

# GOLD PACK

THE GOLD PACK IS BEST SUITED FOR BRANDS



This document serves a guide to setup & the different roles in the Gold Pack and the functionality available to each user

## ROLES

SUPER ADMIN

AGENT

BACK OFFICE

MARKETING

BRAND MANAGER

ANALYTIC

CLOUDS  CIAL

# GOLD PACK

SUPER  
ADMIN

## FUNCTIONALITY

▶ DASHBOARD

▶ OMNIBOX

▶ PUBLISH

▶ LISTEN

▶ ANALYTIC

▶ ACCOUNT

▶ SUPPORT

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# DASHBOARD

## SUPER ADMIN



This is the default landing page in CloudSocial after you login.



Do note that by default you will always see the latest posts and latest five mentions.



You can add social channels & users from shortcut button.

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# OMNIBOX



Can directly respond to the mention in Omnibox.



Assign or Approve workflow:

- Approve mention assigned to Super Admin

- Comment on mention assigned to Super Admin



Assign FYI workflow or an email a specific mention to following roles:

- Agent

- Analytic

- Back Office

- Marketing

- Brand Manager



Can set the status of the mention



Can tag the mention basis customizable tags

CLOUDS SOCIAL



SUPER ADMIN



GOLD PACK

# OMNIBOX



Can set the sentiment of that mention



Can see chat history



Can see related post



Can see post traction



Can see the following details regarding the particular mention in Omnibox



Date & time



Unique mention ID



Social profile name of the sender



Status in life cycle with color coding



Set priority

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# PUBLISH



Create



Publish



Publish Now



Publish Later



Recurrence



Recurrence can be set on



Daily Basis



Weekly Basis (on the selected date of the week)



Monthly Basis (on the selected date of the Month)



Yearly Basis (on the selected date of the year)



At fixed time



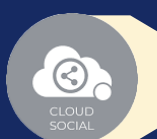
Pause



When recurrence is on



Approved post when recurrence is on



Resume

CLOUDS SOCIAL



SUPER ADMIN



GOLD PACK

# PUBLISH




## Delete

- Can delete post sent for approval
- Can delete post which he/she has rejected
- Can delete post which are waiting for approval
- Can delete failed post
- Can delete paused post
- Can delete resumed post
- Can delete save as draft post
- Can delete sent post when recurrence is true
- Can take no action on deleted posts



## Save as Draft

- Post which he/she has created can be saved as drafts
- Can save as draft posts which have failed

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# PUBLISH



## Reject



Can reject posts which have been sent for approval



## Recall



Only the immediate one is recalled when recurrence is true, but future will continue



Only the immediate one is recalled when no recurrence is set



## Approve



Sent for approval posts



Waiting for approval



Reject posts



Failed posts



## Crello & Pixabay



## Post



Can Post



Select from available social media profiles

CLOUDS  SOCIAL





SUPER ADMIN



GOLD PACK

# PUBLISH



Can send post through email to following roles



Agent



Analytic



Back Office



Marketing



Brand Manager



Calendar - Unified view of the scheduled posts by day/ week/ month



FB Ad Manager



Instagram Ad Manager

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# LISTEN



Can set your keyword for listening here



Mention Count



SUPER ADMIN



GOLD PACK

# ANALYTICS



Downloading the customizable reports for the various Social media channels



Access to the Analytics section organized by :



Brand (Aggregate across all Social media channels)



Facebook



Instagram



Twitter



Youtube



Pinterest



Linkedin



Email



GMB



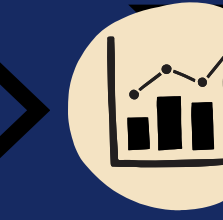
Tiktok



Team



Sentiment



Google Analytic



SUPER ADMIN



GOLD PACK

# ANALYTICS



NPS : Net Promoter Score



Mail Configuration



SUPER ADMIN



GOLD PACK

# ACCOUNT



Create User - Can create users and assign them to roles



Create Brands- Can create brands. Also assign the users to brands



Users List - List of all users created on the platform



Plan info - Can see plan information, validity of pack and mentions available



SUPER ADMIN







GOLD PACK

# SUPPORT



Access our Support 24x7x365

-  Email
-  Chat
-  Live Calls
-  Raising Tickets to support team

CLOUDS  CIAL



SUPER ADMIN



GOLD PACK

# # OF USER



Gold - One


CLOUDS SOCIAL

# GOLD PACK



## FUNCTIONALITY



CLOUDS  CIAL





# DASHBOARD

## AGENT



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- 📍 Analytic

- 📍 Back Office
- 📍 Marketing

- 📍 Brand Manager



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CLOUDS  CIAL



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Date & time



Unique mention ID



Social profile name of the sender



Status in life cycle with color coding







Set priority



# SUPPORT



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# # OF USER



Gold - Six

- A specific agent can be mapped to one brand or a specific social media channel
- Multiple agents can be mapped to the same brand or profile

# GOLD PACK



## FUNCTIONALITY



CLOUDS  CIAL



BACK OFFICE



GOLD PACK

# DASHBOARD

## BACK OFFICE



This is the default landing page in CloudSocial after you login.



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CLOUDS  CIAL



BACK OFFICE



GOLD PACK

# LISTEN



Can set your keyword for listening here



Mention Count





# ANALYTICS



Downloading the customizable reports for the various Social media channels



Access to the Analytics section organized by :



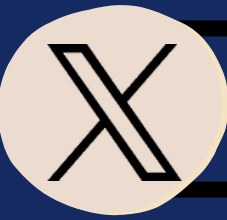
Brand (Aggregate across all Social media channels)



Facebook



Instagram



Twitter



Youtube



Pinterest



Linkedin



Email



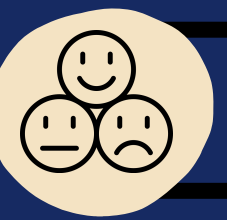
GMB



Tiktok



Team



Sentiment



Google Analytic



BACK OFFICE



GOLD PACK

# ANALYTICS



NPS : Net Promoter Score



Mail Configuration



BACK OFFICE



GOLD PACK

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BACK OFFICE







GOLD PACK

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CLOUDS  CIAL



BACK OFFICE



GOLD PACK

# # OF USER



Gold - One

# GOLD PACK

## MARKETING USER

### FUNCTIONALITY

▶ DASHBOARD

▶ PUBLISH

▶ LISTEN

▶ ANALYTIC

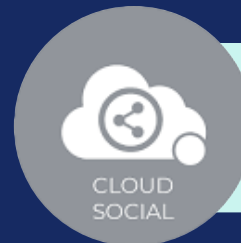
▶ ACCOUNT

▶ SUPPORT

CLOUDS SOCIAL



MARKETING  
USER



GOLD PACK

# DASHBOARD

## MARKETING



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MARKETING  
USER



GOLD PACK

# PUBLISH



Create



Publish



Publish Now



Publish Later



Recurrence



Recurrence can be set on



Daily Basis



Weekly Basis (on the  
selected date of the week)



Monthly Basis (on the  
selected date of the Month)



Yearly Basis (on the  
selected date of the year)



At fixed time



Pause



When recurrence is on



Approved post when  
recurrence is on



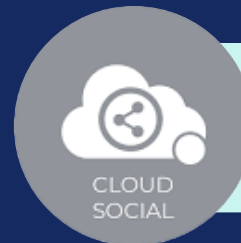
Resume

CLOUDS SOCIAL





MARKETING  
USER



GOLD PACK

# PUBLISH



## Delete

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## Save as Draft

- Post which he/she has created can be saved as drafts
- Can save as draft posts which have failed

CLOUDS  CIAL



MARKETING  
USER



GOLD PACK

# PUBLISH



## Reject



Can reject posts which have been sent for approval



## Recall



Only the immediate one is recalled when recurrence is true, but future will continue



Only the immediate one is recalled when no recurrence is set



## Approve



Sent for approval posts



Waiting for approval



Reject posts



Failed posts



## Crello & Pixabay



## Post



Can Post

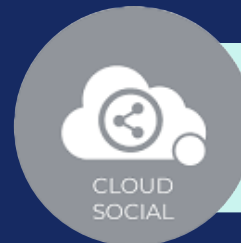


Select from available social media profiles

CLOUDS SOCIAL



MARKETING  
USER



GOLD PACK

# PUBLISH



Can send post through email to following roles



Super Admin



Analytic



Back Office



Agent



Brand Manager




Calendar - Unified view of the scheduled posts by day/ week/ month



FB Ad Manager



Instagram Ad Manager

CLOUDS  CIAL



MARKETING  
USER



GOLD PACK

# LISTEN



Can set your keyword for listening here



Mention Count



# ANALYTICS

 Downloading the customizable reports for the various Social media channels

 Access to the Analytics section organized by :

 Brand (Aggregate across all Social media channels)





MARKETING  
USER



GOLD PACK

# ANALYTICS



NPS : Net Promoter Score



Mail Configuration



MARKETING  
USER



GOLD PACK

# ACCOUNT



Create Brands- Can create brands. Also assign the users to brands.



MARKETING  
USER







GOLD PACK

# SUPPORT



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CLOUDS  CIAL





MARKETING  
USER



GOLD PACK

# # OF USER



Gold - One

- 📍 A specific marketing role can be mapped to one brand or a specific social media channel.
- 📍 One marketing role can be mapped to multiple brands.

CLOUDS  CIAL

# GOLD PACK



## FUNCTIONALITY



CLOUDS  CIAL



ANALYTIC  
USER



GOLD PACK

# DASHBOARD

## ANALYTIC



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CLOUDS  CIAL



ANALYTIC  
USER



GOLD PACK

# ANALYTICS



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Instagram



Twitter



Youtube



Pinterest



Linkedin



Email



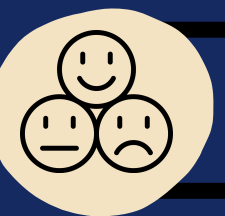
GMB



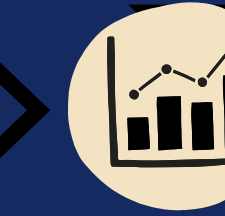
Tiktok



Team



Sentiment



Google  
Analytic

CLOUDS SOCIAL



ANALYTIC  
USER



GOLD PACK

# ANALYTICS



NPS : Net Promoter Score



Mail Configuration



ANALYTIC  
USER







GOLD PACK

# SUPPORT



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CLOUDS  CIAL



ANALYTIC  
USER




GOLD PACK

# # OF USER



Gold - Three

- 📍 A specific analytic role can be mapped to one brand or a specific social media channel.
- 📍 One analytic role can be mapped to multiple brands.

CLOUDS  CIAL

# GOLD PACK

## BRAND MANAGER

### FUNCTIONALITY

▶ DASHBOARD

▶ OMNIBOX

▶ ANALYTIC

▶ ACCOUNT

▶ SUPPORT

CLOUDS  SOCIAL





BRAND  
MANAGER



GOLD PACK

# DASHBOARD

## BRAND MANAGER



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CLOUDS  CIAL



BRAND  
MANAGER



GOLD PACK

# OMNIBOX



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Assign or Approve workflow:

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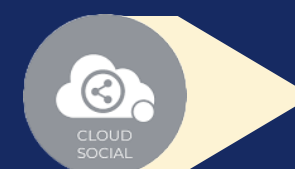


Assign FYI workflow or an email a specific mention to following roles:

📍 Super Admin      📍 Analytic

📍 Back Office      📍 Marketing

📍 Brand Manager



Can set the status of the mention



Can tag the mention basis customizable tags

CLOUDS  CIAL



BRAND  
MANAGER



GOLD PACK

# OMNIBOX



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Can see the following details regarding the particular mention in Omnibox



Date & time



Unique mention ID



Social profile name of the sender



Status in life cycle with color coding



Set priority

CLOUDS  CIAL



BRAND  
MANAGER



GOLD PACK

# ANALYTICS



Downloading the customizable reports for the various Social media channels



Access to the Analytics section organized by :



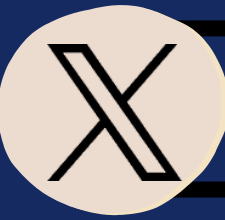
Brand (Aggregate across all Social media channels)



Facebook



Instagram



Twitter



Youtube



Pinterest



Linkedin



Email



GMB



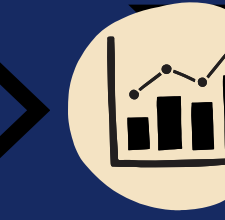
Tiktok



Team



Sentiment



Google  
Analytic

CLOUDS SOCIAL



BRAND  
MANAGER



GOLD PACK

# ANALYTICS



NPS : Net Promoter Score



Mail Configuration



BRAND  
MANAGER



GOLD PACK

# ACCOUNT



Plan info - Can see plan information, validity of pack and mentions available



BRAND  
MANAGER







GOLD PACK

# SUPPORT



Access our Support 24x7x365

-  Email
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CLOUDS  CIAL



BRAND  
MANAGER




GOLD PACK

# # OF USER



Gold - Three

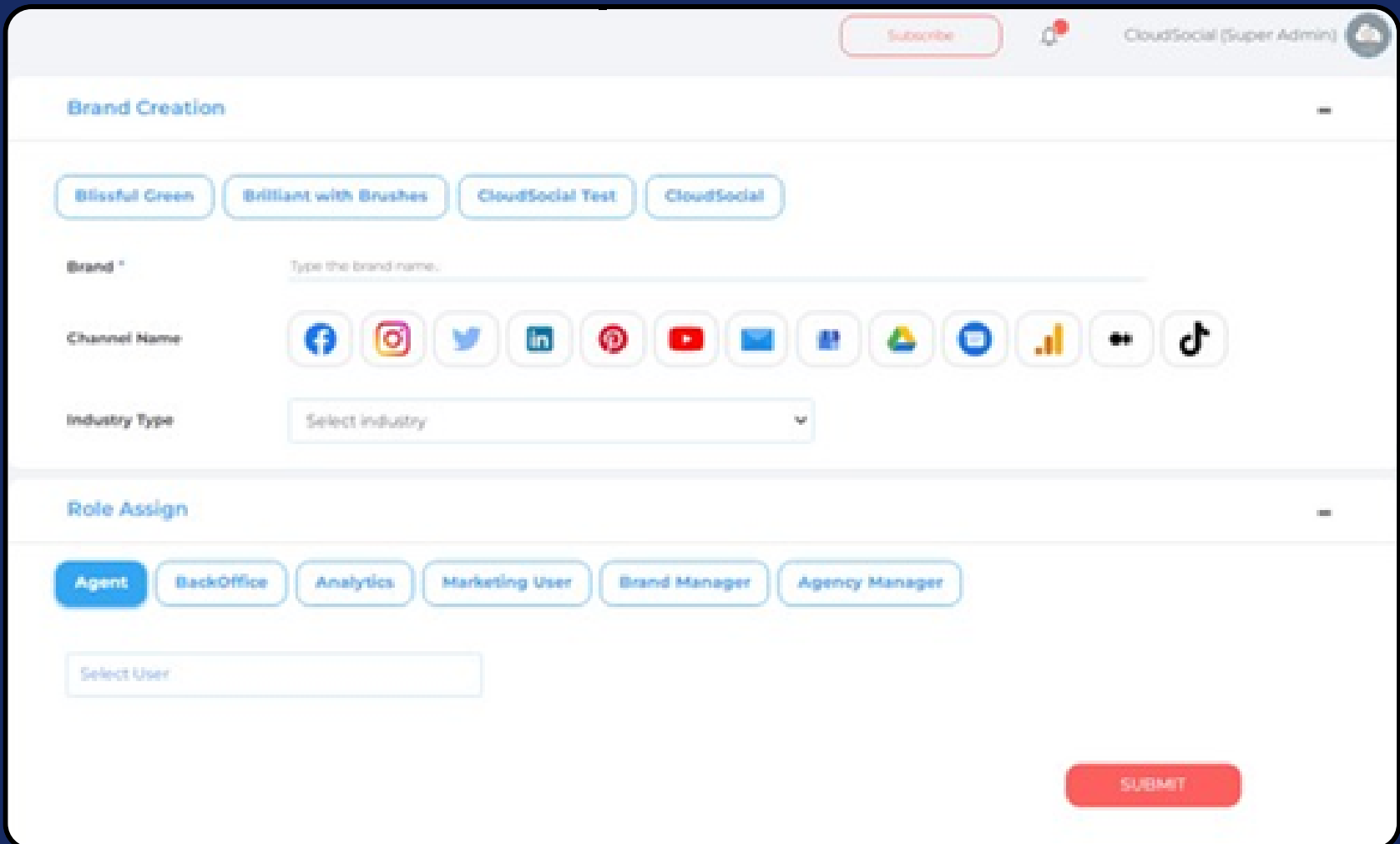
- 📍 A specific brand manager role can be mapped to one brand or a specific social media channel.
- 📍 In Gold Pack, three brand managers can be mapped to three different brands

CLOUDS  CIAL





# ROLE ASSIGN



## Steps to Assign a Role in Brand

Once you created a user from the create user section. You have to go ahead towards the Brand Creation Page.

- 📍 Go to the Account
- 📍 Select the Brand on which you want to assign the user.
- 📍 Click the Role Assign option at the bottom and select the role you want to assign

CLOUDS  CIAL

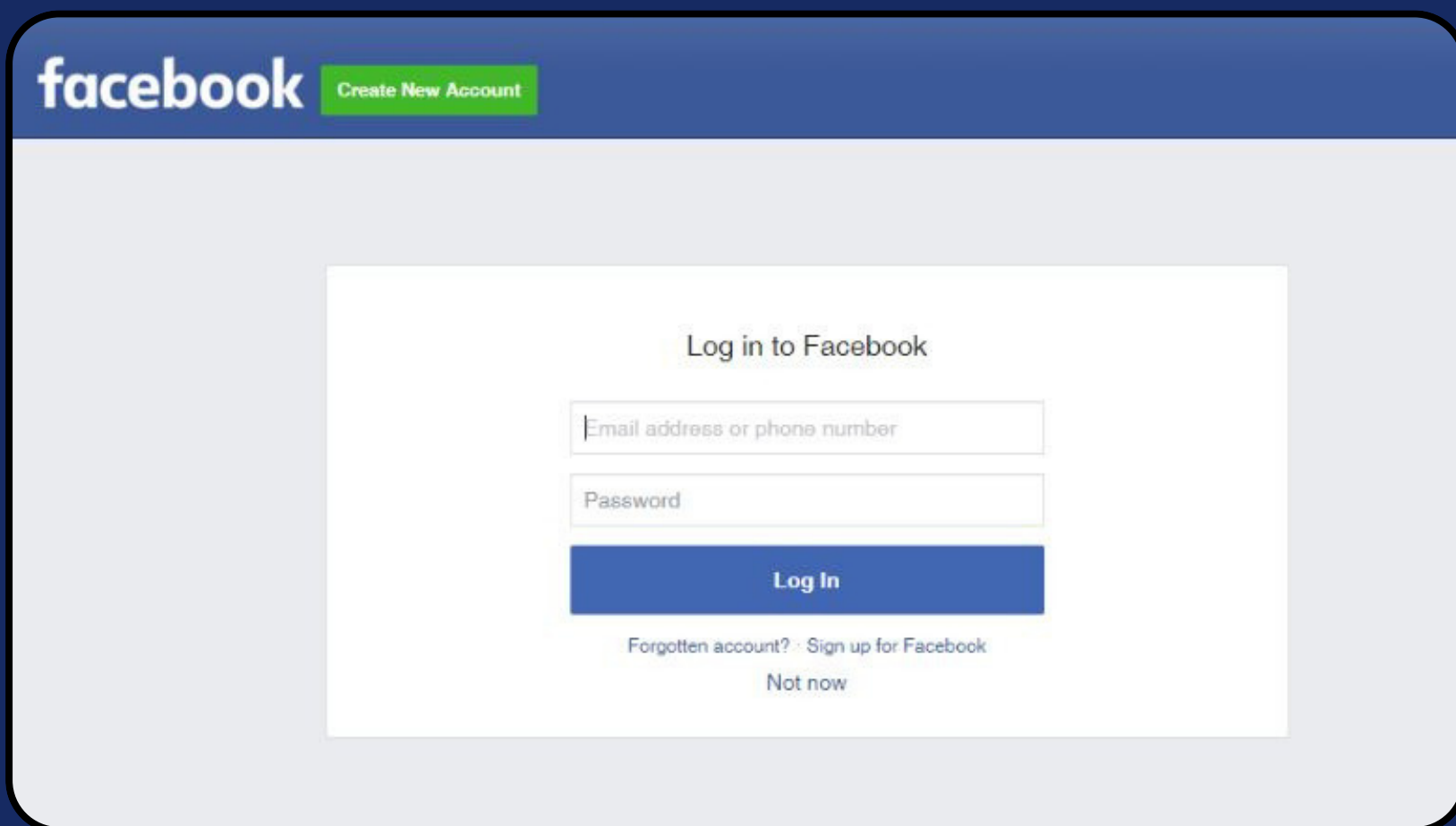
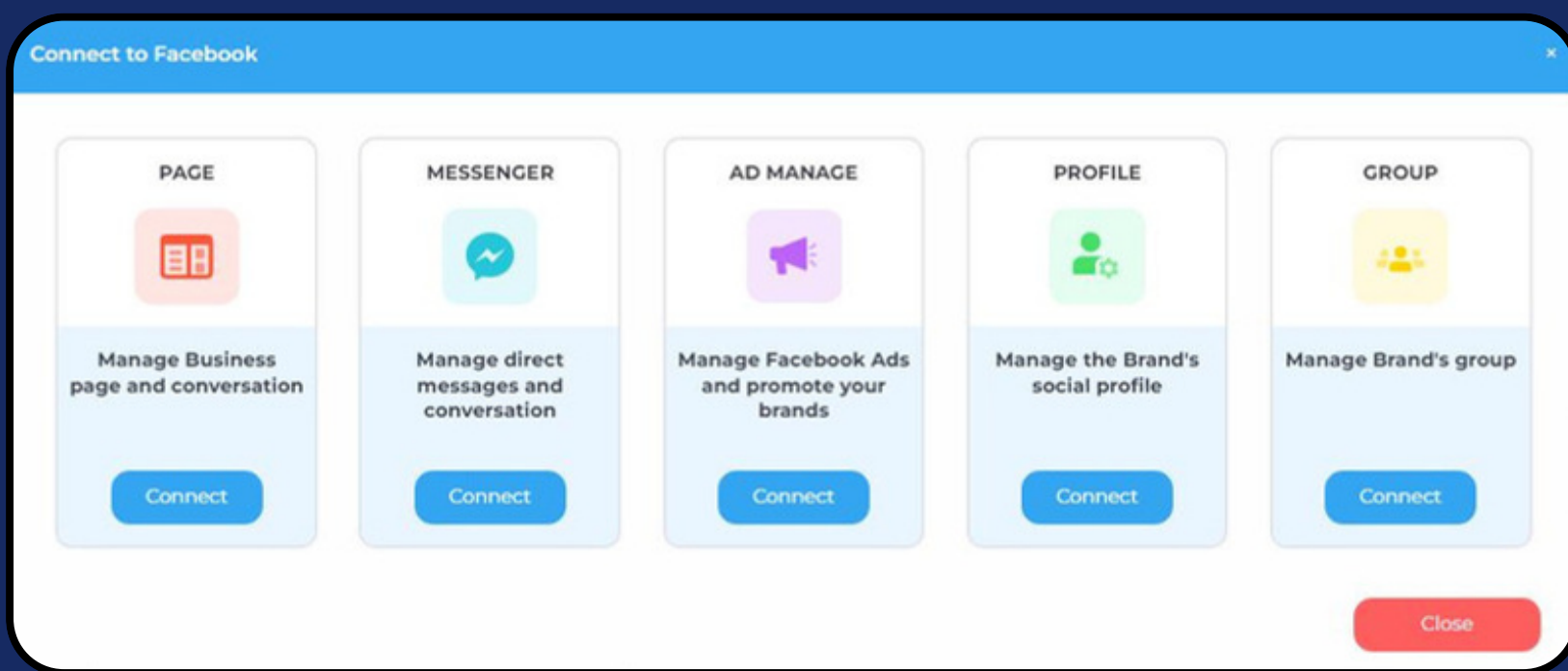


 Select the particular user from the drop-down menu and click on the submit button.




