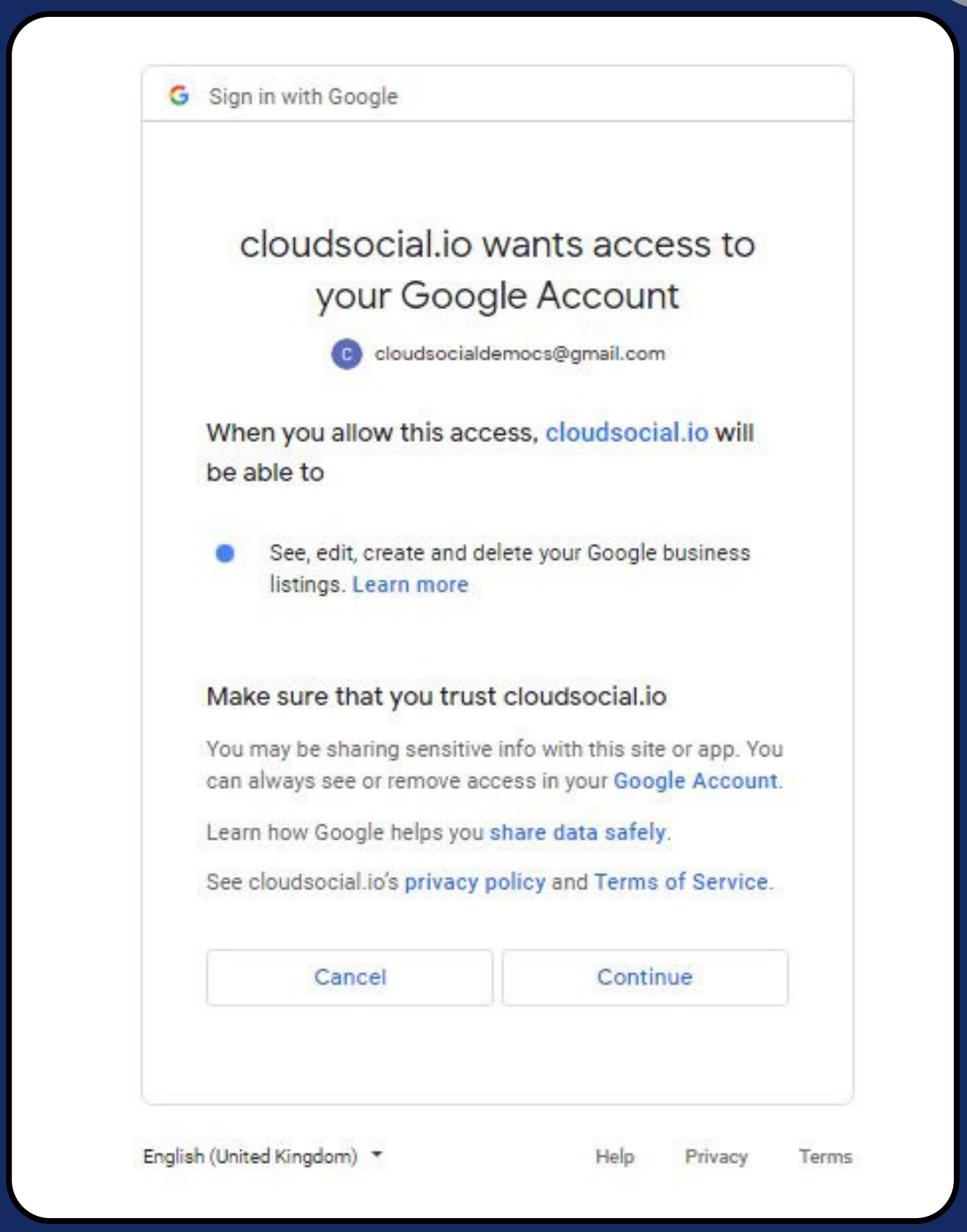
- Fill all the mandatory details for Incoming email settings
- Fill all the mandatory details for Outgoing email settings

- Click on Save
- Your Email Channel will get set up

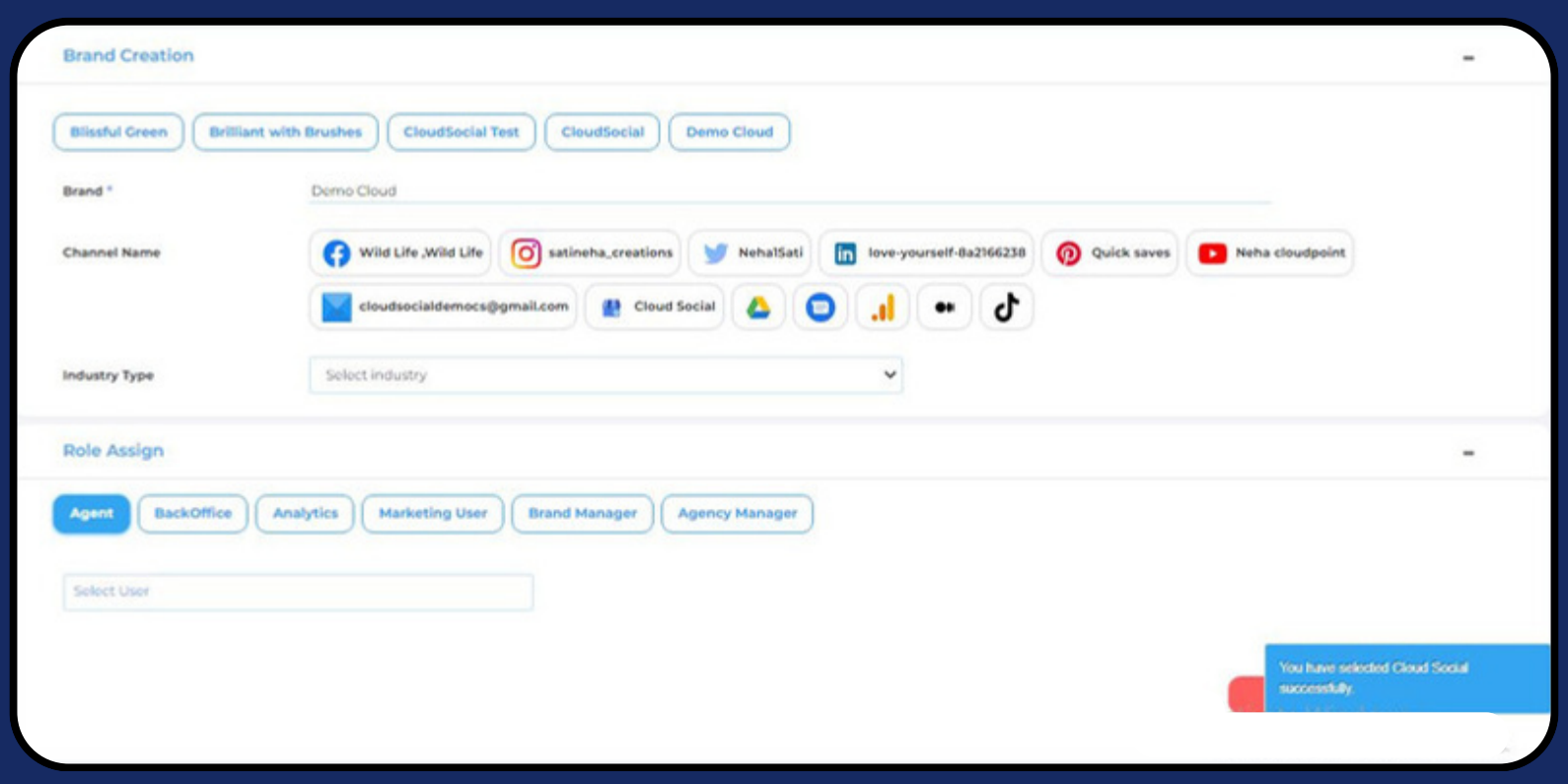
Google My Business






Sign in with Google
cloudsocial.io wants access to your Google Account
cloudsocialdemocs@gmail.com
When you allow this access, cloudsocial.io will be able to
See, edit, create and delete your Google business listings. Learn more
Make sure that you trust cloudsocial.io
You may be sharing sensitive info with this site or app. You can always see or remove access in your Google Account.
Learn how Google helps you share data safely.
See cloudsocial.io's privacy policy and Terms of Service.
Cancel
Continue
English (United Kingdom)
Help
Privacy
Terms