# ADD SOCIAL MEDIA CHANNELS



## Facebook





## You've previously linked Cloudsocial to Facebook

Would you like to continue with your previous settings?


[Edit settings](#) [Continue as Sati Neha](#)


Not Sati Neha? [Log in to another account.](#)

By continuing, Cloudsocial will receive ongoing access to the information that you share and Facebook will record when Cloudsocial accesses it. [Learn more about this sharing and the settings that you have.](#)

[Cloudsocial's Privacy Policy and Terms](#) [Help Centre](#)

### Page Selection

 Wild Life













 Brushes


[Submit](#)

### Brand Creation

[Blissful Green](#) [Brilliant with Brushes](#) [CloudSocial Test](#) [CloudSocial](#)

Brand \* Demo Cloud

Channel Name  Wild Life, Wild Life           



Industry Type

### Role Assign

[Agent](#) [BackOffice](#) [Analytics](#) [Marketing User](#) [Brand Manager](#) [Agency Manager](#)

[SUBMIT](#)

You have selected Wild Life successfully.



## Steps for adding Facebook

- 📍 Once you click on Facebook, attached screen will open up.
- 📍 Click on Connect after selecting the channel you wish to add.
- 📍 You will be asked to login to Facebook.
- 📍 Facebook will seek your permission to give access to CloudSocial, Accept.
- 📍 Your selected Facebook channel will get added.
- 📍 Click on the check box and Submit.


Note: The same procedure should be followed for other Facebook channels

# Instagram



Connect to Instagram


**PAGE**



Manage Business page and conversation

Connect


**Ad Manager**



Manage Instagram Ads and promote your brands

Connect

**MESSENGER**



Manage direct messages and conversation

Connect

Close

facebook [Create New Account](#)




Log in to Facebook

Log In

[Forgotten account?](#) · [Sign up for Facebook](#)  
[Not now](#)



### You've previously linked Clouddsocial to Facebook

Would you like to continue with your previous settings?



[Edit settings](#) [Continue as Sati Neha](#)

Not Sati Neha? [Log in to another account.](#)

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[Clouddsocial's Privacy Policy and Terms](#) [Help Centre](#)

Page Selection











 satineha\_creations 




[Submit](#)

Brand Creation

[Blissful Green](#) [Brilliant with Brushes](#) [CloudSocial Test](#) [CloudSocial](#)

Brand \* Demo Cloud

Channel Name  Wild Life,Wild Life  satineha\_creations        

Industry Type

Role Assign

[Agent](#) [BackOffice](#) [Analytics](#) [Marketing User](#) [Brand Manager](#) [Agency Manager](#)

[SUBMIT](#)

You have selected satineha\_creations successfully.



## Steps for adding Instagram

Once you click on Instagram, this screen will open up

- 📍 Click on Connect after selecting the channel you wish to add.
- 📍 You will be asked to login to Facebook.
- 📍 Instagram will seek your permission to give access to CloudSocial, Accept
- 📍 Your Instagram Business Page will get added
- 📍 Click on the check box and Submit.

Note: The same procedure should be followed for other Instagram channels




# Twitter



**Connect to Twitter** [Close]


**PAGE**



Manage Business page and conversation

**Connect**

**Direct Message**



Manage the brand's direct messages

**Connect**

**Close**

Twitter [Sign up for Twitter]


**Authorise Cloudsocial Integration to access your account?**

Username or email

Password

Remember me - Forgotten your password?

**Authorise app** Cancel



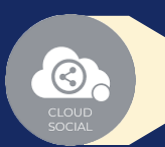
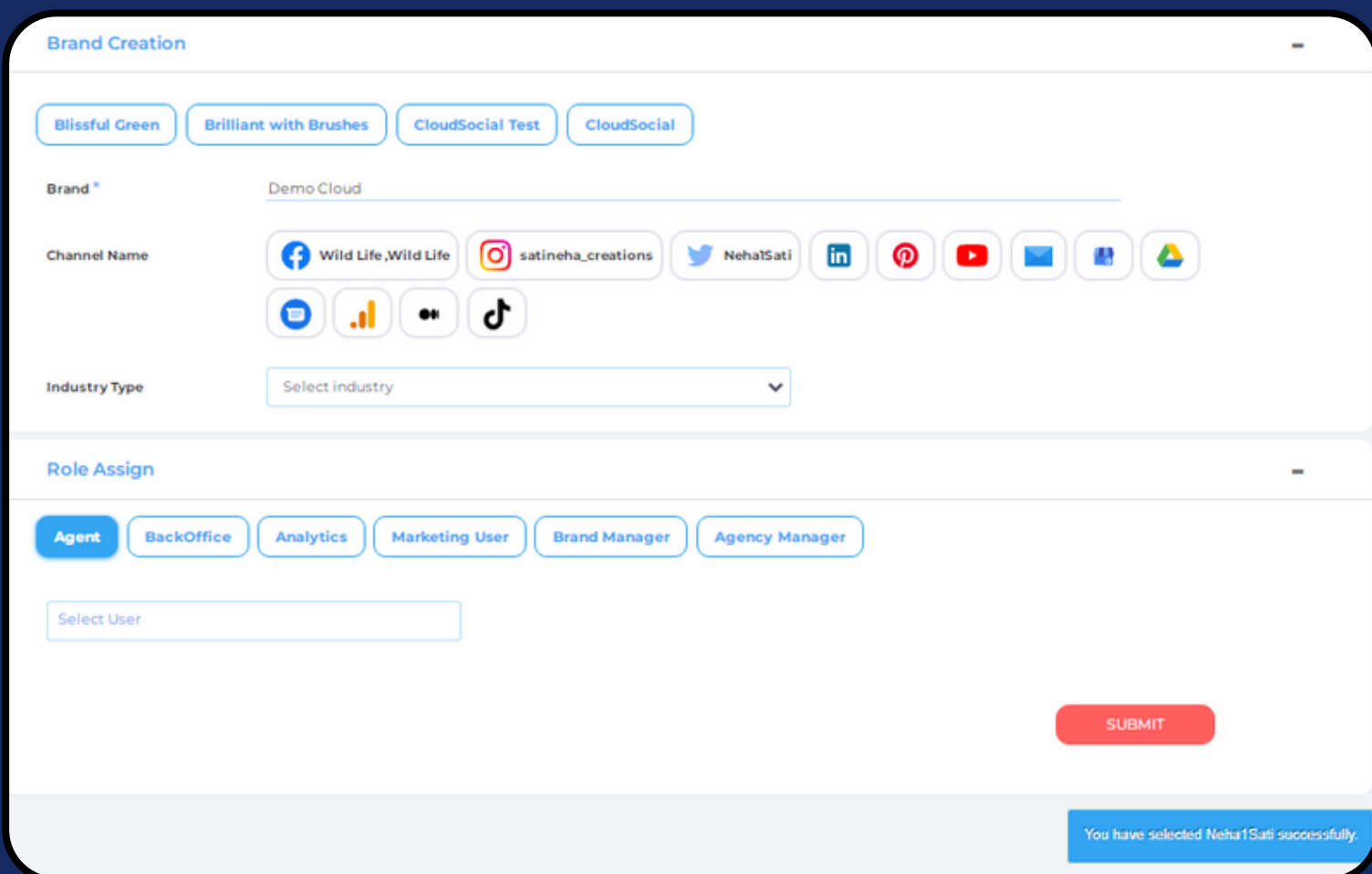
**Cloudsocial Integration**  
By Cloudsocial Technologies Pte Ltd  
cloudsocial.io  
It is a tool for brand management  
[Privacy Policy](#)  
[Terms and Conditions](#)

**This application will be able to:**

- See Tweets from your timeline (including protected Tweets) as well as your Lists and collections.
- See your Twitter profile information and account settings.
- See accounts you follow, mute, and block.
- Follow and unfollow accounts for you.
- Update your profile and account settings.
- Post and delete Tweets for you, and engage with Tweets posted by others (like, unlike, reply to a Tweet, Retweet, etc.) for you.
- Create, manage, and delete Lists and collections for you.
- Mute, block, and report accounts for you.
- Send Direct Messages for you and read, manage, and delete your Direct Messages.

Learn more about third-party app permissions in the Help Center.

We recommend reviewing the app's terms and privacy policy to understand how it will use data from your Twitter account. You can revoke access to any app at any time from the Apps and sessions section of your Twitter account.



## Steps for adding Twitter

Once you click on Twitter, attached screen will open up.

- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to Twitter.
- Twitter will seek your permission to give access to CloudSocial, Accept.
- Your Twitter Profile will get added.
- Click on the check box and Submit.


Note: The same procedure should be followed for other Twitter channels

# LinkedIn



Connect to LinkedIn ×


**PAGE**



Manage Business page and conversation

Connect

**Profile**



Manage individual accounts and conversation

Connect

Close

LinkedIn

## Welcome Back

Don't miss your next opportunity. Sign in to stay updated on your professional world.

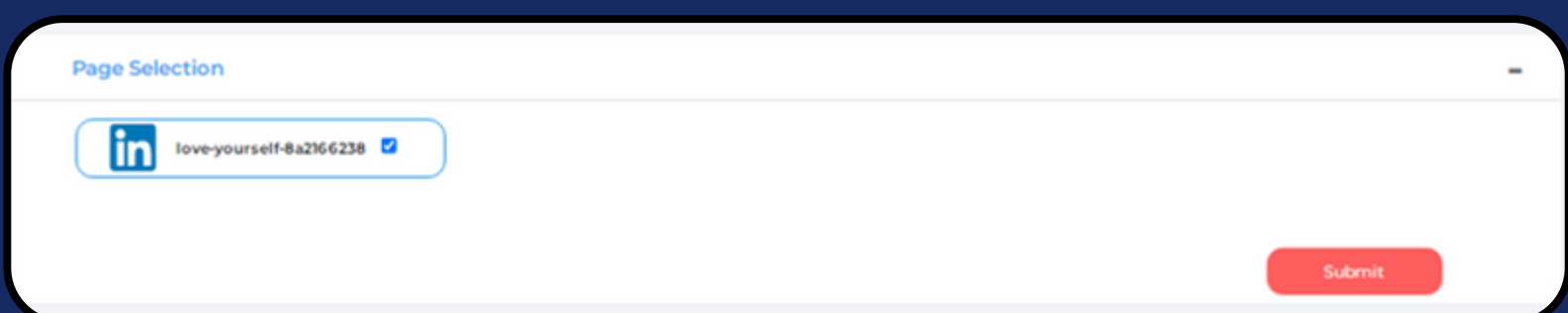
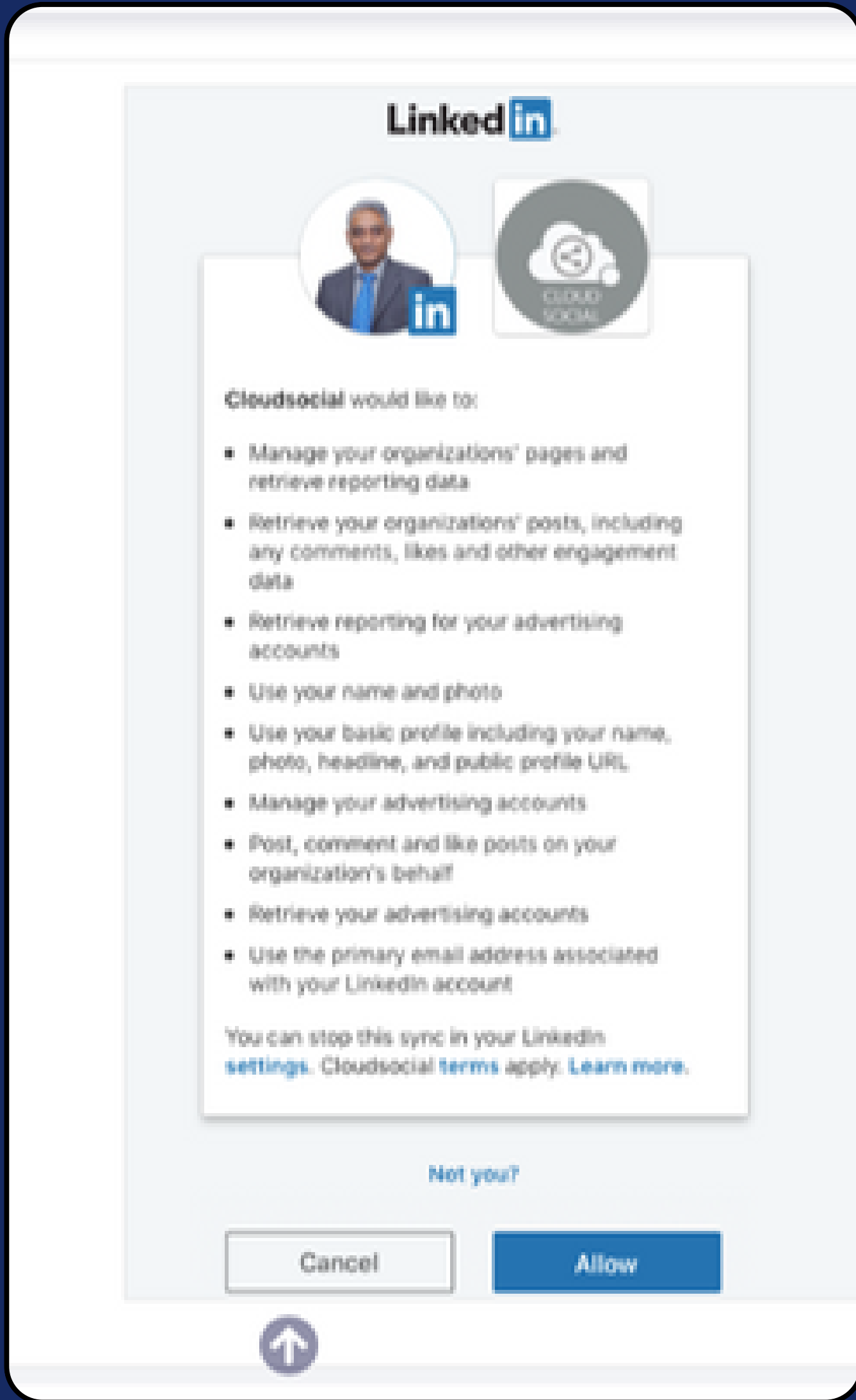
Email or Phone

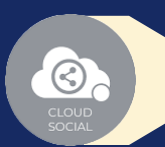
Password [Show](#)

Cancel [Sign in](#)

[Forgot password?](#)

New to LinkedIn? [Join now](#)





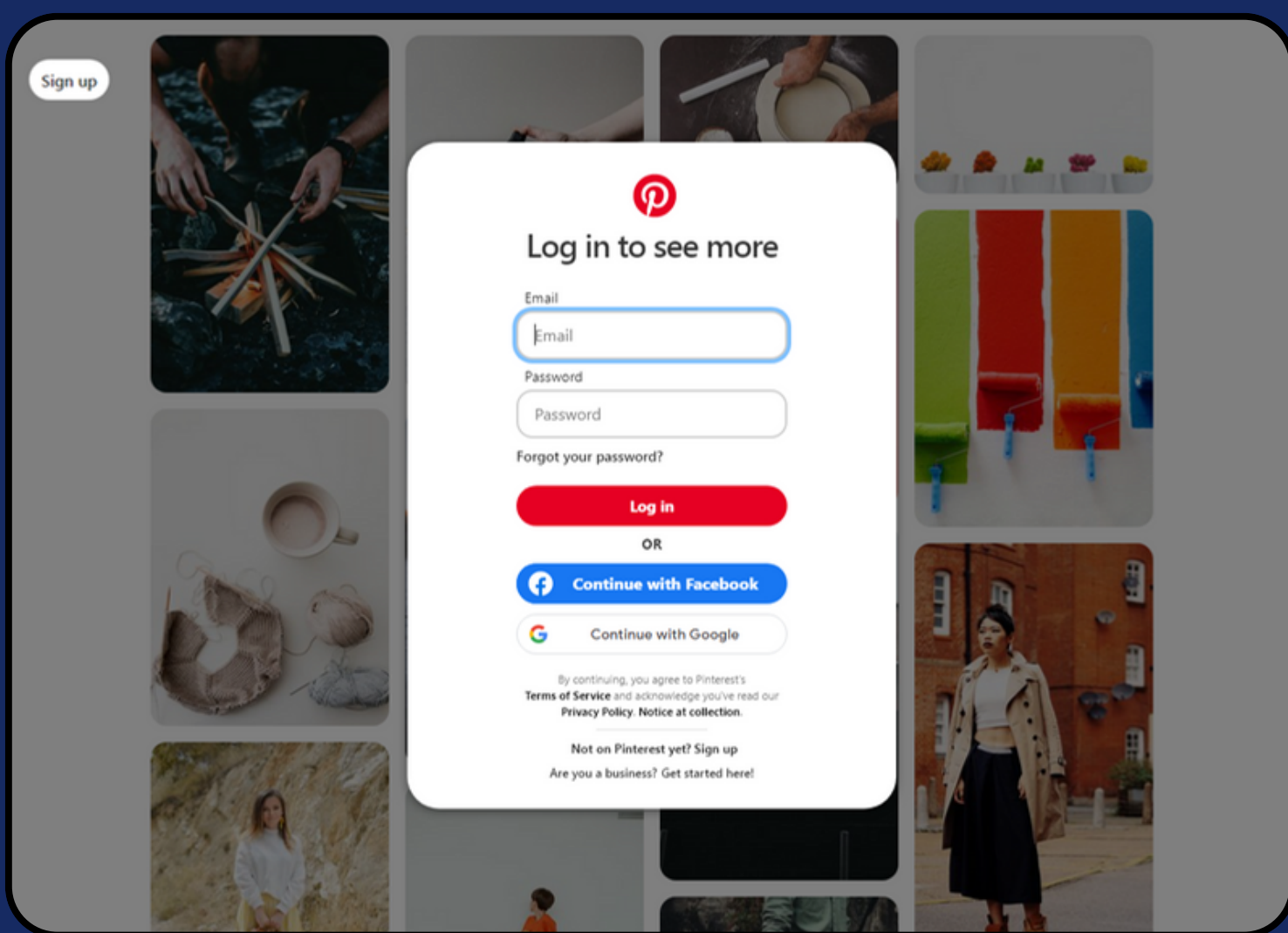
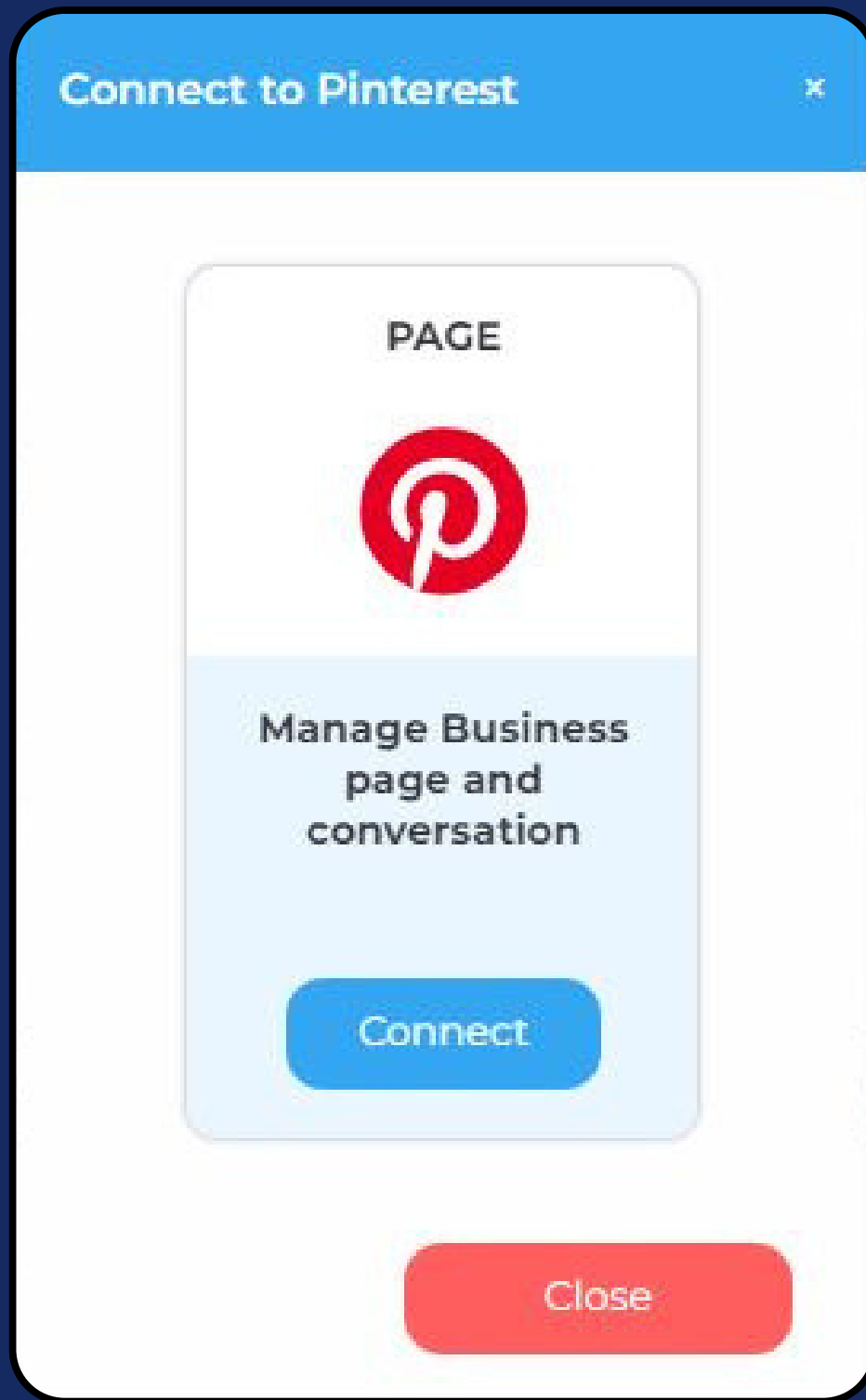
## Steps for adding LinkedIn

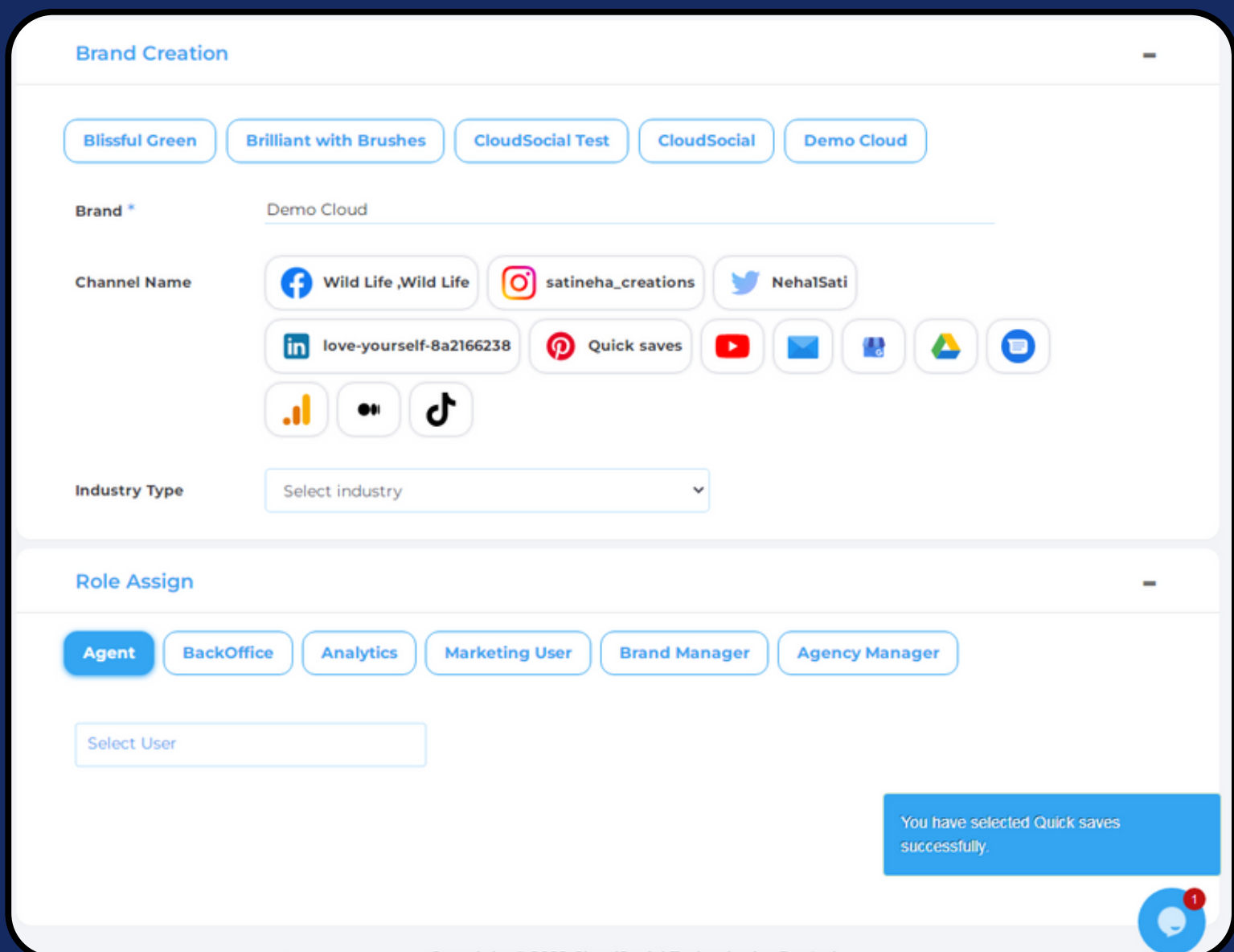
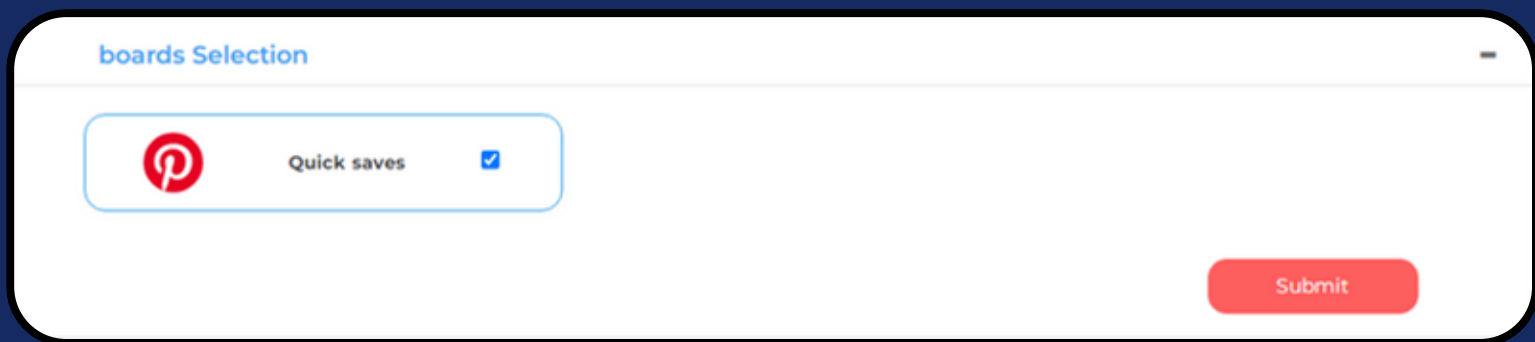
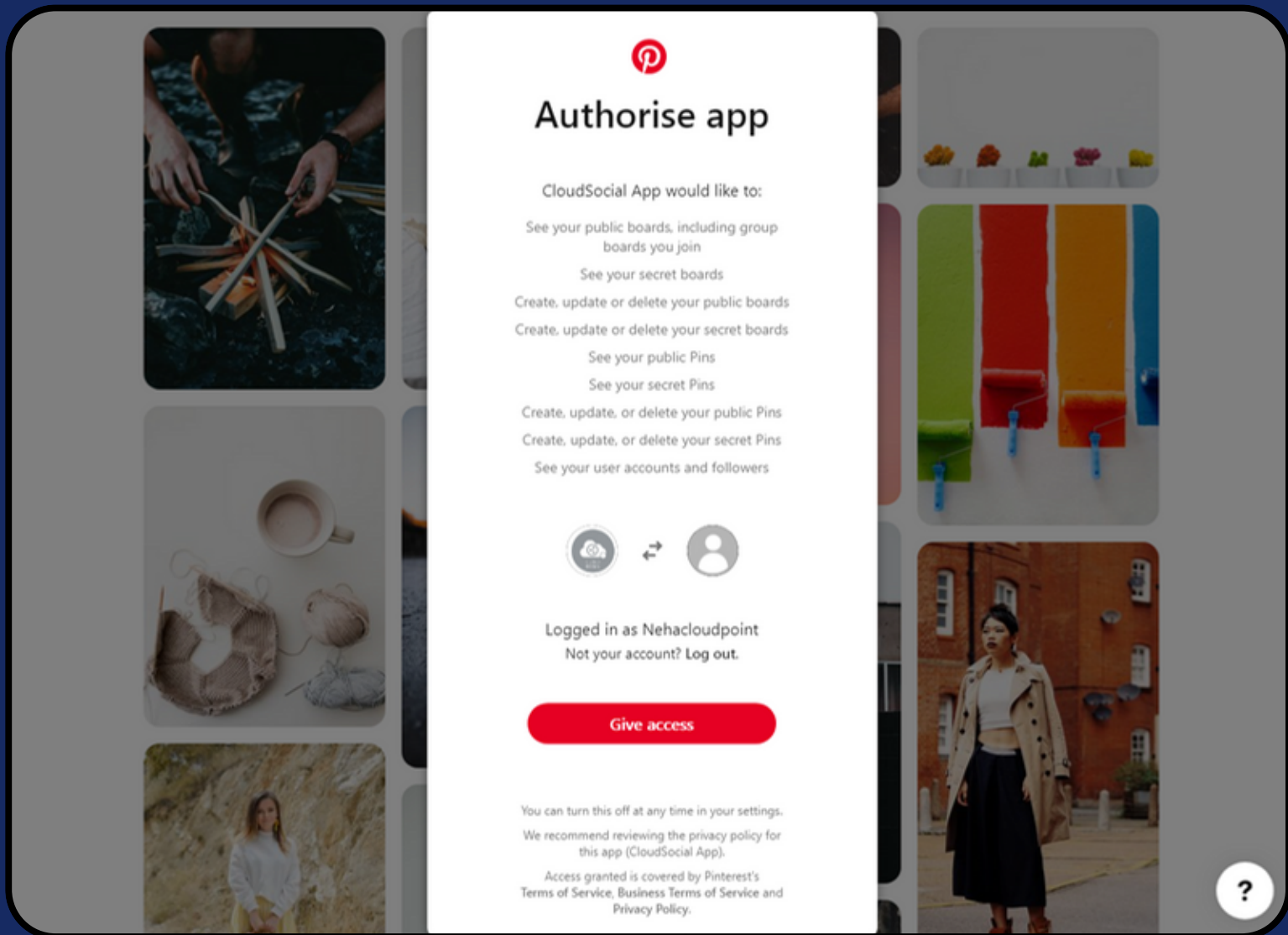
Once you click on LinkedIn, attached screen will open up.

- Click on Connect after selecting the channel you wish to add.
- You will be asked to login to LinkedIn.
- LinkedIn will seek your permission to give access to CloudSocial, Accept.
- Your LinkedIn Business Page will get added.
- Click on the check box and Submit.

Note: The same procedure should be followed for other LinkedIn channels

# Pinterest







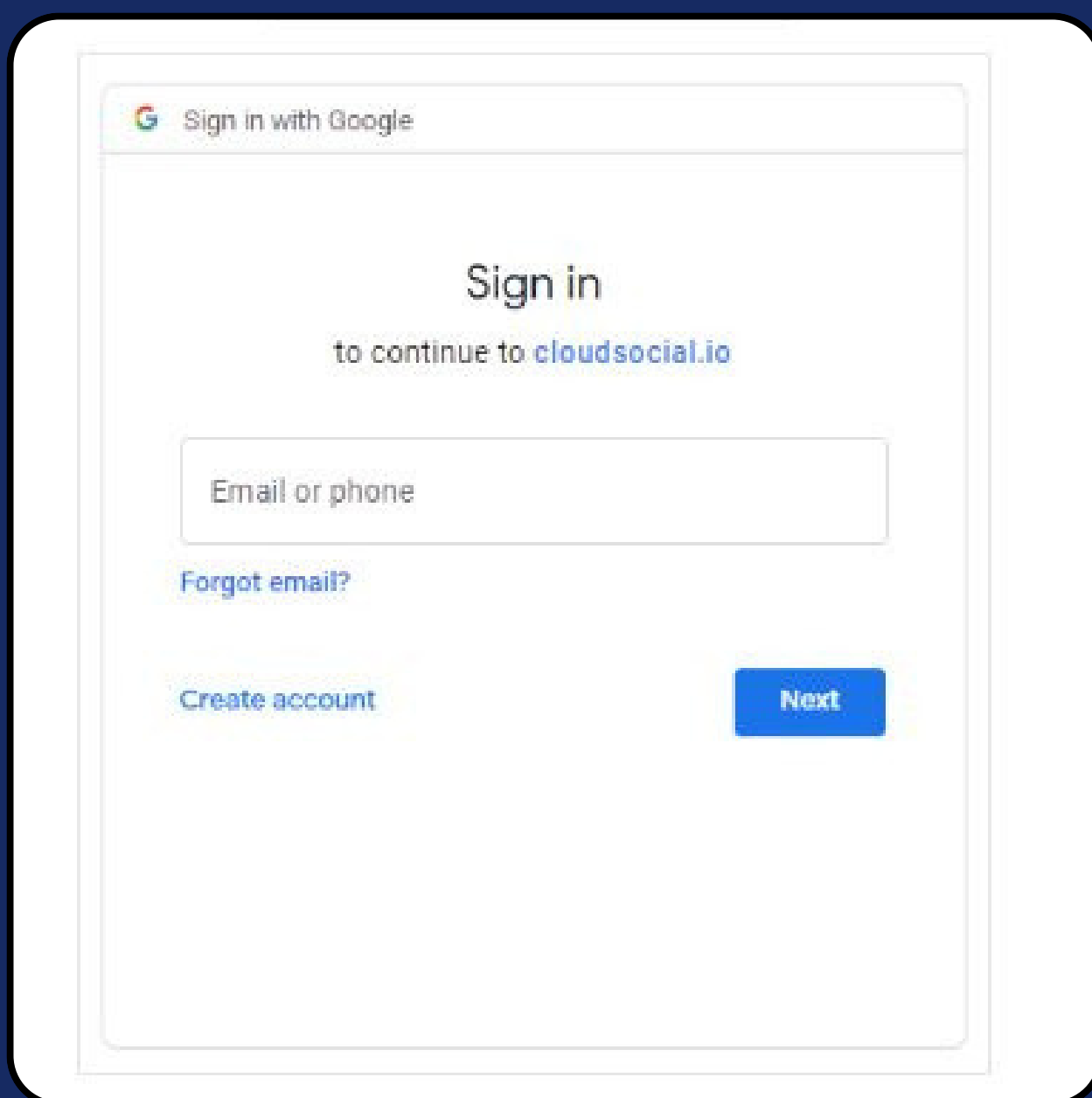
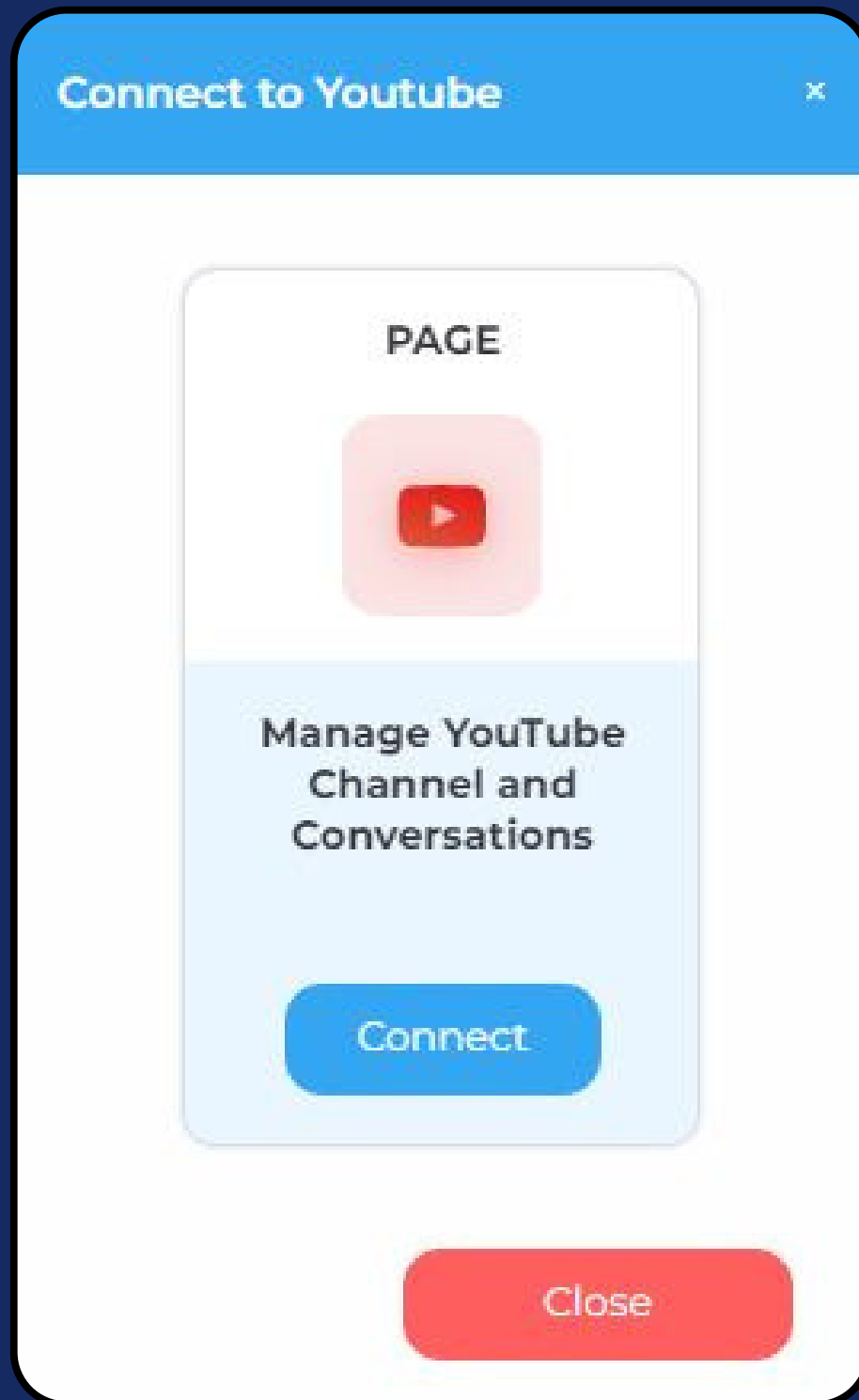
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- 📍 Pinterest will seek your permission to give access to CloudSocial, Accept.
- 📍 Your Pinterest will get added.
- 📍 Click on the check box and Submit.