Page Selection
Cloud Social
Submit

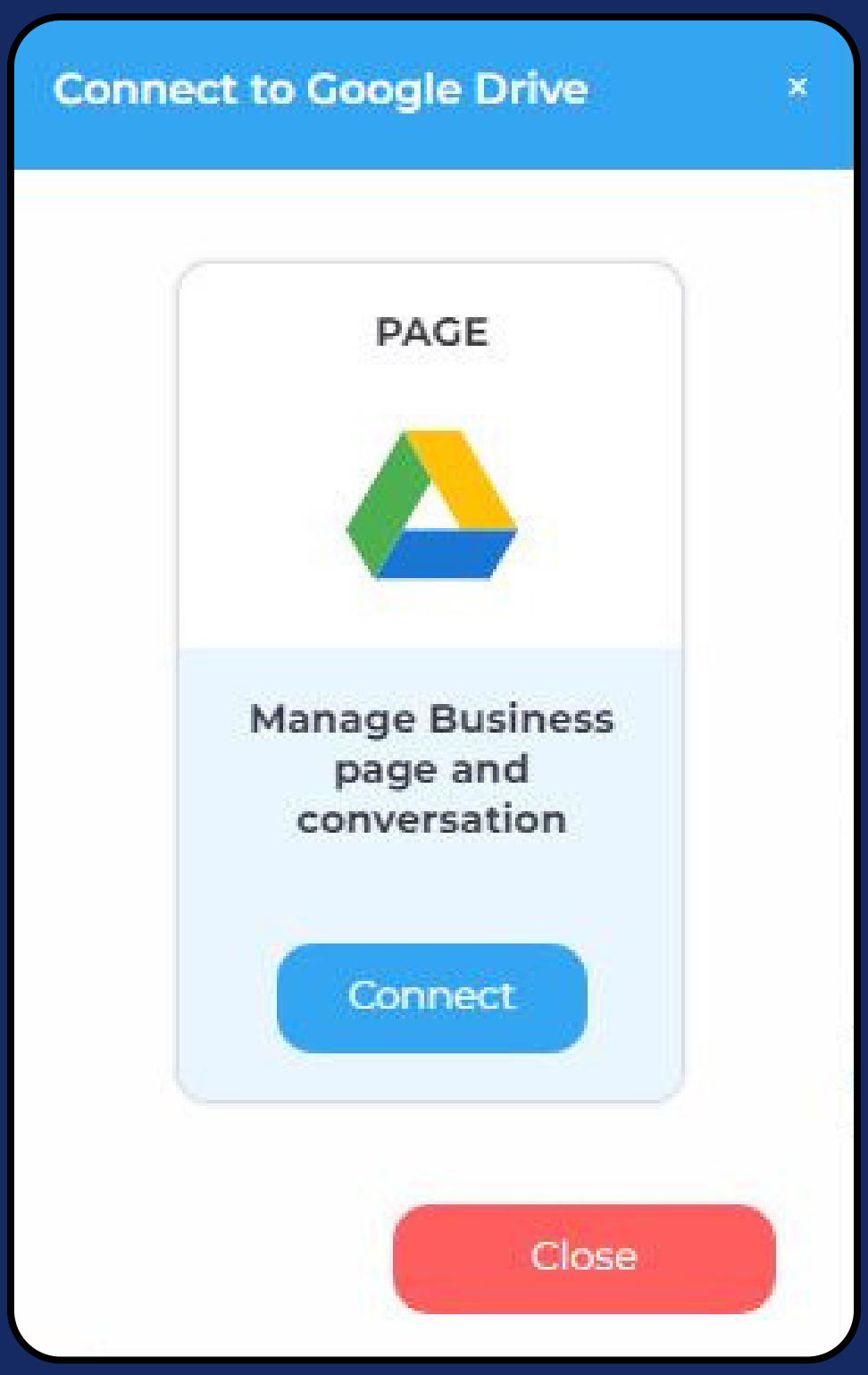

Brand Creation
Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Demo Cloud
Brand *
Demo Cloud
Channel Name
Wild Life ,Wild Life
satineha_creations
NehaISati
love-yourself-8a2166238
Quick saves
Neha cloudpoint
cloudsocialdemocs@gmail.com
Cloud Social
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
You have selected Cloud Social successfully.