# Youtube









Sign in with Google

  
**Cloudsocial** wants to access your  
Google Account

 nehacloudpoint@gmail.com

This will allow **Cloudsocial** to:

-  See, edit, and permanently delete your YouTube videos, ratings, comments and captions 
-  View YouTube Analytics reports for your YouTube content 

**Make sure you trust Cloudsocial**


You may be sharing sensitive info with this site or app. You can always see or remove access in your [Google Account](#).

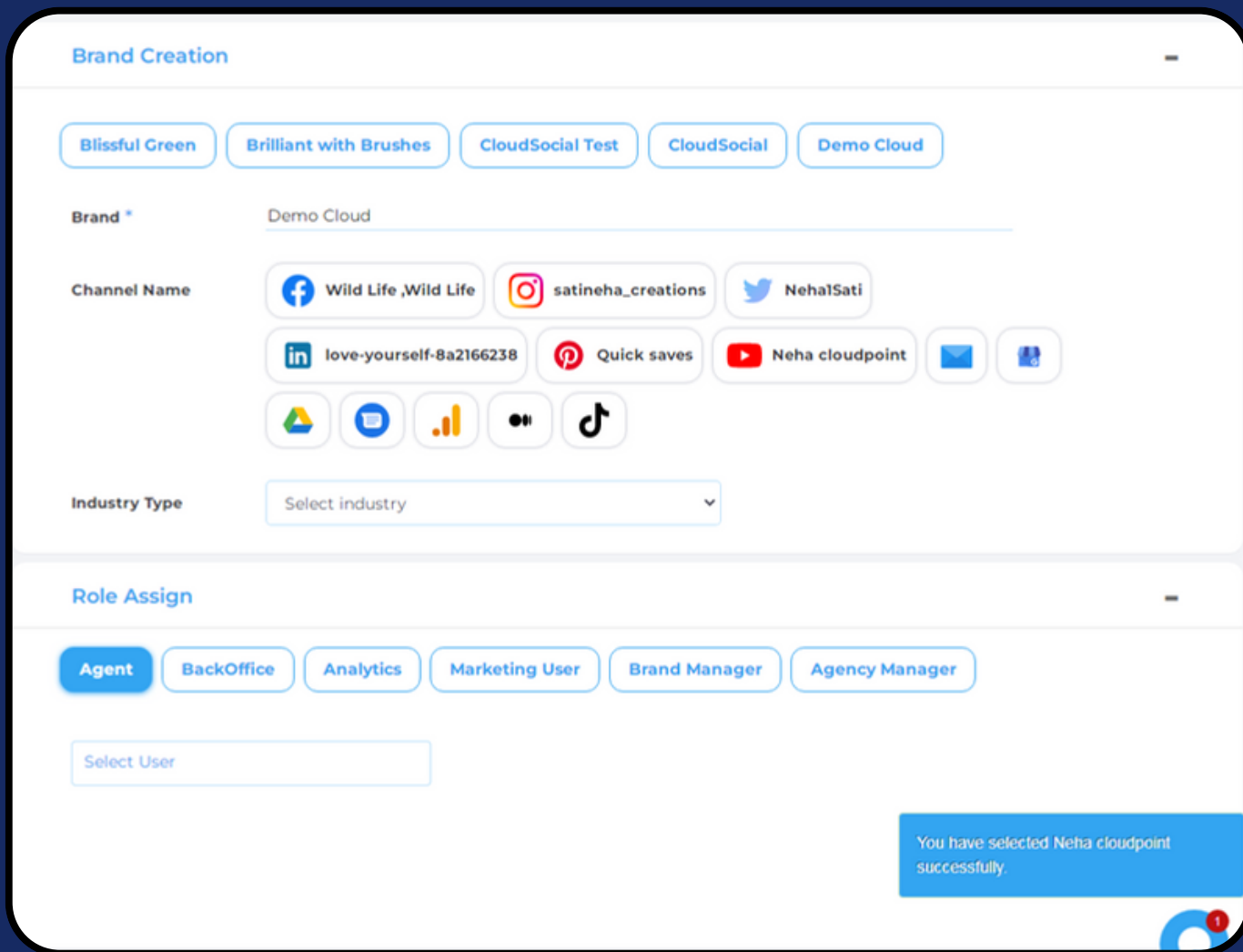
Learn how Google helps you [share data safely](#).

See Cloudsocial's [Privacy Policy](#) and Terms of Service.

English (United States) ▾ [Help](#) [Privacy](#) [Terms](#)

Page Selection

 Neha cloudpoint



## Steps for adding Youtube

Once you click on Youtube, attached screen will open up.

- 📍 Click on Connect.
- 📍 You will be asked to login to YouTube.
- 📍 YouTube will seek your permission to give access to Google account, Continue.
- 📍 Your YouTube will get added.
- 📍 Click on the check box and Submit.

# Email



**Email Channel Configuration Details**

**Incoming Email Settings**

Mail Server \* \_\_\_\_\_ Port \_\_\_\_\_  Use SSL/TSL

Username \* \_\_\_\_\_

Password \* \_\_\_\_\_

Protocol \*  Imap  Pop3

**Outgoing Email Settings**

Display Name \_\_\_\_\_ Port \_\_\_\_\_  Use SSL/TSL

SMTP Mail Server \* \_\_\_\_\_

Support Email ID \* \_\_\_\_\_

Username \* \_\_\_\_\_

Password \* \_\_\_\_\_

[Close](#) [Save](#)

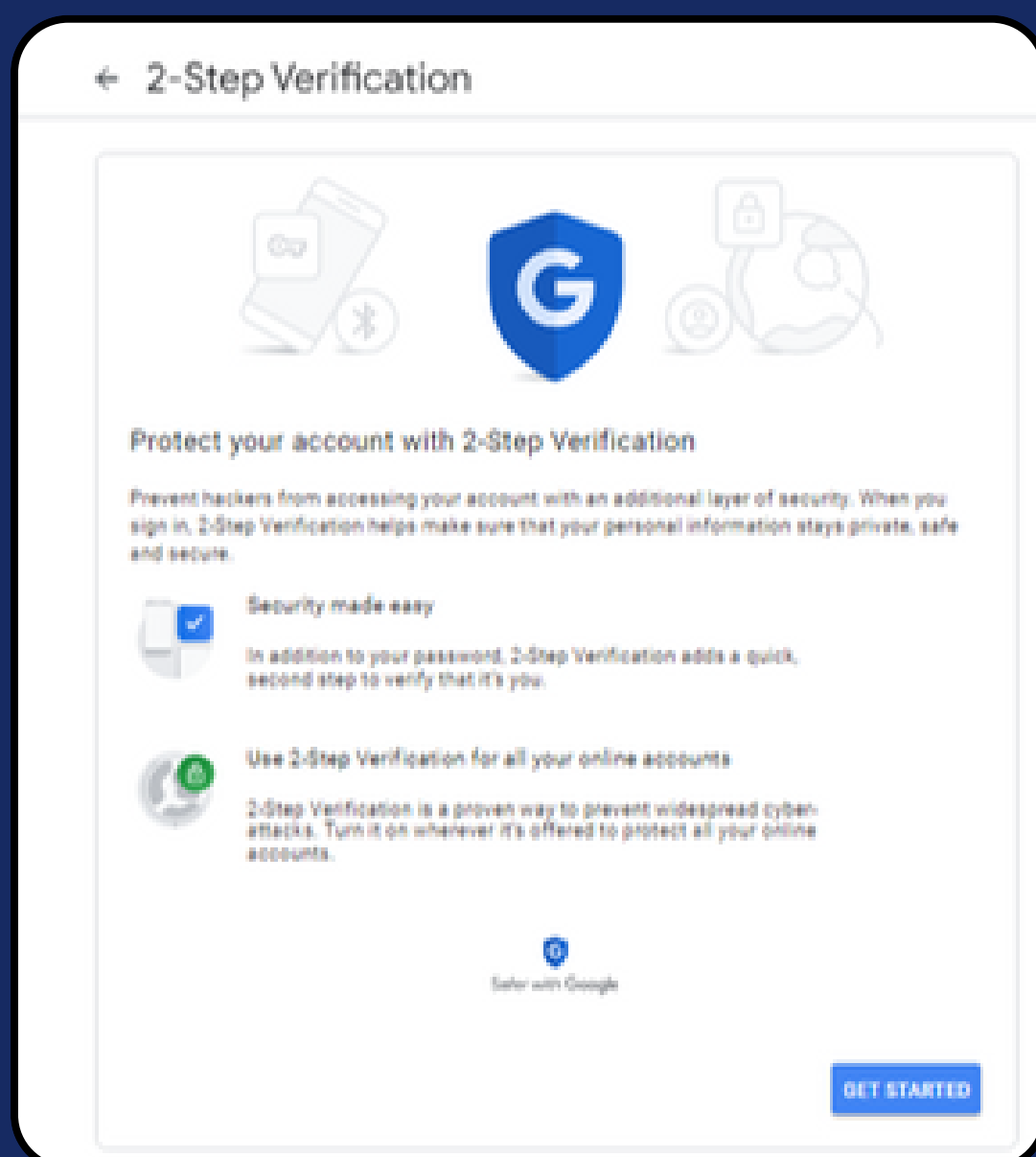
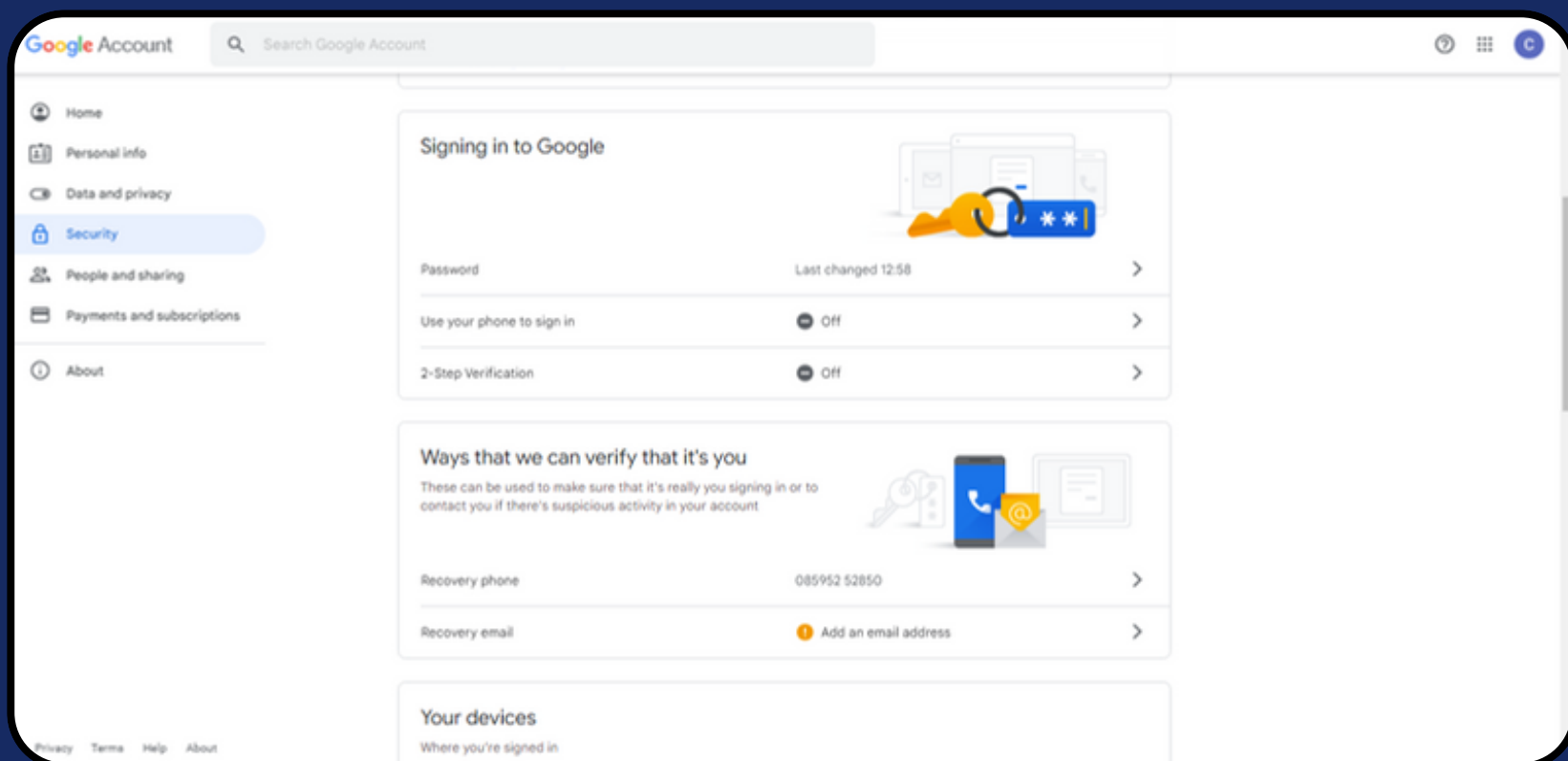
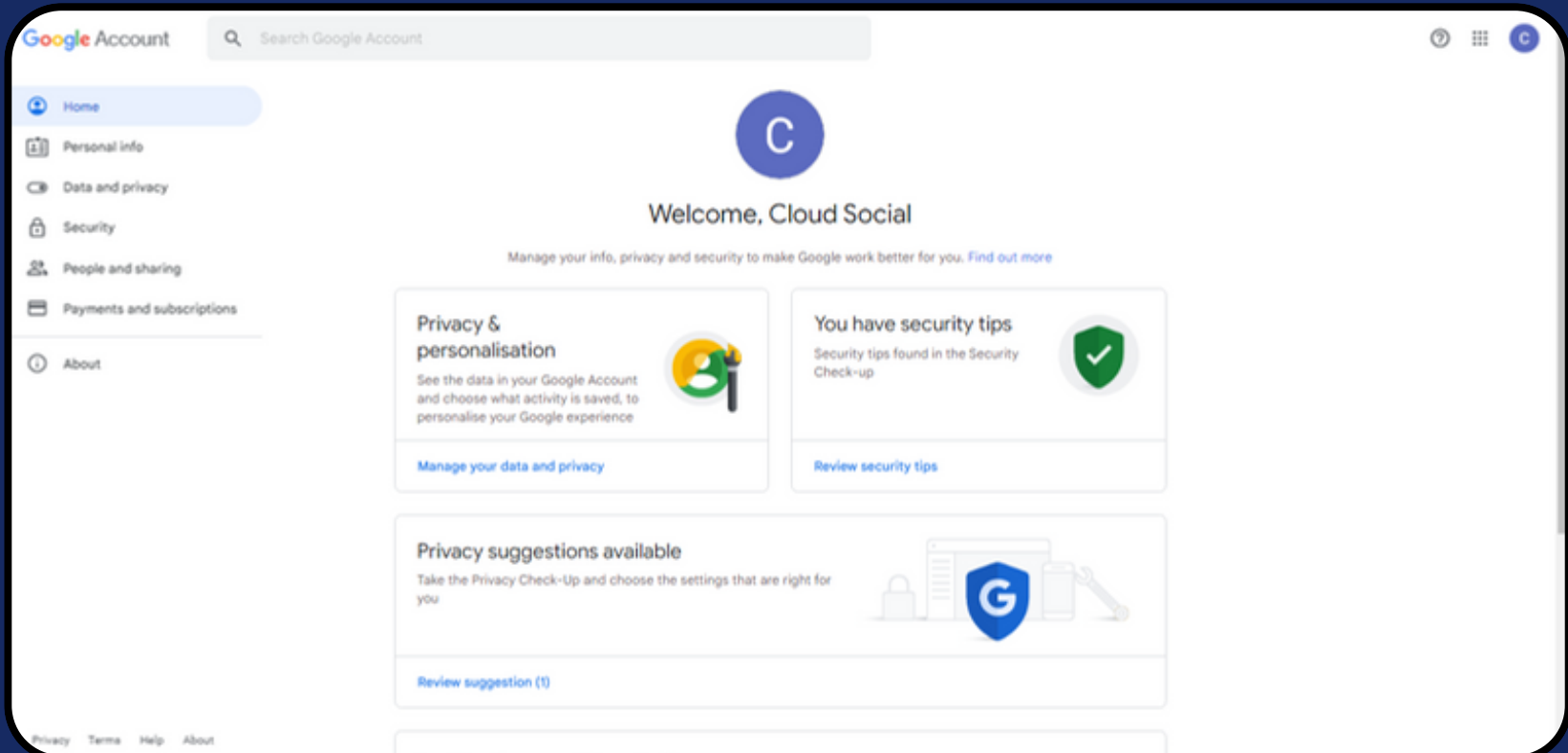
**Cloud**

**Cloud Social**  
cloudsocialdemocs@gmail.com

Sync is on

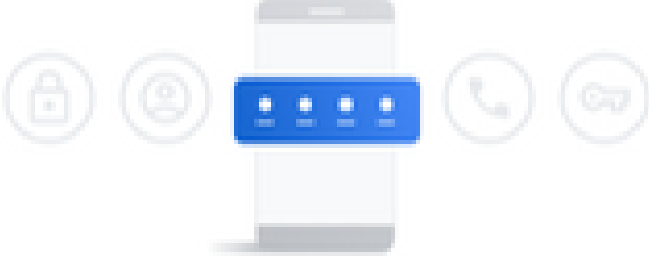
Manage your Google Account

[+ Add](#)






← 2-Step Verification



Let's set up your phone

What phone number do you want to use?



Google will only use this number for account security.  
Don't use a Google Voice number.  
Message and data rates may apply.

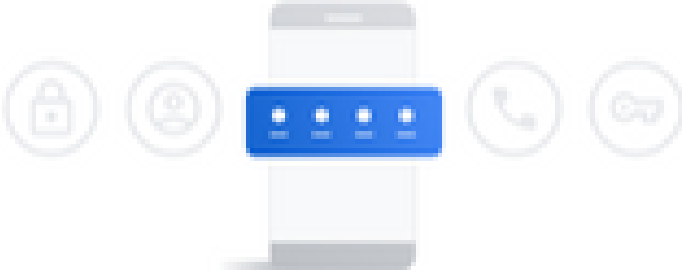
How do you want to get codes?

Text message  Phone call

[Show more options](#)

Step 1 of 3 NEXT

← 2-Step Verification



Confirm that it works


Google just sent a text message with a verification code to 083952 52850.  
Enter the code

G-619928

Didn't get it? [Resend](#)

BACK Step 2 of 3 NEXT

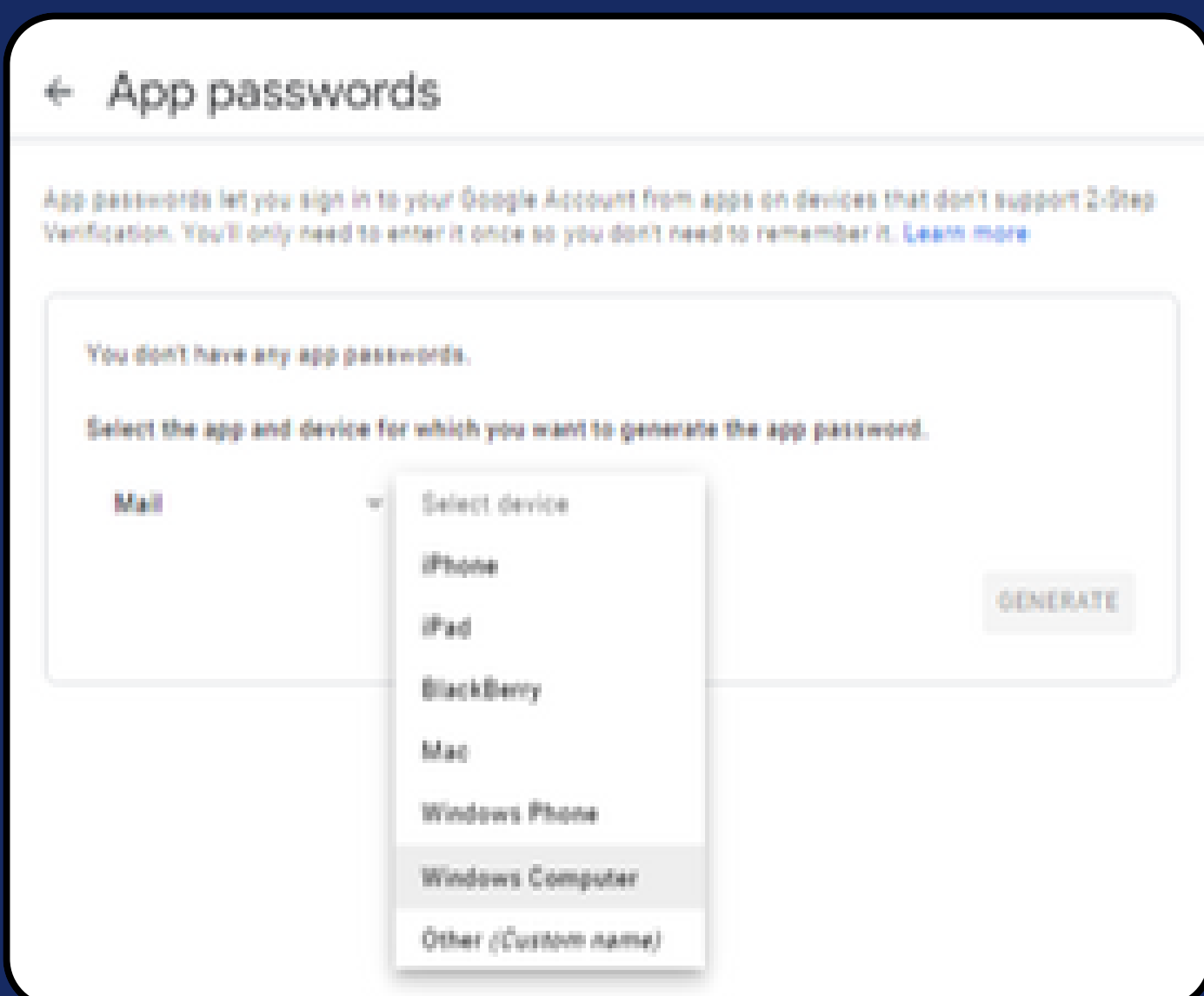
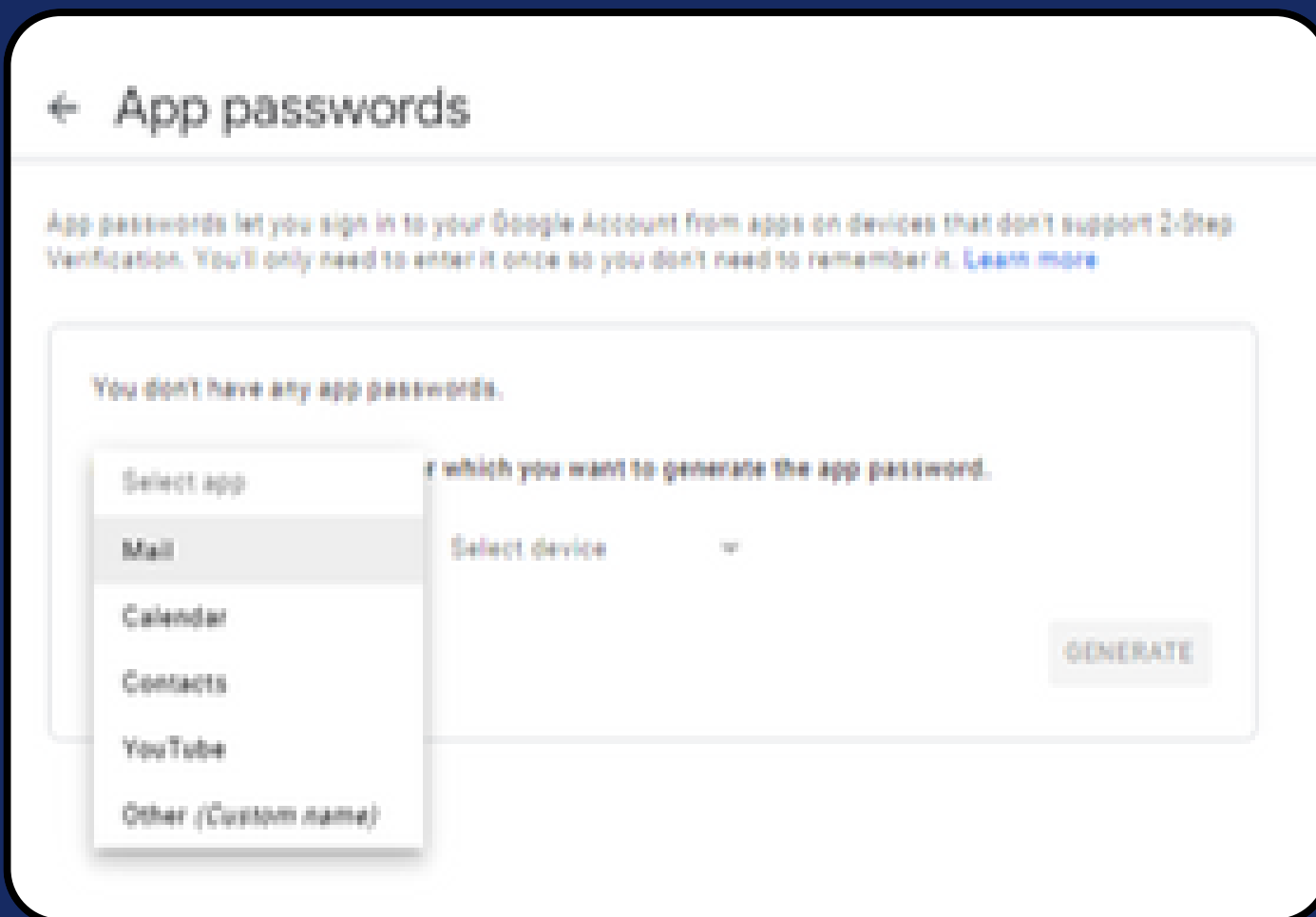
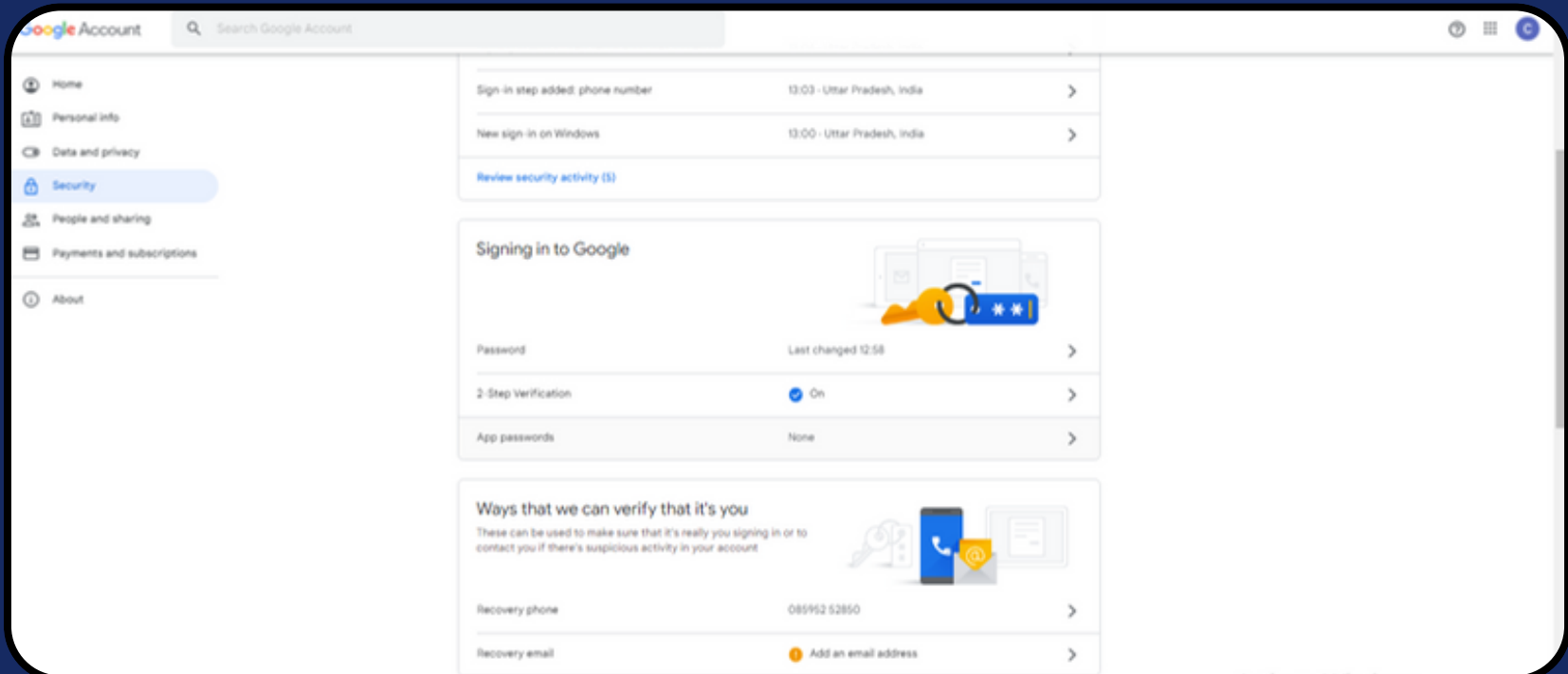
← 2-Step Verification

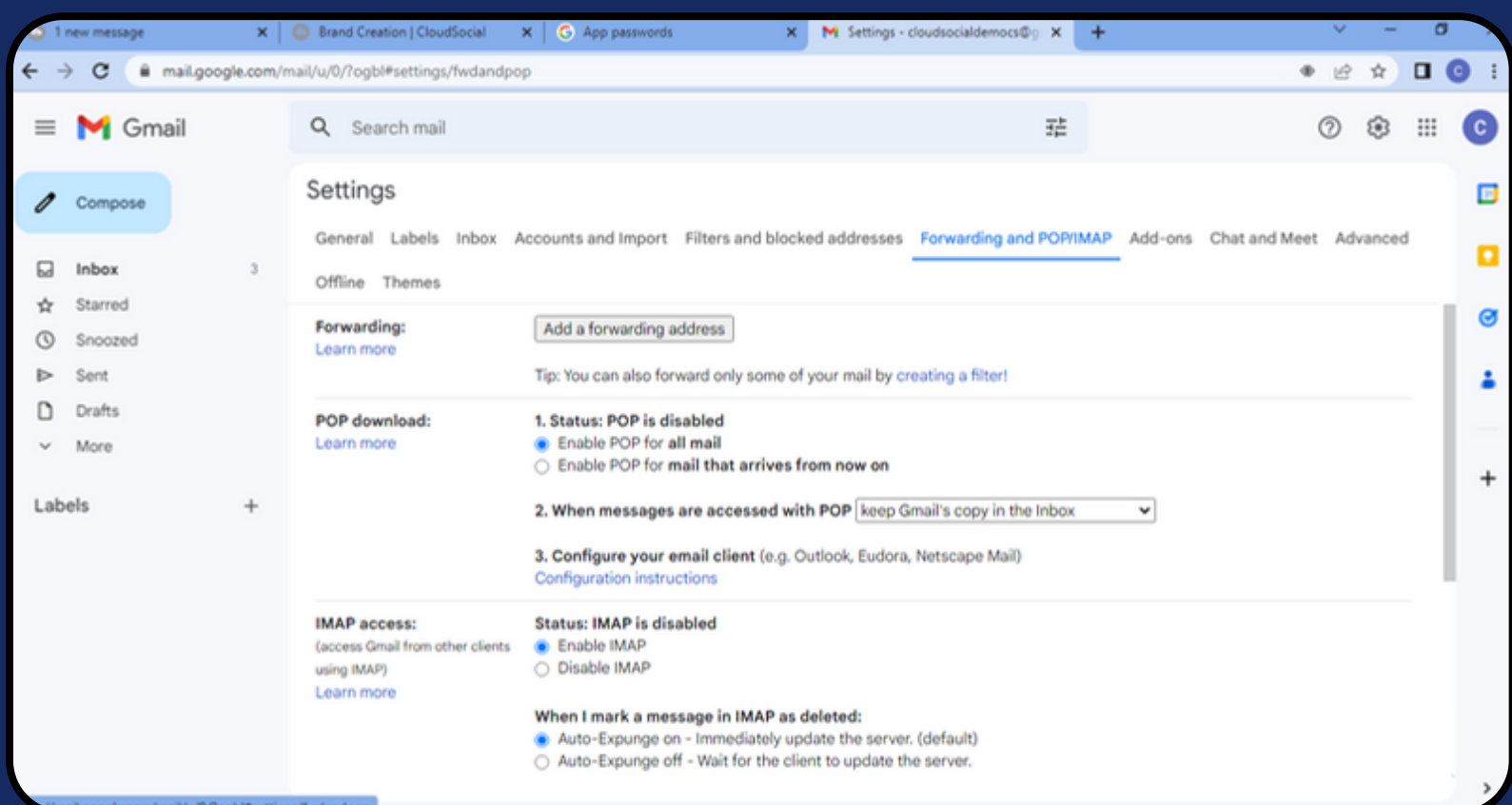
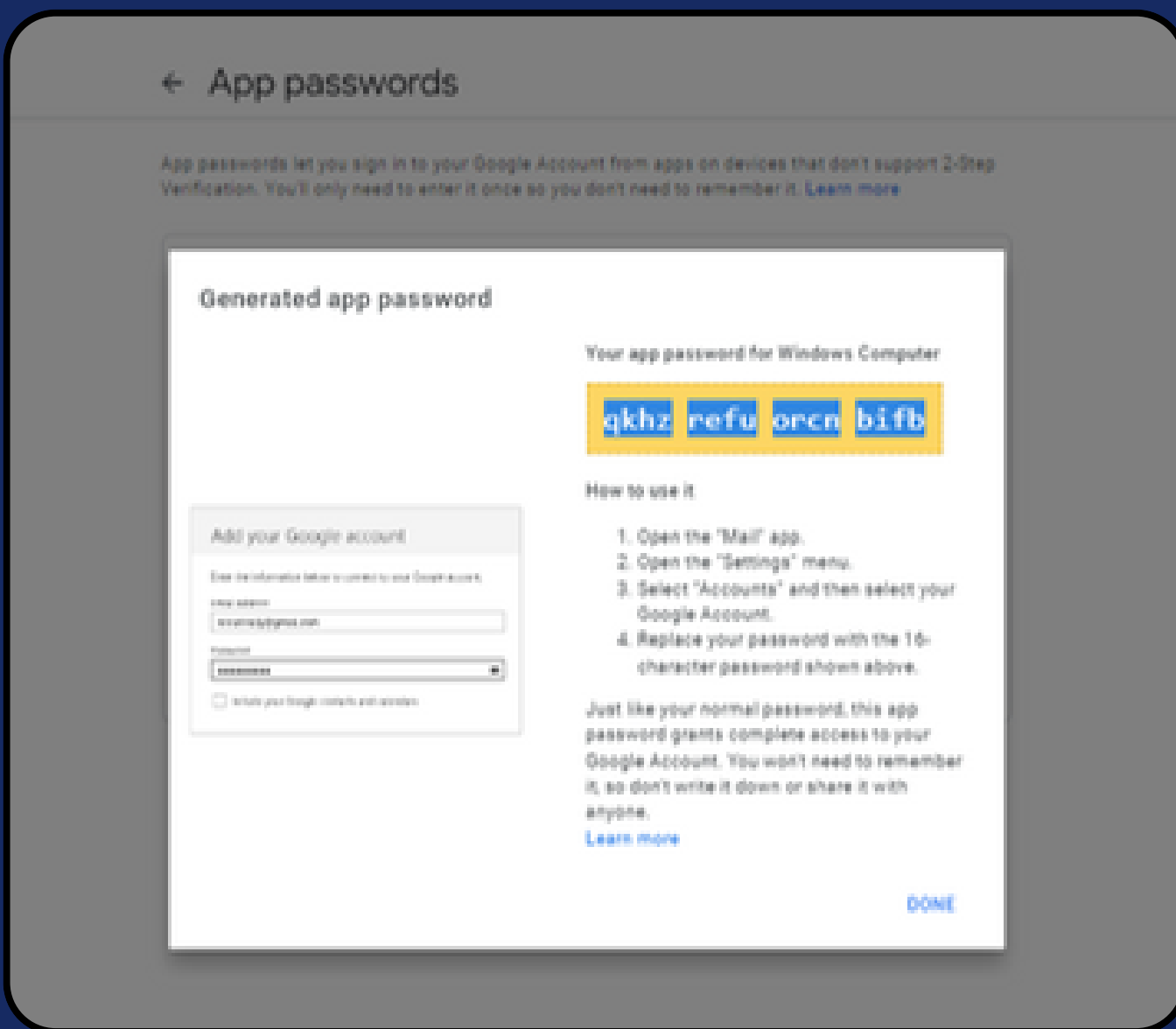
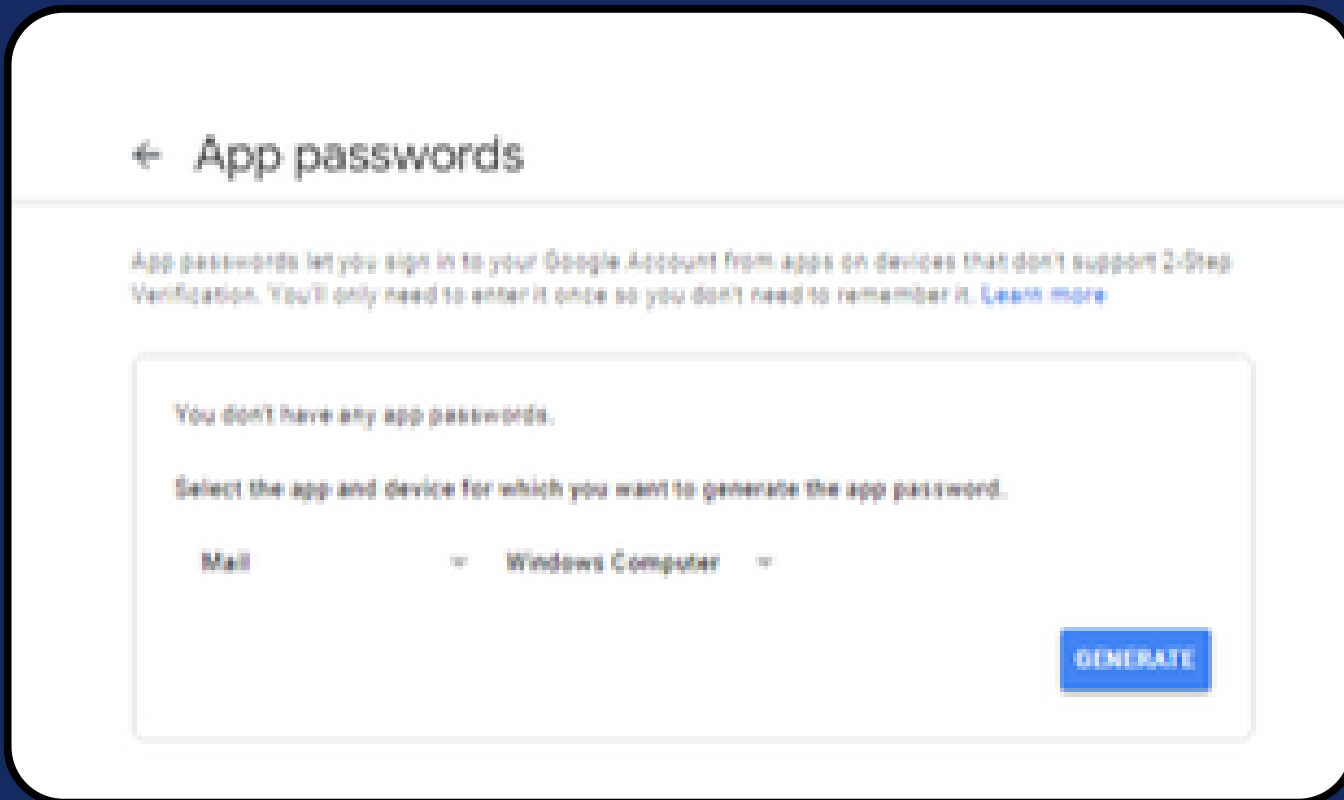


It worked! Turn on 2-Step Verification?

Now that you've seen how it works, do you want to turn on 2-Step Verification for your Google Account cloudsocialdemocs@gmail.com?

Step 3 of 3 TURN ON









Gmail Settings - Forwarding and POP/IMAP

POP download:

- 1. Status: POP is disabled
  - Enable POP for all mail
  - Enable POP for mail that arrives from now on
- 2. When messages are accessed with POP: keep Gmail's copy in the Inbox
- 3. Configure your email client (e.g. Outlook, Eudora, Netscape Mail)  
[Configuration instructions](#)

IMAP access:

- Status: IMAP is disabled
  - Enable IMAP
  - Disable IMAP
- When I mark a message in IMAP as deleted:
  - Auto-Expunge on - Immediately update the server. (default)
  - Auto-Expunge off - Wait for the client to update the server.
- When a message is marked as deleted and expunged from the last visible IMAP folder:
  - Archive the message (default)
  - Move the message to the Bin
  - Immediately delete the message forever

Gmail Help - Describe your issue

Go to your client, such as Microsoft Outlook, and check these settings.

Incoming Mail (POP) Server	pop.gmail.com Requires SSL: Yes Port: 995
Outgoing Mail (SMTP) Server	smtp.gmail.com Requires SSL: Yes Requires TLS: Yes (if available) Requires Authentication: Yes Port for TLS/STARTTLS: 587 <b>If you use Gmail with your work or school account, check with your administrator for the correct SMTP configuration.</b>
Server timeouts	Greater than 1 minute (5 is recommended)
Full name or display name	Your name
Account name, username or email address	Your email address
Password	Your Gmail password

Troubleshoot problems

Cloud Social Configuration Form

Brand: Demo Cloud

Channel Name: Wild Life ,Wild Life | satineha\_creations | Neha1Sati | love-yourself-8a2166238 | Quick saves | Neha cloudpoint | cloudsocialdemocs@gmail.com

Industry Type: Select industry

Role Assign: Agent | BackOffice | Analytics | Marketing User | Brand Manager | Agency Manager

Select User: [input field]

SUBMIT

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## Steps for adding Email

Once you click on Email, attached screen will open up.