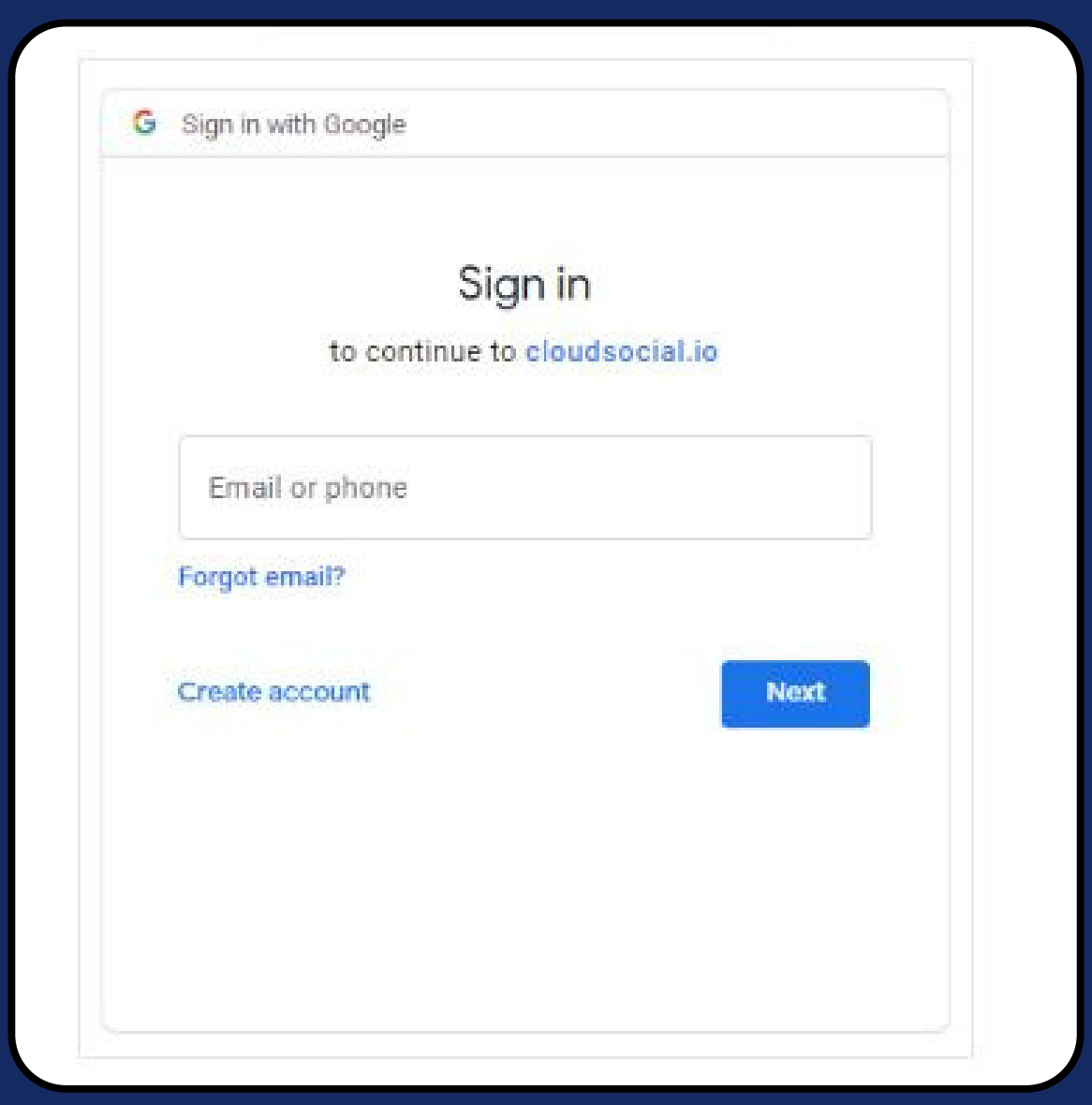
Steps for Adding a Google My Business

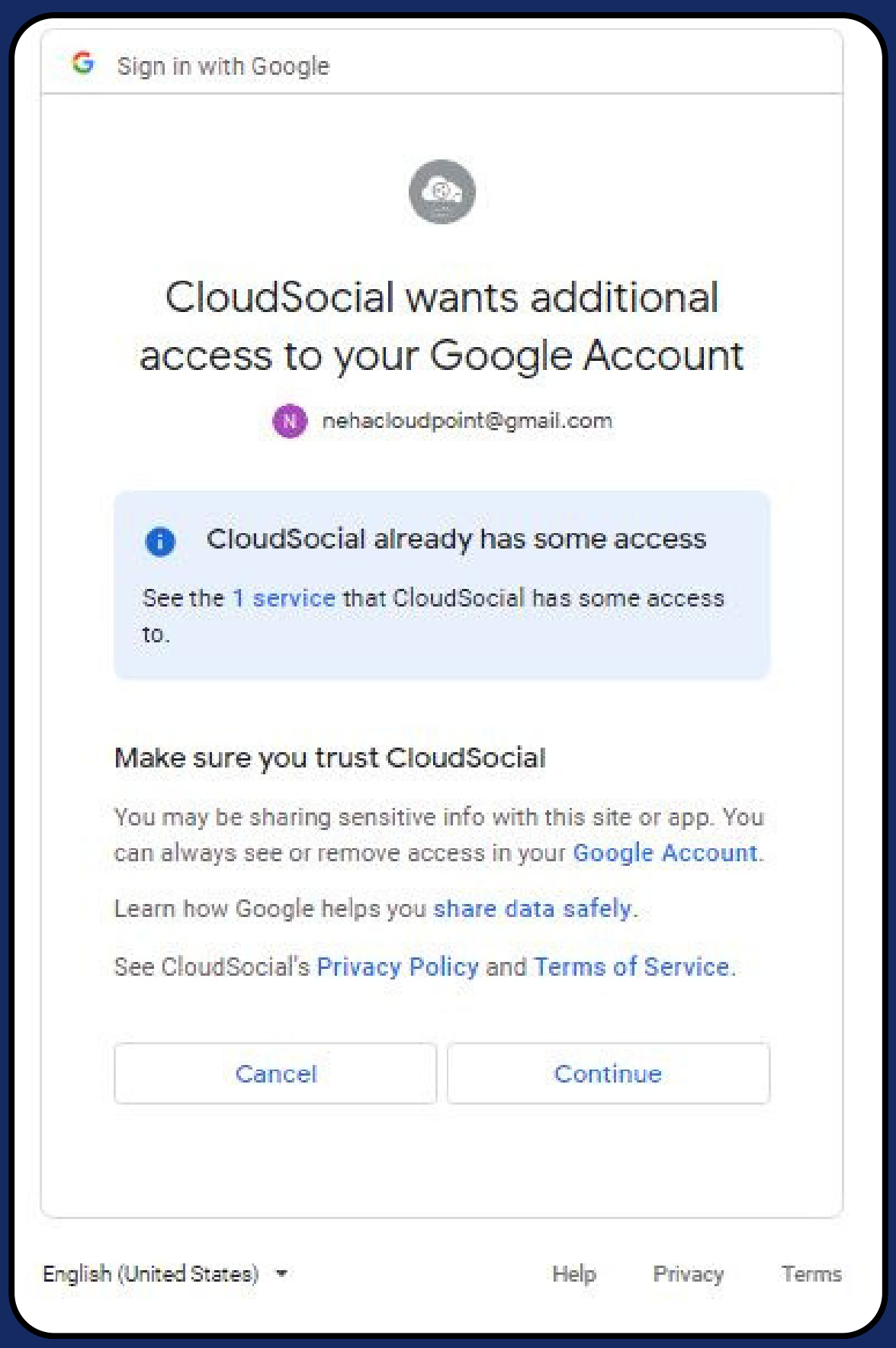
Once you click on Google My Business, this screen will open up.

- Click on Connect.
- You will be asked to login to GMB.
- GMB will seek your permission to give access to Google account, Continue.
- Your GMB will get added.
- Click on the check box and Submit.

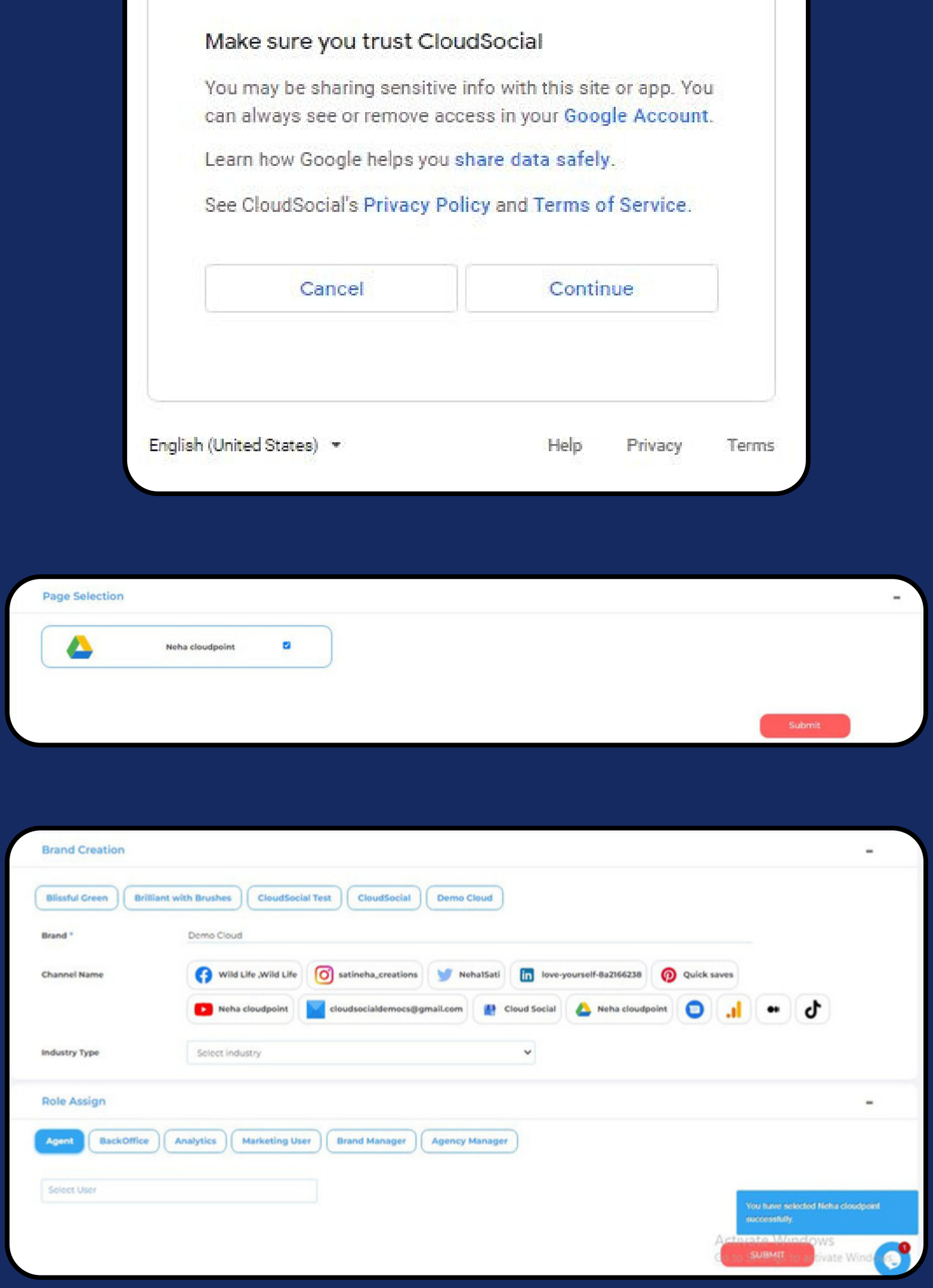
Google Drive






Sign in with Google
CloudSocial wants additional access to your Google Account
nehacloudpoint@gmail.com
CloudSocial already has some access
See the 1 service that CloudSocial has some access to.
Make sure you trust CloudSocial
You may be sharing sensitive info with this site or app. You can always see or remove access in your Google Account.
Learn how Google helps you share data safely.
See CloudSocial's Privacy Policy and Terms of Service.
Cancel
Continue
English (United States)
Help
Privacy
Terms