In order to add Email in CloudSocial you have to complete 2 steps verification of your email.

- 📍 Go to your Email Profile  
(Which you wish to add in CloudSoical)
- 📍 Click on 'Manage Your Google Account'
- 📍 Complete the 2 Steps verification

Once you complete the 2 steps verification, you will get the option to create the App Password.

And, once you create the App Password you have to go to your Email Settings

- 📍 Fill all the mandatory details for Incoming email settings
- 📍 Fill all the mandatory details for Outgoing email settings



📍 Click on Save


📍 Your Email Channel will get set up

# Google My Business



Connect to Google My Business ✕

PAGE



Manage Business page and conversation

Connect

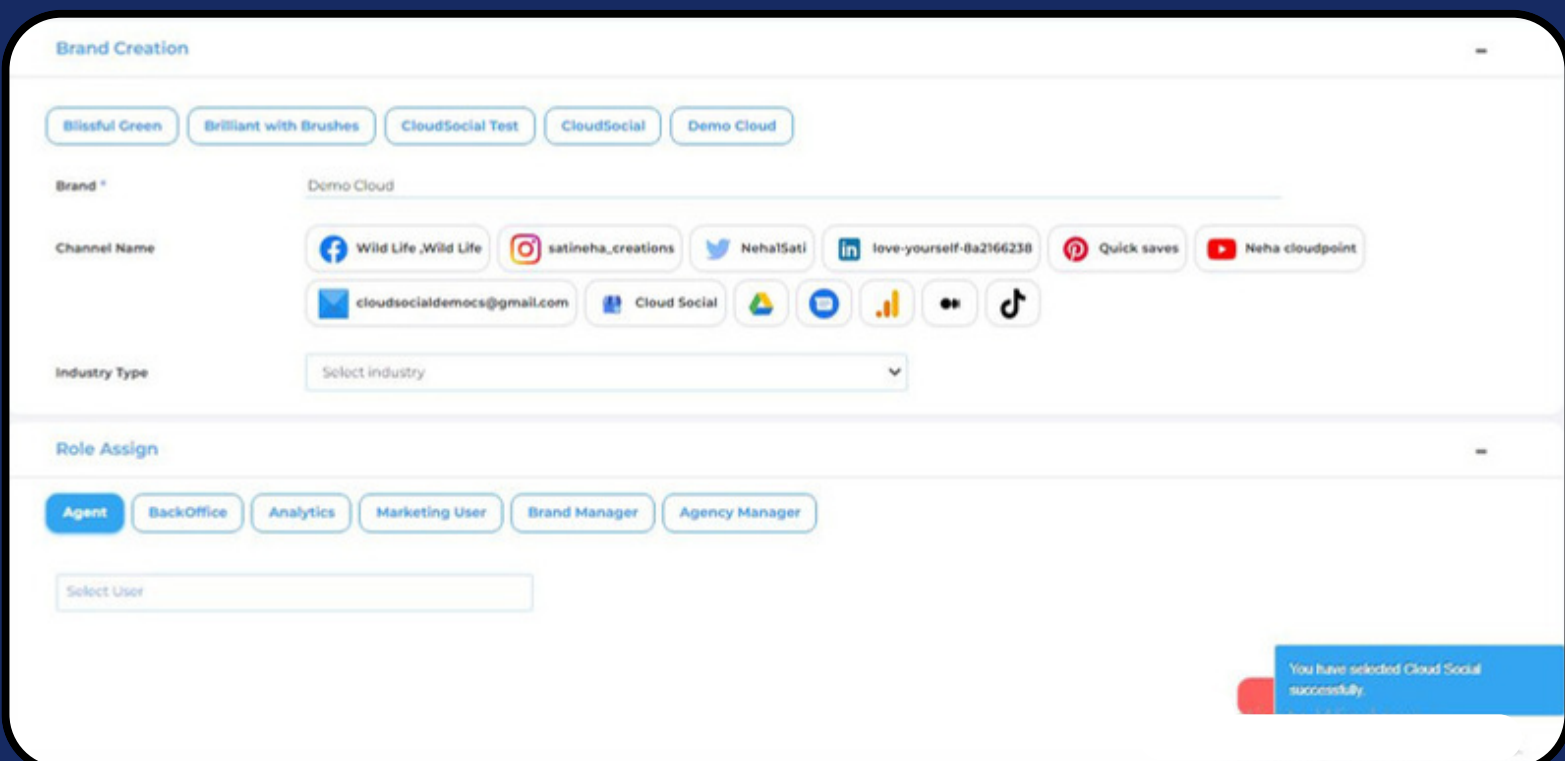
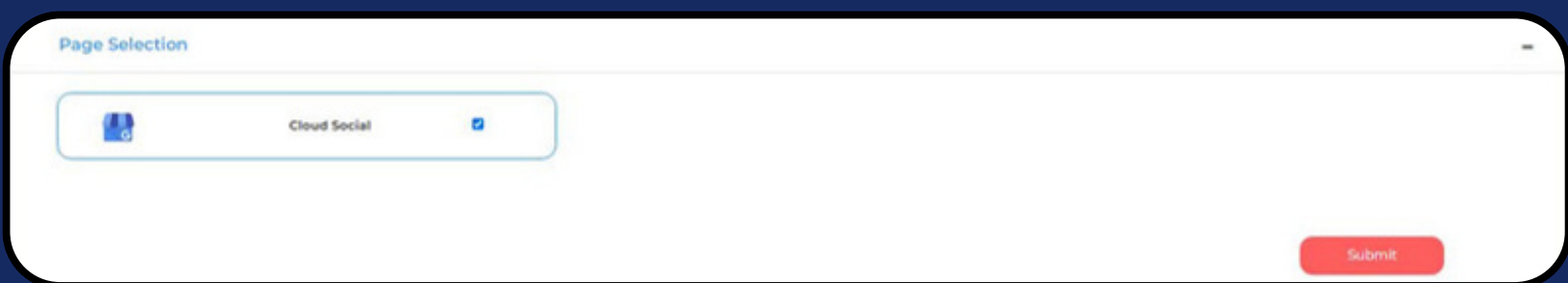
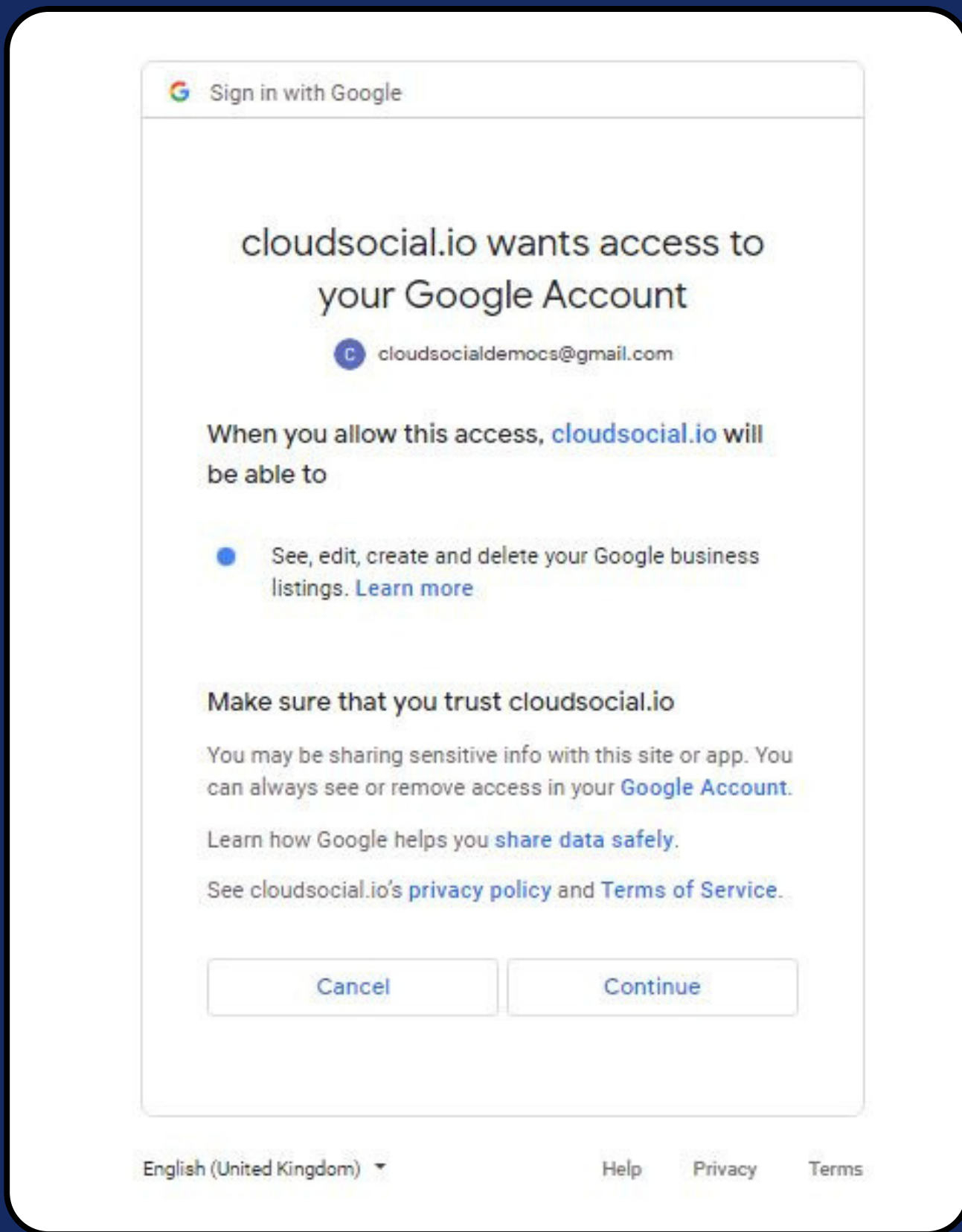
Close

Sign in with Google

Sign in  
to continue to [cloudsocial.io](https://cloudsocial.io)

[Forgot email?](#)

[Create account](#) [Next](#)



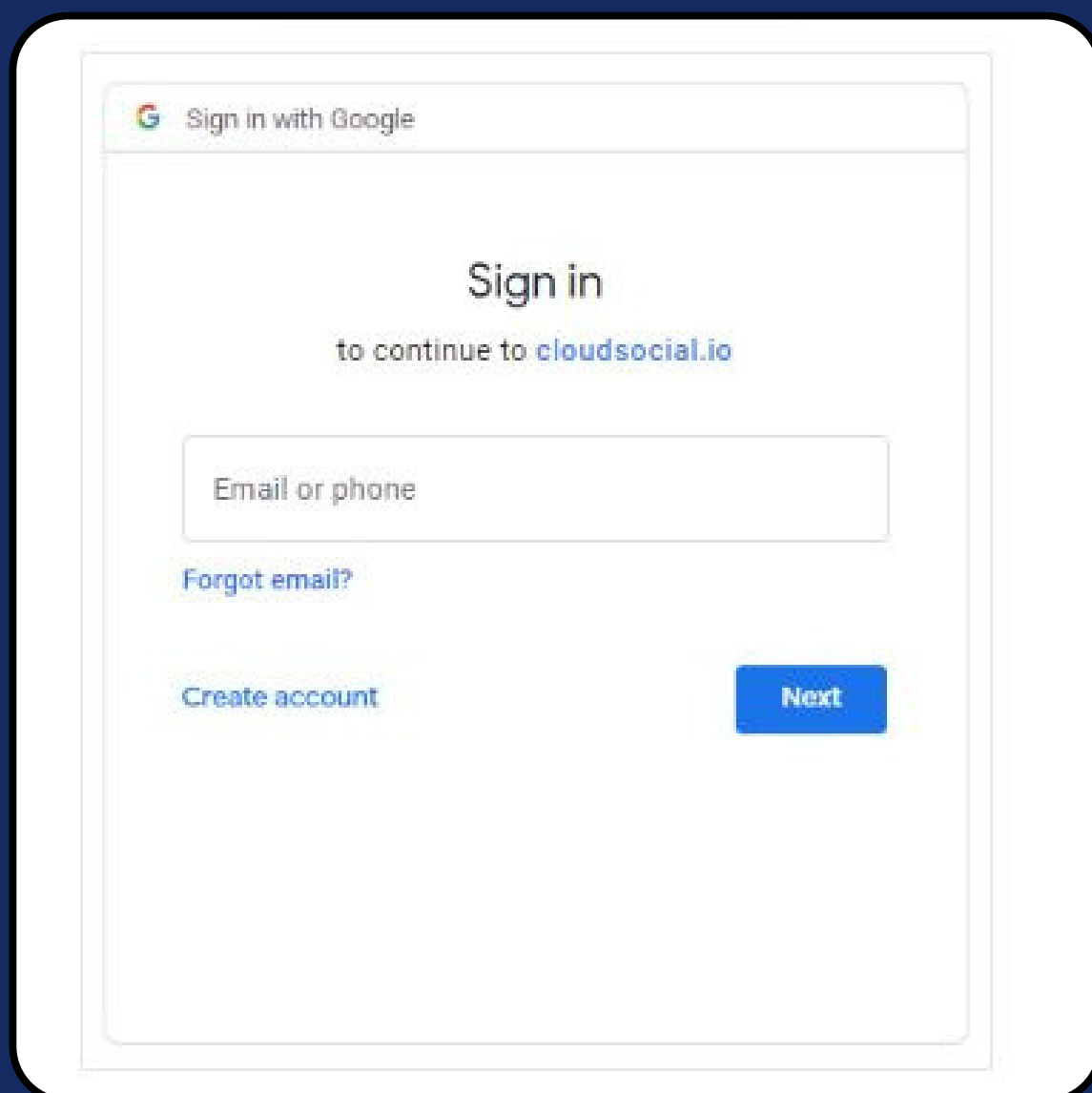
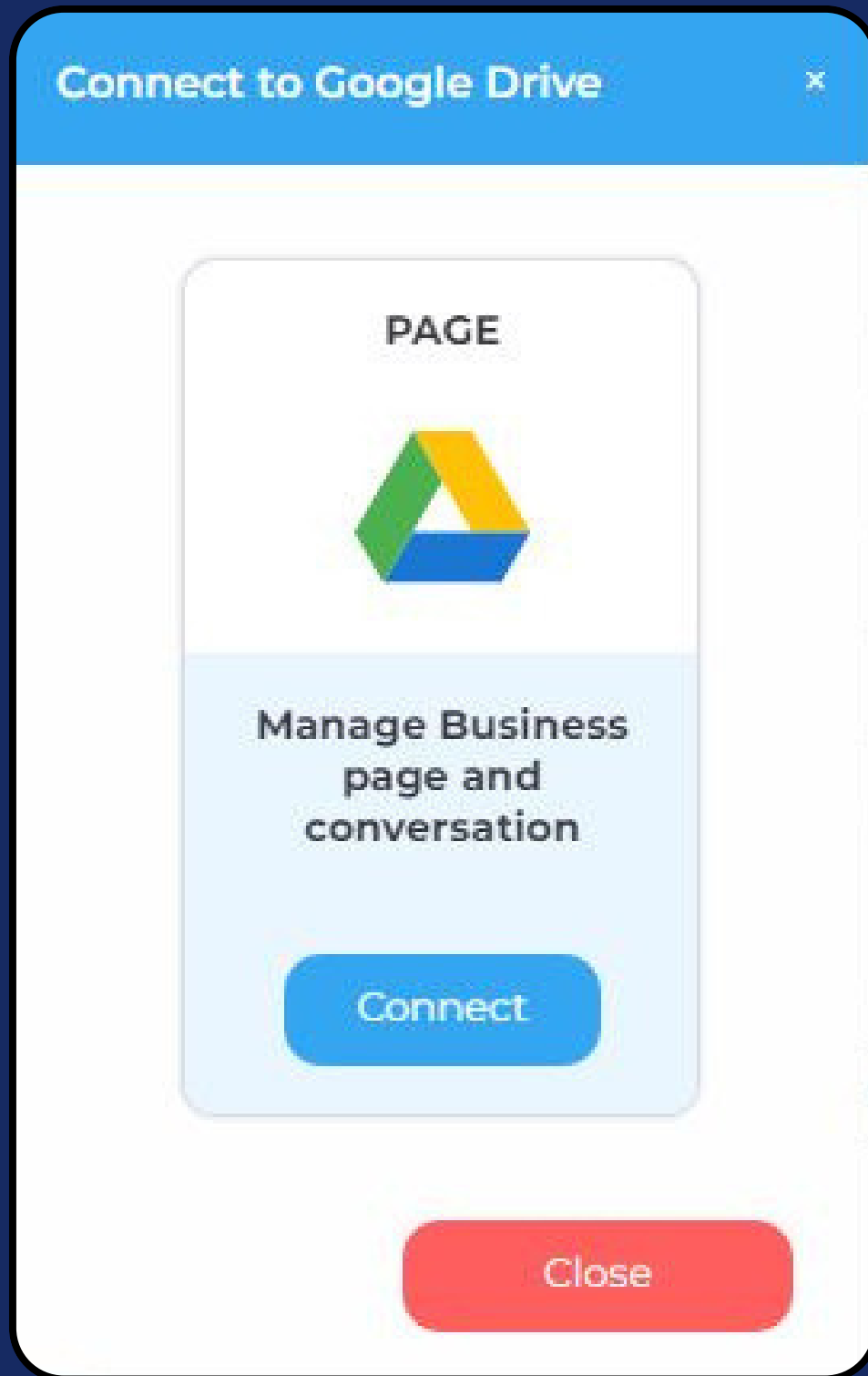