Page Selection
Neha cloudpoint
Submit

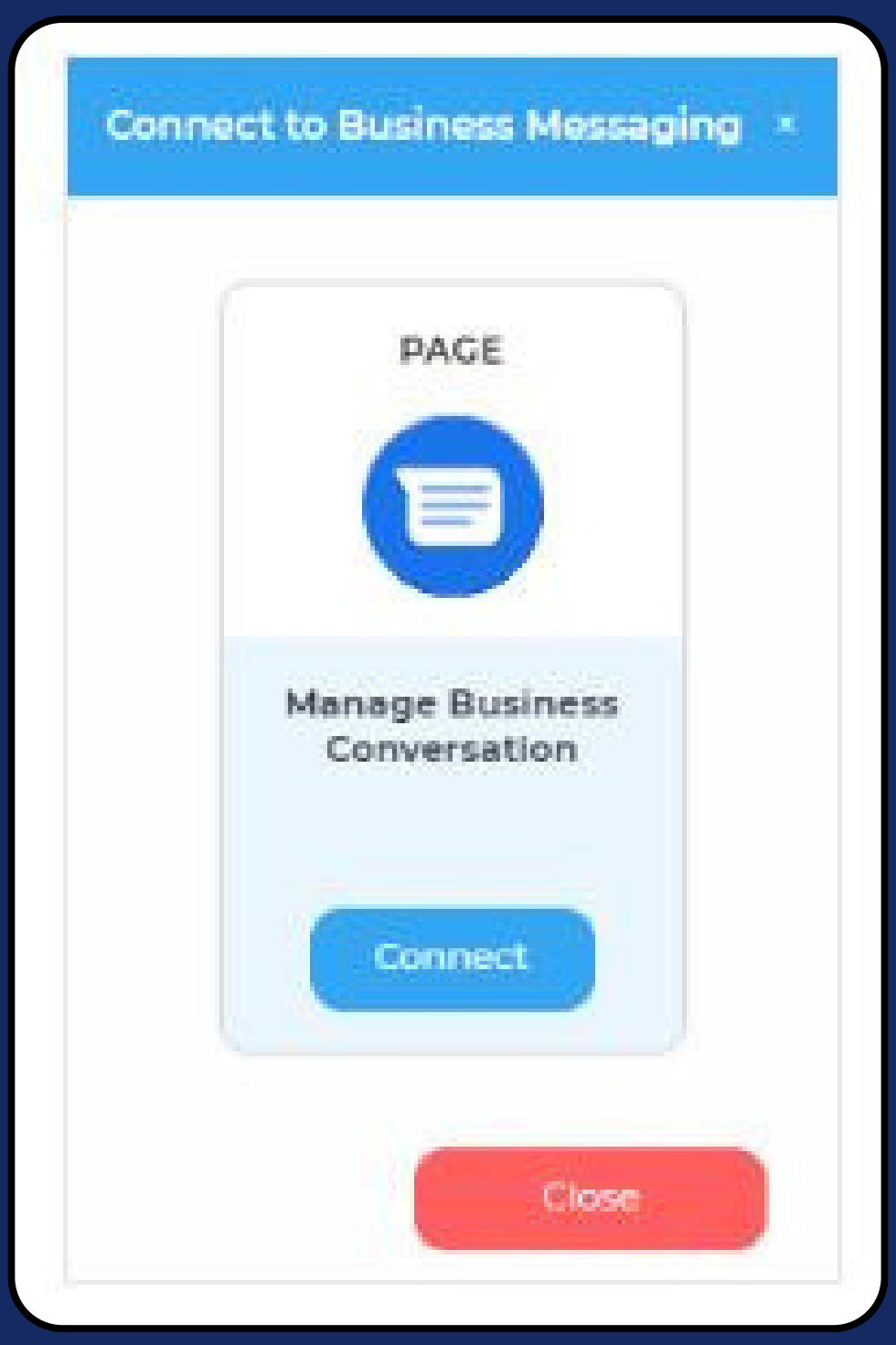

Brand Creation
Blissful Green
Brilliant with Brushes
CloudSocial Test
CloudSocial
Demo Cloud
Brand *
Demo Cloud
Channel Name
Wild Life ,Wild Life
satineha_creations
Neha1Sati
love-yourself-8a2166238
Quick saves
Neha cloudpoint
cloudsocialdemocs@gmail.com
Cloud Social
Neha cloudpoint
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
Select User
You have selected Neha cloudpoint successfully.
SUBMIT

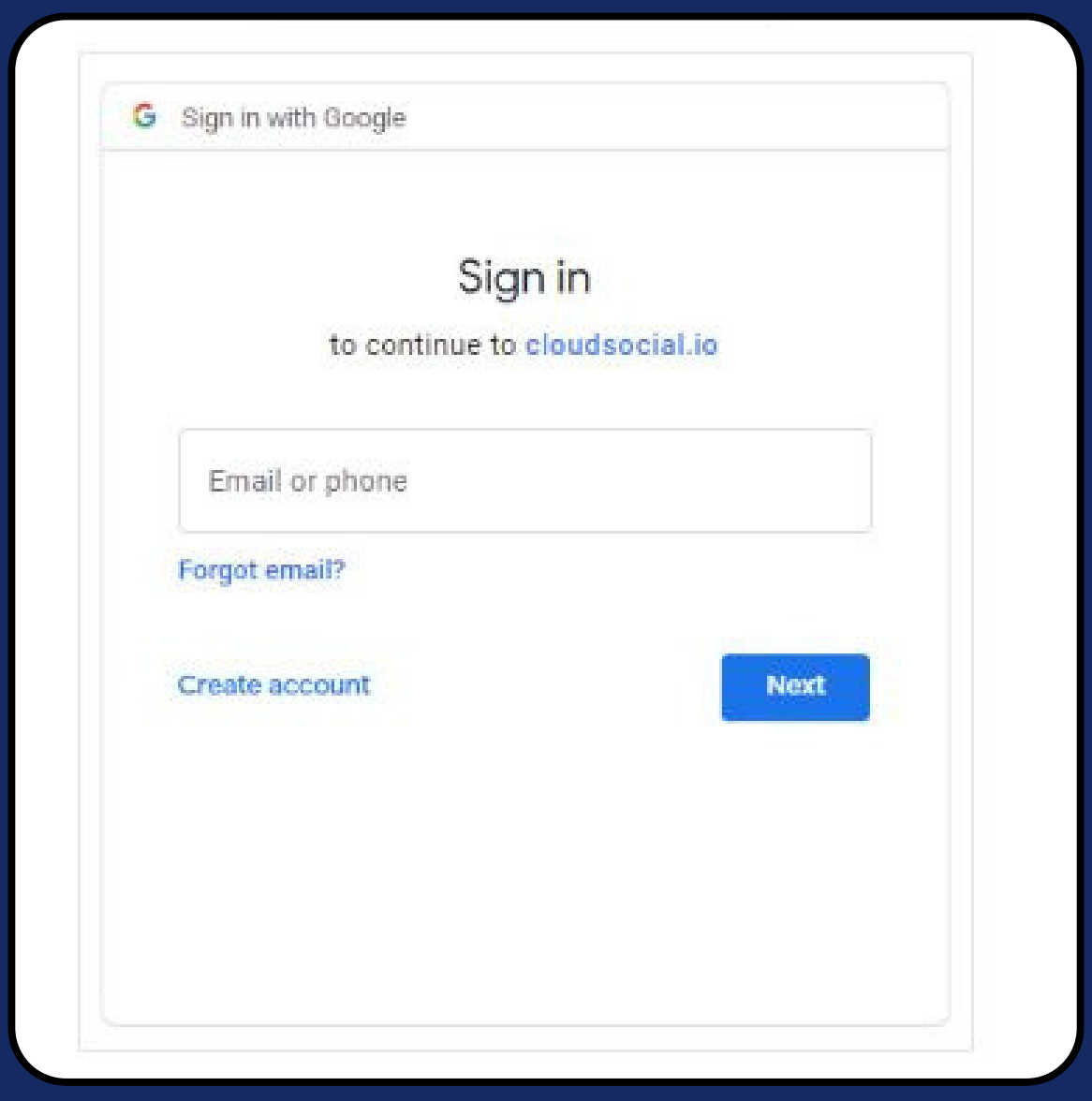
Steps for Adding a Google Drive

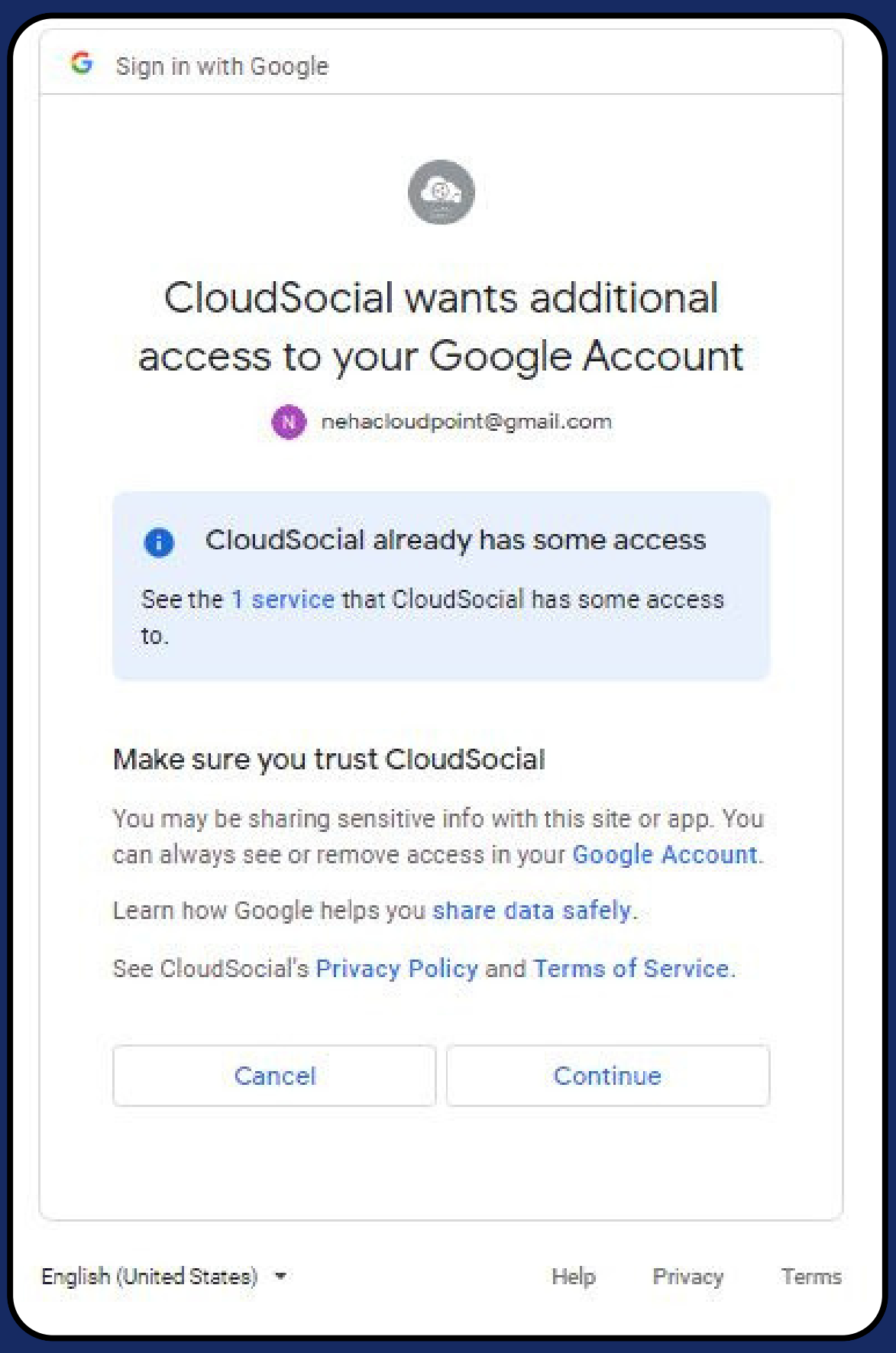
Once you click on Google Drive, this screen will open up.

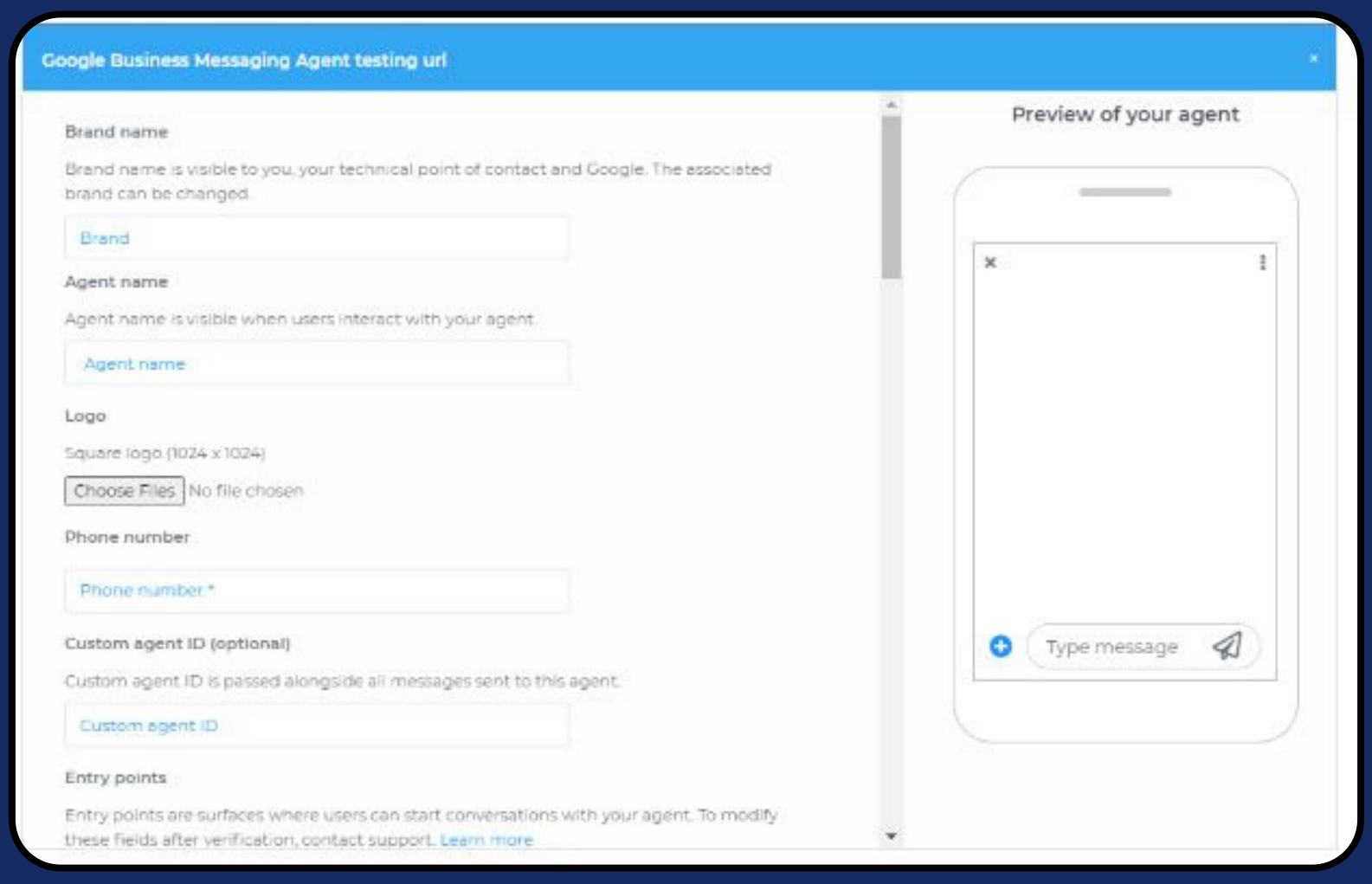
- Click on Connect.
- You will be asked to login to Google Drive.
- Google Drive will seek your permission to give access to Google account, Continue.
- Your Google Drive will get added.
- Click on the check box and Submit.