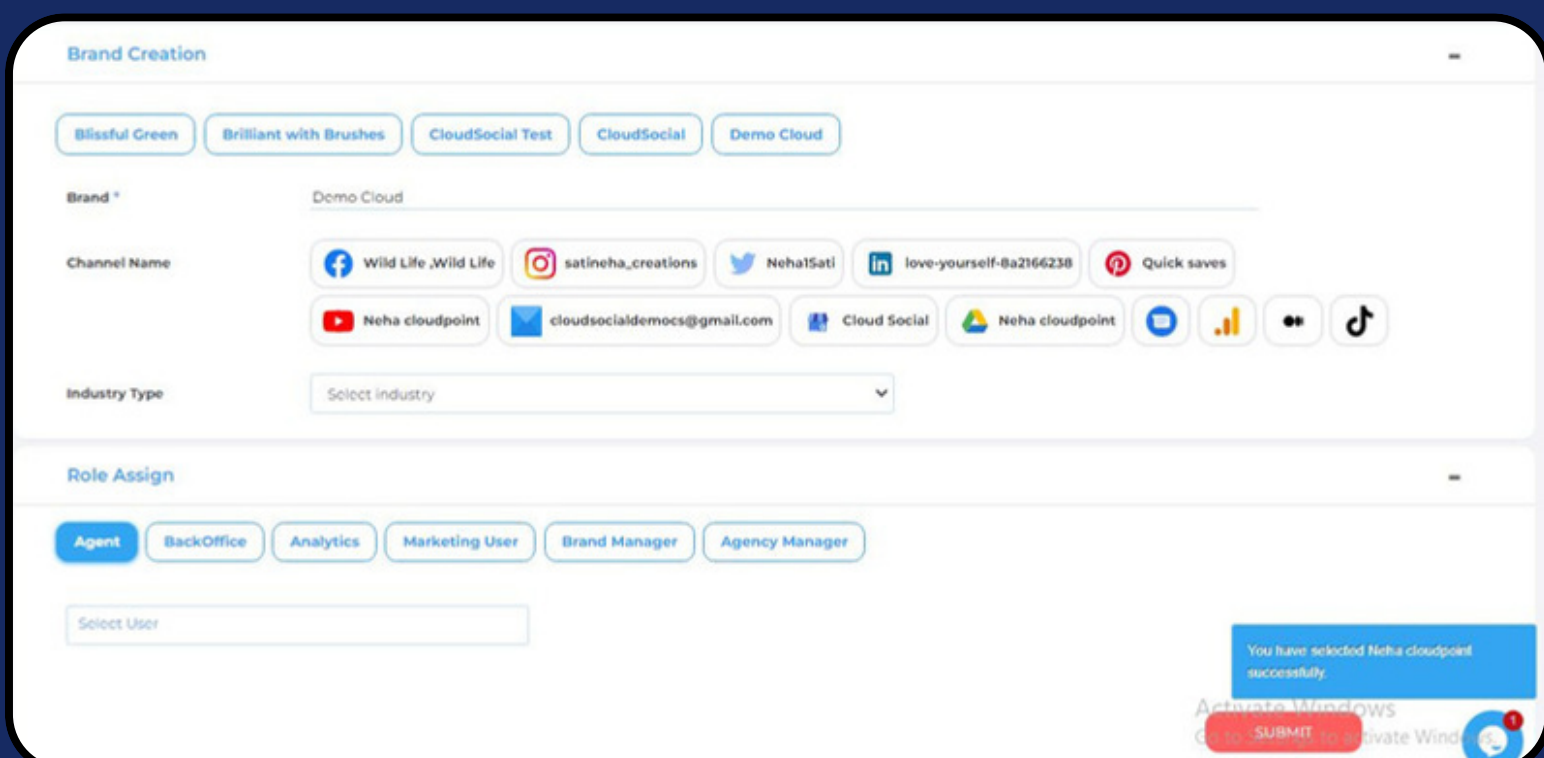
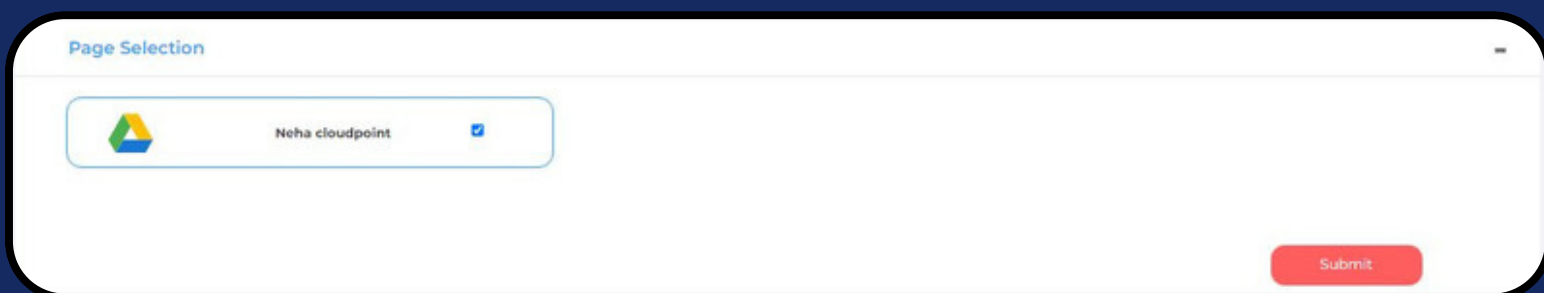
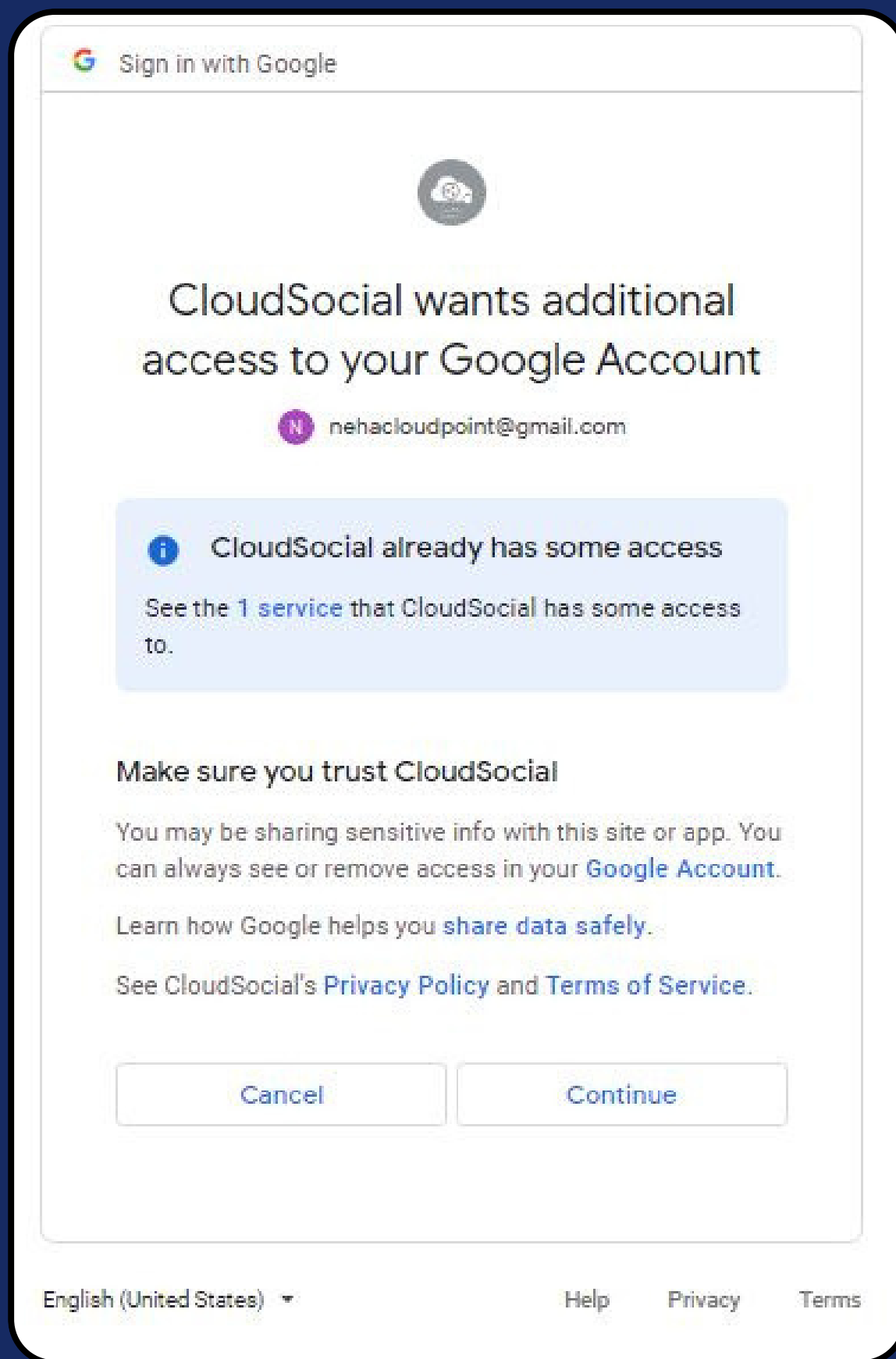
## Steps for Adding a Google My Business

Once you click on Google My Business, this screen will open up.

- 📍 Click on Connect.
- 📍 You will be asked to login to GMB.
- 📍 GMB will seek your permission to give access to Google account, Continue.
- 📍 Your GMB will get added.
- 📍 Click on the check box and Submit.

# Google Drive












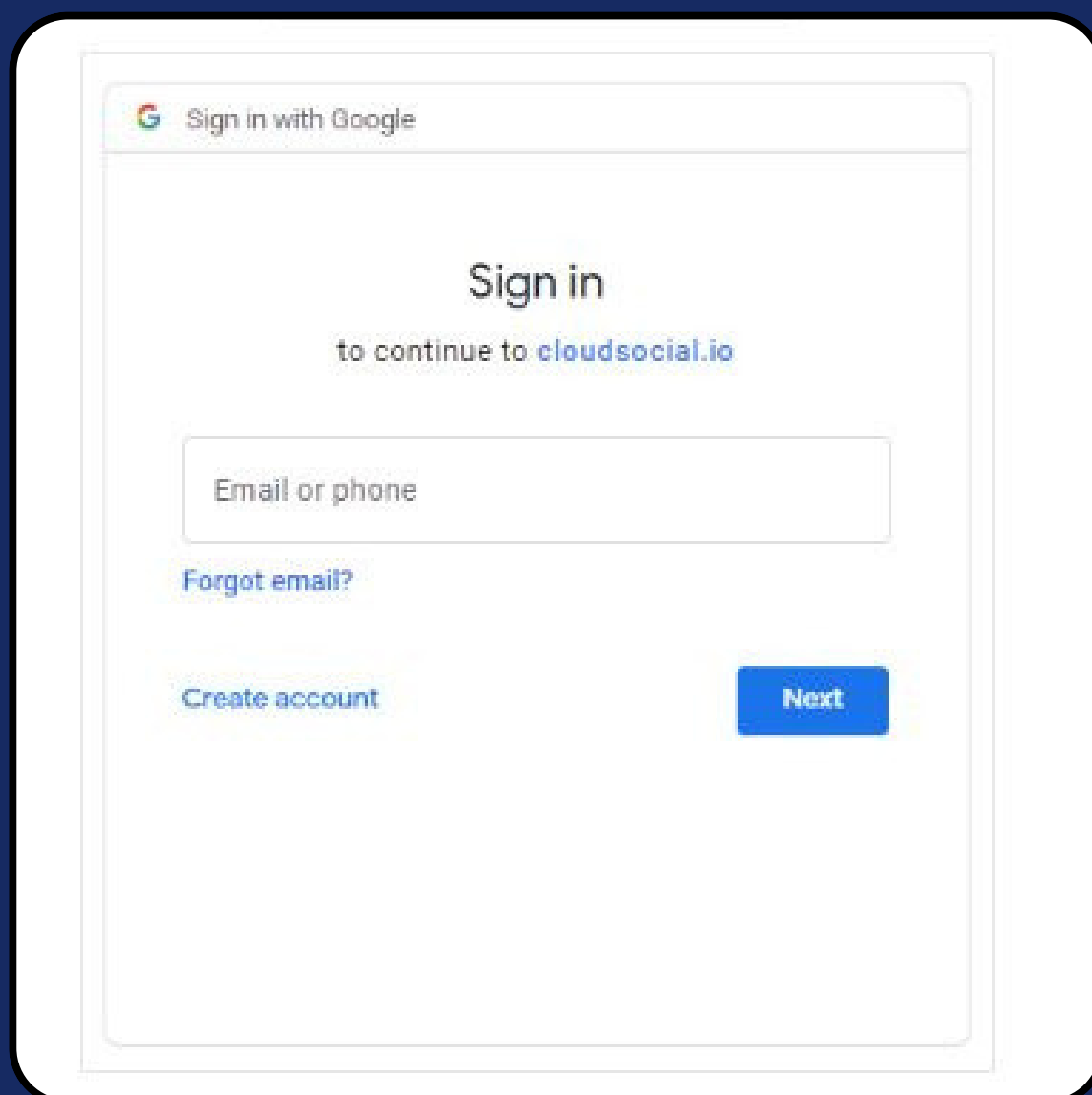
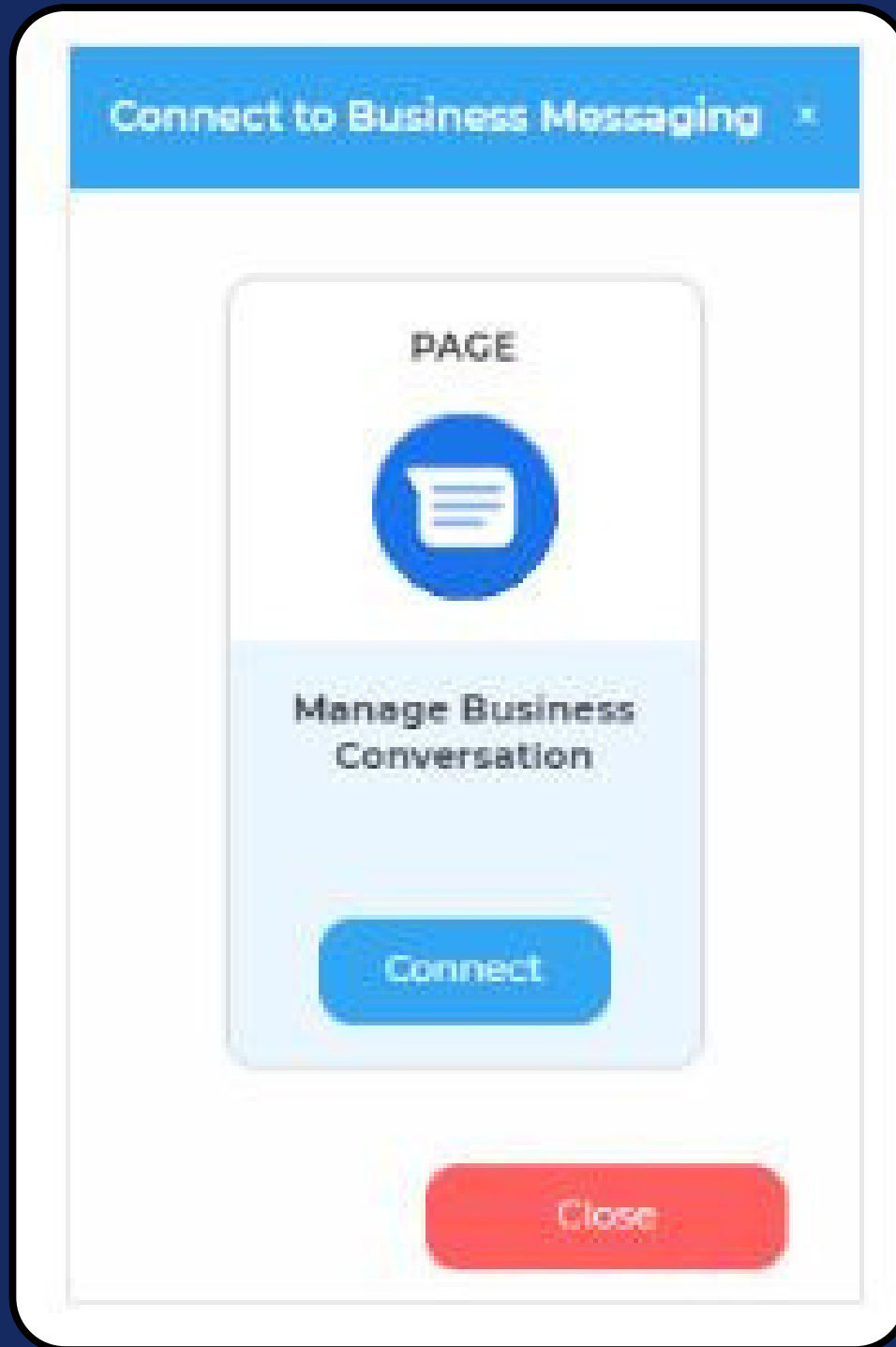


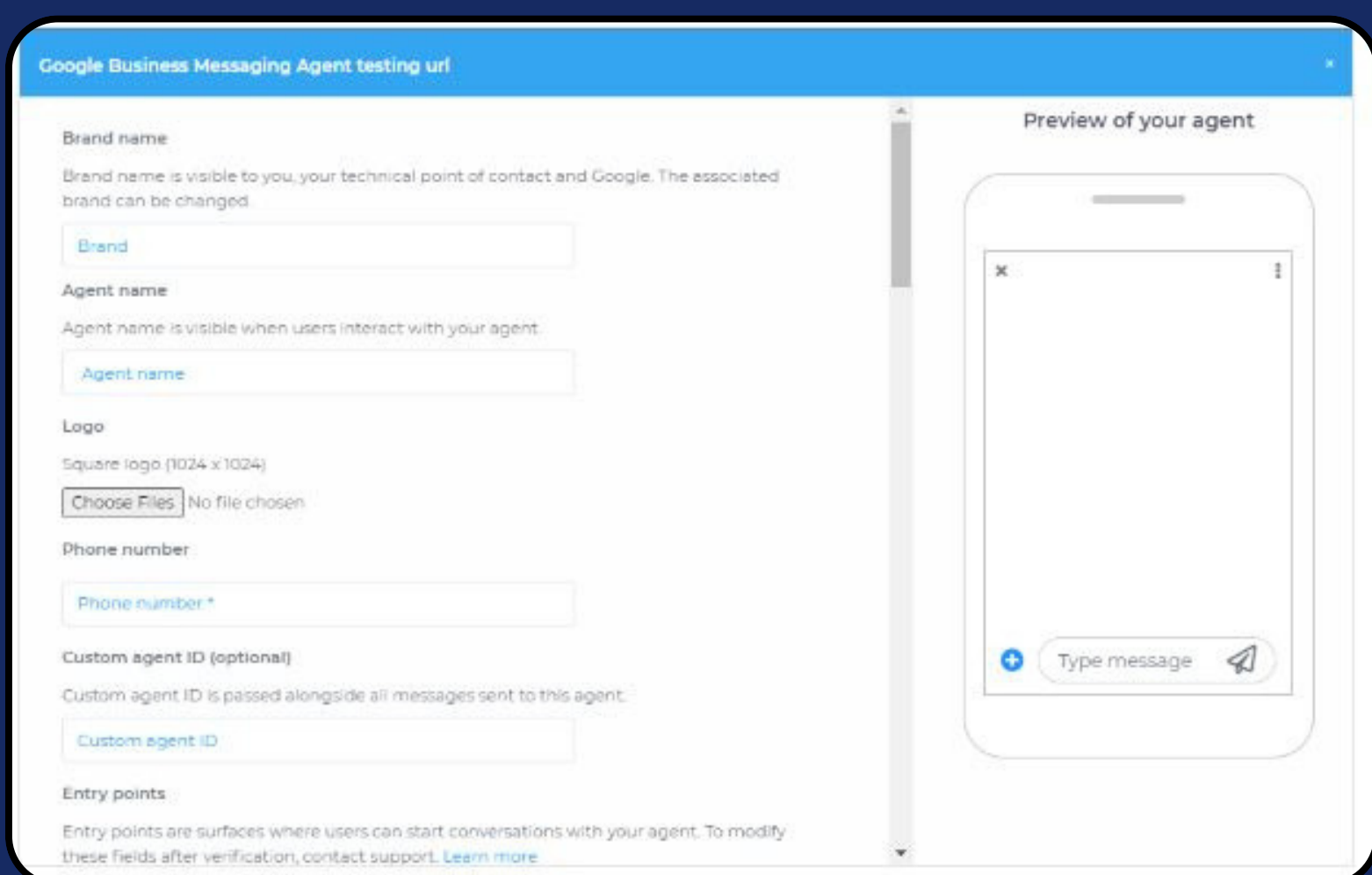
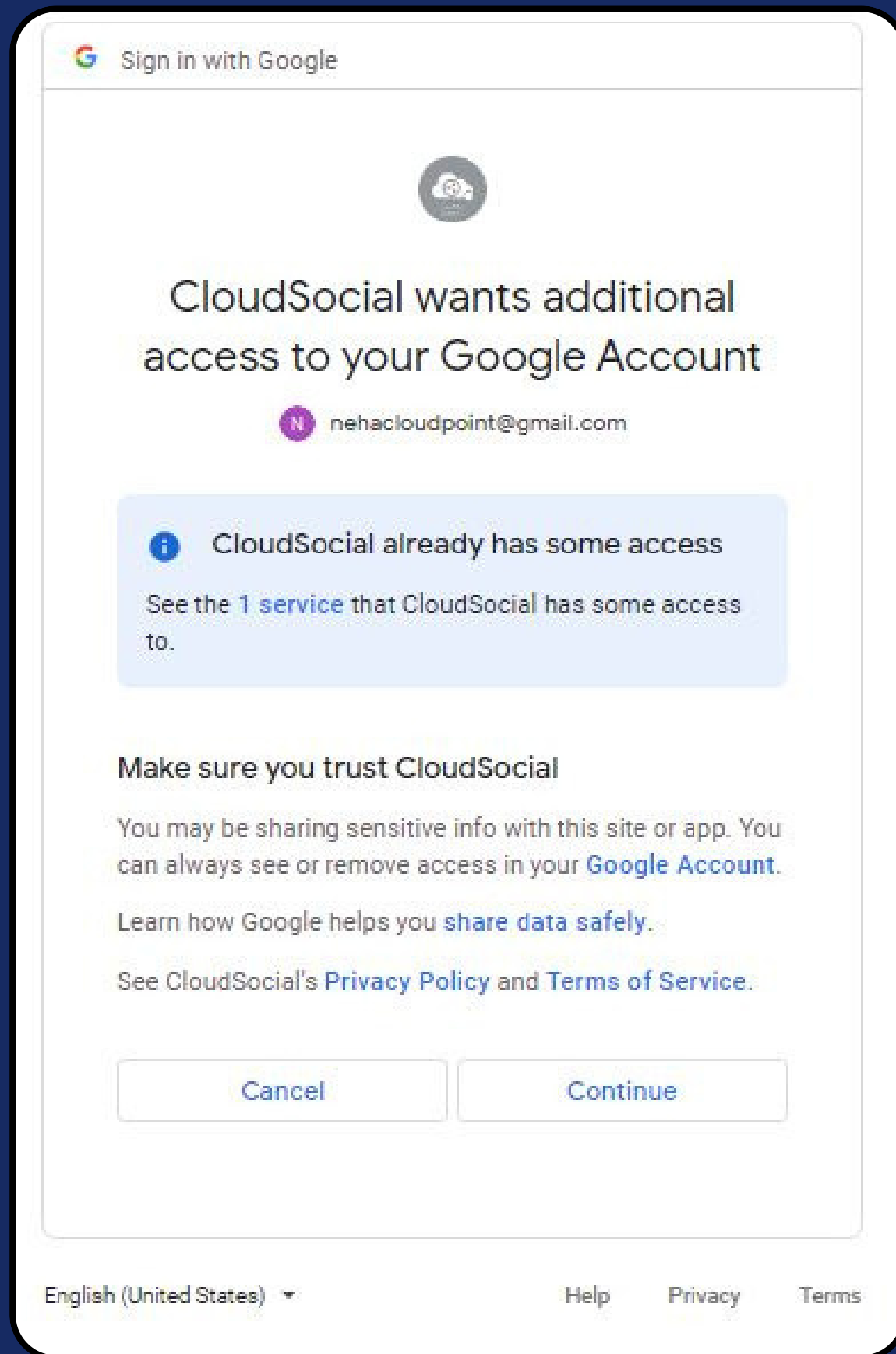
## Steps for Adding a Google Drive

Once you click on Google Drive, attached screen will open up.