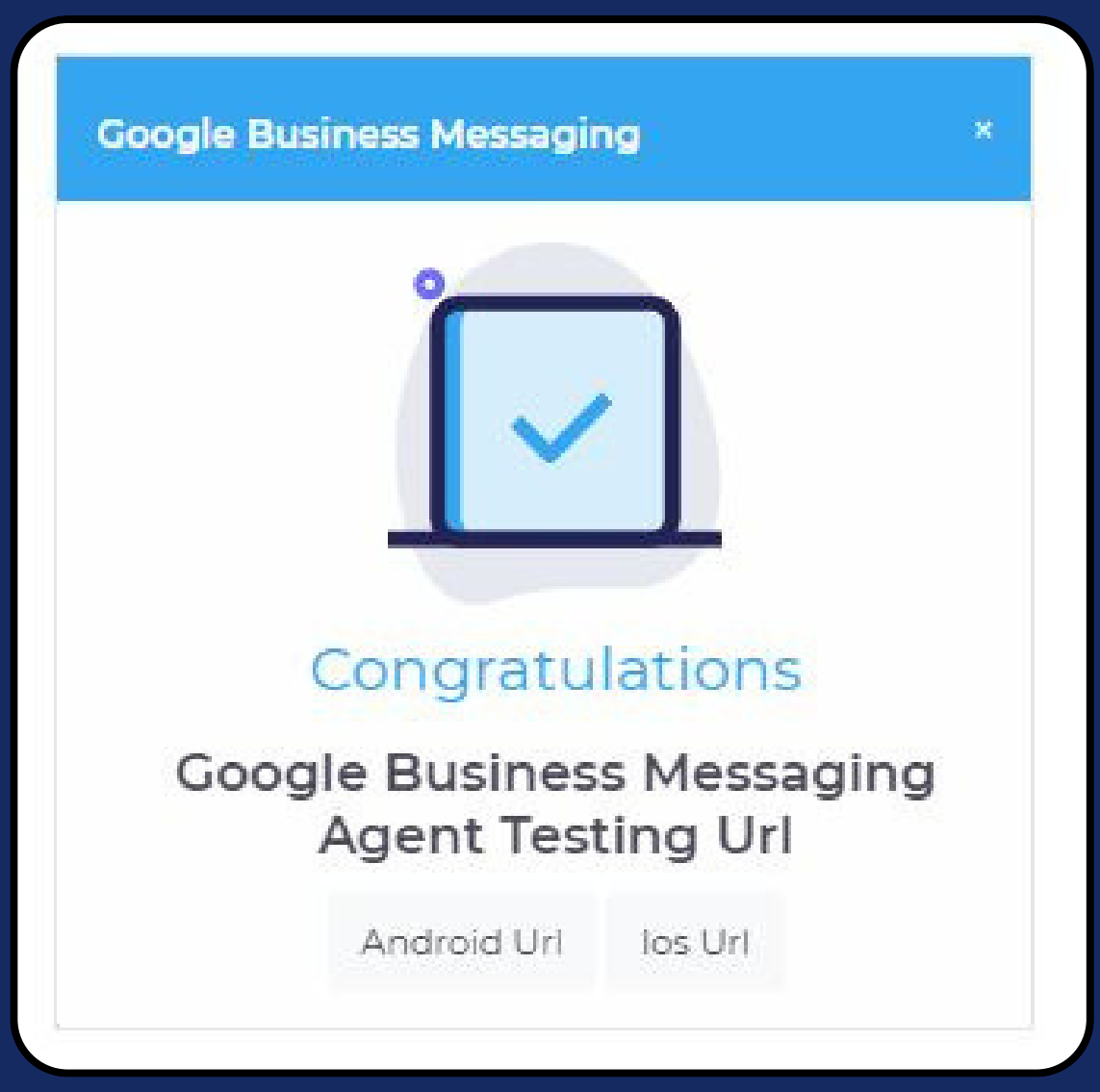
Google Business Messaging






Sign in with Google
CloudSocial wants additional access to your Google Account
nehacloudpoint@gmail.com
CloudSocial already has some access
See the 1 service that CloudSocial has some access to.
Make sure you trust CloudSocial
You may be sharing sensitive info with this site or app. You can always see or remove access in your Google Account.
Learn how Google helps you share data safely.
See CloudSocial's Privacy Policy and Terms of Service.
Cancel
Continue
English (United States)
Help
Privacy
Terms


Google Business Messaging Agent testing url
Brand name
Brand name is visible to you, your technical point of contact and Google. The associated brand can be changed
Brand
Agent name
Agent name is visible when users interact with your agent
Agent name
Logo
Square logo (1024 x 1024)
Choose Files
No file chosen
Phone number
Phone number *
Custom agent ID (optional)
Custom agent ID is passed alongside all messages sent to this agent.
Custom agent ID
Entry points
Entry points are surfaces where users can start conversations with your agent. To modify these fields after verification, contact support. Learn more
Preview of your agent
Type message



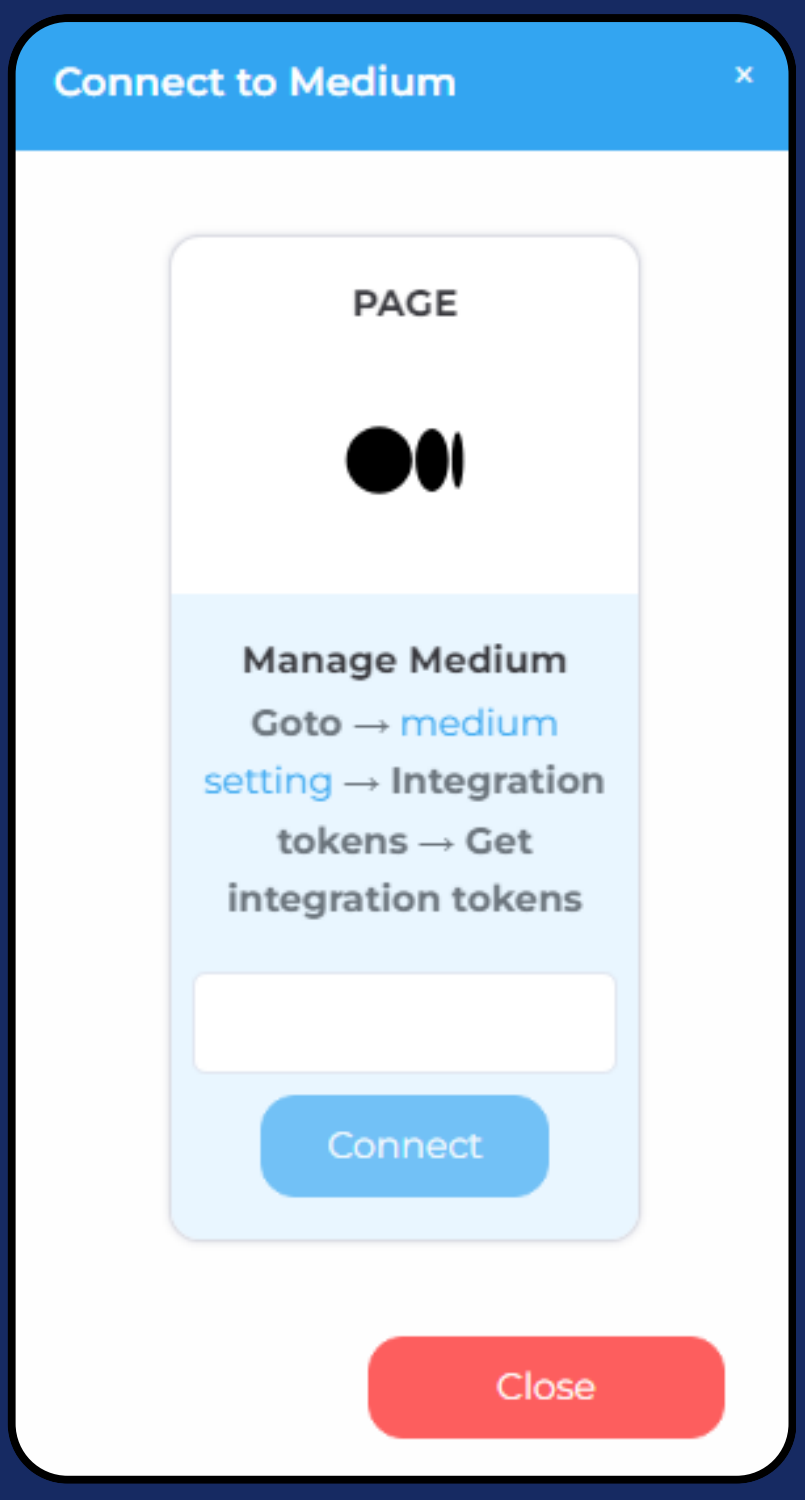
Steps for Adding a Google Business Messaging

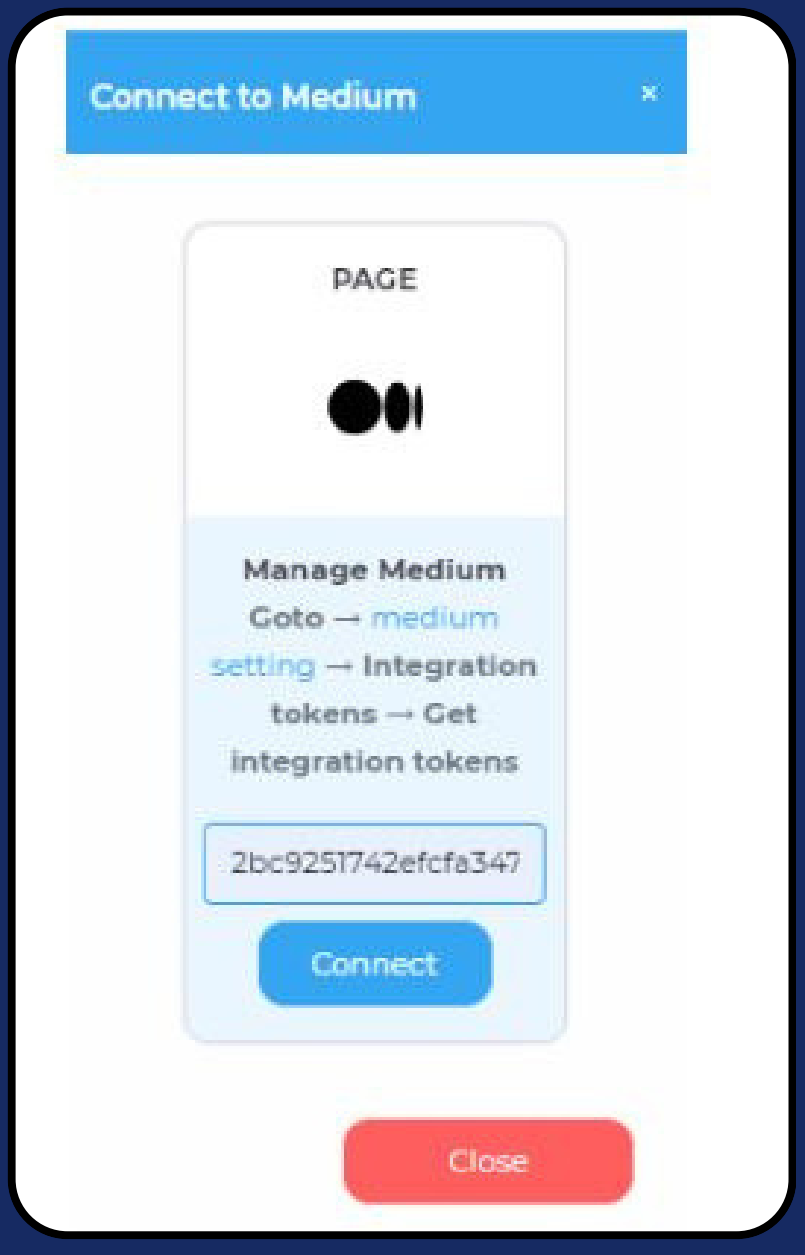
Once you click on Google Business Message, this screen will open up.

- Click on Connect.
- You will be asked to login to Google Business Message.
- Google Business Message will seek your permission to give access to Google account, Continue.
- Fill the mandatory details.
- Your Google Business Messaging will get added.
- Click on Submit.

Medium

CLOUD SOCIAL





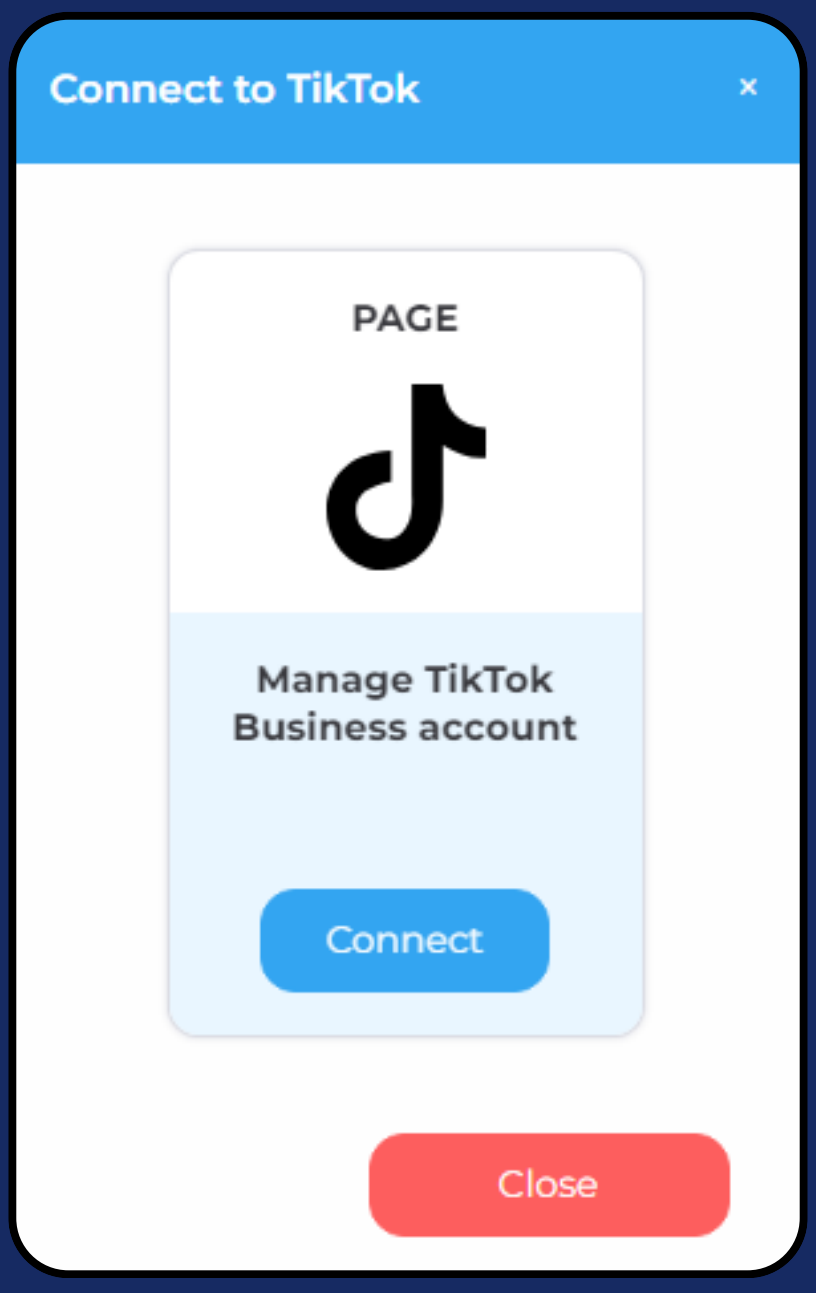
Steps for Adding a Medium

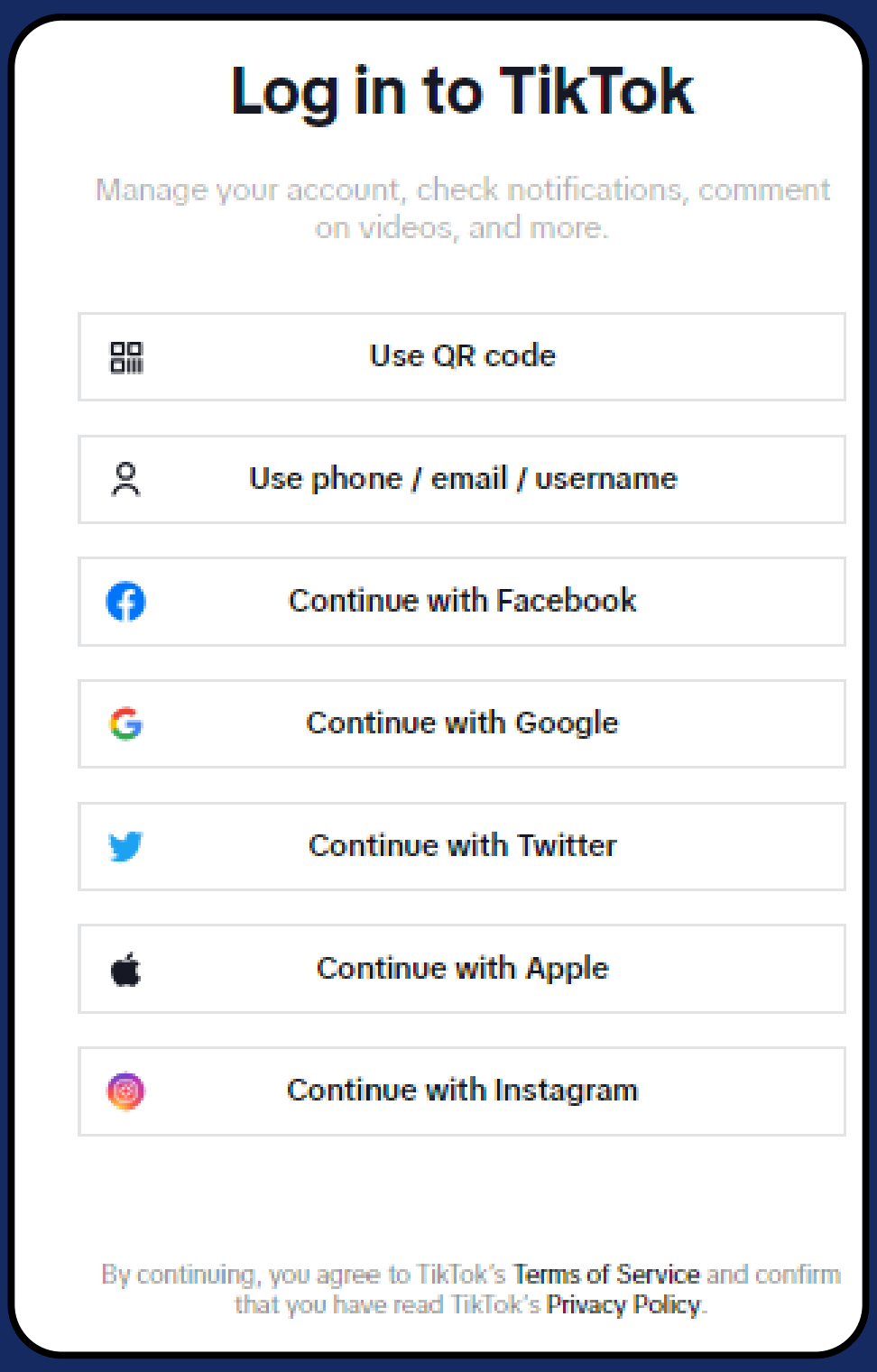
Once you click on Medium, this screen will open up.