-  Click on Connect.
-  You will be asked to login to Google Drive.
-  Google Drive will seek your permission to give access to Google account, Continue.
-  Your Google Drive will get added.
-  Click on the check box and Submit.

# Google Business Messaging





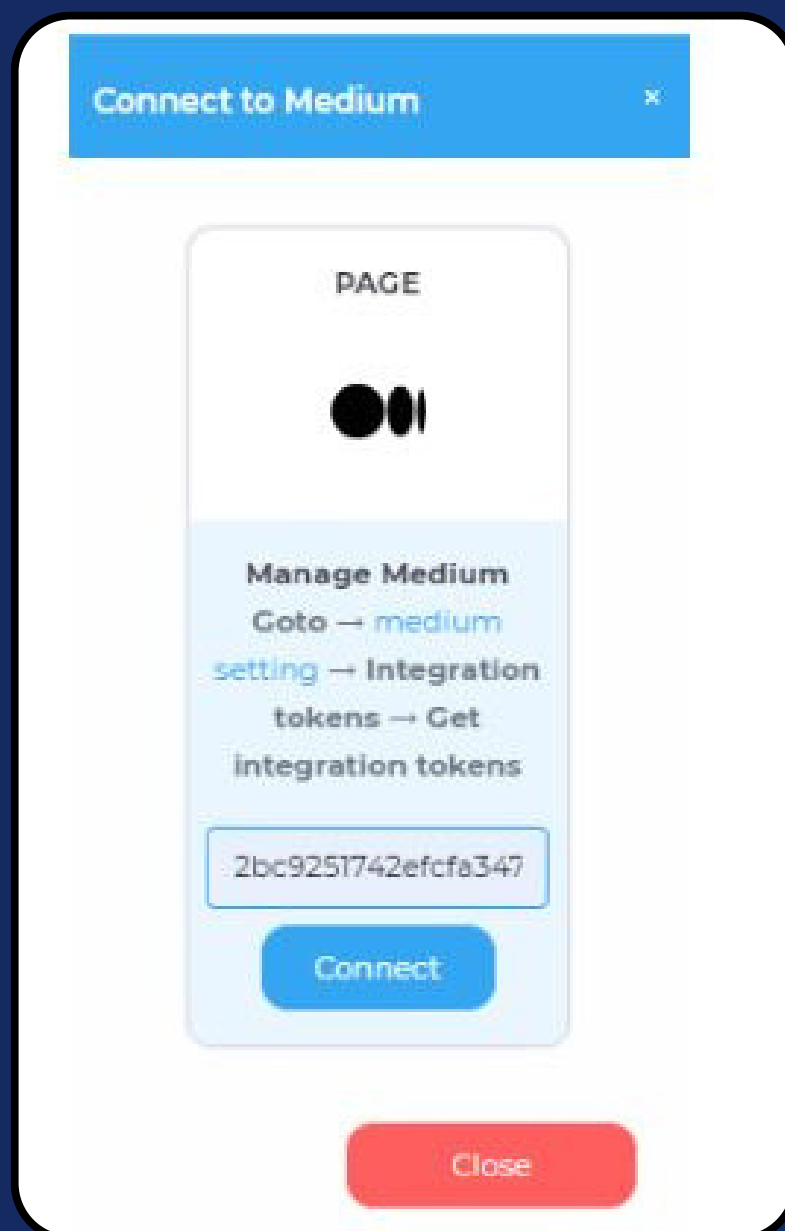
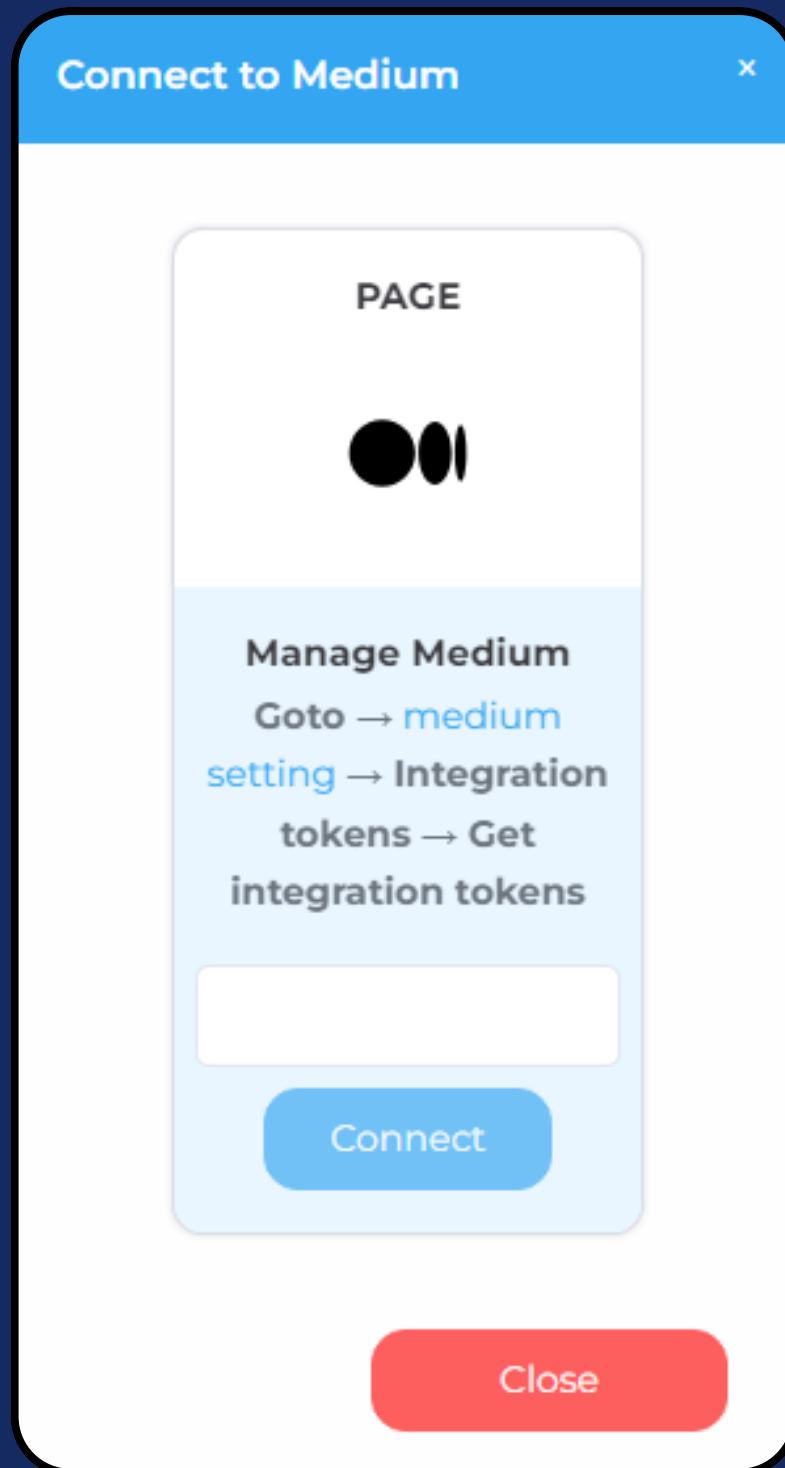


## Steps for Adding a Google Business Messaging

Once you click on Google Business Message, attached screen will open up.

- Click on Connect.
- You will be asked to login to Google Business Message.
- Google Business Message will seek your permission to give access to Google account, Continue.
- Fill the mandatory details.
- Your Google Business Messaging will get added.
- Click on Submit.

# Medium



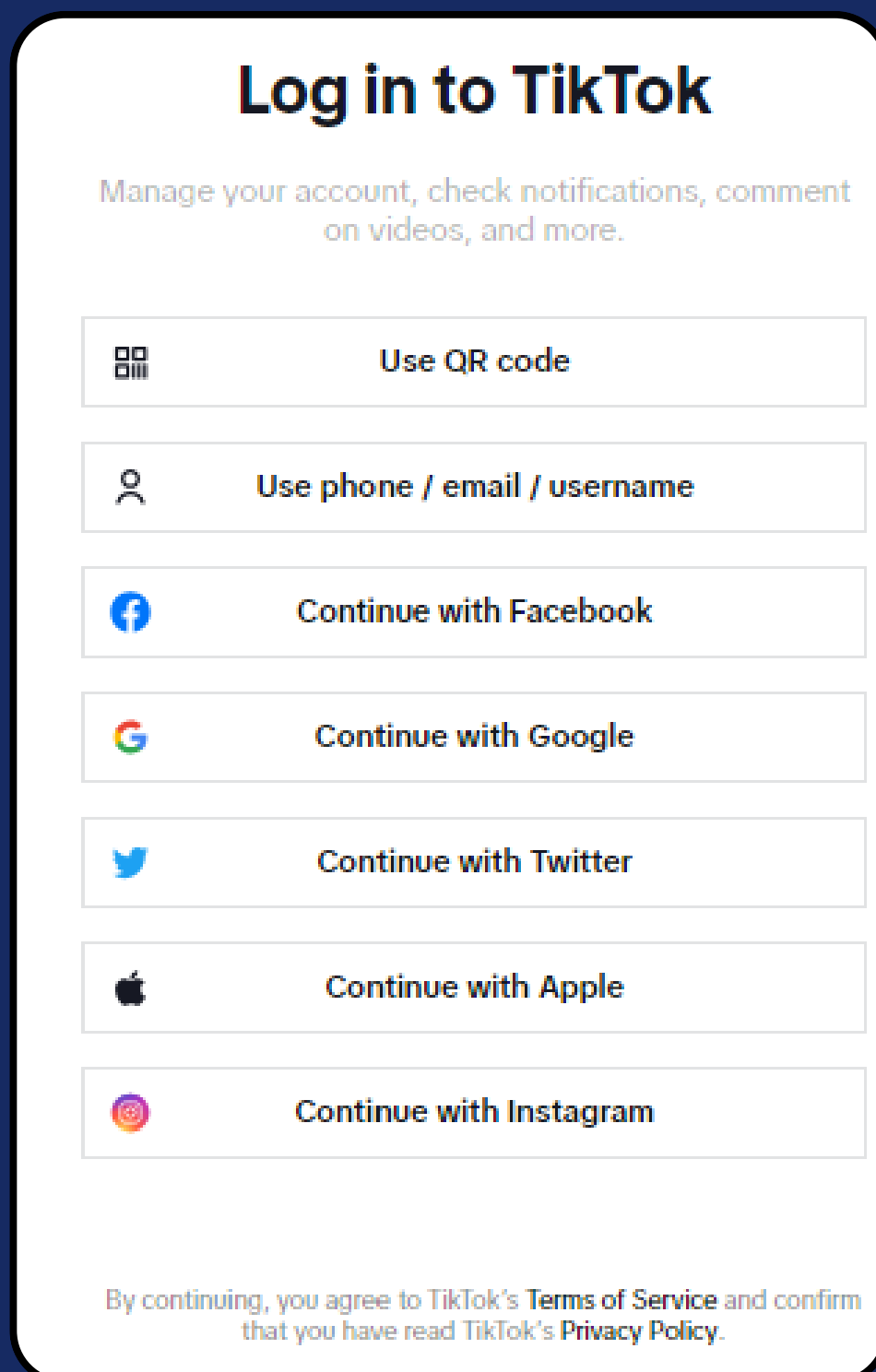
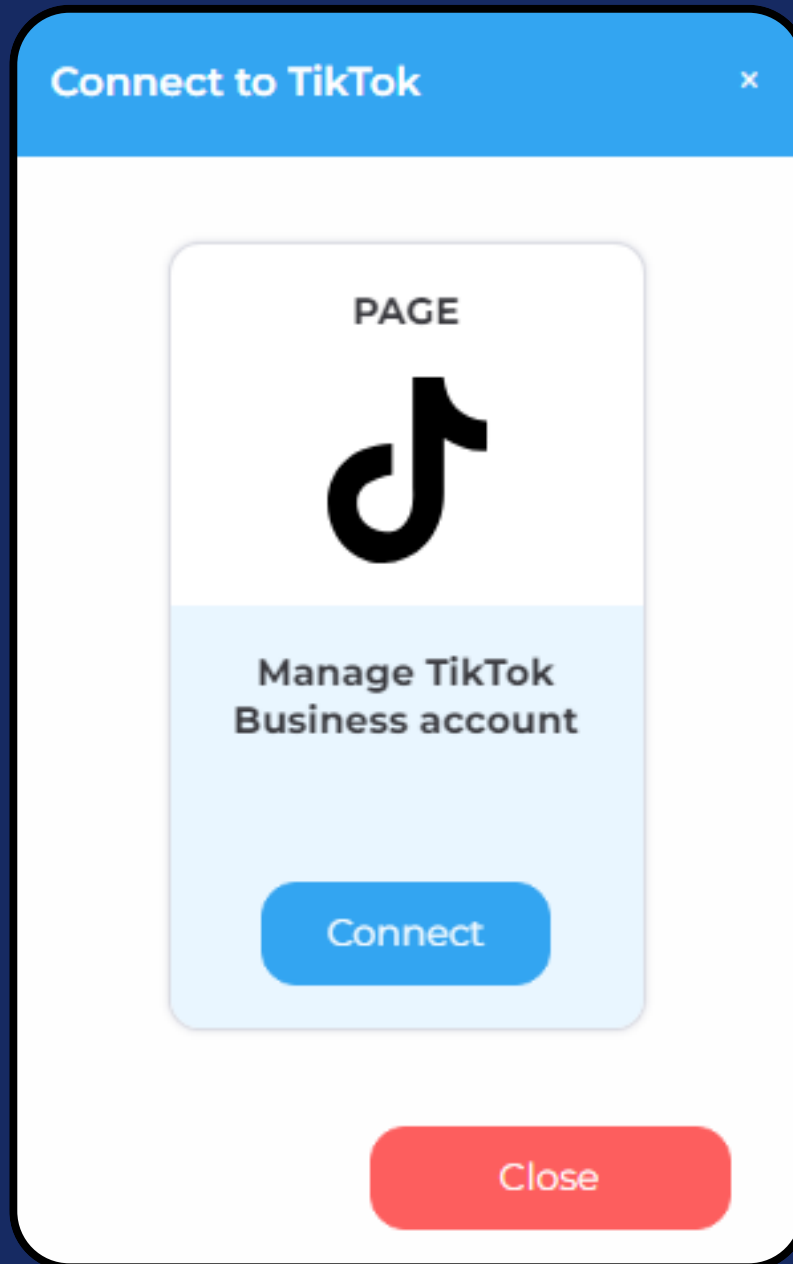


## Steps for Adding a Medium

Once you click on Medium, attached screen will open up.

- 📍 Click on Connect.
- 📍 Go to medium setting.
- 📍 Security and apps.
- 📍 Integration token.
- 📍 Get integration token.
- 📍 Enter the integration token.
- 📍 Click on connect.

# TikTok





## Authorize CloudSocial to access your TikTok account?



### CloudSocial would like to:

- Access your profile info (avatar, display name, like count, follower count, following count, verified status)
- Read your public videos on TikTok
- Share videos as a draft to your TikTok account.

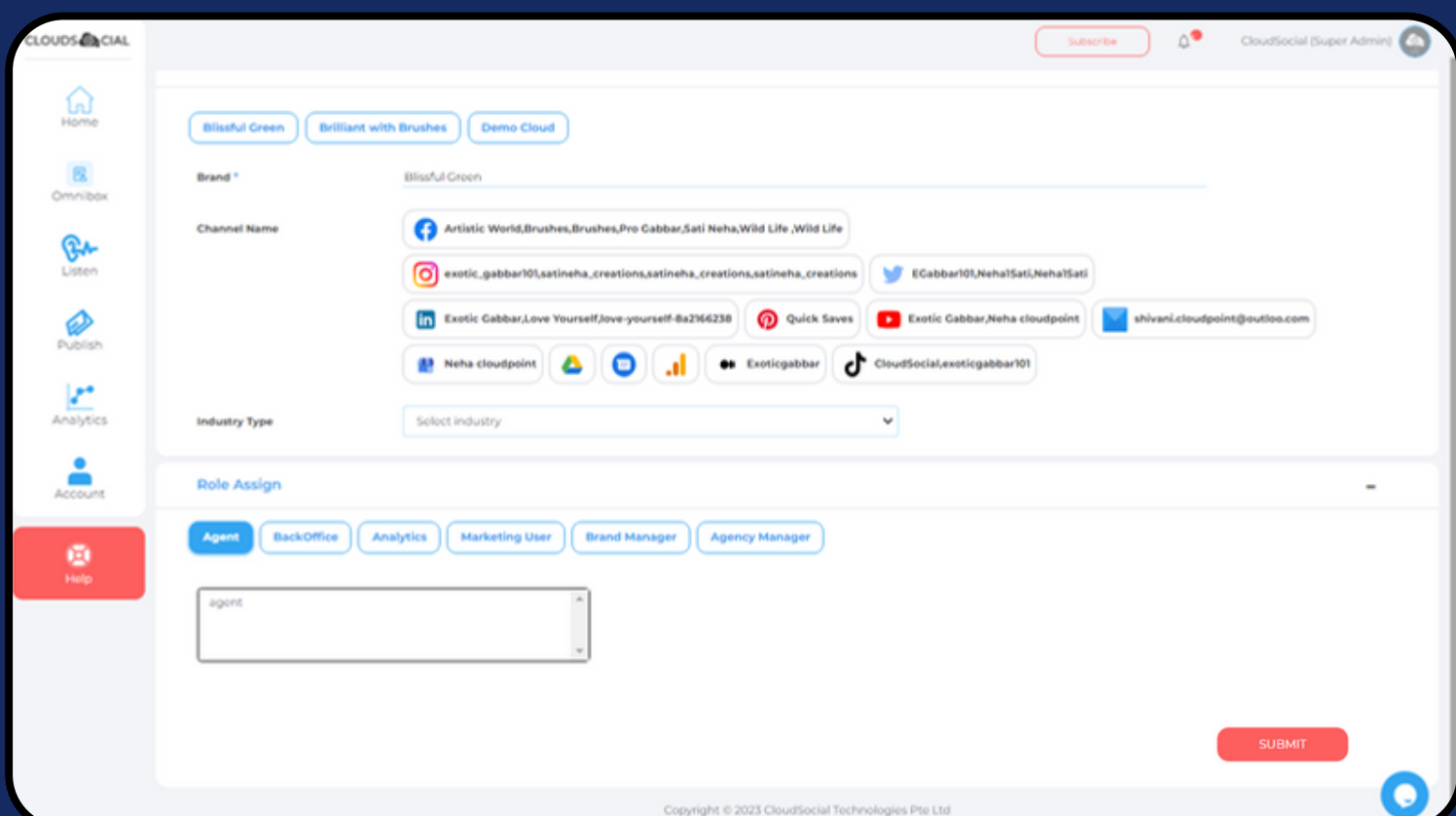
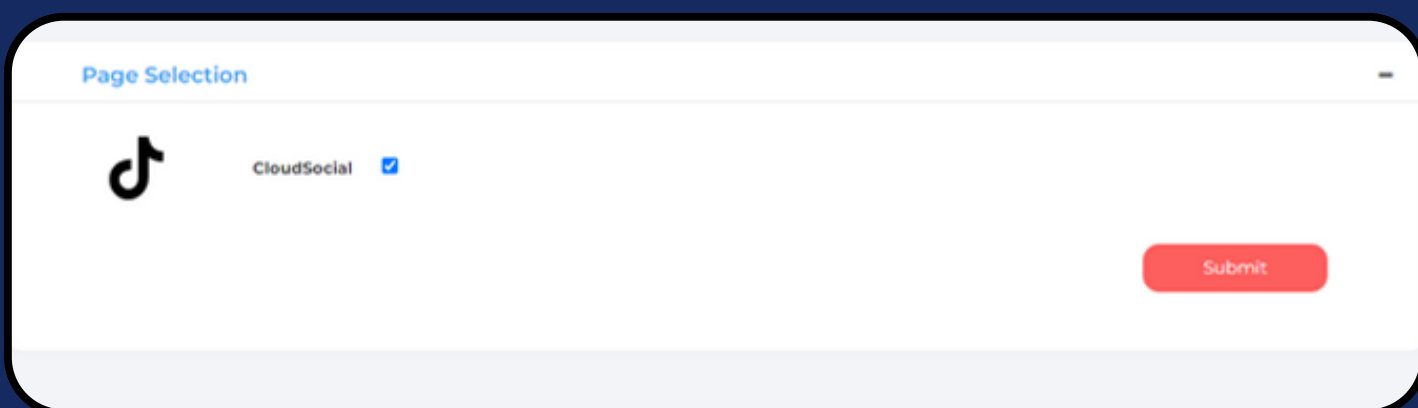
You can manage this setting via "Edit access". To revoke access after the authorization, go to TikTok mobile app > "Settings and privacy" > "Security and login" > "Manage app permissions".

[Edit access >](#)

Make sure you trust this website or app. By tapping "Authorize", you agree to CloudSocial Terms of Service and acknowledged that you have read its Privacy Policy.

Authorize

Cancel












## Steps for Adding a Tiktok

Once you click on tiktok, attached screen will open up.

-  Click on Connect.
-  You will be asked to login to tiktok.
-  Tiktok will seek your permission to give access to Google account, Continue.
-  Your Tiktok will get added.
-  Click on the check box and Submit.