- Click on Connect.
- Go to medium setting.
- Security and apps.
- Integration token.
- Get integration token.
- Enter the integration token.
- Click on connect.

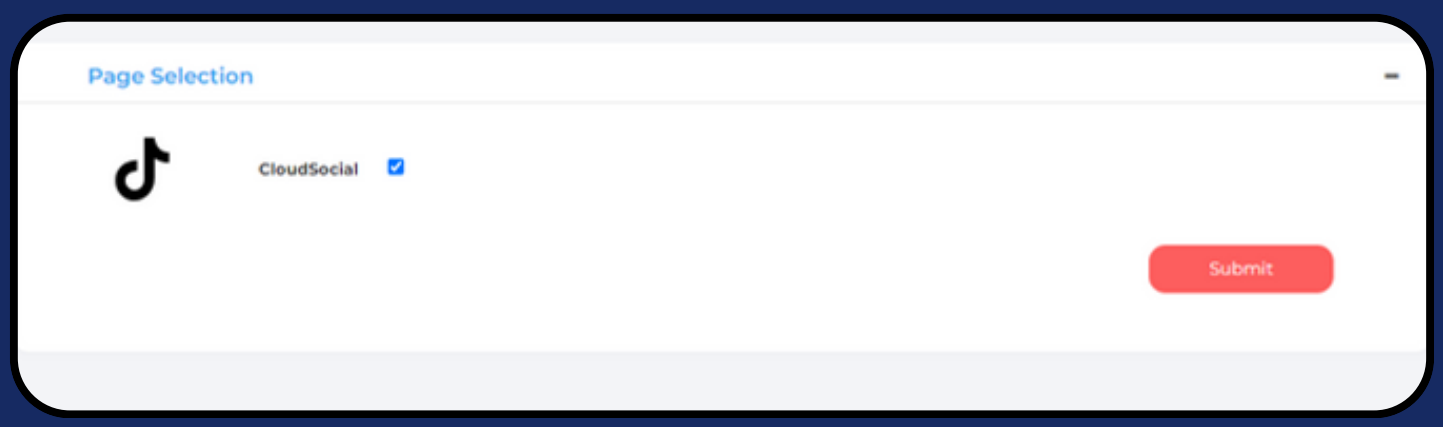
Tiktok

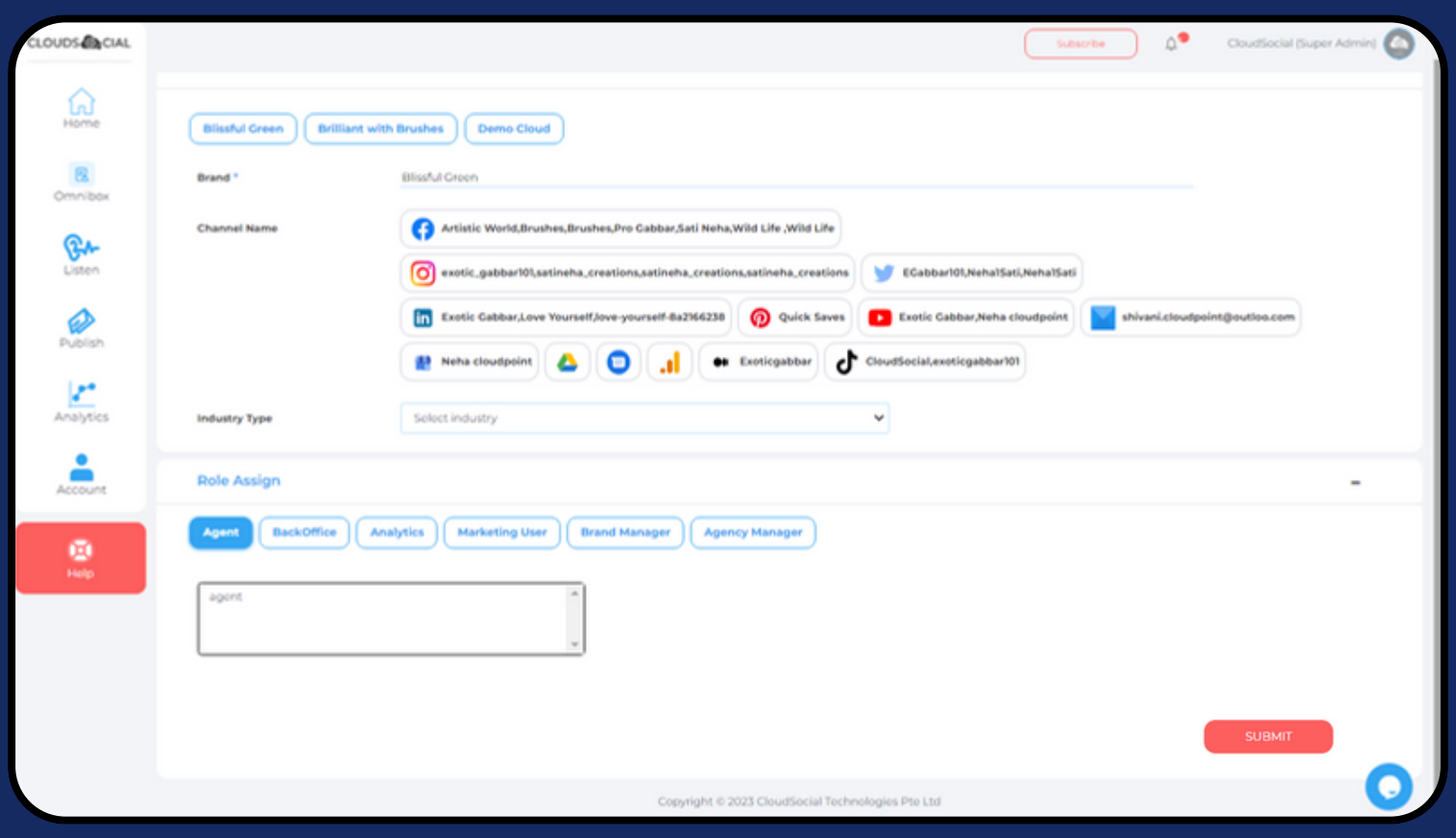
CLOUD SOCIAL





Authorize CloudSocial to access your TikTok account?
cloudsocial.io
Switch account
CloudSocial
CloudSocial would like to:
Access your profile info (avatar, display name, like count, follower count, following count, verified status)
Read your public videos on TikTok
Share videos as a draft to your TikTok account.
You can manage this setting via "Edit access". To revoke access after the authorization, go to TikTok mobile app > "Settings and privacy" > "Security and login" > "Manage app permissions".
Edit access
Make sure you trust this website or app. By tapping "Authorize", you agree to CloudSocial Terms of Service and acknowledged that you have read its Privacy Policy.
Authorize
Cancel


Page Selection
CloudSocial
Submit


Subscribe
CloudSocial (Super Admin)
Home
Omnibox
Listen
Publish
Analytics
Account
Help
Blissful Green
Brilliant with Brushes
Demo Cloud
Brand *
Blissful Green
Channel Name
Artistic World,Brushes,Brushes,Pro Gabbar,Sati Neha,Wild Life ,Wild Life
exotic_gabbar101,satineha_creations,satineha_creations,satineha_creations
EGabbar101,Neha1Sati,Neha1Sati
Exotic Gabbar,Love Yourself,love-yourself-8a2166238
Quick Saves
Exotic Gabbar,Neha cloudpoint
shivani.cloudpoint@outlook.com
Neha cloudpoint
Exoticgabbar
CloudSocial,exoticgabbar101
Industry Type
Select industry
Role Assign
Agent
BackOffice
Analytics
Marketing User
Brand Manager
Agency Manager
agent
SUBMIT
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Steps for Adding a Tiktok

Once you click on tiktok, attached screen will open up.

- Click on Connect.
- You will be asked to login to tiktok.
- Tiktok will seek your permission to give access to Google account, Continue.
- Your Tiktok will get added.
- Click on the check box and Submit.